

2013 Community Survey

Final Report

Submitted to

The Bolingbrook Park District

Leisure Vision

(a division of ETC Institute)

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Contents

Executive Summary.....	Section 1
Charts and Graphs.....	Section 2
Benchmarking Comparisons.....	Section 3
Cross-Tabular Data by Household Type, Park Visitation & Program Participation.....	Section 4
Cross-Tabular Data by Household Income & Race.....	Section 5
Cross-Tabular Data by Age of Respondents & Gender	Section 6
Cross-Tabular Data by Number of Years Lived in the Bolingbrook Park District & Hispanic Ancestry	Section 7
Tabular Data	Section 8
Survey Instrument.....	Section 9

Section 1:
Executive Summary

Bolingbrook Park District 2013

Community Survey

Executive Summary Report

Overview of the Methodology

Leisure Vision conducted a Community Survey on behalf of Bolingbrook Park District in the spring of 2013. The purpose of the survey was to help establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. The survey was designed to obtain statistically valid results from households throughout the Bolingbrook Park District. The survey was administered by a combination of mail, phone, and online.

Leisure Vision worked extensively with Bolingbrook Park District officials in the development of the survey questionnaire. This work allowed the survey to be tailored to issues of strategic importance to effectively plan the future system.

A seven-page survey was mailed to a random sample of 2,000 households throughout the Bolingbrook Park District. Approximately three days after the surveys were mailed each household that received a survey also received an automated voice message encouraging them to complete the survey. In addition, about two weeks after the surveys were mailed Leisure Vision began contacting households by phone. Those who indicated they had not returned the survey were given the option of completing it by phone.

The goal was to obtain a total of at least 400 completed surveys. This goal was accomplished, with a total of 401 surveys having been completed. The level of confidence is 95% with a margin of error of +/-4.9%.

The following pages summarize major survey findings.

Major Survey Findings

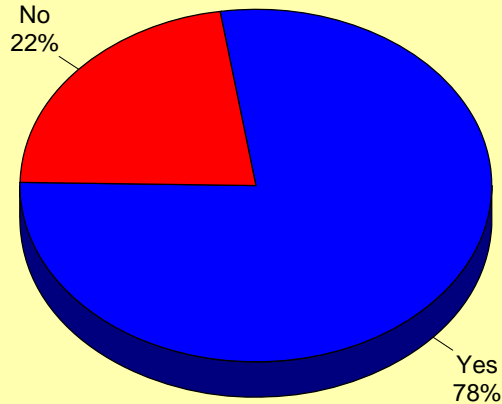
- **Visitation of Park District Parks.** Seventy-eight percent (78%) of households have visited Bolingbrook Park District parks over the past 12 months. This is similar to the National Benchmarking average (78%) and the Illinois Benchmarking average (80%).
- **Satisfaction with Park District Parks.** Of the 78% of households that have visited Bolingbrook Park District parks during the past 12 months, 89% are either “very satisfied” (31%) or “somewhat satisfied” (58%) with the overall value their household receives from the parks they’ve visited. Only 4% of households are either “somewhat dissatisfied” or “very dissatisfied”, and 7% indicated “neutral”.
- **Participation in Park District Programs.** Forty-seven percent (47%) of households have participated in recreation programs offered by the Bolingbrook Park District parks during the past 12 months. This is significantly higher than the National Benchmarking average (36%), and also higher than the Illinois Benchmarking average (42%).
- **Satisfaction with Park District Programs.** Of the 47% of households that have participated in Bolingbrook Park District programs during the past 12 months, 88% are either “very satisfied” (32%) or “somewhat satisfied” (56%) with the overall value their household receives from the programs in which they’ve participated. Only 4% of households are either “somewhat dissatisfied” or “very dissatisfied”, and 8% indicated “neutral”.
- **Primary Reasons for Using Park District Programs.** The most frequently mentioned reasons that households have participated in Bolingbrook Park District programs during the past 12 months are: location of the program, fees charged for the class, quality of the program, and student-to-staff ratio.
- **Age Groups That It’s Most Important to Offer Additional Programs.** The age groups that households feel it’s most important to offer additional programs for are: teenagers (46%), children ages 10-12 (39%), adults ages 25-55, (37%), and children ages 5-9 (37%).
- **Ways Households Learn About Park District Programs and Activities.** The most frequently mentioned ways that households have learned about Bolingbrook Park District programs and activities during the past 12 months are: Park District brochure (79%), Park District website (32%), direct mail (32%), friends (31%), and word of mouth (27%).

- **Frequency of Communication Received from the Park District.** Sixty-seven (67%) of households feel the frequency of communication received from the Park District is just right. In addition, 22% feel the frequency of communication is too little, 2% feel it's too much, and 9% indicated "not sure".
- **Organizations Households Use for Parks and Recreation Programs and Services.** The most frequently mentioned organizations that households use for parks and recreation programs and services are: the Bolingbrook Park District (56%), private or public schools (27%), churches (23%), youth sports organizations (21%), and private instruction (19%).
- **Reasons Preventing the Use of Parks, Recreation Facilities and Programs of the Bolingbrook Park District More Often.** The most frequently mentioned reasons preventing households from using Bolingbrook Park District parks, facilities and programs more often are: "don't have time" (34%), "fees are too high" (30%), "program times are not convenient" (21%), and "program not offered" (16%).
- **Recreation Programs Households Have a Need For.** Forty-six percent (46%) of households indicated a need for adult fitness and wellness programs. Other programs households have a need for include: youth learn to swim programs (29%), water fitness programs (27%), youth sports programs (26%), and Park District special events (24%).
- **Programs That Are Most Important to Households.** Based on the sum of their top four choices, the recreation programs that are most important to households are: adult fitness and wellness programs (32%), youth learn to swim programs (21%), youth sports programs (18%), and water fitness programs (14%).
- **Satisfaction with Park District Services.** The Bolingbrook Park District services that the highest percentage of households are either very satisfied or somewhat satisfied with are: maintenance and cleanliness of parks (86%), quality of nature conservation areas (77%), accessibility of walking/biking trails (75%), ease of registering for programs (75%), and condition of Park District baseball/softball fields (74%).
- **Parks and Recreation Services That Should Receive the Most Attention from Park District Officials.** Based on the sum of their top two choices, the parks and recreation services that should receive the most attention from Park District officials over the next two years are: pricing of recreation programs (20%), maintenance and cleanliness of parks (16%), pricing of indoor/outdoor aquatic parks (12%), and accessibility of walking/biking trails (10%).

Section 2:
Charts and Graphs

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

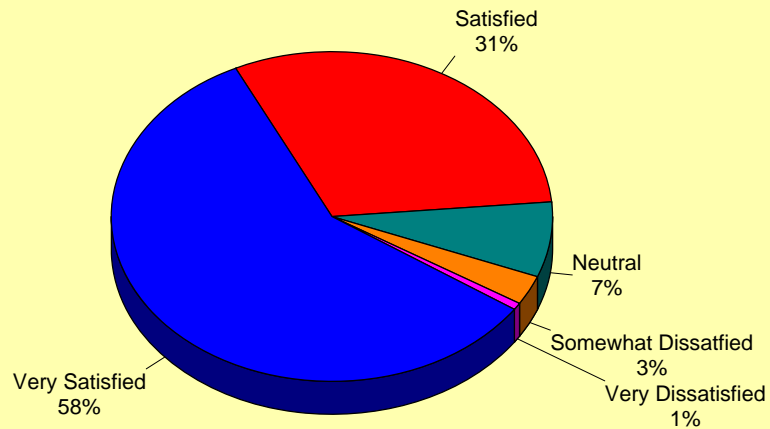
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q1(a). Overall Value Your Household Receives From the Parks you Indicated you use in Question #1

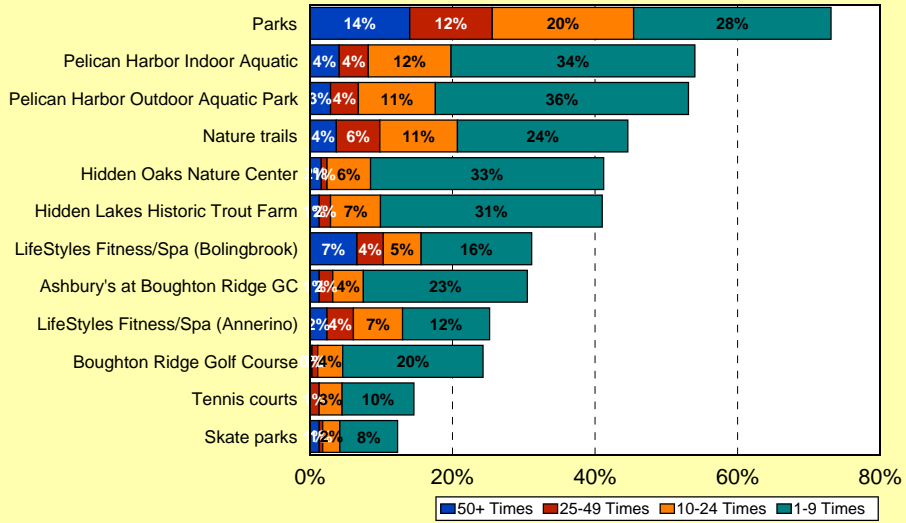
by percentage of residents that have visited Bolingbrook Park District parks in the past 12 months



Source: ETC Institute DirectionFinder (May 2013)

Q2. How Often you and Members of Your Household Have Used Each of the Bolingbrook Park District Facilities During the Past 12 months

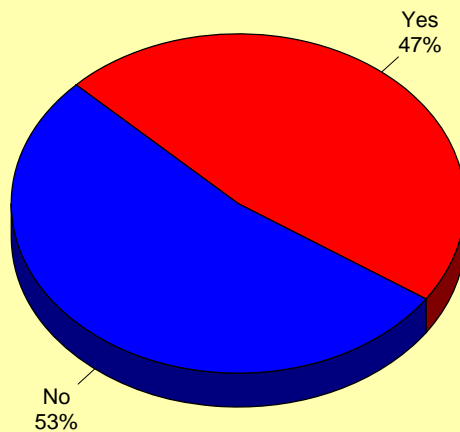
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q3. Have you or Other Members of Your Household Participated in any Recreation Programs Offered by the Bolingbrook Park District in the Past Year

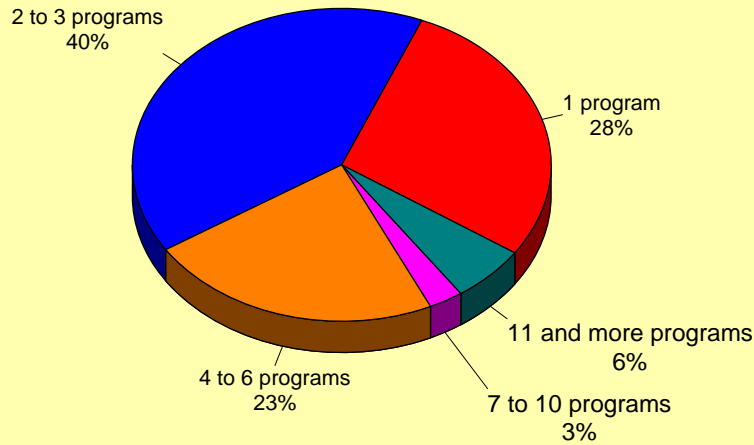
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q3(a). Different Recreation Programs/Events Offered by the Bolingbrook Park District did you or Members of Your Household Participate in the Last Year

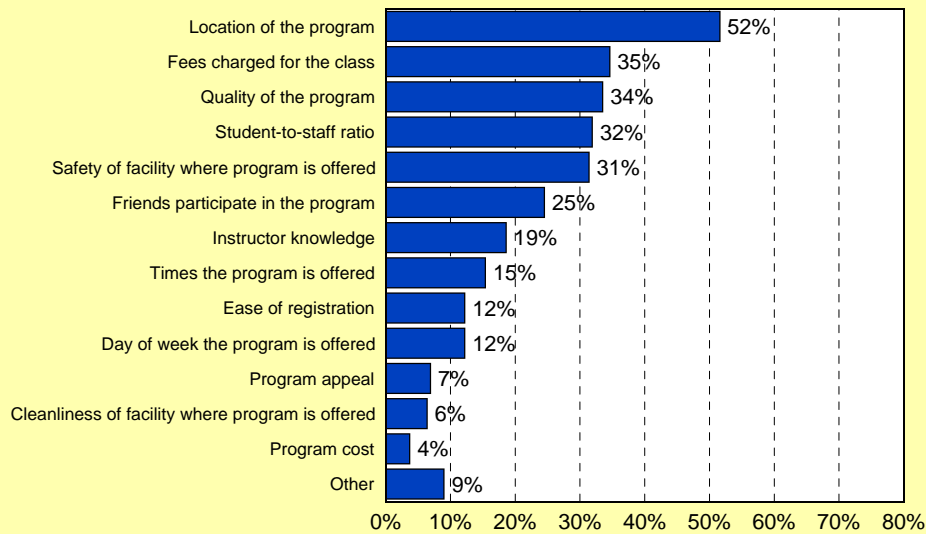
by percentage of residents that have visited Bolingbrook Park District programs in the past 12 months



Source: ETC Institute DirectionFinder (May 2013)

Q3(b). Primary Reasons why Your Household has Participated in Bolingbrook Park District Recreation Programs

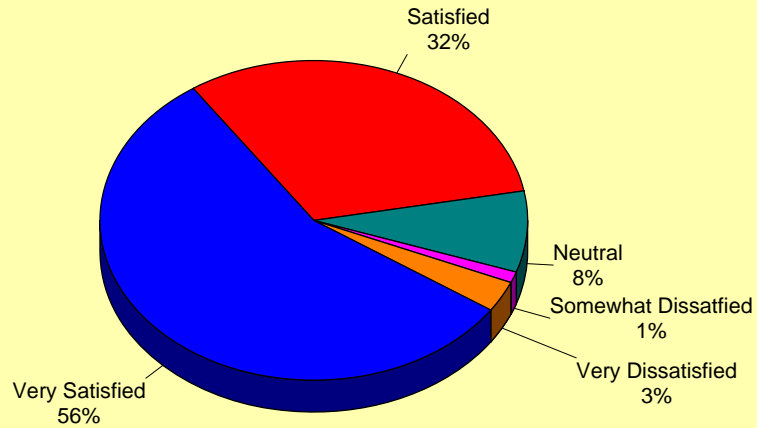
by percentage of residents that have visited Bolingbrook Park District programs in the past 12 months (sum of top 3 choices)



Source: ETC Institute DirectionFinder (May 2013)

**Q3(c). Overall Satisfaction of Value Your Household
Receives From the Bolingbrook Park District Programs
you Participate in**

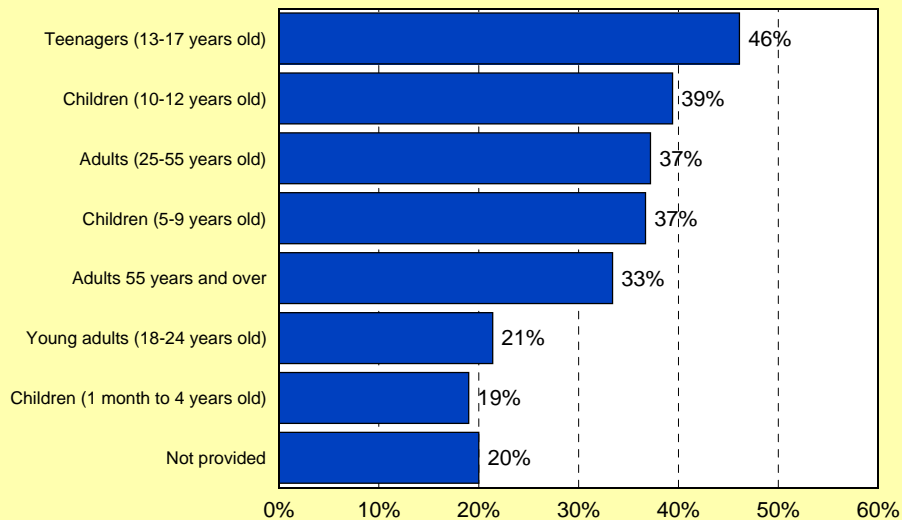
by percentage of residents that have visited Bolingbrook Park District programs in the past 12 months



Source: ETC Institute DirectionFinder (May 2013)

**Q4. The age Groups for Whom you Feel it is
Most Important to Offer Additional Programs**

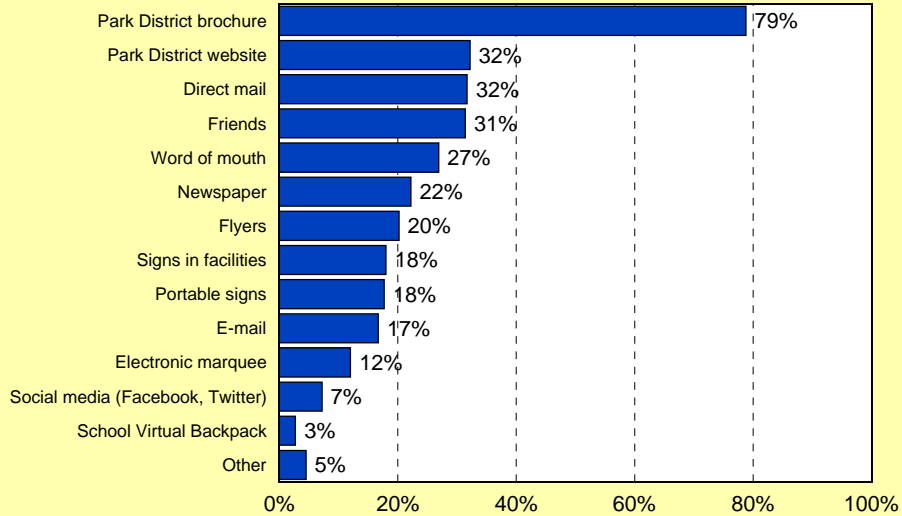
by percentage of respondents top three choices



Source: ETC Institute DirectionFinder (May 2013)

Q5. The Ways you or Members of Your Household Have Learned About Bolingbrook Park District Programs and Activities During the Past Year

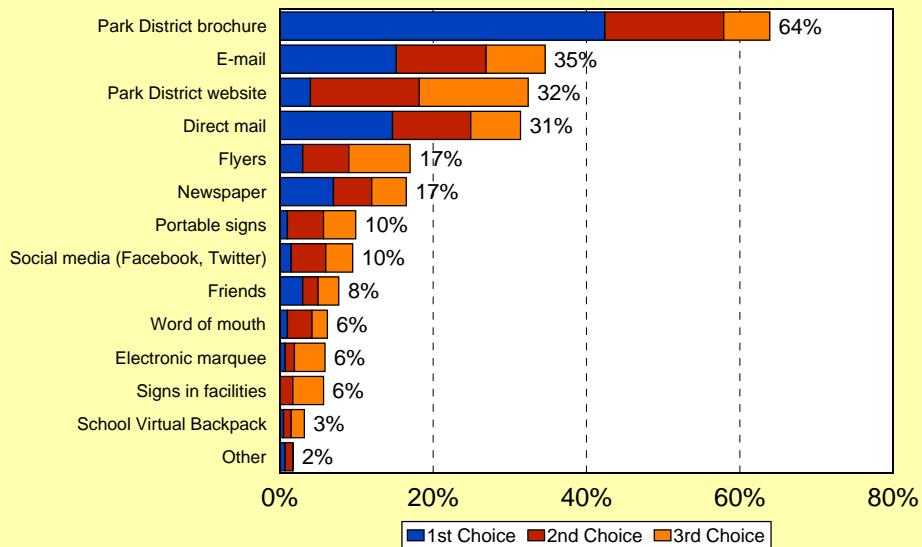
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q6. Ways you and Members of Your Household Would Most Like to Receive Park District Information in the Future

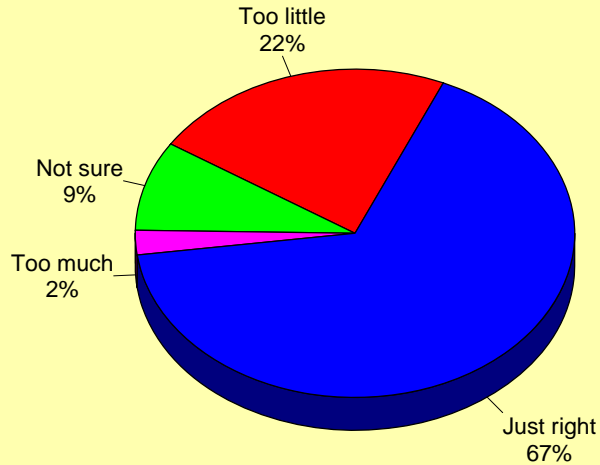
by percentage of respondents top three choices



Source: ETC Institute DirectionFinder (May 2013)

Q7. Frequency of Communication you Receive From the Bolingbrook Park

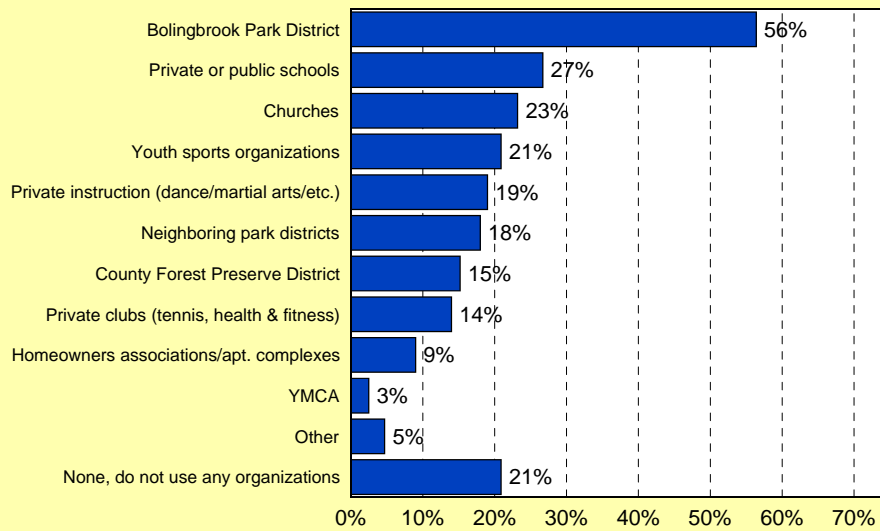
by percentage of residents surveyed



Source: ETC Institute DirectionFinder (May 2013)

Q8. Organizations That you and Members of Your Household use for Parks and Recreation Programs and Services

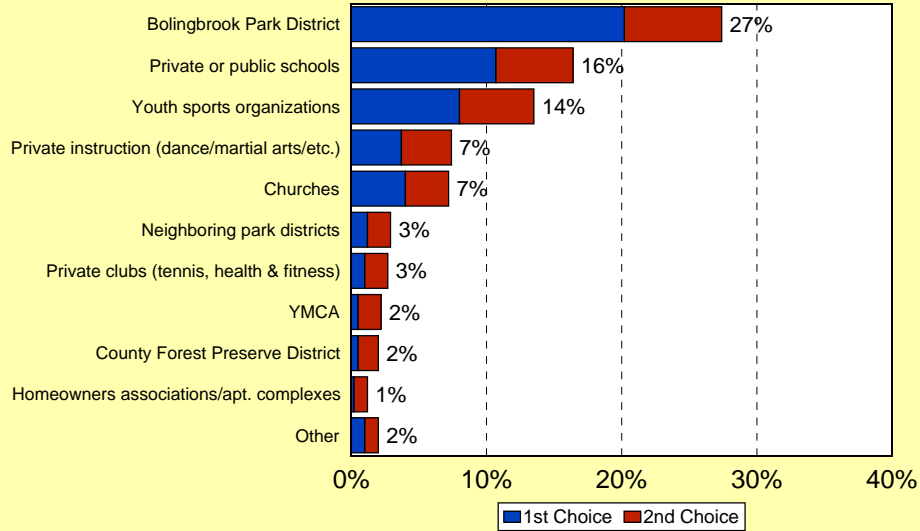
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q9. The two Organizations you and Your Household USE THE MOST for Parks and Recreation Programs and Services, Ages 0-17

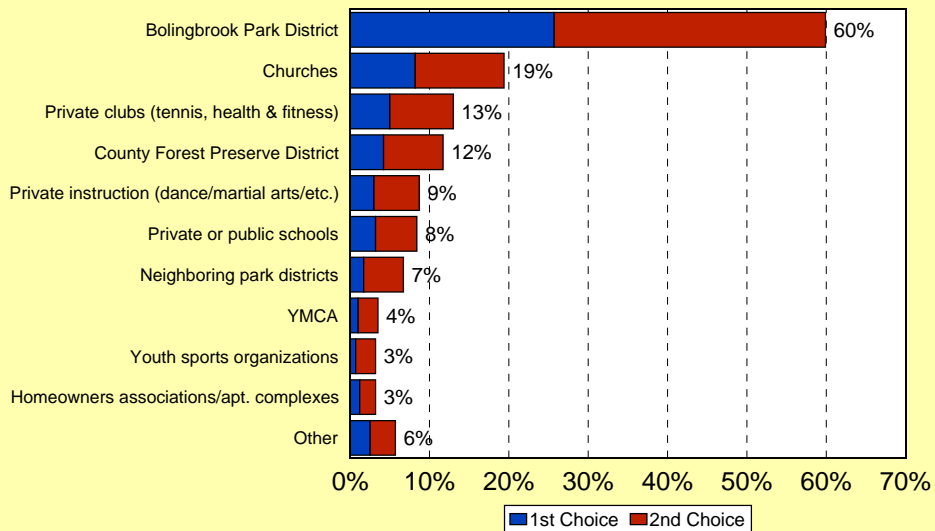
by percentage of respondents top two choices



Source: ETC Institute DirectionFinder (May 2013)

Q9(a). The two Organizations you and Your Household USE THE MOST for Parks and Recreation Programs and Services, Ages 18 and Older

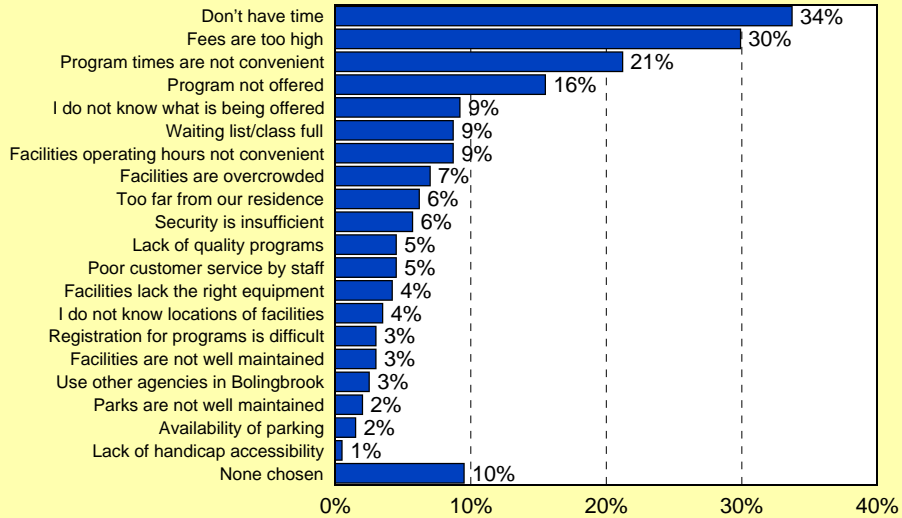
by percentage of respondents top two choices



Source: ETC Institute DirectionFinder (May 2013)

Q10. Reasons That Prevent you or Other Members of Your Household From Using Parks, Recreation Facilities and Programs

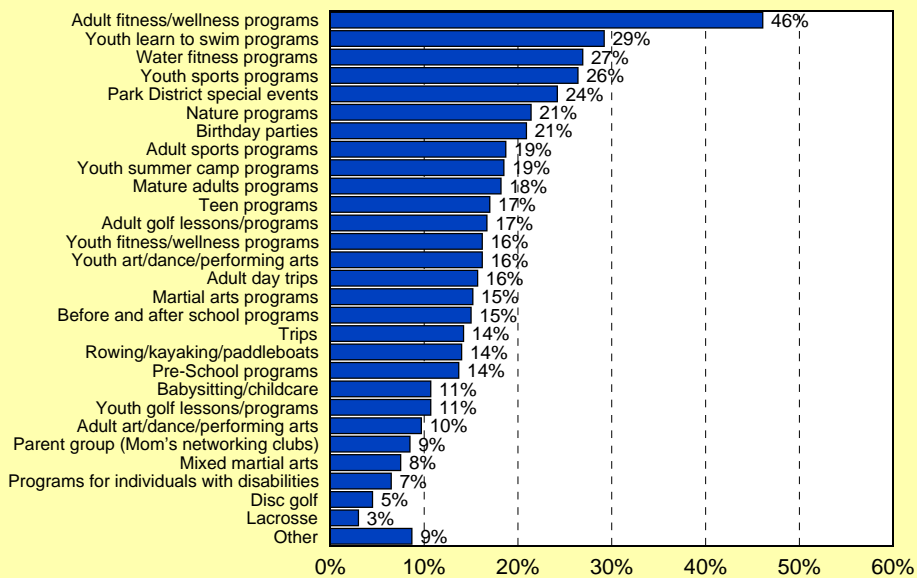
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q11. Recreation Programs That you or any Member of Your Household has a Need for

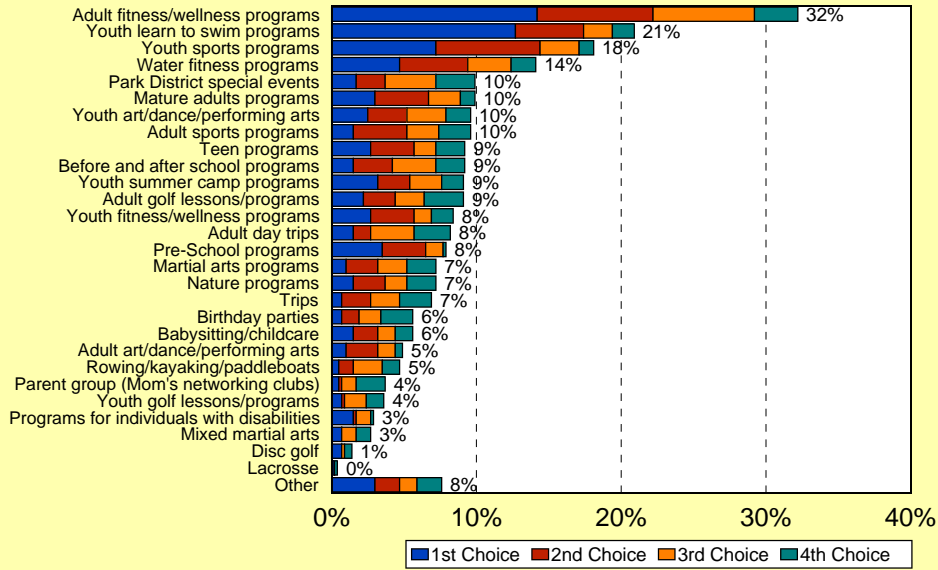
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q12. Recreation Programs That you or any Member of Your Household Thinks is Most Important

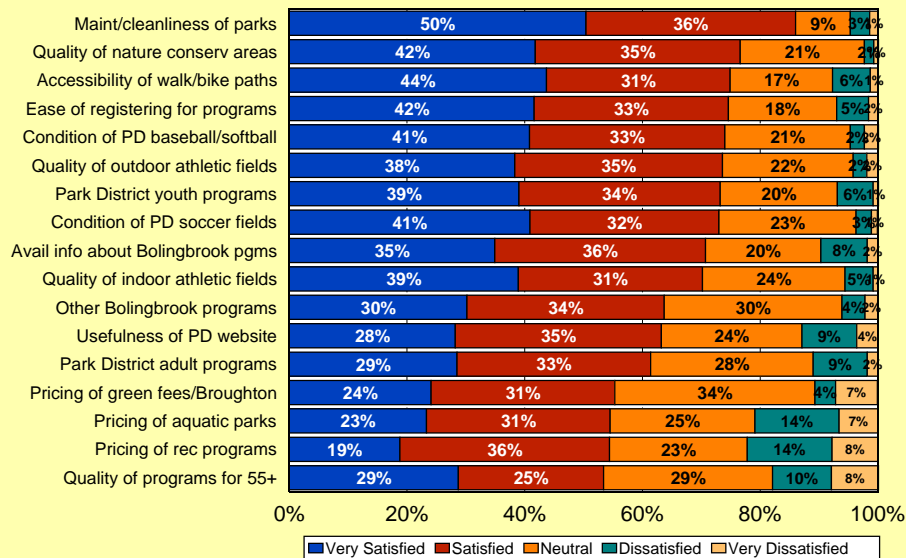
by percentage of respondents top four choices



Source: ETC Institute DirectionFinder (May 2013)

Q13. Overall Satisfaction With Services of the Bolingbrook Park District

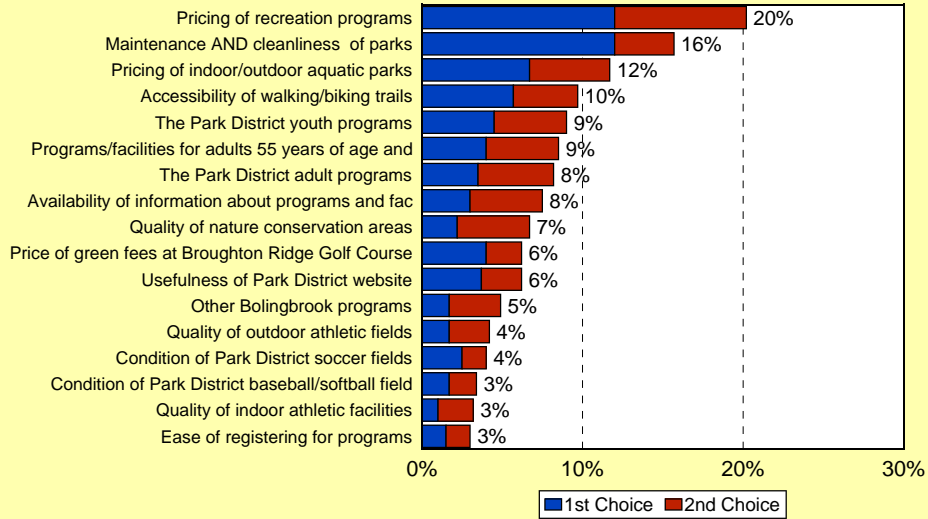
by percentage of respondents (excluding "don't know" responses)



Source: ETC Institute DirectionFinder (May 2013)

Q14. Parks and Recreation Services you Think Should Receive the Most Attention From Bolingbrook Park District Officials Over the Next two Years

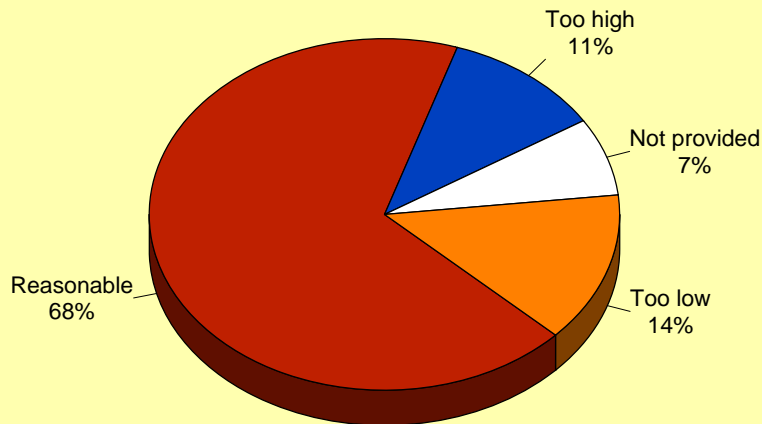
by percentage of respondents top two choices



Source: ETC Institute DirectionFinder (May 2013)

Q15. For Every Dollar you pay in Property Taxes, About 7 Cents is Paid to the Park District, This Amount is:

by percentage of respondents

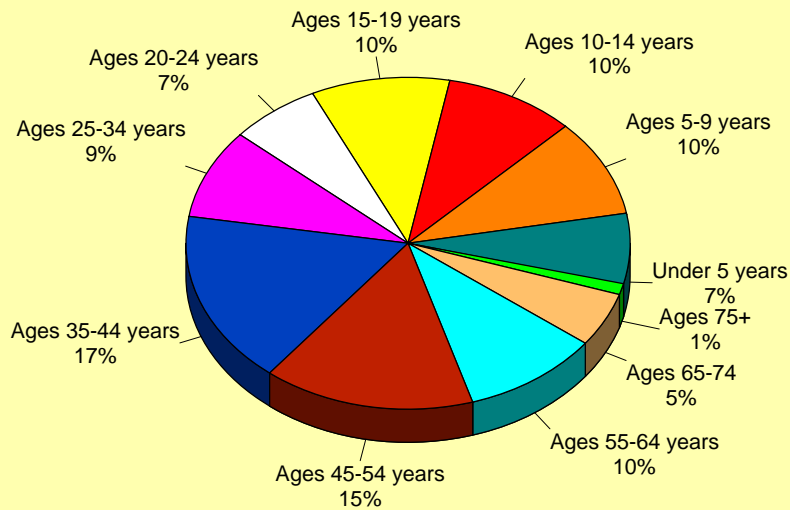


Source: ETC Institute DirectionFinder (May 2013)

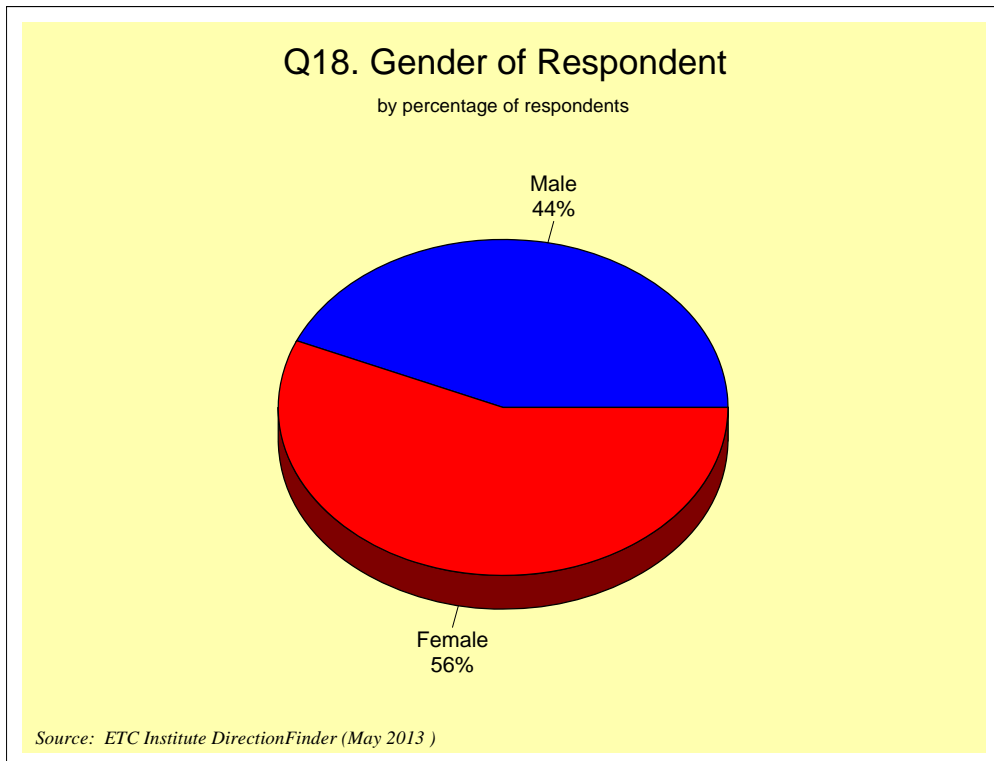
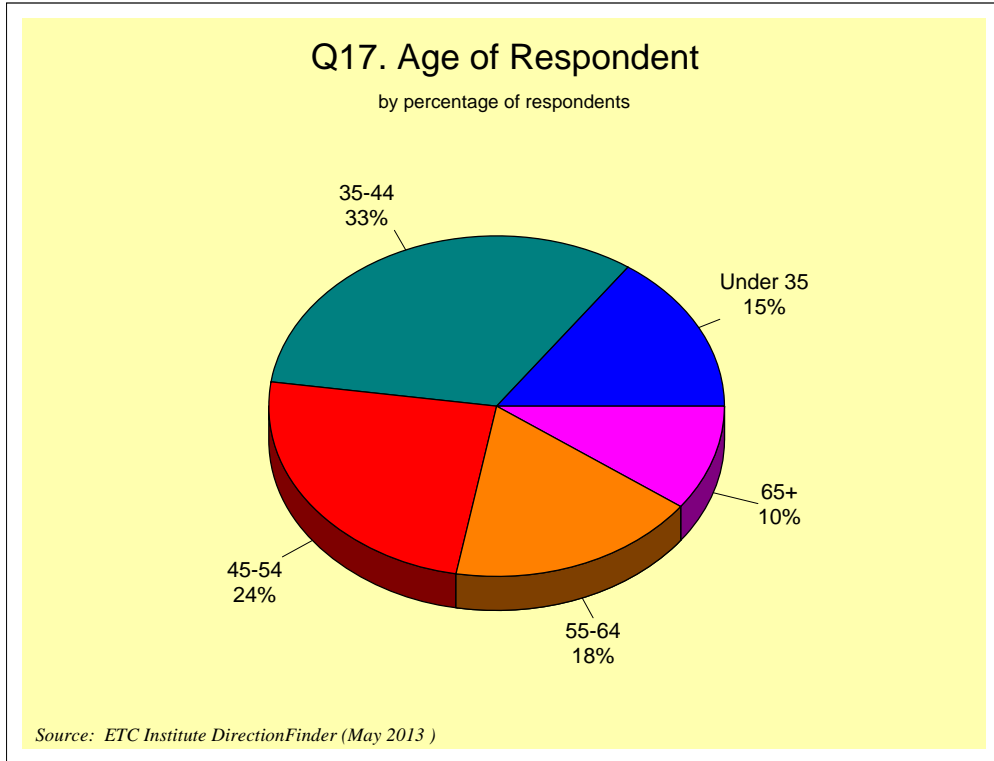
Demographics

Q16. Age of Household Occupants

by percentage of respondents

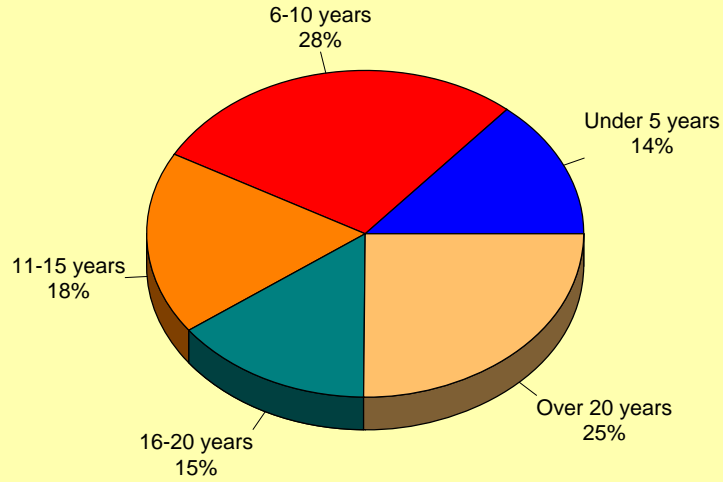


Source: ETC Institute DirectionFinder (May 2013)



Q19. How Long Have you Lived in the Bolingbrook Park District

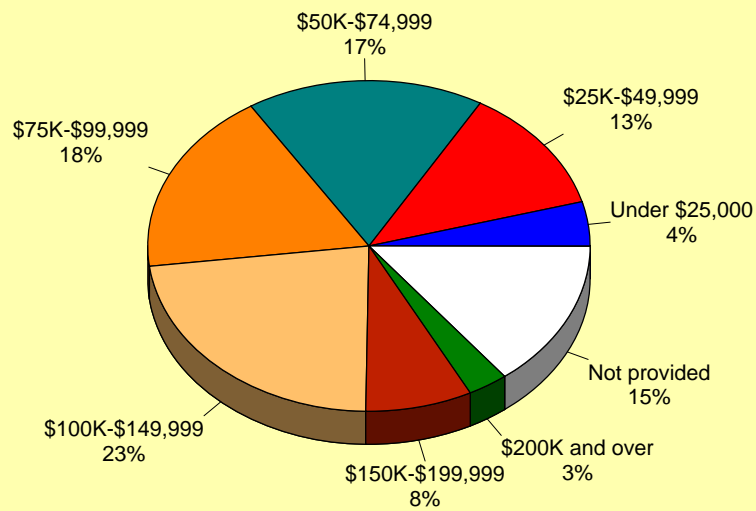
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q20. What is Your Household Income

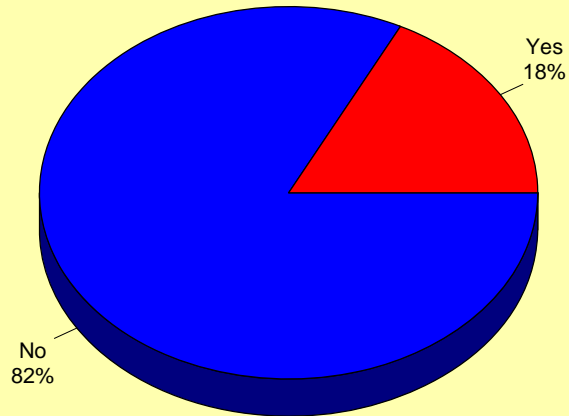
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q21. Members of Your Household of Hispanic or Latin Ancestry

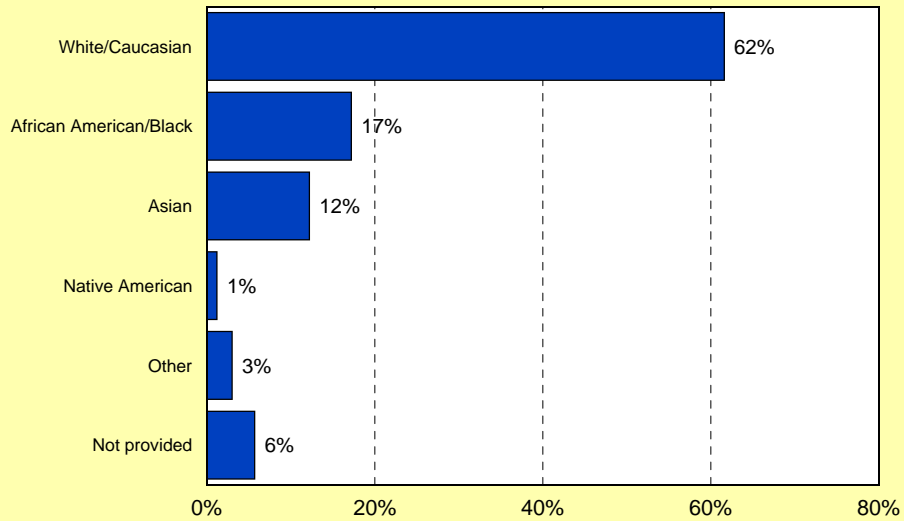
by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Q22. Which of the Following Best Describes the Race of Respondent?

by percentage of respondents



Source: ETC Institute DirectionFinder (May 2013)

Section 3:
Benchmarking Comparisons

National Benchmarking

Since 1998, Leisure Vision (a division of ETC Institute) has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 700 communities in over 45 states across the country.

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

To keep the benchmarking data base current with changing trends, Leisure Vision’s benchmarking data base is updated on an annual basis and we only use citizen survey results going back a maximum of five years in our current benchmarking averages.

Results from household responses for the Bolingbrook Park District survey were compared to the National Benchmarks and the Illinois Benchmarks to gain further strategic information. A summary of all tabular comparisons are shown on pages 2-6.

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the Bolingbrook Park District is not authorized without written consent from Leisure Vision/ETC Institute.

Benchmarking for Parks and Recreation Needs Assessment Surveys

	<i>National Average</i>	<i>Illinois Average</i>	<i>Bolingbrook Park District</i>
Has your household visited any City/County/Park District <u>parks</u> over the past year?			
Yes	77%	80%	78%
No	23%	20%	22%
How would you rate the quality of all the <u>parks</u> you've visited?			
Excellent	34%	36%	31%
Good	54%	53%	59%
Fair	11%	10%	7%
Poor	1%	1%	4%
Don't know	0%	0%	0%
Has your household participated in City/County/Park District recreation <u>programs</u> during the past year?			
Yes	36%	42%	47%
No	63%	58%	53%
How would you rate the quality of all the recreation <u>programs</u> you've participated in?			
Excellent	37%	37%	32%
Good	53%	54%	56%
Fair	9%	8%	8%
Poor	1%	1%	4%
Don't Know	0%	0%	0%

Benchmarking for Parks and Recreation Needs Assessment Surveys

	<i>National Average</i>	<i>Illinois Average</i>	<i>Bolingbrook Park District</i>
Ways respondents learn about recreation programs and activities			
Departmental Brochure (Mailed catalogs)	63%	76%	79%
Website	27%	25%	32%
Direct Mail	19%	22%	32%
Friends	NA	NA	31%
Word of Mouth	NA	NA	27%
Newspaper	38%	34%	22%
Newsletters/Flyers/Brochures	26%	29%	20%
Community Signs	17%	17%	18%
Flyers/Materials at City/County/Park District facilities	18%	17%	18%
E-mail bulletins/notification (Email)	8%	10%	17%
Electronic marquee	NA	NA	12%
Social media - Facebook/Twitter	6%	5%	7%
School virtual backpack	NA	NA	3%
Organizations used for parks and recreation programs and facilities			
Bolingbrook Park District	49%	54%	56%
Private or public schools	29%	28%	27%
Churches	26%	27%	23%
Youth sports organizations	16%	18%	21%
Private instruction (dance/martial arts/etc.)	13%	15%	19%
Neighboring park districts	26%	25%	18%
County Forest Preserve District	23%	27%	15%
Private clubs (tennis, health & fitness)	21%	24%	14%
Homeowners associations/apt. complexes	11%	9%	9%
YMCA	13%	14%	3%

Benchmarking for Parks and Recreation Needs Assessment Surveys

	<i>National Average</i>	<i>Illinois Average</i>	<i>Bolingbrook Park District</i>
Reasons preventing the use of parks and recreation facilities and programs more often			
Don't have time	33%	34%	34%
Fees are too high	14%	18%	30%
Program times are not convenient	17%	21%	21%
Program not offered	14%	17%	16%
I do not know what is being offered	20%	14%	9%
Waiting list/class full	5%	6%	9%
Facilities operating hours not convenient	6%	7%	9%
Facilities are overcrowded	NA	NA	7%
Too far from our residence	11%	8%	6%
Security is insufficient	6%	4%	6%
Lack of quality programs	8%	7%	5%
Poor customer service by staff	3%	3%	5%
Facilities lack the right equipment	7%	7%	4%
I do not know locations of facilities	11%	7%	4%
Registration for programs is difficult	3%	3%	3%
Facilities are not well maintained	6%	5%	3%
Use other agencies in Bolingbrook	8%	9%	3%
Parks are not well maintained	5%	4%	2%
Availability of parking	4%	4%	2%
Lack of handicap accessibility	2%	2%	1%

Benchmarking for Parks and Recreation Needs Assessment Surveys

			<i>Bolingbrook Park District</i>
	<i>National Average</i>	<i>Illinois Average</i>	
Recreation <u>programs</u> that respondent households have a need for			
Adult fitness/wellness programs	47%	47%	46%
Youth learn to swim programs	24%	22%	29%
Water fitness programs	28%	26%	27%
Youth sports programs	27%	28%	26%
Park District special events	39%	36%	24%
Nature programs	29%	25%	21%
Birthday parties	16%	14%	21%
Adult sports programs	22%	20%	19%
Youth summer camp programs	18%	17%	19%
Mature adults programs	NA	NA	18%
Teen programs	16%	15%	17%
Adult golf lessons/programs	19%	21%	17%
Youth fitness/wellness programs	18%	17%	16%
Youth art/dance/performing arts	17%	16%	16%
Adult day trips	17%	15%	16%
Martial arts programs	14%	12%	15%
Before and after school programs	14%	12%	15%
Trips	19%	21%	14%
Rowing/kayaking/paddleboats	NA	NA	14%
Pre-School programs	14%	12%	14%
Babysitting/childcare	14%	11%	11%
Youth golf lessons/programs	NA	NA	11%
Adult art/dance/performing arts	19%	16%	10%
Parent group (Mom's networking clubs)	NA	NA	9%
Mixed martial arts	NA	NA	8%
Programs for individuals with disabilities	10%	7%	7%
Disc golf	NA	NA	5%
Lacrosse	NA	NA	3%

Benchmarking for Parks and Recreation Needs Assessment Surveys

			<i>Bolingbrook Park District</i>
	<i>National Average</i>	<i>Illinois Average</i>	
Most important recreation <u>programs</u> (sum of top choices)			
Adult fitness/wellness programs	31%	33%	32%
Youth learn to swim programs	13%	13%	21%
Youth sports programs	15%	17%	18%
Water fitness programs	12%	13%	14%
Park District special events	20%	18%	10%
Mature adults programs	NA	NA	10%
Youth art/dance/performing arts	6%	7%	10%
Adult sports programs	10%	9%	10%
Teen programs	7%	7%	9%
Before and after school programs	6%	7%	9%
Youth summer camp programs	8%	9%	9%
Adult golf lessons/programs	9%	11%	9%
Youth fitness/wellness programs	6%	6%	8%
Adult day trips	7%	7%	8%
Pre-School programs	7%	7%	8%
Martial arts programs	4%	4%	7%
Nature programs	13%	11%	7%
Trips	8%	9%	7%
Birthday parties	4%	3%	6%
Babysitting/childcare	6%	5%	6%
Adult art/dance/performing arts	8%	7%	5%
Rowing/kayaking/paddleboats	NA	NA	5%
Parent group (Mom's networking clubs)	NA	NA	4%
Youth golf lessons/programs	NA	NA	4%
Programs for individuals with disabilities	4%	3%	3%
Mixed martial arts	NA	NA	3%
Disc golf	NA	NA	1%
Lacrosse	NA	NA	0%

Section 4:
Cross-Tabular Data by
Household Type, Park Visitation,
& Program Participation

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)		Yes 1	No 2	Yes 1	No 2	
	1	2	3	4					
<u>Q1 Visited BPD parks last 12 months</u>									
1=Yes	92.5%	80.7%	55.1%	65.7%	100.0%	0.0%	94.7%	63.0%	77.6%
2=No	7.5%	19.3%	44.9%	34.3%	0.0%	100.0%	5.3%	37.0%	22.4%

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

N=311

	Household Type				Q1 Visited BPD par...	Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes 1	Yes 1	No 2	
	1	2	3	4				

Q1a Rate overall value received

5=Very Satisfied	55.6%	58.6%	59.5%	66.7%	58.5%	61.0%	55.0%	58.5%
4=Satisfied	32.6%	32.2%	28.6%	23.8%	30.7%	29.9%	31.8%	30.7%
3=Neutral	9.6%	3.4%	9.5%	4.8%	7.2%	6.8%	7.8%	7.2%
2=Somewhat Dissatisfied	1.5%	5.7%	2.4%	2.4%	2.9%	1.7%	4.7%	2.9%
1=Very Dissatisfied	0.7%	0.0%	0.0%	2.4%	0.7%	0.6%	0.8%	0.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q2a Pelican Harbor Indoor Aquatic

1=Never	24.3%	43.9%	70.3%	70.3%	35.2%	83.0%	22.4%	66.8%	46.0%
2=1-9 times	41.7%	41.1%	20.3%	21.9%	39.5%	15.9%	44.8%	24.9%	34.2%
3=10-24 times	20.8%	10.3%	2.7%	3.1%	15.0%	0.0%	19.1%	4.9%	11.6%
4=25-49 times	7.6%	2.8%	1.4%	1.6%	5.3%	0.0%	7.7%	1.0%	4.1%
5=50+ times	5.6%	1.9%	5.4%	3.1%	5.0%	1.1%	6.0%	2.4%	4.1%

Q2b Pelican Harbor Outdoor Aquatic Park

1=Never	27.0%	40.0%	72.6%	73.8%	37.7%	77.3%	22.8%	68.3%	46.8%
2=1-9 times	46.1%	41.0%	21.9%	18.0%	39.7%	21.6%	48.9%	23.6%	35.5%
3=10-24 times	18.4%	10.5%	1.4%	4.9%	14.0%	0.0%	20.0%	2.5%	10.8%
4=25-49 times	4.3%	5.7%	1.4%	3.3%	5.1%	0.0%	4.4%	3.5%	3.9%
5=50+ times	4.3%	2.9%	2.7%	0.0%	3.4%	1.1%	3.9%	2.0%	2.9%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q2c LifeStyles Fitness/Spa (Annerino)

1=Never	71.1%	76.2%	76.0%	79.0%	70.9%	87.5%	64.4%	83.9%	74.8%
2=1-9 times	11.1%	12.4%	13.3%	12.9%	12.8%	10.2%	12.4%	12.1%	12.2%
3=10-24 times	11.9%	6.7%	1.3%	3.2%	8.3%	2.3%	13.6%	1.0%	6.9%
4=25-49 times	3.0%	4.8%	5.3%	1.6%	4.8%	0.0%	5.6%	2.0%	3.7%
5=50+ times	3.0%	0.0%	4.0%	3.2%	3.1%	0.0%	4.0%	1.0%	2.4%

Q2d LifeStyles Fitness/Spa (Bolingbrook)

1=Never	62.6%	75.2%	68.9%	72.6%	64.4%	84.1%	57.5%	79.0%	68.9%
2=1-9 times	17.3%	12.4%	13.5%	19.4%	15.8%	14.8%	19.0%	12.5%	15.5%
3=10-24 times	7.9%	3.8%	5.4%	1.6%	6.5%	1.1%	8.4%	2.5%	5.3%
4=25-49 times	5.8%	2.9%	4.1%	0.0%	4.8%	0.0%	5.6%	2.0%	3.7%
5=50+ times	6.5%	5.7%	8.1%	6.5%	8.6%	0.0%	9.5%	4.0%	6.6%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	2	3	4	1	2	1	2		

Q2e Boughton Ridge Golf Course

1=Never	78.5%	77.6%	70.8%	72.1%	72.1%	87.5%	69.3%	81.3%	75.7%
2=1-9 times	18.5%	18.7%	22.2%	21.3%	22.6%	10.2%	25.6%	14.6%	19.7%
3=10-24 times	3.0%	3.7%	5.6%	1.6%	3.8%	2.3%	4.5%	2.5%	3.5%
4=25-49 times	0.0%	0.0%	1.4%	3.3%	1.0%	0.0%	0.6%	1.0%	0.8%
5=50+ times	0.0%	0.0%	0.0%	1.6%	0.3%	0.0%	0.0%	0.5%	0.3%

Q2f Ashbury's at Boughton Ridge GC

1=Never	78.5%	64.8%	70.8%	56.5%	66.2%	80.5%	64.4%	73.9%	69.5%
2=1-9 times	19.3%	27.6%	20.8%	25.8%	25.1%	16.1%	27.6%	19.1%	23.0%
3=10-24 times	1.5%	5.7%	2.8%	9.7%	5.2%	1.1%	6.3%	2.5%	4.3%
4=25-49 times	0.0%	1.9%	2.8%	4.8%	2.4%	0.0%	0.6%	3.0%	1.9%
5=50+ times	0.7%	0.0%	2.8%	3.2%	1.0%	2.3%	1.1%	1.5%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q2g Hidden Oaks Nature Center

1=Never	47.8%	62.9%	73.6%	59.0%	51.6%	82.0%	48.0%	68.2%	58.8%
2=1-9 times	42.8%	32.4%	20.8%	24.6%	38.3%	14.6%	41.2%	25.3%	32.7%
3=10-24 times	5.8%	3.8%	5.6%	11.5%	7.3%	2.2%	7.3%	5.1%	6.1%
4=25-49 times	0.7%	1.0%	0.0%	1.6%	1.0%	0.0%	1.1%	0.5%	0.8%
5=50+ times	2.9%	0.0%	0.0%	3.3%	1.7%	1.1%	2.3%	1.0%	1.6%

Q2h Hidden Lakes Historic Trout Farm

1=Never	53.7%	62.9%	68.1%	53.3%	52.6%	79.5%	50.3%	66.5%	59.0%
2=1-9 times	41.9%	27.6%	20.8%	25.0%	36.1%	14.8%	40.0%	23.4%	31.1%
3=10-24 times	2.9%	5.7%	8.3%	16.7%	7.4%	5.7%	6.3%	7.6%	7.0%
4=25-49 times	0.0%	3.8%	0.0%	3.3%	2.1%	0.0%	2.3%	1.0%	1.6%
5=50+ times	1.5%	0.0%	2.8%	1.7%	1.8%	0.0%	1.1%	1.5%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q2i Parks

1=Never	11.7%	23.4%	48.6%	41.0%	16.5%	61.4%	13.6%	38.3%	26.9%
2=1-9 times	19.0%	36.4%	23.0%	37.7%	27.5%	28.4%	24.9%	30.3%	27.7%
3=10-24 times	27.0%	16.8%	14.9%	14.8%	24.1%	5.7%	26.0%	14.4%	19.8%
4=25-49 times	18.2%	14.0%	4.1%	1.6%	13.7%	4.5%	16.9%	7.0%	11.6%
5=50+ times	24.1%	9.3%	9.5%	4.9%	18.2%	0.0%	18.6%	10.0%	14.0%

Q2j Nature trails

1=Never	53.6%	50.5%	58.9%	63.9%	48.4%	78.4%	46.6%	63.0%	55.4%
2=1-9 times	26.8%	28.6%	21.9%	11.5%	26.0%	17.0%	30.7%	18.0%	23.9%
3=10-24 times	9.4%	9.5%	8.2%	19.7%	13.5%	2.3%	10.2%	11.5%	10.9%
4=25-49 times	5.8%	8.6%	5.5%	3.3%	7.3%	2.3%	8.5%	4.0%	6.1%
5=50+ times	4.3%	2.9%	5.5%	1.6%	4.8%	0.0%	4.0%	3.5%	3.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q2k Skate parks

1=Never	85.3%	83.5%	93.1%	93.3%	85.9%	93.1%	83.7%	90.9%	87.6%
2=1-9 times	6.6%	12.6%	5.6%	6.7%	8.8%	5.7%	12.2%	4.5%	8.1%
3=10-24 times	5.1%	1.9%	0.0%	0.0%	2.8%	1.1%	3.5%	1.5%	2.4%
4=25-49 times	1.5%	0.0%	0.0%	0.0%	0.7%	0.0%	0.6%	0.5%	0.5%
5=50+ times	1.5%	1.9%	1.4%	0.0%	1.8%	0.0%	0.0%	2.5%	1.3%

Q2l Tennis courts

1=Never	86.0%	83.0%	82.4%	91.7%	83.7%	90.9%	79.1%	90.9%	85.4%
2=1-9 times	10.3%	14.2%	9.5%	3.3%	11.1%	6.8%	14.1%	6.6%	10.1%
3=10-24 times	2.2%	0.9%	6.8%	5.0%	3.5%	2.3%	4.5%	2.0%	3.2%
4=25-49 times	1.5%	1.9%	1.4%	0.0%	1.7%	0.0%	2.3%	0.5%	1.3%

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	<u>Under 10</u>	<u>10 to 19</u>	<u>20 to 54</u>	<u>55+ (none</u>	<u>Yes</u>	<u>No</u>	<u>Yes</u>	<u>No</u>	
	<u>1</u>	<u>(none</u>	<u>(none</u>	<u>under 55)</u>	<u>1</u>	<u>2</u>	<u>1</u>	<u>2</u>	
		<u>under 10)</u>	<u>under 20)</u>	<u>under 55)</u>					
		<u>2</u>	<u>3</u>	<u>4</u>					
<u>Q3 Participated in rec pgms last 12 mos</u>									
1=Yes	70.5%	50.5%	14.3%	28.4%	57.2%	11.4%	100.0%	0.0%	47.1%
2=No	29.5%	49.5%	85.7%	71.6%	42.8%	88.6%	0.0%	100.0%	52.9%

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

N=188

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec ...	Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	
	(none under 10)	(none under 20)						

Q3a Approx how many different pgms

1=1 program	24.3%	25.5%	60.0%	43.8%	26.3%	66.7%	28.3%	28.3%
2=2 to 3 programs	34.0%	52.7%	30.0%	43.8%	40.6%	33.3%	40.2%	40.2%
3=4 to 6 programs	30.1%	18.2%	0.0%	6.3%	24.0%	0.0%	22.8%	22.8%
4=7 to 10 programs	4.9%	0.0%	0.0%	0.0%	2.9%	0.0%	2.7%	2.7%
5=11 and more programs	6.8%	3.6%	10.0%	6.3%	6.3%	0.0%	6.0%	6.0%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participat- ed in rec ...	Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	
	1	2	3	4	1	2	1	
<u>Q3b Three primary reasons participated</u>								
01=Instructor knowledge	19.4%	14.5%	18.2%	26.3%	19.1%	10.0%	18.6%	18.6%
02=Location of the program	52.4%	47.3%	54.5%	57.9%	51.1%	60.0%	51.6%	51.6%
03=Quality of the program	32.0%	38.2%	27.3%	31.6%	34.3%	20.0%	33.5%	33.5%
04=Fees charged for the class	42.7%	29.1%	27.3%	10.5%	34.8%	30.0%	34.6%	34.6%
05=Ease of registration	11.7%	12.7%	9.1%	15.8%	12.9%	0.0%	12.2%	12.2%
06=Program cost	3.9%	5.5%	0.0%	0.0%	3.9%	0.0%	3.7%	3.7%
07=Student-to-staff ratio	37.9%	25.5%	27.3%	21.1%	31.5%	40.0%	31.9%	31.9%
08=Times the program is offered	12.6%	21.8%	9.1%	15.8%	13.5%	50.0%	15.4%	15.4%
09=Friends participate in the program	28.2%	20.0%	27.3%	15.8%	24.7%	20.0%	24.5%	24.5%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participat- ed in rec ...	Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	
	1	2	3	4	1	2	1	

Q3b Three primary reasons participated (Cont.)

10=Day of week the program is offered	11.7%	12.7%	18.2%	10.5%	12.4%	10.0%	12.2%	12.2%
11=Cleanliness of facility where program is offered	4.9%	5.5%	18.2%	10.5%	6.7%	0.0%	6.4%	6.4%
12=Safety of facility where program is offered	28.2%	32.7%	45.5%	36.8%	31.5%	30.0%	31.4%	31.4%
13=Program appeal	8.7%	5.5%	0.0%	5.3%	6.7%	10.0%	6.9%	6.9%
14=Other	7.8%	14.5%	9.1%	0.0%	9.0%	10.0%	9.0%	9.0%

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

N=188

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participat- ed in rec ...	Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	
	1	2	3	4	1	2	1	

Q3c Rate satisfaction with programs

5=Very Satisfied	52.0%	60.0%	63.6%	63.2%	57.1%	40.0%	56.1%	56.1%
4=Satisfied	32.4%	32.7%	27.3%	26.3%	31.1%	40.0%	31.6%	31.6%
3=Neutral	10.8%	3.6%	9.1%	5.3%	7.3%	20.0%	8.0%	8.0%
2=Somewhat Dissatisfied	1.0%	1.8%	0.0%	0.0%	1.1%	0.0%	1.1%	1.1%
1=Very Dissatisfied	3.9%	1.8%	0.0%	5.3%	3.4%	0.0%	3.2%	3.2%

Q4. Please check the THREE age groups for whom you feel it is most important to offer additional programs.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2		
	1	2	3	4					
<u>Q4 Three age groups most important</u>									
1=Children (1 month to 4 years old)	36.1%	9.2%	7.7%	10.4%	19.6%	16.7%	21.3%	17.1%	19.0%
2=Children (5-9 years old)	67.3%	15.6%	20.5%	22.4%	40.2%	24.4%	42.6%	31.8%	36.7%
3=Children (10-12 years old)	48.3%	42.2%	29.5%	26.9%	41.8%	31.1%	41.0%	37.9%	39.4%
4=Teenagers (13-17 years old)	33.3%	64.2%	41.0%	50.7%	45.3%	48.9%	43.1%	48.8%	46.1%
5=Young adults (18-24 years old)	12.2%	37.6%	25.6%	10.4%	19.9%	26.7%	20.2%	22.3%	21.4%
6=Adults (25-55 years old)	42.9%	47.7%	29.5%	16.4%	39.9%	27.8%	46.8%	28.9%	37.2%
7=Adults 55 years and over	15.0%	27.5%	43.6%	71.6%	31.8%	38.9%	26.6%	39.8%	33.4%
9=Not provided	7.5%	18.3%	47.4%	17.9%	15.1%	36.7%	11.2%	27.5%	20.0%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q5 Ways you learn about programs</u>									
01=Newspaper	17.0%	22.0%	26.9%	28.4%	18.6%	34.4%	19.1%	25.1%	22.2%
02=Friends	36.7%	41.3%	23.1%	13.4%	34.1%	22.2%	36.7%	27.0%	31.4%
03=Word of mouth	33.3%	30.3%	20.5%	14.9%	29.3%	18.9%	33.0%	21.8%	26.9%
04=School Virtual Backpack	4.1%	3.7%	1.3%	0.0%	3.2%	1.1%	3.2%	2.4%	2.7%
05=E-mail	17.7%	18.3%	14.1%	14.9%	19.6%	6.7%	22.9%	11.4%	16.7%
06=Park District brochure	81.6%	78.0%	74.4%	79.1%	81.7%	68.9%	86.2%	73.0%	78.8%
07=Portable signs	17.0%	17.4%	21.8%	14.9%	18.3%	15.6%	19.7%	16.1%	17.7%
08=Park District website	41.5%	34.9%	17.9%	23.9%	37.6%	13.3%	45.2%	20.9%	32.2%
09=Social media (Facebook, Twitter)	8.2%	10.1%	6.4%	1.5%	8.7%	2.2%	8.5%	6.2%	7.2%
10=Direct mail	28.6%	32.1%	41.0%	26.9%	33.8%	24.4%	29.8%	33.6%	31.7%
11=Flyers	22.4%	21.1%	17.9%	16.4%	22.8%	11.1%	20.2%	20.4%	20.2%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q5 Ways you learn about programs (Cont.)

12=Signs in facilities	19.7%	17.4%	19.2%	13.4%	21.2%	6.7%	23.4%	13.3%	18.0%
13=Electronic marquee	12.2%	11.0%	15.4%	9.0%	13.8%	5.6%	11.7%	12.3%	12.0%
14=Other	5.4%	2.8%	3.8%	6.0%	4.8%	3.3%	5.3%	3.8%	4.5%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q6 Three ways prefer to receive info

01=Newspaper	4.1%	8.3%	10.3%	7.5%	4.5%	15.6%	3.2%	10.4%	7.0%
02=Friends	2.7%	2.8%	6.4%	0.0%	1.9%	6.7%	1.6%	4.3%	3.0%
03=Word of mouth	2.0%	0.9%	0.0%	0.0%	1.3%	0.0%	1.1%	0.9%	1.0%
04=School Virtual Backpack	0.0%	0.0%	0.0%	3.0%	0.6%	0.0%	0.5%	0.5%	0.5%
05=E-mail	17.0%	12.8%	15.4%	14.9%	17.4%	7.8%	15.4%	15.2%	15.2%
06=Park District brochure	46.9%	45.9%	34.6%	35.8%	45.3%	32.2%	52.1%	34.1%	42.4%
07=Portable signs	0.7%	0.0%	1.3%	3.0%	0.6%	2.2%	0.5%	1.4%	1.0%
08=Park District website	4.8%	5.5%	2.6%	1.5%	4.5%	2.2%	2.7%	5.2%	4.0%
09=Social media (Facebook, Twitter)	1.4%	3.7%	0.0%	0.0%	1.6%	1.1%	1.1%	1.9%	1.5%
10=Direct mail	15.6%	11.0%	15.4%	17.9%	14.8%	14.4%	14.4%	15.2%	14.7%
11=Flyers	2.0%	4.6%	2.6%	3.0%	3.2%	2.2%	2.1%	3.8%	3.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)		Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q6 Three ways prefer to receive info (Cont.)

13=Electronic marquee	0.0%	0.0%	1.3%	3.0%	1.0%	0.0%	0.5%	0.9%	0.7%
14=Other	0.0%	0.9%	2.6%	0.0%	0.6%	1.1%	1.1%	0.5%	0.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q6 2nd choice</u>									
01=Newspaper	2.7%	5.5%	6.4%	7.5%	3.9%	8.9%	3.2%	6.6%	5.0%
02=Friends	3.4%	0.9%	2.6%	0.0%	2.3%	1.1%	2.7%	1.4%	2.0%
03=Word of mouth	2.0%	4.6%	3.8%	3.0%	2.3%	6.7%	2.7%	3.8%	3.2%
04=School Virtual Backpack	2.7%	0.0%	0.0%	0.0%	1.0%	1.1%	1.1%	0.9%	1.0%
05=E-mail	12.2%	13.8%	9.0%	10.4%	12.5%	8.9%	14.9%	9.0%	11.7%
06=Park District brochure	15.6%	15.6%	17.9%	11.9%	15.1%	16.7%	13.3%	17.5%	15.5%
07=Portable signs	4.8%	3.7%	5.1%	6.0%	4.5%	5.6%	4.3%	5.2%	4.7%
08=Park District website	17.7%	14.7%	5.1%	16.4%	16.4%	6.7%	21.3%	8.1%	14.2%
09=Social media (Facebook, Twitter)	4.8%	6.4%	2.6%	3.0%	5.5%	1.1%	4.8%	4.3%	4.5%
10=Direct mail	8.2%	10.1%	14.1%	10.4%	10.3%	10.0%	9.6%	10.9%	10.2%
11=Flyers	8.2%	5.5%	3.8%	4.5%	7.1%	2.2%	5.3%	6.6%	6.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q6 2nd choice (Cont.)

12=Signs in facilities	3.4%	0.0%	2.6%	0.0%	1.6%	2.2%	1.6%	1.9%	1.7%
13=Electronic marquee	1.4%	0.9%	2.6%	0.0%	1.6%	0.0%	1.1%	1.4%	1.2%
14=Other	2.0%	0.9%	0.0%	0.0%	1.3%	0.0%	1.1%	0.9%	1.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q6 3rd choice</u>									
01=Newspaper	2.7%	4.6%	2.6%	10.4%	4.8%	3.3%	5.3%	3.8%	4.5%
02=Friends	4.1%	3.7%	1.3%	0.0%	2.9%	2.2%	4.3%	1.4%	2.7%
03=Word of mouth	2.0%	1.8%	2.6%	1.5%	1.3%	4.4%	2.1%	1.9%	2.0%
04=School Virtual Backpack	2.0%	0.9%	1.3%	3.0%	1.3%	3.3%	0.5%	2.8%	1.7%
05=E-mail	11.6%	6.4%	6.4%	3.0%	9.0%	3.3%	10.6%	5.2%	7.7%
06=Park District brochure	5.4%	5.5%	9.0%	4.5%	6.1%	5.6%	5.3%	6.6%	6.0%
07=Portable signs	4.1%	4.6%	5.1%	3.0%	3.9%	5.6%	4.3%	4.3%	4.2%
08=Park District website	18.4%	15.6%	7.7%	10.4%	16.4%	6.7%	17.0%	11.8%	14.2%
09=Social media (Facebook, Twitter)	3.4%	2.8%	5.1%	3.0%	3.2%	4.4%	2.1%	4.7%	3.5%
10=Direct mail	4.8%	6.4%	7.7%	9.0%	6.4%	6.7%	5.9%	7.1%	6.5%
11=Flyers	9.5%	8.3%	7.7%	4.5%	8.4%	6.7%	9.0%	7.1%	8.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2		
	1	2	3	4					

Q6 3rd choice (Cont.)

12=Signs in facilities	6.1%	3.7%	1.3%	3.0%	5.1%	0.0%	5.9%	2.4%	4.0%
13=Electronic marquee	2.0%	4.6%	6.4%	4.5%	3.2%	6.7%	3.2%	4.7%	4.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q6 Sum of top 3 choices</u>									
01=Newspaper	9.5%	18.3%	19.2%	25.4%	13.2%	27.8%	11.7%	20.9%	16.5%
02=Friends	10.2%	7.3%	10.3%	0.0%	7.1%	10.0%	8.5%	7.1%	7.7%
03=Word of mouth	6.1%	7.3%	6.4%	4.5%	4.8%	11.1%	5.9%	6.6%	6.2%
04=School Virtual Backpack	4.8%	0.9%	1.3%	6.0%	2.9%	4.4%	2.1%	4.3%	3.2%
05=E-mail	40.8%	33.0%	30.8%	28.4%	38.9%	20.0%	41.0%	29.4%	34.7%
06=Park District brochure	68.0%	67.0%	61.5%	52.2%	66.6%	54.4%	70.7%	58.3%	63.8%
07=Portable signs	9.5%	8.3%	11.5%	11.9%	9.0%	13.3%	9.0%	10.9%	10.0%
08=Park District website	40.8%	35.8%	15.4%	28.4%	37.3%	15.6%	41.0%	25.1%	32.4%
09=Social media (Facebook, Twitter)	9.5%	12.8%	7.7%	6.0%	10.3%	6.7%	8.0%	10.9%	9.5%
10=Direct mail	28.6%	27.5%	37.2%	37.3%	31.5%	31.1%	29.8%	33.2%	31.4%
11=Flyers	19.7%	18.3%	14.1%	11.9%	18.6%	11.1%	16.5%	17.5%	17.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	Under 10 1	10 to 19 (none under 10) 2	20 to 54 (none under 20) 3	55+ (none under 55) 4	Yes 1	No 2	Yes 1	No 2	
<u>Q6 Sum of top 3 choices (Cont.)</u>									
12=Signs in facilities	9.5%	3.7%	3.8%	3.0%	6.8%	2.2%	7.4%	4.3%	5.7%
13=Electronic marquee	3.4%	5.5%	10.3%	7.5%	5.8%	6.7%	4.8%	7.1%	6.0%
14=Other	2.0%	1.8%	2.6%	0.0%	1.9%	1.1%	2.1%	1.4%	1.7%

Q7. Is the frequency of communication you receive from the Bolingbrook Park

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q7 Is the freq of comm from the PD

1=Too much	0.0%	3.7%	3.9%	3.1%	1.6%	4.6%	0.0%	4.3%	2.3%
2=Just right	64.4%	61.5%	76.6%	67.7%	67.4%	63.2%	69.0%	64.6%	66.5%
3=Too little	29.5%	23.9%	14.3%	13.8%	23.5%	18.4%	25.7%	19.6%	22.4%
4=Not sure	6.2%	11.0%	5.2%	15.4%	7.4%	13.8%	5.3%	11.5%	8.8%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	
<u>Q8 Check all organizations used for rec</u>									
01=Private or public schools	40.8%	33.9%	9.0%	4.5%	29.6%	16.7%	33.0%	21.3%	26.7%
02=Churches	29.3%	19.3%	19.2%	20.9%	24.4%	18.9%	27.1%	19.9%	23.2%
03=Youth sports organizations	29.3%	28.4%	7.7%	6.0%	25.4%	5.6%	31.4%	11.8%	20.9%
04=County Forest Preserve District	10.2%	20.2%	15.4%	17.9%	17.4%	7.8%	17.0%	13.7%	15.2%
05=Bolingbrook Park District	71.4%	64.2%	28.2%	43.3%	66.6%	21.1%	78.2%	37.4%	56.4%
06=YMCA	2.0%	4.6%	2.6%	0.0%	2.3%	3.3%	3.7%	1.4%	2.5%
07=Private instruction (dance/martial arts/etc.)	27.9%	23.9%	5.1%	7.5%	22.8%	5.6%	28.7%	10.4%	19.0%
08=Neighboring park districts	21.8%	20.2%	10.3%	14.9%	20.3%	10.0%	19.1%	17.1%	18.0%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q8 Check all organizations used for rec (Cont.)

09=Homeowners associations/apt. complexes	10.2%	10.1%	6.4%	7.5%	9.3%	7.8%	9.0%	9.0%	9.0%
10=Private clubs (tennis, health & fitness)	15.0%	17.4%	9.0%	11.9%	14.1%	13.3%	16.0%	12.3%	14.0%
11=Other	3.4%	2.8%	10.3%	4.5%	5.5%	2.2%	4.8%	4.7%	4.7%
12=None, do not use any organizations	12.2%	11.0%	39.7%	34.3%	13.2%	47.8%	9.0%	30.8%	20.9%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2		
	1	2	3	4					
<u>Q9 Ages 0-17 years Agency used most</u>									
01=Private or public schools	15.0%	18.3%	1.3%	0.0%	12.5%	4.4%	9.0%	12.3%	10.7%
02=Churches	4.1%	3.7%	2.6%	6.0%	3.9%	4.4%	2.7%	5.2%	4.0%
03=Youth sports organizations	11.6%	11.9%	2.6%	0.0%	9.6%	2.2%	12.2%	4.3%	8.0%
04=County Forest Preserve District	0.0%	1.8%	0.0%	0.0%	0.6%	0.0%	1.1%	0.0%	0.5%
05=Bolingbrook Park District	35.4%	25.7%	0.0%	1.5%	23.8%	7.8%	33.0%	9.0%	20.2%
06=YMCA	0.7%	0.0%	1.3%	0.0%	0.3%	1.1%	0.5%	0.5%	0.5%
07=Private instruction (dance/martial arts/etc.)	6.1%	5.5%	0.0%	0.0%	4.8%	0.0%	7.4%	0.5%	3.7%
08=Neighboring park districts	1.4%	1.8%	0.0%	1.5%	1.6%	0.0%	1.6%	0.9%	1.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2	
	1	2	3	4					

Q9 Ages 0-17 years Agency used most (Cont.)

09=Homeowners associations/apt. complexes	0.7%	0.0%	0.0%	0.0%	0.3%	0.0%	0.5%	0.0%	0.2%
10=Private clubs (tennis, health & fitness)	0.7%	2.8%	0.0%	0.0%	0.6%	2.2%	0.5%	1.4%	1.0%
11=Other	0.7%	1.8%	1.3%	0.0%	1.0%	1.1%	1.1%	0.9%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q9 2nd choice Ages 0-17 years

01=Private or public schools	10.2%	5.5%	1.3%	1.5%	6.8%	2.2%	9.6%	2.4%	5.7%
02=Churches	6.8%	2.8%	0.0%	0.0%	3.9%	1.1%	4.8%	1.9%	3.2%
03=Youth sports organizations	7.5%	10.1%	0.0%	0.0%	6.8%	1.1%	6.4%	4.7%	5.5%
04=County Forest Preserve District	0.7%	2.8%	1.3%	1.5%	1.9%	0.0%	2.1%	0.9%	1.5%
05=Bolingbrook Park District	12.2%	9.2%	0.0%	1.5%	9.0%	1.1%	13.3%	1.9%	7.2%
06=YMCA	1.4%	2.8%	2.6%	0.0%	1.0%	4.4%	1.1%	2.4%	1.7%
07=Private instruction (dance/martial arts/etc.)	6.1%	5.5%	0.0%	0.0%	4.2%	2.2%	5.9%	1.9%	3.7%
08=Neighboring park districts	3.4%	0.9%	0.0%	1.5%	1.9%	1.1%	2.1%	1.4%	1.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2	
	1	2	3	4					

Q9 2nd choice Ages 0-17 years (Cont.)

09=Homeowners associations/apt. complexes	0.7%	0.9%	1.3%	1.5%	1.0%	1.1%	0.5%	1.4%	1.0%
10=Private clubs (tennis, health & fitness)	2.7%	2.8%	0.0%	0.0%	2.3%	0.0%	2.7%	0.9%	1.7%
11=Other	2.0%	0.0%	1.3%	0.0%	1.3%	0.0%	1.6%	0.5%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	Under 10	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	
<u>Q9 Ages 0-17 (Sum of top 2 choices)</u>									
01=Private or public schools	25.2%	23.9%	2.6%	1.5%	19.3%	6.7%	18.6%	14.7%	16.5%
02=Churches	10.9%	6.4%	2.6%	6.0%	7.7%	5.6%	7.4%	7.1%	7.2%
03=Youth sports organizations	19.0%	22.0%	2.6%	0.0%	16.4%	3.3%	18.6%	9.0%	13.5%
04=County Forest Preserve District	0.7%	4.6%	1.3%	1.5%	2.6%	0.0%	3.2%	0.9%	2.0%
05=Bolingbrook Park District	47.6%	34.9%	0.0%	3.0%	32.8%	8.9%	46.3%	10.9%	27.4%
06=YMCA	2.0%	2.8%	3.8%	0.0%	1.3%	5.6%	1.6%	2.8%	2.2%
07=Private instruction (dance/martial arts/etc.)	12.2%	11.0%	0.0%	0.0%	9.0%	2.2%	13.3%	2.4%	7.5%
08=Neighboring park districts	4.8%	2.8%	0.0%	3.0%	3.5%	1.1%	3.7%	2.4%	3.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2	
	1	2	3	4					

Q9 Ages 0-17 (Sum of top 2 choices) (Cont.)

09=Homeowners associations/apt. complexes	1.4%	0.9%	1.3%	1.5%	1.3%	1.1%	1.1%	1.4%	1.2%
10=Private clubs (tennis, health & fitness)	3.4%	5.5%	0.0%	0.0%	2.9%	2.2%	3.2%	2.4%	2.7%
11=Other	2.7%	1.8%	2.6%	0.0%	2.3%	1.1%	2.7%	1.4%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q9 Ages 18 and older Agency used most</u>									
01=Private or public schools	2.7%	5.5%	3.8%	0.0%	3.2%	3.3%	1.6%	4.7%	3.2%
02=Churches	8.2%	6.4%	9.0%	10.4%	8.4%	7.8%	6.9%	9.5%	8.2%
03=Youth sports organizations	0.7%	0.9%	1.3%	0.0%	0.6%	1.1%	0.5%	0.9%	0.7%
04=County Forest Preserve District	2.0%	5.5%	5.1%	6.0%	4.8%	2.2%	3.7%	4.7%	4.2%
05=Bolingbrook Park District	27.9%	31.2%	15.4%	23.9%	30.5%	8.9%	34.0%	18.5%	25.7%
06=YMCA	0.7%	0.9%	2.6%	0.0%	0.3%	3.3%	0.5%	1.4%	1.0%
07=Private instruction (dance/martial arts/etc.)	4.8%	2.8%	1.3%	1.5%	3.5%	1.1%	4.8%	1.4%	3.0%
08=Neighboring park districts	1.4%	2.8%	0.0%	3.0%	2.3%	0.0%	1.6%	1.9%	1.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	

Q9 Ages 18 and older Agency used most (Cont.)

09=Homeowners associations/apt. complexes	0.7%	1.8%	1.3%	1.5%	0.6%	3.3%	0.5%	1.9%	1.2%
10=Private clubs (tennis, health & fitness)	5.4%	7.3%	1.3%	4.5%	4.8%	5.6%	5.3%	4.7%	5.0%
11=Other	0.7%	2.8%	7.7%	0.0%	2.6%	2.2%	2.7%	2.4%	2.5%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q9 2nd choice Ages 18 and older

01=Private or public schools	4.1%	1.8%	0.0%	0.0%	1.9%	2.2%	2.7%	1.4%	2.0%
02=Churches	4.8%	3.7%	0.0%	1.5%	3.2%	2.2%	3.7%	2.4%	3.0%
03=Youth sports organizations	2.7%	2.8%	0.0%	0.0%	2.3%	0.0%	1.6%	1.9%	1.7%
04=County Forest Preserve District	2.0%	1.8%	3.8%	7.5%	4.2%	0.0%	3.7%	2.8%	3.2%
05=Bolingbrook Park District	8.2%	8.3%	7.7%	10.4%	10.3%	2.2%	12.2%	5.2%	8.5%
06=YMCA	1.4%	2.8%	1.3%	0.0%	1.0%	3.3%	0.5%	2.4%	1.5%
07=Private instruction (dance/martial arts/etc.)	3.4%	3.7%	1.3%	1.5%	3.2%	1.1%	4.3%	1.4%	2.7%
08=Neighboring park districts	3.4%	4.6%	0.0%	4.5%	3.9%	1.1%	3.7%	2.8%	3.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2	
	1	2	3	4					

Q9 2nd choice Ages 18 and older (Cont.)

09=Homeowners associations/apt. complexes	0.0%	0.9%	1.3%	1.5%	0.6%	1.1%	0.0%	1.4%	0.7%
10=Private clubs (tennis, health & fitness)	2.0%	2.8%	3.8%	4.5%	2.9%	3.3%	3.2%	2.8%	3.0%
11=Other	0.0%	0.0%	1.3%	3.0%	1.0%	0.0%	0.0%	1.4%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)		Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	
<u>Q9 Ages 18 and older (Sum of top 2 choices)</u>									
01=Private or public schools	6.8%	7.3%	3.8%	0.0%	5.1%	5.6%	4.3%	6.2%	5.2%
02=Churches	12.9%	10.1%	9.0%	11.9%	11.6%	10.0%	10.6%	11.8%	11.2%
03=Youth sports organizations	3.4%	3.7%	1.3%	0.0%	2.9%	1.1%	2.1%	2.8%	2.5%
04=County Forest Preserve District	4.1%	7.3%	9.0%	13.4%	9.0%	2.2%	7.4%	7.6%	7.5%
05=Bolingbrook Park District	36.1%	39.4%	23.1%	34.3%	40.8%	11.1%	46.3%	23.7%	34.2%
06=YMCA	2.0%	3.7%	3.8%	0.0%	1.3%	6.7%	1.1%	3.8%	2.5%
07=Private instruction (dance/martial arts/etc.)	8.2%	6.4%	2.6%	3.0%	6.8%	2.2%	9.0%	2.8%	5.7%
08=Neighboring park districts	4.8%	7.3%	0.0%	7.5%	6.1%	1.1%	5.3%	4.7%	5.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 10)	55+ (none under 20)	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	

Q9 Ages 18 and older (Sum of top 2 choices) (Cont.)

09=Homeowners associations/apt. complexes	0.7%	2.8%	2.6%	3.0%	1.3%	4.4%	0.5%	3.3%	2.0%
10=Private clubs (tennis, health & fitness)	7.5%	10.1%	5.1%	9.0%	7.7%	8.9%	8.5%	7.6%	8.0%
11=Other	0.7%	2.8%	9.0%	3.0%	3.5%	2.2%	2.7%	3.8%	3.2%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		
<u>Q10 Reasons that prevent you from using</u>									
01=Facilities are not well maintained	3.4%	4.6%	0.0%	3.0%	3.5%	1.1%	3.2%	2.8%	3.0%
02=Parks are not well maintained	2.0%	2.8%	1.3%	1.5%	2.3%	1.1%	1.6%	2.4%	2.0%
03=Facilities lack the right equipment	5.4%	6.4%	1.3%	1.5%	4.8%	2.2%	7.4%	1.4%	4.2%
04=Security is insufficient	7.5%	8.3%	2.6%	1.5%	6.8%	2.2%	6.9%	4.7%	5.7%
05=Lack of quality programs	5.4%	7.3%	0.0%	3.0%	3.9%	6.7%	4.3%	4.7%	4.5%
06=Too far from our residence	6.8%	9.2%	5.1%	1.5%	6.4%	5.6%	4.8%	7.6%	6.2%
07=Waiting list/class full	16.3%	6.4%	1.3%	4.5%	9.3%	6.7%	12.8%	5.2%	8.7%
08=Fees are too high	28.6%	37.6%	20.5%	31.3%	29.9%	30.0%	28.7%	31.3%	29.9%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		
<u>Q10 Reasons that prevent you from using (Cont.)</u>									
09=Program times are not convenient	27.2%	24.8%	15.4%	9.0%	20.3%	24.4%	29.3%	14.2%	21.2%
10=Program not offered	16.3%	20.2%	11.5%	10.4%	15.4%	15.6%	19.7%	11.8%	15.5%
11=Use other agencies in Bolingbrook	1.4%	5.5%	2.6%	0.0%	2.9%	1.1%	3.2%	1.9%	2.5%
12=Poor customer service by staff	3.4%	8.3%	1.3%	4.5%	4.5%	4.4%	5.9%	3.3%	4.5%
13=I do not know locations of facilities	2.0%	3.7%	5.1%	4.5%	2.6%	6.7%	1.6%	5.2%	3.5%
14=Facilities are overcrowded	7.5%	10.1%	5.1%	3.0%	6.8%	7.8%	6.9%	7.1%	7.0%
15=I do not know what is being offered	10.2%	10.1%	10.3%	4.5%	6.1%	20.0%	6.9%	10.9%	9.2%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	55+ (none under 55)	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q10 Reasons that prevent you from using (Cont.)

16=Facilities operating hours not convenient	10.9%	11.0%	6.4%	3.0%	8.7%	8.9%	10.1%	7.6%	8.7%
17=Registration for programs is difficult	3.4%	4.6%	1.3%	1.5%	2.6%	4.4%	2.7%	3.3%	3.0%
18=Availability of parking	2.7%	1.8%	0.0%	0.0%	1.6%	1.1%	2.1%	0.9%	1.5%
19=Lack of handicap accessibility	0.7%	0.0%	0.0%	1.5%	0.6%	0.0%	0.0%	0.9%	0.5%
20=I don't have time	29.3%	34.9%	39.7%	34.3%	30.9%	43.3%	25.0%	41.2%	33.7%
00=None chosen	7.5%	3.7%	17.9%	13.4%	8.7%	12.2%	6.4%	12.3%	9.5%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q11 Check all pgms you have a need for</u>									
01=Youth learn to swim programs	61.2%	18.3%	3.8%	6.0%	34.4%	11.1%	41.5%	18.5%	29.2%
02=Pre-School programs	31.3%	5.5%	2.6%	1.5%	14.5%	11.1%	17.0%	10.9%	13.7%
03=Babysitting/childcare	22.4%	6.4%	1.3%	3.0%	11.3%	8.9%	16.0%	6.2%	10.7%
04=Before and after school programs	31.3%	7.3%	5.1%	3.0%	16.7%	8.9%	19.7%	10.9%	15.0%
05=Youth summer camp programs	34.0%	19.3%	3.8%	0.0%	22.5%	4.4%	29.3%	9.0%	18.5%
06=Youth sports programs	47.6%	27.5%	3.8%	4.5%	31.2%	10.0%	40.4%	14.2%	26.4%
07=Youth fitness/wellness programs	23.8%	22.0%	3.8%	4.5%	18.3%	8.9%	21.8%	11.4%	16.2%
08=Martial arts programs	27.2%	14.7%	5.1%	1.5%	17.4%	7.8%	20.2%	10.9%	15.2%
09=Adult fitness/wellness programs	43.5%	50.5%	46.2%	44.8%	48.9%	36.7%	54.3%	39.3%	46.1%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q11 Check all pgms you have a need for (Cont.)

10=Water fitness programs	26.5%	29.4%	23.1%	28.4%	28.0%	23.3%	33.0%	21.8%	26.9%
11=Youth art/dance/performing arts	32.0%	12.8%	2.6%	3.0%	19.3%	5.6%	26.1%	7.6%	16.2%
12=Adult art/dance/performing arts	10.2%	8.3%	10.3%	10.4%	10.9%	5.6%	12.8%	7.1%	9.7%
13=Adult sports programs	21.1%	22.9%	17.9%	7.5%	21.2%	10.0%	21.8%	16.1%	18.7%
14=Mature adults programs	10.9%	20.2%	14.1%	35.8%	18.0%	18.9%	17.0%	19.4%	18.2%
15=Programs for individuals with disabilities	4.8%	8.3%	7.7%	6.0%	6.1%	7.8%	5.3%	7.6%	6.5%
16=Birthday parties	38.1%	21.1%	2.6%	4.5%	23.8%	11.1%	28.7%	14.2%	20.9%
17=Trips	10.9%	18.3%	11.5%	17.9%	14.1%	14.4%	14.9%	13.7%	14.2%
18=Teen programs	17.0%	33.0%	3.8%	6.0%	18.0%	13.3%	21.8%	12.8%	17.0%
19=Park District special events	32.7%	25.7%	14.1%	14.9%	28.3%	10.0%	31.9%	17.5%	24.2%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	Under 10			1	2	1	2		

Q11 Check all pgms you have a need for (Cont.)

20=Nature programs	27.9%	18.3%	16.7%	17.9%	24.1%	12.2%	27.7%	16.1%	21.4%
21=Adult day trips	10.2%	19.3%	12.8%	25.4%	15.1%	17.8%	14.9%	16.6%	15.7%
22=Rowing/kayaking/paddleboats	17.0%	18.3%	10.3%	4.5%	15.8%	7.8%	18.1%	10.4%	14.0%
23=Youth golf lessons/programs	17.7%	11.0%	5.1%	1.5%	13.2%	2.2%	14.4%	7.6%	10.7%
24=Adult golf lessons/programs	12.2%	19.3%	23.1%	14.9%	18.0%	12.2%	18.6%	15.2%	16.7%
25=Lacrosse	2.7%	5.5%	2.6%	0.0%	2.9%	3.3%	3.7%	2.4%	3.0%
26=Disc golf	4.8%	7.3%	3.8%	0.0%	4.5%	4.4%	6.4%	2.8%	4.5%
27=Parent group (Mom's networking clubs)	14.3%	7.3%	6.4%	0.0%	9.3%	5.6%	11.2%	6.2%	8.5%
28=Mixed martial arts	12.9%	9.2%	1.3%	0.0%	8.0%	5.6%	7.4%	7.6%	7.5%
29=Other	7.5%	10.1%	10.3%	7.5%	8.7%	8.9%	8.0%	9.5%	8.7%
00=None chosen	8.8%	8.3%	24.4%	25.4%	10.9%	26.7%	4.8%	22.3%	14.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 Four most important pgms

01=Youth learn to swim programs	25.9%	9.2%	2.6%	1.5%	14.8%	5.6%	17.6%	8.5%	12.7%
02=Pre-School programs	8.8%	0.9%	0.0%	0.0%	3.9%	2.2%	3.2%	3.8%	3.5%
03=Babysitting/childcare	3.4%	0.0%	1.3%	0.0%	1.6%	1.1%	1.6%	1.4%	1.5%
04=Before and after school programs	3.4%	0.9%	0.0%	0.0%	1.6%	1.1%	1.1%	1.9%	1.5%
05=Youth summer camp programs	6.1%	3.7%	0.0%	0.0%	4.2%	0.0%	5.3%	1.4%	3.2%
06=Youth sports programs	10.9%	11.0%	1.3%	0.0%	9.3%	0.0%	11.2%	3.8%	7.2%
07=Youth fitness/wellness programs	3.4%	3.7%	1.3%	1.5%	3.5%	0.0%	4.3%	1.4%	2.7%
08=Martial arts programs	1.4%	0.9%	1.3%	0.0%	1.3%	0.0%	1.6%	0.5%	1.0%
09=Adult fitness/wellness programs	4.1%	18.3%	24.4%	17.9%	12.5%	20.0%	13.3%	15.2%	14.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 Four most important pgms (Cont.)

10=Water fitness programs	2.0%	3.7%	7.7%	9.0%	5.5%	2.2%	6.4%	3.3%	4.7%
11=Youth art/dance/performing arts	4.8%	2.8%	0.0%	0.0%	3.2%	0.0%	4.3%	0.9%	2.5%
12=Adult art/dance/performing arts	0.7%	0.9%	1.3%	1.5%	1.3%	0.0%	2.1%	0.0%	1.0%
13=Adult sports programs	0.7%	3.7%	1.3%	0.0%	1.3%	2.2%	0.5%	2.4%	1.5%
14=Mature adults programs	0.0%	2.8%	5.1%	7.5%	2.9%	3.3%	1.6%	4.3%	3.0%
15=Programs for individuals with disabilities	0.7%	2.8%	0.0%	3.0%	1.6%	1.1%	2.1%	0.9%	1.5%
16=Birthday parties	0.7%	1.8%	0.0%	0.0%	1.0%	0.0%	1.6%	0.0%	0.7%
17=Trips	0.7%	1.8%	0.0%	0.0%	0.3%	2.2%	0.5%	0.9%	0.7%
18=Teen programs	2.7%	5.5%	0.0%	1.5%	2.6%	3.3%	4.3%	1.4%	2.7%
19=Park District special events	3.4%	0.9%	1.3%	0.0%	1.9%	1.1%	2.7%	0.9%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		
<u>Q12 Four most important pgms (Cont.)</u>									
20=Nature programs	0.7%	1.8%	2.6%	1.5%	1.0%	3.3%	0.5%	2.4%	1.5%
21=Adult day trips	0.0%	0.0%	2.6%	6.0%	1.6%	1.1%	0.0%	2.8%	1.5%
22=Rowing/kayaking/paddleboats	0.7%	0.9%	0.0%	0.0%	0.6%	0.0%	1.1%	0.0%	0.5%
23=Youth golf lessons/programs	1.4%	0.9%	0.0%	0.0%	1.0%	0.0%	0.5%	0.9%	0.7%
24=Adult golf lessons/programs	0.7%	0.0%	5.1%	6.0%	1.9%	3.3%	1.1%	3.3%	2.2%
25=Lacrosse	0.0%	0.9%	0.0%	0.0%	0.3%	0.0%	0.0%	0.5%	0.2%
26=Disc golf	0.0%	0.9%	2.6%	0.0%	1.0%	0.0%	1.1%	0.5%	0.7%
27=Parent group (Mom's networking clubs)	0.0%	1.8%	0.0%	0.0%	0.6%	0.0%	0.5%	0.5%	0.5%
28=Mixed martial arts	0.0%	1.8%	1.3%	0.0%	0.6%	1.1%	0.0%	1.4%	0.7%
29=Other	2.0%	3.7%	3.8%	3.0%	3.2%	2.2%	2.7%	3.3%	3.0%
00=None chosen	10.9%	11.9%	33.3%	40.3%	13.8%	43.3%	7.4%	31.3%	20.4%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 2nd choice

01=Youth learn to swim programs	10.2%	2.8%	0.0%	1.5%	5.8%	1.1%	8.0%	1.9%	4.7%
02=Pre-School programs	6.8%	0.9%	1.3%	0.0%	2.9%	3.3%	3.2%	2.8%	3.0%
03=Babysitting/childcare	3.4%	0.9%	0.0%	1.5%	1.6%	2.2%	2.1%	1.4%	1.7%
04=Before and after school programs	6.1%	1.8%	0.0%	0.0%	3.5%	0.0%	4.3%	1.4%	2.7%
05=Youth summer camp programs	5.4%	0.9%	0.0%	0.0%	2.9%	0.0%	4.3%	0.5%	2.2%
06=Youth sports programs	12.2%	9.2%	1.3%	0.0%	8.7%	2.2%	10.1%	4.7%	7.2%
07=Youth fitness/wellness programs	5.4%	3.7%	0.0%	0.0%	3.9%	0.0%	3.2%	2.8%	3.0%
08=Martial arts programs	6.1%	0.0%	0.0%	0.0%	2.6%	1.1%	3.2%	1.4%	2.2%
09=Adult fitness/wellness programs	4.8%	9.2%	11.5%	9.0%	9.6%	2.2%	10.6%	5.7%	8.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 2nd choice (Cont.)

10=Water fitness programs	2.0%	6.4%	3.8%	9.0%	4.8%	4.4%	5.9%	3.8%	4.7%
11=Youth art/dance/performing arts	3.4%	5.5%	0.0%	0.0%	3.5%	0.0%	5.3%	0.5%	2.7%
12=Adult art/dance/performing arts	0.7%	2.8%	3.8%	3.0%	2.6%	1.1%	2.1%	2.4%	2.2%
13=Adult sports programs	4.1%	3.7%	5.1%	1.5%	3.9%	3.3%	3.7%	3.8%	3.7%
14=Mature adults programs	1.4%	3.7%	3.8%	9.0%	2.9%	6.7%	3.7%	3.8%	3.7%
15=Programs for individuals with disabilities	0.0%	0.0%	1.3%	0.0%	0.0%	1.1%	0.0%	0.5%	0.2%
16=Birthday parties	1.4%	0.9%	0.0%	3.0%	1.0%	2.2%	1.1%	1.4%	1.2%
17=Trips	0.0%	1.8%	2.6%	6.0%	1.6%	3.3%	0.5%	3.3%	2.0%
18=Teen programs	1.4%	9.2%	0.0%	0.0%	2.9%	3.3%	3.2%	2.8%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 2nd choice (Cont.)

19=Park District special events	1.4%	2.8%	3.8%	0.0%	2.3%	1.1%	1.6%	2.4%	2.0%
20=Nature programs	2.0%	0.9%	3.8%	3.0%	2.6%	1.1%	3.2%	1.4%	2.2%
21=Adult day trips	0.7%	1.8%	1.3%	1.5%	1.6%	0.0%	1.1%	1.4%	1.2%
22=Rowing/kayaking/paddleboats	0.0%	2.8%	1.3%	0.0%	1.3%	0.0%	1.1%	0.9%	1.0%
23=Youth golf lessons/programs	0.7%	0.0%	0.0%	0.0%	0.3%	0.0%	0.5%	0.0%	0.2%
24=Adult golf lessons/programs	0.7%	1.8%	5.1%	3.0%	2.6%	1.1%	3.2%	1.4%	2.2%
27=Parent group (Mom's networking clubs)	0.7%	0.0%	0.0%	0.0%	0.3%	0.0%	0.5%	0.0%	0.2%
29=Other	1.4%	0.9%	5.1%	0.0%	1.3%	3.3%	0.5%	2.8%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	
<u>Q12 3rd choice</u>									
01=Youth learn to swim programs	4.8%	0.9%	0.0%	0.0%	2.3%	1.1%	2.7%	1.4%	2.0%
02=Pre-School programs	3.4%	0.0%	0.0%	0.0%	1.3%	1.1%	2.1%	0.5%	1.2%
03=Babysitting/childcare	1.4%	2.8%	0.0%	0.0%	1.3%	1.1%	2.1%	0.5%	1.2%
04=Before and after school programs	6.8%	0.9%	1.3%	0.0%	3.2%	2.2%	4.3%	1.9%	3.0%
05=Youth summer camp programs	4.1%	2.8%	0.0%	0.0%	2.9%	0.0%	4.3%	0.5%	2.2%
06=Youth sports programs	4.8%	1.8%	1.3%	1.5%	3.5%	0.0%	5.3%	0.5%	2.7%
07=Youth fitness/wellness programs	2.0%	0.9%	0.0%	1.5%	1.3%	1.1%	2.1%	0.5%	1.2%
08=Martial arts programs	4.8%	0.0%	1.3%	0.0%	2.3%	1.1%	2.1%	1.9%	2.0%
09=Adult fitness/wellness programs	12.2%	5.5%	2.6%	3.0%	8.0%	3.3%	8.5%	5.7%	7.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 3rd choice (Cont.)

10=Water fitness programs	2.7%	3.7%	3.8%	1.5%	2.6%	4.4%	2.7%	3.3%	3.0%
11=Youth art/dance/performing arts	6.1%	1.8%	0.0%	0.0%	3.5%	0.0%	4.8%	0.9%	2.7%
12=Adult art/dance/performing arts	1.4%	2.8%	0.0%	0.0%	1.6%	0.0%	2.7%	0.0%	1.2%
13=Adult sports programs	1.4%	2.8%	3.8%	1.5%	2.9%	0.0%	2.7%	1.9%	2.2%
14=Mature adults programs	1.4%	0.9%	2.6%	6.0%	2.3%	2.2%	2.7%	1.9%	2.2%
15=Programs for individuals with disabilities	0.7%	0.0%	3.8%	0.0%	1.0%	1.1%	0.5%	1.4%	1.0%
16=Birthday parties	2.7%	1.8%	0.0%	0.0%	1.9%	0.0%	2.1%	0.9%	1.5%
17=Trips	0.7%	2.8%	3.8%	1.5%	1.6%	3.3%	1.6%	2.4%	2.0%
18=Teen programs	1.4%	2.8%	0.0%	1.5%	1.6%	1.1%	3.2%	0.0%	1.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 3rd choice (Cont.)

19=Park District special events	1.4%	6.4%	3.8%	3.0%	3.9%	2.2%	3.2%	3.8%	3.5%
20=Nature programs	1.4%	1.8%	1.3%	1.5%	1.6%	1.1%	2.1%	0.9%	1.5%
21=Adult day trips	2.0%	1.8%	2.6%	7.5%	3.2%	2.2%	3.2%	2.8%	3.0%
22=Rowing/kayaking/paddleboats	1.4%	2.8%	2.6%	1.5%	1.9%	2.2%	2.1%	1.9%	2.0%
23=Youth golf lessons/programs	2.0%	2.8%	0.0%	0.0%	1.6%	1.1%	0.5%	2.4%	1.5%
24=Adult golf lessons/programs	0.7%	3.7%	3.8%	0.0%	1.6%	3.3%	1.1%	2.8%	2.0%
26=Disc golf	0.0%	0.0%	1.3%	0.0%	0.3%	0.0%	0.0%	0.5%	0.2%
27=Parent group (Mom's networking clubs)	2.0%	0.0%	1.3%	0.0%	1.0%	1.1%	1.1%	0.9%	1.0%
28=Mixed martial arts	0.7%	1.8%	1.3%	0.0%	1.0%	1.1%	1.1%	0.9%	1.0%
29=Other	0.0%	3.7%	1.3%	0.0%	1.6%	0.0%	1.1%	1.4%	1.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 4th choice

01=Youth learn to swim programs	3.4%	0.9%	0.0%	0.0%	1.6%	1.1%	1.6%	1.4%	1.5%
02=Pre-School programs	0.0%	0.9%	0.0%	0.0%	0.3%	0.0%	0.5%	0.0%	0.2%
03=Babysitting/childcare	2.0%	0.0%	1.3%	1.5%	1.3%	1.1%	1.1%	1.4%	1.2%
04=Before and after school programs	3.4%	0.9%	1.3%	1.5%	1.6%	3.3%	2.7%	1.4%	2.0%
05=Youth summer camp programs	2.7%	0.0%	2.6%	0.0%	1.9%	0.0%	2.1%	0.9%	1.5%
06=Youth sports programs	2.7%	0.0%	0.0%	0.0%	1.0%	1.1%	1.6%	0.5%	1.0%
07=Youth fitness/wellness programs	2.7%	1.8%	0.0%	0.0%	1.6%	1.1%	2.1%	0.9%	1.5%
08=Martial arts programs	4.8%	0.9%	0.0%	0.0%	2.3%	1.1%	3.7%	0.5%	2.0%
09=Adult fitness/wellness programs	4.8%	2.8%	0.0%	3.0%	3.5%	1.1%	3.7%	2.4%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 4th choice (Cont.)

10=Water fitness programs	2.7%	0.9%	2.6%	0.0%	2.3%	0.0%	2.7%	0.9%	1.7%
11=Youth art/dance/performing arts	4.8%	0.0%	0.0%	0.0%	2.3%	0.0%	2.7%	0.9%	1.7%
12=Adult art/dance/performing arts	1.4%	0.0%	0.0%	0.0%	0.6%	0.0%	1.1%	0.0%	0.5%
13=Adult sports programs	1.4%	5.5%	1.3%	0.0%	2.9%	0.0%	3.2%	1.4%	2.2%
14=Mature adults programs	0.0%	0.9%	2.6%	1.5%	1.3%	0.0%	1.1%	0.9%	1.0%
15=Programs for individuals with disabilities	0.0%	0.0%	1.3%	0.0%	0.0%	1.1%	0.0%	0.5%	0.2%
16=Birthday parties	3.4%	3.7%	0.0%	0.0%	2.9%	0.0%	3.2%	1.4%	2.2%
17=Trips	2.7%	2.8%	1.3%	1.5%	1.0%	6.7%	1.6%	2.8%	2.2%
18=Teen programs	0.7%	4.6%	1.3%	1.5%	2.3%	1.1%	2.1%	1.9%	2.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q12 4th choice (Cont.)

19=Park District special events	4.8%	0.9%	1.3%	3.0%	3.2%	1.1%	4.3%	1.4%	2.7%
20=Nature programs	2.0%	1.8%	3.8%	0.0%	2.6%	0.0%	2.1%	1.9%	2.0%
21=Adult day trips	1.4%	2.8%	0.0%	7.5%	1.9%	4.4%	2.1%	2.8%	2.5%
22=Rowing/kayaking/paddleboats	1.4%	0.9%	1.3%	1.5%	1.3%	1.1%	1.6%	0.9%	1.2%
23=Youth golf lessons/programs	1.4%	1.8%	1.3%	0.0%	1.6%	0.0%	1.6%	0.9%	1.2%
24=Adult golf lessons/programs	0.0%	7.3%	3.8%	0.0%	3.5%	0.0%	3.2%	2.4%	2.7%
25=Lacrosse	0.0%	0.9%	0.0%	0.0%	0.0%	1.1%	0.5%	0.0%	0.2%
26=Disc golf	1.4%	0.0%	0.0%	0.0%	0.6%	0.0%	0.5%	0.5%	0.5%
27=Parent group (Mom's networking clubs)	4.1%	0.9%	1.3%	0.0%	2.6%	0.0%	2.7%	1.4%	2.0%
28=Mixed martial arts	2.0%	0.9%	0.0%	0.0%	1.0%	1.1%	1.1%	0.9%	1.0%
29=Other	1.4%	2.8%	2.6%	0.0%	2.3%	0.0%	2.1%	1.4%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		
<u>Q12 Sum of top 4 choices</u>									
01=Youth learn to swim programs	44.2%	13.8%	2.6%	3.0%	24.4%	8.9%	29.8%	13.3%	20.9%
02=Pre-School programs	19.0%	2.8%	1.3%	0.0%	8.4%	6.7%	9.0%	7.1%	8.0%
03=Babysitting/childcare	10.2%	3.7%	2.6%	3.0%	5.8%	5.6%	6.9%	4.7%	5.7%
04=Before and after school programs	19.7%	4.6%	2.6%	1.5%	10.0%	6.7%	12.2%	6.6%	9.2%
05=Youth summer camp programs	18.4%	7.3%	2.6%	0.0%	11.9%	0.0%	16.0%	3.3%	9.2%
06=Youth sports programs	30.6%	22.0%	3.8%	1.5%	22.5%	3.3%	28.2%	9.5%	18.2%
07=Youth fitness/wellness programs	13.6%	10.1%	1.3%	3.0%	10.3%	2.2%	11.7%	5.7%	8.5%
08=Martial arts programs	17.0%	1.8%	2.6%	0.0%	8.4%	3.3%	10.6%	4.3%	7.2%
09=Adult fitness/wellness programs	25.9%	35.8%	38.5%	32.8%	33.8%	26.7%	36.2%	28.9%	32.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	2	3	4	1	2	1	2		

Q12 Sum of top 4 choices (Cont.)

10=Water fitness programs	9.5%	14.7%	17.9%	19.4%	15.1%	11.1%	17.6%	11.4%	14.2%
11=Youth art/dance/performing arts	19.0%	10.1%	0.0%	0.0%	12.5%	0.0%	17.0%	3.3%	9.7%
12=Adult art/dance/performing arts	4.1%	6.4%	5.1%	4.5%	6.1%	1.1%	8.0%	2.4%	5.0%
13=Adult sports programs	7.5%	15.6%	11.5%	3.0%	10.9%	5.6%	10.1%	9.5%	9.7%
14=Mature adults programs	2.7%	8.3%	14.1%	23.9%	9.3%	12.2%	9.0%	10.9%	10.0%
15=Programs for individuals with disabilities	1.4%	2.8%	6.4%	3.0%	2.6%	4.4%	2.7%	3.3%	3.0%
16=Birthday parties	8.2%	8.3%	0.0%	3.0%	6.8%	2.2%	8.0%	3.8%	5.7%
17=Trips	4.1%	9.2%	7.7%	9.0%	4.5%	15.6%	4.3%	9.5%	7.0%
18=Teen programs	6.1%	22.0%	1.3%	4.5%	9.3%	8.9%	12.8%	6.2%	9.2%
19=Park District special events	10.9%	11.0%	10.3%	6.0%	11.3%	5.6%	11.7%	8.5%	10.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	
<u>Q12 Sum of top 4 choices (Cont.)</u>									
20=Nature programs	6.1%	6.4%	11.5%	6.0%	7.7%	5.6%	8.0%	6.6%	7.2%
21=Adult day trips	4.1%	6.4%	6.4%	22.4%	8.4%	7.8%	6.4%	10.0%	8.2%
22=Rowing/kayaking/paddleboats	3.4%	7.3%	5.1%	3.0%	5.1%	3.3%	5.9%	3.8%	4.7%
23=Youth golf lessons/programs	5.4%	5.5%	1.3%	0.0%	4.5%	1.1%	3.2%	4.3%	3.7%
24=Adult golf lessons/programs	2.0%	12.8%	17.9%	9.0%	9.6%	7.8%	8.5%	10.0%	9.2%
25=Lacrosse	0.0%	1.8%	0.0%	0.0%	0.3%	1.1%	0.5%	0.5%	0.5%
26=Disc golf	1.4%	0.9%	3.8%	0.0%	1.9%	0.0%	1.6%	1.4%	1.5%
27=Parent group (Mom's networking clubs)	6.8%	2.8%	2.6%	0.0%	4.5%	1.1%	4.8%	2.8%	3.7%
28=Mixed martial arts	2.7%	4.6%	2.6%	0.0%	2.6%	3.3%	2.1%	3.3%	2.7%
29=Other	4.8%	11.0%	12.8%	3.0%	8.4%	5.6%	6.4%	9.0%	7.7%
00=None chosen	10.9%	11.9%	33.3%	40.3%	13.8%	43.3%	7.4%	31.3%	20.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	Under 10	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No	
	1	2	3	4	1	2	1	2	
<u>Q13a Maint/cleanliness of parks</u>									
5=Very Satisfied	46.8%	52.0%	51.5%	55.4%	51.5%	45.5%	56.6%	44.3%	50.4%
4=Satisfied	40.4%	34.3%	31.8%	30.4%	36.8%	30.3%	34.6%	36.6%	35.6%
3=Neutral	5.0%	9.8%	15.2%	12.5%	6.4%	22.7%	4.9%	13.7%	9.3%
2=Somewhat Dissatisfied	5.0%	3.9%	0.0%	1.8%	4.0%	0.0%	2.2%	4.4%	3.3%
1=Very Dissatisfied	2.8%	0.0%	1.5%	0.0%	1.3%	1.5%	1.6%	1.1%	1.4%
<u>Q13b Pricing of green fees/Broughton</u>									
5=Very Satisfied	22.9%	30.8%	16.7%	25.0%	24.8%	21.4%	30.4%	18.1%	24.1%
4=Satisfied	29.2%	28.2%	33.3%	37.5%	31.9%	28.6%	18.8%	43.1%	31.2%
3=Neutral	33.3%	33.3%	40.0%	29.2%	33.6%	35.7%	37.7%	30.6%	34.0%
2=Somewhat Dissatisfied	4.2%	2.6%	3.3%	4.2%	2.7%	7.1%	4.3%	2.8%	3.5%
1=Very Dissatisfied	10.4%	5.1%	6.7%	4.2%	7.1%	7.1%	8.7%	5.6%	7.1%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13c Accessibility of walk/bike paths

5=Very Satisfied	41.9%	44.1%	46.3%	44.7%	43.9%	42.9%	42.0%	45.3%	43.7%
4=Satisfied	36.8%	29.0%	27.8%	25.5%	32.2%	26.8%	30.0%	32.3%	31.2%
3=Neutral	15.4%	16.1%	18.5%	23.4%	16.9%	19.6%	18.0%	16.8%	17.4%
2=Somewhat Dissatisfied	6.0%	8.6%	5.6%	4.3%	5.5%	10.7%	8.7%	4.3%	6.4%
1=Very Dissatisfied	0.0%	2.2%	1.9%	2.1%	1.6%	0.0%	1.3%	1.2%	1.3%

Q13d Pricing of aquatic parks

5=Very Satisfied	26.3%	23.4%	22.0%	12.1%	24.7%	15.2%	28.6%	16.5%	23.3%
4=Satisfied	34.6%	30.9%	26.8%	24.2%	32.9%	21.7%	32.1%	30.1%	31.2%
3=Neutral	21.1%	23.4%	26.8%	39.4%	23.5%	30.4%	21.4%	28.6%	24.6%
2=Somewhat Dissatisfied	14.3%	11.7%	19.5%	15.2%	13.7%	17.4%	12.5%	16.5%	14.3%
1=Very Dissatisfied	3.8%	10.6%	4.9%	9.1%	5.1%	15.2%	5.4%	8.3%	6.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13e Quality of outdoor athletic fields

5=Very Satisfied	36.4%	42.4%	34.9%	38.7%	39.9%	30.2%	45.3%	30.7%	38.3%
4=Satisfied	42.1%	31.8%	30.2%	29.0%	35.9%	32.6%	30.2%	40.9%	35.3%
3=Neutral	18.7%	20.0%	30.2%	29.0%	20.2%	32.6%	20.1%	24.4%	22.2%
2=Somewhat Dissatisfied	1.9%	3.5%	2.3%	0.0%	2.2%	2.3%	2.9%	1.6%	2.3%
1=Very Dissatisfied	0.9%	2.4%	2.3%	3.2%	1.8%	2.3%	1.4%	2.4%	1.9%

Q13f Quality of indoor athletic fields

5=Very Satisfied	37.3%	39.8%	42.9%	37.5%	39.5%	35.1%	45.1%	30.6%	38.9%
4=Satisfied	32.4%	31.3%	22.9%	37.5%	33.0%	21.6%	27.8%	36.1%	31.3%
3=Neutral	25.5%	21.7%	25.7%	25.0%	21.4%	40.5%	21.5%	27.8%	24.2%
2=Somewhat Dissatisfied	3.9%	7.2%	5.7%	0.0%	5.1%	2.7%	4.9%	4.6%	4.8%
1=Very Dissatisfied	1.0%	0.0%	2.9%	0.0%	0.9%	0.0%	0.7%	0.9%	0.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13g Condition of PD soccer fields

5=Very Satisfied	39.3%	41.9%	40.7%	45.0%	42.2%	34.4%	46.9%	34.7%	40.9%
4=Satisfied	35.7%	32.3%	29.6%	20.0%	31.7%	34.4%	28.6%	35.8%	32.1%
3=Neutral	20.2%	24.2%	22.2%	35.0%	22.4%	28.1%	21.4%	25.3%	23.3%
2=Somewhat Dissatisfied	3.6%	1.6%	3.7%	0.0%	2.5%	3.1%	2.0%	3.2%	2.6%
1=Very Dissatisfied	1.2%	0.0%	3.7%	0.0%	1.2%	0.0%	1.0%	1.1%	1.0%

Q13h Condition of PD baseball/softball

5=Very Satisfied	41.6%	43.5%	30.0%	43.5%	40.6%	41.7%	49.5%	32.4%	40.8%
4=Satisfied	34.8%	30.4%	40.0%	26.1%	34.3%	27.8%	30.1%	36.1%	33.2%
3=Neutral	21.3%	17.4%	23.3%	30.4%	20.0%	27.8%	14.6%	27.8%	21.3%
2=Somewhat Dissatisfied	2.2%	4.3%	0.0%	0.0%	2.3%	2.8%	3.9%	0.9%	2.4%
1=Very Dissatisfied	0.0%	4.3%	6.7%	0.0%	2.9%	0.0%	1.9%	2.8%	2.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13i Park District youth programs

5=Very Satisfied	34.5%	47.9%	30.8%	40.9%	38.7%	40.6%	43.4%	31.4%	39.0%
4=Satisfied	40.9%	28.8%	30.8%	22.7%	36.7%	18.8%	35.2%	32.6%	34.2%
3=Neutral	16.4%	17.8%	30.8%	31.8%	17.6%	34.4%	15.2%	27.9%	19.9%
2=Somewhat Dissatisfied	8.2%	5.5%	0.0%	4.5%	6.5%	3.1%	6.2%	5.8%	6.1%
1=Very Dissatisfied	0.0%	0.0%	7.7%	0.0%	0.5%	3.1%	0.0%	2.3%	0.9%

Q13j Park District adult programs

5=Very Satisfied	26.7%	31.9%	32.5%	21.2%	28.6%	27.9%	32.3%	23.2%	28.5%
4=Satisfied	31.4%	37.7%	27.5%	33.3%	36.2%	18.6%	33.8%	31.6%	32.9%
3=Neutral	27.9%	20.3%	35.0%	33.3%	25.4%	37.2%	23.3%	33.7%	27.6%
2=Somewhat Dissatisfied	12.8%	8.7%	2.5%	9.1%	7.6%	16.3%	8.3%	10.5%	9.2%
1=Very Dissatisfied	1.2%	1.4%	2.5%	3.0%	2.2%	0.0%	2.3%	1.1%	1.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13k Quality of nature conserv areas

5=Very Satisfied	40.0%	38.4%	42.5%	51.2%	42.9%	37.0%	49.2%	34.8%	41.8%
4=Satisfied	32.0%	42.5%	37.5%	25.6%	34.3%	37.0%	26.6%	42.4%	34.8%
3=Neutral	25.0%	17.8%	17.5%	20.9%	20.0%	26.1%	20.2%	22.0%	21.1%
2=Somewhat Dissatisfied	2.0%	1.4%	0.0%	2.3%	1.9%	0.0%	3.2%	0.0%	1.6%
1=Very Dissatisfied	1.0%	0.0%	2.5%	0.0%	1.0%	0.0%	0.8%	0.8%	0.8%

Q13l Other Bolingbrook programs

5=Very Satisfied	29.2%	30.9%	34.6%	26.9%	31.2%	26.8%	37.1%	22.0%	30.2%
4=Satisfied	33.3%	38.2%	34.6%	23.1%	36.2%	24.4%	32.0%	35.4%	33.5%
3=Neutral	31.9%	25.5%	23.1%	42.3%	26.8%	41.5%	26.8%	34.1%	30.2%
2=Somewhat Dissatisfied	5.6%	1.8%	3.8%	3.8%	3.6%	4.9%	2.1%	6.1%	3.9%
1=Very Dissatisfied	0.0%	3.6%	3.8%	3.8%	2.2%	2.4%	2.1%	2.4%	2.2%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2			

Q13m Avail info about Bolingbrook pgms

5=Very Satisfied	33.3%	31.6%	37.9%	42.6%	35.3%	32.8%	41.2%	28.0%	34.9%
4=Satisfied	37.0%	36.7%	29.3%	38.3%	38.5%	22.4%	34.5%	37.2%	35.8%
3=Neutral	21.7%	20.4%	19.0%	12.8%	16.3%	36.2%	13.6%	26.2%	19.6%
2=Somewhat Dissatisfied	5.8%	10.2%	12.1%	4.3%	7.8%	8.6%	9.0%	6.7%	7.9%
1=Very Dissatisfied	2.2%	1.0%	1.7%	2.1%	2.1%	0.0%	1.7%	1.8%	1.8%

Q13n Ease of registering for programs

5=Very Satisfied	41.5%	41.7%	36.4%	47.5%	43.5%	30.4%	48.0%	33.1%	41.6%
4=Satisfied	37.0%	33.3%	29.5%	22.5%	34.6%	23.9%	33.5%	32.4%	33.0%
3=Neutral	15.6%	17.7%	27.3%	20.0%	16.0%	32.6%	13.4%	25.0%	18.4%
2=Somewhat Dissatisfied	5.2%	6.3%	2.3%	7.5%	4.1%	13.0%	3.9%	7.4%	5.4%
1=Very Dissatisfied	0.7%	1.0%	4.5%	2.5%	1.9%	0.0%	1.1%	2.2%	1.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q13o Quality of programs for 55+

5=Very Satisfied	25.6%	37.1%	26.5%	26.2%	29.7%	25.0%	32.8%	25.8%	28.7%
4=Satisfied	28.2%	25.7%	20.6%	23.8%	25.4%	21.9%	23.0%	25.8%	24.7%
3=Neutral	35.9%	20.0%	32.4%	26.2%	28.0%	31.3%	23.0%	32.6%	28.7%
2=Somewhat Dissatisfied	7.7%	8.6%	8.8%	14.3%	10.2%	9.4%	13.1%	7.9%	10.0%
1=Very Dissatisfied	2.6%	8.6%	11.8%	9.5%	6.8%	12.5%	8.2%	7.9%	8.0%

Q13p Usefulness of PD website

5=Very Satisfied	30.3%	20.5%	33.3%	31.6%	28.5%	26.8%	28.8%	27.4%	28.2%
4=Satisfied	33.6%	44.9%	28.9%	26.3%	37.2%	22.0%	31.4%	39.5%	35.0%
3=Neutral	22.7%	21.8%	26.7%	28.9%	21.3%	39.0%	23.7%	24.2%	23.9%
2=Somewhat Dissatisfied	11.8%	5.1%	6.7%	13.2%	10.0%	4.9%	11.5%	6.5%	9.3%
1=Very Dissatisfied	1.7%	7.7%	4.4%	0.0%	2.9%	7.3%	4.5%	2.4%	3.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	<u>Household Type</u>				<u>Q1 Visited BPD parks last 12 months</u>		<u>Q3 Participated in rec pgms last 12 mos</u>		<u>Total</u>
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes 1	No 2	Yes 1	No 2		
	1	2	3	4					
<u>Q13q Pricing of rec programs</u>									
5=Very Satisfied	19.8%	19.6%	14.6%	18.2%	20.1%	11.5%	22.3%	14.2%	18.8%
4=Satisfied	42.0%	35.1%	27.1%	27.3%	36.6%	30.8%	38.0%	32.6%	35.6%
3=Neutral	19.1%	23.7%	35.4%	22.7%	22.0%	30.8%	22.9%	24.1%	23.4%
2=Somewhat Dissatisfied	13.0%	11.3%	16.7%	22.7%	14.6%	13.5%	10.6%	19.1%	14.4%
1=Very Dissatisfied	6.1%	10.3%	6.3%	9.1%	6.7%	13.5%	6.1%	9.9%	7.8%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	4	Yes 1	No 2	Yes 1	No 2	
	(none under 10)	(none under 20)							
	1	2	3						

Q14 Two should receive most attention

A=Maintenance AND cleanliness of parks	13.6%	13.8%	7.7%	10.4%	12.5%	10.0%	12.8%	11.4%	12.0%
B=Pricing of green fees at Broughton Ridge Golf Course	3.4%	1.8%	6.4%	6.0%	3.2%	6.7%	4.8%	3.3%	4.0%
C=Accessibility of walking/biking trails	6.1%	4.6%	6.4%	6.0%	7.1%	1.1%	6.4%	5.2%	5.7%
D=Pricing of indoor/outdoor aquatic parks	8.2%	9.2%	3.8%	3.0%	6.8%	6.7%	7.4%	6.2%	6.7%
E=Quality of outdoor athletic fields	2.0%	2.8%	1.3%	0.0%	2.3%	0.0%	3.2%	0.5%	1.7%
F=Quality of indoor athletic facilities	0.0%	1.8%	2.6%	0.0%	1.0%	1.1%	0.5%	1.4%	1.0%
G=Condition of Park District soccer fields	3.4%	2.8%	1.3%	1.5%	2.6%	2.2%	1.6%	3.3%	2.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 Two should receive most attention (Cont.)

H=Condition of Park District baseball/softball fields	1.4%	4.6%	0.0%	0.0%	1.9%	1.1%	2.1%	1.4%	1.7%
I=The Park District youth programs	9.5%	2.8%	1.3%	0.0%	5.5%	1.1%	6.4%	2.8%	4.5%
J=The Park District adult programs	2.7%	1.8%	5.1%	6.0%	2.9%	5.6%	3.7%	3.3%	3.5%
K=Quality of nature conservation areas	4.1%	0.9%	2.6%	0.0%	2.3%	2.2%	3.2%	1.4%	2.2%
L=Other Bolingbrook programs	2.0%	0.0%	1.3%	4.5%	1.3%	3.3%	1.1%	2.4%	1.7%
M=Availability of information about programs and facilities	4.1%	1.8%	5.1%	0.0%	2.6%	4.4%	2.7%	3.3%	3.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 Two should receive most attention (Cont.)

N=Ease of registering for programs	2.0%	1.8%	0.0%	1.5%	1.9%	0.0%	2.7%	0.5%	1.5%
O=Programs/facilities for adults 55 years of age and older	2.0%	3.7%	3.8%	9.0%	4.2%	3.3%	2.7%	5.2%	4.0%
P=Usefulness of Park District website	5.4%	3.7%	2.6%	1.5%	4.2%	2.2%	6.4%	1.4%	3.7%
Q=Pricing of recreation programs	11.6%	17.4%	6.4%	10.4%	13.8%	5.6%	13.3%	10.9%	12.0%
Z=None chosen	18.4%	24.8%	42.3%	40.3%	24.1%	43.3%	19.1%	36.0%	28.4%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 2nd choice

A=Maintenance AND cleanliness of parks	5.4%	3.7%	2.6%	1.5%	4.5%	1.1%	4.8%	2.8%	3.7%
B=Pricing of green fees at Broughton Ridge Golf Course	1.4%	4.6%	1.3%	1.5%	2.6%	1.1%	1.6%	2.8%	2.2%
C=Accessibility of walking/biking trails	4.1%	5.5%	3.8%	1.5%	4.2%	3.3%	3.7%	4.3%	4.0%
D=Pricing of indoor/outdoor aquatic parks	4.1%	10.1%	1.3%	3.0%	4.5%	6.7%	4.8%	5.2%	5.0%
E=Quality of outdoor athletic fields	2.7%	1.8%	5.1%	0.0%	2.9%	1.1%	3.7%	1.4%	2.5%
F=Quality of indoor athletic facilities	2.0%	2.8%	1.3%	3.0%	2.6%	1.1%	3.7%	0.9%	2.2%
G=Condition of Park District soccer fields	2.0%	1.8%	1.3%	0.0%	1.3%	2.2%	2.1%	0.9%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 2nd choice (Cont.)

H=Condition of Park District baseball/softball fields	2.7%	2.8%	0.0%	0.0%	2.3%	0.0%	2.7%	0.9%	1.7%
I=The Park District youth programs	8.8%	1.8%	1.3%	3.0%	4.8%	3.3%	5.3%	3.8%	4.5%
J=The Park District adult programs	4.8%	5.5%	2.6%	6.0%	4.8%	4.4%	5.3%	4.3%	4.7%
K=Quality of nature conservation areas	4.8%	3.7%	3.8%	6.0%	4.5%	4.4%	2.1%	6.6%	4.5%
L=Other Bolingbrook programs	3.4%	6.4%	1.3%	0.0%	3.2%	3.3%	4.3%	2.4%	3.2%
M=Availability of information about programs and facilities	5.4%	3.7%	6.4%	1.5%	4.2%	5.6%	5.3%	3.8%	4.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 2nd choice (Cont.)

N=Ease of registering for programs	1.4%	2.8%	1.3%	0.0%	1.3%	2.2%	1.6%	1.4%	1.5%
O=Programs/facilities for adults 55 years of age and older	2.7%	1.8%	2.6%	14.9%	5.1%	2.2%	5.3%	3.8%	4.5%
P=Usefulness of Park District website	4.8%	0.0%	2.6%	1.5%	2.6%	2.2%	3.7%	1.4%	2.5%
Q=Pricing of recreation programs	10.2%	7.3%	5.1%	9.0%	9.6%	3.3%	10.6%	6.2%	8.2%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 Sum of top 2 choices

A=Maintenance AND cleanliness of parks	19.0%	17.4%	10.3%	11.9%	17.0%	11.1%	17.6%	14.2%	15.7%
B=Pricing of green fees at Broughton Ridge Golf Course	4.8%	6.4%	7.7%	7.5%	5.8%	7.8%	6.4%	6.2%	6.2%
C=Accessibility of walking/biking trails	10.2%	10.1%	10.3%	7.5%	11.3%	4.4%	10.1%	9.5%	9.7%
D=Pricing of indoor/outdoor aquatic parks	12.2%	19.3%	5.1%	6.0%	11.3%	13.3%	12.2%	11.4%	11.7%
E=Quality of outdoor athletic fields	4.8%	4.6%	6.4%	0.0%	5.1%	1.1%	6.9%	1.9%	4.2%
F=Quality of indoor athletic facilities	2.0%	4.6%	3.8%	3.0%	3.5%	2.2%	4.3%	2.4%	3.2%
G=Condition of Park District soccer fields	5.4%	4.6%	2.6%	1.5%	3.9%	4.4%	3.7%	4.3%	4.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q14 Sum of top 2 choices (Cont.)

H=Condition of Park District baseball/softball fields	4.1%	7.3%	0.0%	0.0%	4.2%	1.1%	4.8%	2.4%	3.5%
I=The Park District youth programs	18.4%	4.6%	2.6%	3.0%	10.3%	4.4%	11.7%	6.6%	9.0%
J=The Park District adult programs	7.5%	7.3%	7.7%	11.9%	7.7%	10.0%	9.0%	7.6%	8.2%
K=Quality of nature conservation areas	8.8%	4.6%	6.4%	6.0%	6.8%	6.7%	5.3%	8.1%	6.7%
L=Other Bolingbrook programs	5.4%	6.4%	2.6%	4.5%	4.5%	6.7%	5.3%	4.7%	5.0%
M=Availability of information about programs and facilities	9.5%	5.5%	11.5%	1.5%	6.8%	10.0%	8.0%	7.1%	7.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q14 Sum of top 2 choices (Cont.)

N=Ease of registering for programs	3.4%	4.6%	1.3%	1.5%	3.2%	2.2%	4.3%	1.9%	3.0%
O=Programs/facilities for adults 55 years of age and older	4.8%	5.5%	6.4%	23.9%	9.3%	5.6%	8.0%	9.0%	8.5%
P=Usefulness of Park District website	10.2%	3.7%	5.1%	3.0%	6.8%	4.4%	10.1%	2.8%	6.2%
Q=Pricing of recreation programs	21.8%	24.8%	11.5%	19.4%	23.5%	8.9%	23.9%	17.1%	20.2%
Z=None chosen	18.4%	24.8%	42.3%	40.3%	24.1%	43.3%	19.1%	36.0%	28.4%

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none Under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q15 Do you think tax amt is

3=Too high	8.2%	12.8%	11.5%	14.9%	8.7%	20.0%	5.9%	16.1%	11.2%
2=Reasonable	66.7%	68.8%	65.4%	71.6%	67.8%	67.8%	70.7%	65.4%	67.8%
1=Too low	19.0%	11.0%	11.5%	9.0%	16.1%	5.6%	16.5%	11.4%	13.7%
9=Don't Know	6.1%	7.3%	11.5%	4.5%	7.4%	6.7%	6.9%	7.1%	7.2%

Q17. What is your age?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19 (none under 10)	20 to 54 (none under 20)	55+ (none under 55)	Yes	No	Yes	No		
	1	2	3	1	2	1	2		

Q17 What is your age

1=Under 35	22.4%	15.6%	14.3%	0.0%	15.8%	13.3%	14.9%	15.7%	15.3%
2=35-44	55.8%	31.2%	18.2%	0.0%	36.5%	18.9%	44.7%	21.9%	32.5%
3=45-54	15.0%	43.1%	35.1%	3.0%	23.9%	26.7%	20.2%	28.1%	24.5%
4=55-64	5.4%	8.3%	20.8%	56.7%	15.8%	24.4%	14.9%	20.5%	17.8%
5=65+	1.4%	1.8%	11.7%	40.3%	8.1%	16.7%	5.3%	13.8%	10.0%

Q18. Your gender:

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	2	3	4	1	2	1	2		

Q18 Your gender

1=Male	36.7%	40.4%	59.0%	46.3%	43.1%	45.6%	33.0%	53.6%	43.6%
2=Female	63.3%	59.6%	41.0%	53.7%	56.9%	54.4%	67.0%	46.4%	56.4%

Q19. How long have you lived in the Bolingbrook Park District?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q19 How long lived in BPD

1=under 5 years	18.9%	6.9%	16.2%	10.9%	14.5%	11.5%	12.8%	14.9%	13.8%
2=6-10 years	44.8%	22.5%	18.9%	10.9%	29.7%	23.0%	33.9%	23.4%	28.2%
3=11-15 years	19.6%	21.6%	13.5%	14.1%	17.9%	18.4%	20.6%	15.4%	18.0%
4=16-20 years	4.2%	28.4%	18.9%	12.5%	14.9%	14.9%	10.6%	18.4%	14.9%
5=Over 20 years	12.6%	20.6%	32.4%	51.6%	23.0%	32.2%	22.2%	27.9%	25.1%

Q20. What is your household income?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Yes	No	Yes	No		
	(none under 10)	(none under 20)							
	Under 10			1	2	1	2		

Q20 What is your household income

1=Under \$25,000	4.1%	5.5%	1.3%	6.0%	3.9%	5.6%	4.3%	4.3%	4.2%
2=\$25K-\$49,999	9.5%	8.3%	14.1%	23.9%	11.9%	14.4%	10.6%	14.2%	12.5%
3=\$50K-\$74,999	12.2%	19.3%	24.4%	16.4%	16.7%	18.9%	12.8%	21.3%	17.2%
4=\$75K-\$99,999	25.9%	11.9%	17.9%	10.4%	18.6%	15.6%	20.2%	15.6%	18.0%
5=\$100K-\$149,999	23.8%	31.2%	16.7%	14.9%	23.5%	21.1%	25.5%	20.9%	22.9%
6=\$150K-\$199,999	10.2%	8.3%	5.1%	4.5%	8.4%	5.6%	10.6%	5.2%	7.7%
7=\$200K and over	3.4%	2.8%	3.8%	1.5%	3.5%	1.1%	4.3%	1.9%	3.0%
9=Not provided	10.9%	12.8%	16.7%	22.4%	13.5%	17.8%	11.7%	16.6%	14.5%

Q22. Which of the following best describes your race?

N=401

	Household Type				Q1 Visited BPD parks last 12 months		Q3 Participated in rec pgms last 12 mos		Total
	10 to 19	20 to 54	55+ (none under 55)	Under 10	Yes	No	Yes	No	
	(none under 10)	(none under 20)							
	1	2	3	4	1	2	1	2	

Q22 Which best describes your race

1=White/Caucasian	52.4%	59.6%	67.9%	77.6%	60.5%	65.6%	59.6%	64.0%	61.6%
2=African American/Black	19.0%	19.3%	16.7%	10.4%	17.4%	16.7%	18.1%	15.6%	17.2%
3=Asian	19.0%	10.1%	7.7%	6.0%	11.9%	13.3%	13.3%	11.4%	12.2%
4=Native American	1.4%	0.9%	2.6%	0.0%	1.3%	1.1%	1.1%	1.4%	1.2%
5=Other	5.4%	2.8%	1.3%	0.0%	3.2%	2.2%	4.3%	1.9%	3.0%
9=Not provided	5.4%	7.3%	5.1%	4.5%	6.4%	3.3%	5.9%	5.7%	5.7%

Section 5:
Cross-Tabular Data by
Household Income & Race

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q1 Visited BPD parks last 12 months</u>								
1=Yes	73.1%	75.4%	80.6%	81.5%	76.3%	78.3%	75.5%	77.6%
2=No	26.9%	24.6%	19.4%	18.5%	23.7%	21.7%	24.5%	22.4%

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

N=311	Household Income				Race			Total
	Under \$50,000 1	\$50,000- \$74,999 2	\$75,000- \$99,999 3	\$100,000+ 4	White/ Caucasian 1	Black/ African American 2	Asian 3	
<u>Q1a Rate overall value received</u>								
5=Very Satisfied	48.9%	58.0%	54.4%	66.4%	63.4%	60.4%	50.0%	58.5%
4=Satisfied	44.7%	26.0%	33.3%	24.5%	27.9%	32.1%	36.1%	30.7%
3=Neutral	6.4%	12.0%	8.8%	4.5%	4.7%	7.5%	11.1%	7.2%
2=Somewhat Dissatisfied	0.0%	2.0%	3.5%	3.6%	2.9%	0.0%	2.8%	2.9%
1=Very Dissatisfied	0.0%	2.0%	0.0%	0.9%	1.2%	0.0%	0.0%	0.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q2a Pelican Harbor Indoor Aquatic</u>								
1=Never	47.0%	46.2%	42.3%	42.0%	50.5%	43.1%	48.9%	46.0%
2=1-9 times	39.4%	40.0%	33.8%	35.1%	30.2%	47.7%	25.5%	34.2%
3=10-24 times	7.6%	7.7%	15.5%	13.0%	12.2%	3.1%	12.8%	11.6%
4=25-49 times	3.0%	1.5%	5.6%	5.3%	3.2%	3.1%	10.6%	4.1%
5=50+ times	3.0%	4.6%	2.8%	4.6%	4.1%	3.1%	2.1%	4.1%
<u>Q2b Pelican Harbor Outdoor Aquatic Park</u>								
1=Never	45.9%	48.5%	44.3%	42.0%	52.5%	46.9%	40.4%	46.8%
2=1-9 times	42.6%	36.4%	34.3%	38.2%	30.3%	43.8%	42.6%	35.5%
3=10-24 times	6.6%	7.6%	12.9%	12.2%	10.9%	3.1%	12.8%	10.8%
4=25-49 times	3.3%	3.0%	7.1%	3.8%	3.6%	4.7%	2.1%	3.9%
5=50+ times	1.6%	4.5%	1.4%	3.8%	2.7%	1.6%	2.1%	2.9%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q2c LifeStyles Fitness/Spa (Annerino)

1=Never	80.6%	65.2%	78.6%	74.8%	76.1%	65.1%	83.0%	74.8%
2=1-9 times	8.1%	21.2%	8.6%	11.8%	12.8%	19.0%	2.1%	12.2%
3=10-24 times	6.5%	6.1%	7.1%	6.3%	5.5%	9.5%	6.4%	6.9%
4=25-49 times	3.2%	7.6%	1.4%	3.9%	3.7%	3.2%	4.3%	3.7%
5=50+ times	1.6%	0.0%	4.3%	3.1%	1.8%	3.2%	4.3%	2.4%

Q2d LifeStyles Fitness/Spa (Bolingbrook)

1=Never	71.0%	71.9%	62.9%	68.5%	67.7%	67.7%	76.6%	68.9%
2=1-9 times	16.1%	15.6%	21.4%	12.3%	14.7%	18.5%	8.5%	15.5%
3=10-24 times	4.8%	1.6%	4.3%	7.7%	5.1%	7.7%	4.3%	5.3%
4=25-49 times	0.0%	6.3%	1.4%	4.6%	3.7%	3.1%	2.1%	3.7%
5=50+ times	8.1%	4.7%	10.0%	6.9%	8.8%	3.1%	8.5%	6.6%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q2e Boughton Ridge Golf Course

1=Never	88.3%	73.8%	81.4%	65.9%	72.0%	77.4%	78.3%	75.7%
2=1-9 times	11.7%	18.5%	15.7%	27.1%	22.5%	17.7%	21.7%	19.7%
3=10-24 times	0.0%	4.6%	2.9%	5.4%	3.7%	4.8%	0.0%	3.5%
4=25-49 times	0.0%	1.5%	0.0%	1.6%	1.4%	0.0%	0.0%	0.8%
5=50+ times	0.0%	1.5%	0.0%	0.0%	0.5%	0.0%	0.0%	0.3%

Q2f Ashbury's at Boughton Ridge GC

1=Never	79.0%	64.6%	78.3%	59.1%	63.4%	71.0%	84.8%	69.5%
2=1-9 times	16.1%	23.1%	15.9%	31.5%	26.4%	22.6%	13.0%	23.0%
3=10-24 times	3.2%	1.5%	4.3%	7.1%	5.6%	4.8%	2.2%	4.3%
4=25-49 times	1.6%	6.2%	1.4%	0.8%	2.8%	1.6%	0.0%	1.9%
5=50+ times	0.0%	4.6%	0.0%	1.6%	1.9%	0.0%	0.0%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q2g Hidden Oaks Nature Center

1=Never	54.8%	66.7%	54.9%	59.4%	55.6%	62.5%	71.7%	58.8%
2=1-9 times	37.1%	27.0%	38.0%	29.7%	34.3%	31.3%	19.6%	32.7%
3=10-24 times	6.5%	4.8%	2.8%	9.4%	7.4%	6.3%	2.2%	6.1%
4=25-49 times	1.6%	0.0%	1.4%	0.0%	0.9%	0.0%	2.2%	0.8%
5=50+ times	0.0%	1.6%	2.8%	1.6%	1.9%	0.0%	4.3%	1.6%

Q2h Hidden Lakes Historic Trout Farm

1=Never	58.3%	67.2%	52.9%	56.7%	56.1%	73.0%	56.5%	59.0%
2=1-9 times	25.0%	20.3%	40.0%	34.6%	31.8%	17.5%	39.1%	31.1%
3=10-24 times	11.7%	7.8%	4.3%	6.3%	8.9%	6.3%	2.2%	7.0%
4=25-49 times	5.0%	1.6%	1.4%	0.8%	1.9%	1.6%	0.0%	1.6%
5=50+ times	0.0%	3.1%	1.4%	1.6%	1.4%	1.6%	2.2%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q2i Parks</u>								
1=Never	32.3%	27.7%	20.0%	24.0%	29.1%	25.8%	25.0%	26.9%
2=1-9 times	27.4%	30.8%	30.0%	24.8%	28.2%	22.6%	31.8%	27.7%
3=10-24 times	11.3%	21.5%	25.7%	19.4%	16.8%	24.2%	22.7%	19.8%
4=25-49 times	21.0%	10.8%	11.4%	10.9%	11.4%	14.5%	4.5%	11.6%
5=50+ times	8.1%	9.2%	12.9%	20.9%	14.5%	12.9%	15.9%	14.0%
<u>Q2j Nature trails</u>								
1=Never	57.4%	63.6%	47.1%	55.5%	53.4%	67.7%	54.3%	55.4%
2=1-9 times	19.7%	18.2%	30.0%	25.8%	23.7%	17.7%	30.4%	23.9%
3=10-24 times	11.5%	10.6%	11.4%	8.6%	11.4%	9.7%	6.5%	10.9%
4=25-49 times	9.8%	3.0%	7.1%	6.3%	6.4%	3.2%	4.3%	6.1%
5=50+ times	1.6%	4.5%	4.3%	3.9%	5.0%	1.6%	4.3%	3.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q2k Skate parks</u>								
1=Never	85.2%	89.1%	89.9%	87.2%	90.7%	85.2%	84.4%	87.6%
2=1-9 times	6.6%	9.4%	5.8%	9.6%	6.5%	8.2%	11.1%	8.1%
3=10-24 times	4.9%	1.6%	1.4%	2.4%	1.4%	3.3%	2.2%	2.4%
4=25-49 times	0.0%	0.0%	1.4%	0.0%	0.5%	0.0%	2.2%	0.5%
5=50+ times	3.3%	0.0%	1.4%	0.8%	0.9%	3.3%	0.0%	1.3%
<u>Q2l Tennis courts</u>								
1=Never	88.3%	84.6%	85.7%	84.4%	87.6%	80.6%	87.2%	85.4%
2=1-9 times	10.0%	7.7%	8.6%	13.3%	8.3%	14.5%	8.5%	10.1%
3=10-24 times	1.7%	7.7%	2.9%	2.3%	2.8%	3.2%	4.3%	3.2%
4=25-49 times	0.0%	0.0%	2.9%	0.0%	1.4%	1.6%	0.0%	1.3%

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000- \$74,999 2	\$75,000- \$99,999 3	\$100,000+ 4	White/ Caucasian 1	Black/ African American 2	Asian 3	
<u>Q3 Participated in rec pgms last 12 mos</u>								
1=Yes	41.8%	34.8%	53.5%	56.3%	45.2%	50.7%	51.0%	47.1%
2=No	58.2%	65.2%	46.5%	43.7%	54.8%	49.3%	49.0%	52.9%

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

N=188	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q3a Approx how many different pgms</u>								
1=1 program	40.7%	25.0%	31.6%	27.6%	31.3%	23.5%	24.0%	28.3%
2=2 to 3 programs	40.7%	45.8%	21.1%	40.8%	34.3%	47.1%	44.0%	40.2%
3=4 to 6 programs	14.8%	25.0%	39.5%	19.7%	24.2%	26.5%	20.0%	22.8%
4=7 to 10 programs	3.7%	0.0%	2.6%	3.9%	3.0%	0.0%	4.0%	2.7%
5=11 and more programs	0.0%	4.2%	5.3%	7.9%	7.1%	2.9%	8.0%	6.0%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q3b Three primary reasons participated</u>								
01=Instructor knowledge	21.4%	16.7%	23.7%	14.5%	23.3%	20.6%	8.0%	18.6%
02=Location of the program	46.4%	58.3%	50.0%	53.9%	47.6%	64.7%	64.0%	51.6%
03=Quality of the program	46.4%	29.2%	26.3%	38.2%	33.0%	35.3%	32.0%	33.5%
04=Fees charged for the class	21.4%	33.3%	34.2%	38.2%	36.9%	23.5%	36.0%	34.6%
05=Ease of registration	14.3%	25.0%	7.9%	9.2%	10.7%	5.9%	24.0%	12.2%
06=Program cost	3.6%	8.3%	10.5%	0.0%	2.9%	5.9%	4.0%	3.7%
07=Student-to-staff ratio	32.1%	29.2%	31.6%	34.2%	27.2%	35.3%	32.0%	31.9%
08=Times the program is offered	10.7%	12.5%	18.4%	17.1%	13.6%	17.6%	24.0%	15.4%
09=Friends participate in the program	35.7%	20.8%	18.4%	25.0%	26.2%	20.6%	20.0%	24.5%
10=Day of week the program is offered	3.6%	16.7%	15.8%	9.2%	11.7%	20.6%	12.0%	12.2%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q3b Three primary reasons participated (Cont.)

11=Cleanliness of facility where program is offered	0.0%	12.5%	5.3%	7.9%	6.8%	5.9%	8.0%	6.4%
12=Safety of facility where program is offered	35.7%	16.7%	34.2%	31.6%	34.0%	23.5%	44.0%	31.4%
13=Program appeal	7.1%	4.2%	10.5%	6.6%	7.8%	5.9%	4.0%	6.9%
14=Other	10.7%	16.7%	2.6%	6.6%	8.7%	11.8%	0.0%	9.0%

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

N=188

	Household Income				Race			Total
	Under \$50,000 1	\$50,000- \$74,999 2	\$75,000- \$99,999 3	\$100,000+ 4	White/ Caucasian 1	Black/ African American 2	Asian 3	
<u>Q3c Rate satisfaction with programs</u>								
5=Very Satisfied	53.6%	65.2%	47.4%	61.8%	62.1%	61.8%	40.0%	56.1%
4=Satisfied	35.7%	21.7%	42.1%	26.3%	24.3%	35.3%	40.0%	31.6%
3=Neutral	10.7%	13.0%	5.3%	6.6%	8.7%	0.0%	16.0%	8.0%
2=Somewhat Dissatisfied	0.0%	0.0%	0.0%	1.3%	1.0%	0.0%	0.0%	1.1%
1=Very Dissatisfied	0.0%	0.0%	5.3%	3.9%	3.9%	2.9%	4.0%	3.2%

Q4. Please check the THREE age groups for whom you feel it is most important to offer additional programs.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
<u>Q4 Three age groups most important</u>								
1=Children (1 month to 4 years old)	17.9%	14.5%	20.8%	21.5%	17.5%	21.7%	22.4%	19.0%
2=Children (5-9 years old)	25.4%	30.4%	50.0%	44.4%	37.3%	30.4%	40.8%	36.7%
3=Children (10-12 years old)	31.3%	30.4%	50.0%	47.4%	37.7%	39.1%	40.8%	39.4%
4=Teenagers (13-17 years old)	52.2%	55.1%	43.1%	44.4%	43.9%	58.0%	38.8%	46.1%
5=Young adults (18-24 years old)	20.9%	21.7%	25.0%	22.2%	21.5%	20.3%	22.4%	21.4%
6=Adults (25-55 years old)	34.3%	33.3%	38.9%	43.0%	34.2%	37.7%	42.9%	37.2%
7=Adults 55 years and over	44.8%	37.7%	25.0%	29.6%	37.3%	26.1%	36.7%	33.4%
9=Not provided	14.9%	30.4%	8.3%	13.3%	22.4%	23.2%	8.2%	20.0%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q5 Ways you learn about programs

01=Newspaper	32.8%	20.3%	18.1%	20.0%	21.1%	20.3%	24.5%	22.2%
02=Friends	19.4%	34.8%	30.6%	36.3%	30.7%	30.4%	38.8%	31.4%
03=Word of mouth	22.4%	24.6%	33.3%	28.9%	25.9%	34.8%	26.5%	26.9%
04=School Virtual Backpack	3.0%	2.9%	0.0%	3.7%	2.2%	2.9%	2.0%	2.7%
05=E-mail	14.9%	10.1%	16.7%	20.7%	18.4%	10.1%	12.2%	16.7%
06=Park District brochure	68.7%	76.8%	86.1%	85.9%	80.7%	72.5%	81.6%	78.8%
07=Portable signs	19.4%	17.4%	19.4%	17.0%	19.3%	20.3%	12.2%	17.7%
08=Park District website	29.9%	26.1%	43.1%	34.1%	32.0%	30.4%	38.8%	32.2%
09=Social media (Facebook, Twitter)	10.4%	8.7%	4.2%	6.7%	9.2%	1.4%	4.1%	7.2%
10=Direct mail	28.4%	29.0%	33.3%	35.6%	28.1%	44.9%	34.7%	31.7%
11=Flyers	23.9%	18.8%	16.7%	22.2%	18.4%	15.9%	26.5%	20.2%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q5 Ways you learn about programs (Cont.)</u>								
12=Signs in facilities	16.4%	15.9%	22.2%	20.0%	20.6%	14.5%	16.3%	18.0%
13=Electronic marquee	7.5%	14.5%	9.7%	13.3%	14.5%	5.8%	10.2%	12.0%
14=Other	6.0%	7.2%	2.8%	4.4%	5.7%	2.9%	4.1%	4.5%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 Three ways prefer to receive info</u>								
01=Newspaper	11.9%	7.2%	4.2%	3.0%	5.3%	8.7%	4.1%	7.0%
02=Friends	1.5%	5.8%	1.4%	3.0%	2.2%	4.3%	4.1%	3.0%
03=Word of mouth	1.5%	1.4%	1.4%	0.7%	0.9%	1.4%	0.0%	1.0%
04=School Virtual Backpack	0.0%	0.0%	0.0%	0.7%	0.9%	0.0%	0.0%	0.5%
05=E-mail	13.4%	14.5%	16.7%	15.6%	15.8%	13.0%	16.3%	15.2%
06=Park District brochure	28.4%	40.6%	54.2%	45.9%	44.3%	27.5%	53.1%	42.4%
07=Portable signs	1.5%	1.4%	0.0%	1.5%	1.8%	0.0%	0.0%	1.0%
08=Park District website	3.0%	5.8%	1.4%	5.2%	4.8%	1.4%	4.1%	4.0%
09=Social media (Facebook, Twitter)	1.5%	1.4%	0.0%	2.2%	1.8%	1.4%	2.0%	1.5%
10=Direct mail	22.4%	10.1%	12.5%	14.8%	11.8%	27.5%	12.2%	14.7%
11=Flyers	6.0%	1.4%	1.4%	3.7%	3.1%	5.8%	0.0%	3.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q6 Three ways prefer to receive info (Cont.)

13=Electronic marquee	0.0%	2.9%	0.0%	0.7%	0.9%	1.4%	0.0%	0.7%
14=Other	3.0%	0.0%	0.0%	0.7%	1.3%	0.0%	0.0%	0.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 2nd choice</u>								
01=Newspaper	9.0%	4.3%	4.2%	4.4%	3.9%	2.9%	8.2%	5.0%
02=Friends	3.0%	2.9%	1.4%	1.5%	1.3%	2.9%	2.0%	2.0%
03=Word of mouth	4.5%	5.8%	0.0%	1.5%	2.2%	8.7%	0.0%	3.2%
04=School Virtual Backpack	0.0%	1.4%	1.4%	0.7%	0.9%	0.0%	2.0%	1.0%
05=E-mail	7.5%	11.6%	13.9%	13.3%	11.4%	11.6%	12.2%	11.7%
06=Park District brochure	14.9%	18.8%	15.3%	15.6%	14.9%	18.8%	14.3%	15.5%
07=Portable signs	7.5%	2.9%	4.2%	3.7%	4.4%	8.7%	4.1%	4.7%
08=Park District website	9.0%	10.1%	20.8%	16.3%	15.8%	8.7%	14.3%	14.2%
09=Social media (Facebook, Twitter)	7.5%	4.3%	2.8%	5.9%	5.3%	4.3%	2.0%	4.5%
10=Direct mail	7.5%	13.0%	8.3%	8.9%	10.5%	5.8%	10.2%	10.2%
11=Flyers	9.0%	4.3%	6.9%	6.7%	7.5%	2.9%	6.1%	6.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 2nd choice (Cont.)</u>								
12=Signs in facilities	1.5%	0.0%	5.6%	1.5%	1.8%	0.0%	6.1%	1.7%
13=Electronic marquee	1.5%	1.4%	0.0%	1.5%	0.9%	0.0%	4.1%	1.2%
14=Other	3.0%	0.0%	0.0%	1.5%	0.9%	1.4%	0.0%	1.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 3rd choice</u>								
01=Newspaper	11.9%	4.3%	1.4%	2.2%	5.7%	2.9%	2.0%	4.5%
02=Friends	1.5%	2.9%	2.8%	3.7%	2.2%	1.4%	6.1%	2.7%
03=Word of mouth	1.5%	1.4%	4.2%	2.2%	1.3%	1.4%	2.0%	2.0%
04=School Virtual Backpack	1.5%	2.9%	1.4%	1.5%	1.3%	2.9%	2.0%	1.7%
05=E-mail	9.0%	2.9%	6.9%	10.4%	8.8%	4.3%	10.2%	7.7%
06=Park District brochure	7.5%	5.8%	2.8%	6.7%	5.7%	8.7%	4.1%	6.0%
07=Portable signs	4.5%	5.8%	2.8%	2.2%	4.8%	2.9%	2.0%	4.2%
08=Park District website	7.5%	13.0%	25.0%	14.8%	14.0%	13.0%	22.4%	14.2%
09=Social media (Facebook, Twitter)	7.5%	1.4%	1.4%	3.7%	4.8%	0.0%	2.0%	3.5%
10=Direct mail	6.0%	5.8%	6.9%	8.1%	7.0%	5.8%	10.2%	6.5%
11=Flyers	11.9%	10.1%	2.8%	9.6%	7.0%	5.8%	10.2%	8.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 3rd choice (Cont.)</u>								
12=Signs in facilities	4.5%	1.4%	6.9%	4.4%	2.2%	7.2%	4.1%	4.0%
13=Electronic marquee	4.5%	4.3%	5.6%	3.0%	3.9%	2.9%	6.1%	4.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q6 Sum of top 3 choices</u>								
01=Newspaper	32.8%	15.9%	9.7%	9.6%	14.9%	14.5%	14.3%	16.5%
02=Friends	6.0%	11.6%	5.6%	8.1%	5.7%	8.7%	12.2%	7.7%
03=Word of mouth	7.5%	8.7%	5.6%	4.4%	4.4%	11.6%	2.0%	6.2%
04=School Virtual Backpack	1.5%	4.3%	2.8%	3.0%	3.1%	2.9%	4.1%	3.2%
05=E-mail	29.9%	29.0%	37.5%	39.3%	36.0%	29.0%	38.8%	34.7%
06=Park District brochure	50.7%	65.2%	72.2%	68.1%	64.9%	55.1%	71.4%	63.8%
07=Portable signs	13.4%	10.1%	6.9%	7.4%	11.0%	11.6%	6.1%	10.0%
08=Park District website	19.4%	29.0%	47.2%	36.3%	34.6%	23.2%	40.8%	32.4%
09=Social media (Facebook, Twitter)	16.4%	7.2%	4.2%	11.9%	11.8%	5.8%	6.1%	9.5%
10=Direct mail	35.8%	29.0%	27.8%	31.9%	29.4%	39.1%	32.7%	31.4%
11=Flyers	26.9%	15.9%	11.1%	20.0%	17.5%	14.5%	16.3%	17.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000- \$74,999 2	\$75,000- \$99,999 3	\$100,000+ 4	White/ Caucasian 1	Black/ African American 2	Asian 3	
<u>Q6 Sum of top 3 choices (Cont.)</u>								
12=Signs in facilities	6.0%	1.4%	12.5%	5.9%	3.9%	7.2%	10.2%	5.7%
13=Electronic marquee	6.0%	8.7%	5.6%	5.2%	5.7%	4.3%	10.2%	6.0%
14=Other	6.0%	0.0%	0.0%	2.2%	2.2%	1.4%	0.0%	1.7%

Q7. Is the frequency of communication you receive from the Bolingbrook Park

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q7 Is the freq of comm from the PD</u>								
1=Too much	1.5%	0.0%	1.4%	3.0%	3.1%	0.0%	2.1%	2.3%
2=Just right	56.1%	66.2%	64.8%	70.4%	72.7%	58.8%	52.1%	66.5%
3=Too little	27.3%	20.6%	28.2%	20.0%	18.5%	32.4%	25.0%	22.4%
4=Not sure	15.2%	13.2%	5.6%	6.7%	5.7%	8.8%	20.8%	8.8%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q8 Check all organizations used for rec</u>								
01=Private or public schools	20.9%	24.6%	27.8%	32.6%	22.8%	21.7%	36.7%	26.7%
02=Churches	22.4%	21.7%	20.8%	29.6%	23.7%	18.8%	28.6%	23.2%
03=Youth sports organizations	16.4%	17.4%	20.8%	28.1%	19.7%	23.2%	20.4%	20.9%
04=County Forest Preserve District	10.4%	14.5%	16.7%	17.8%	18.0%	7.2%	20.4%	15.2%
05=Bolingbrook Park District	55.2%	55.1%	56.9%	64.4%	53.9%	59.4%	61.2%	56.4%
06=YMCA	3.0%	5.8%	0.0%	2.2%	1.3%	1.4%	6.1%	2.5%
07=Private instruction (dance/martial arts/etc.)	9.0%	13.0%	18.1%	30.4%	18.4%	18.8%	24.5%	19.0%
08=Neighboring park districts	10.4%	20.3%	16.7%	23.0%	17.5%	14.5%	22.4%	18.0%
09=Homeowners associations/apt. complexes	13.4%	7.2%	9.7%	8.9%	6.1%	15.9%	12.2%	9.0%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q8 Check all organizations used for rec (Cont.)

10=Private clubs (tennis, health & fitness)	11.9%	17.4%	4.2%	18.5%	12.7%	10.1%	30.6%	14.0%
11=Other	11.9%	1.4%	2.8%	4.4%	3.9%	2.9%	12.2%	4.7%
12=None, do not use any organizations	23.9%	24.6%	23.6%	13.3%	24.1%	20.3%	10.2%	20.9%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 0-17 years Agency used most</u>								
01=Private or public schools	7.5%	10.1%	11.1%	14.8%	7.0%	17.4%	10.2%	10.7%
02=Churches	4.5%	5.8%	2.8%	3.0%	3.1%	7.2%	2.0%	4.0%
03=Youth sports organizations	4.5%	4.3%	8.3%	13.3%	7.5%	10.1%	6.1%	8.0%
04=County Forest Preserve District	0.0%	0.0%	1.4%	0.0%	0.9%	0.0%	0.0%	0.5%
05=Bolingbrook Park District	11.9%	18.8%	23.6%	23.7%	22.4%	14.5%	24.5%	20.2%
06=YMCA	0.0%	0.0%	1.4%	0.0%	0.4%	0.0%	0.0%	0.5%
07=Private instruction (dance/martial arts/etc.)	3.0%	2.9%	6.9%	3.7%	2.2%	4.3%	4.1%	3.7%
08=Neighboring park districts	1.5%	1.4%	0.0%	1.5%	0.4%	1.4%	2.0%	1.2%
09=Homeowners associations/apt. complexes	0.0%	0.0%	0.0%	0.7%	0.4%	0.0%	0.0%	0.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 0-17 years Agency used most (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	0.0%	2.9%	1.4%	0.7%	0.9%	0.0%	4.1%	1.0%
11=Other	0.0%	0.0%	0.0%	1.5%	0.4%	1.4%	4.1%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 2nd choice Ages 0-17 years</u>								
01=Private or public schools	4.5%	1.4%	8.3%	6.7%	7.0%	0.0%	4.1%	5.7%
02=Churches	1.5%	4.3%	2.8%	3.7%	2.2%	2.9%	4.1%	3.2%
03=Youth sports organizations	3.0%	4.3%	2.8%	9.6%	4.8%	4.3%	6.1%	5.5%
04=County Forest Preserve District	0.0%	0.0%	4.2%	1.5%	1.8%	1.4%	0.0%	1.5%
05=Bolingbrook Park District	6.0%	4.3%	9.7%	10.4%	5.7%	11.6%	8.2%	7.2%
06=YMCA	1.5%	2.9%	1.4%	0.7%	1.3%	1.4%	2.0%	1.7%
07=Private instruction (dance/martial arts/etc.)	1.5%	2.9%	2.8%	7.4%	3.5%	4.3%	6.1%	3.7%
08=Neighboring park districts	0.0%	1.4%	6.9%	0.0%	2.2%	2.9%	0.0%	1.7%
09=Homeowners associations/apt. complexes	1.5%	1.4%	1.4%	0.7%	0.9%	1.4%	2.0%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 2nd choice Ages 0-17 years (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	1.5%	0.0%	0.0%	3.7%	2.2%	0.0%	2.0%	1.7%
11=Other	0.0%	1.4%	0.0%	1.5%	0.9%	0.0%	4.1%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 0-17 (Sum of top 2 choices)</u>								
01=Private or public schools	11.9%	11.6%	19.4%	21.5%	14.0%	17.4%	14.3%	16.5%
02=Churches	6.0%	10.1%	5.6%	6.7%	5.3%	10.1%	6.1%	7.2%
03=Youth sports organizations	7.5%	8.7%	11.1%	23.0%	12.3%	14.5%	12.2%	13.5%
04=County Forest Preserve District	0.0%	0.0%	5.6%	1.5%	2.6%	1.4%	0.0%	2.0%
05=Bolingbrook Park District	17.9%	23.2%	33.3%	34.1%	28.1%	26.1%	32.7%	27.4%
06=YMCA	1.5%	2.9%	2.8%	0.7%	1.8%	1.4%	2.0%	2.2%
07=Private instruction (dance/martial arts/etc.)	4.5%	5.8%	9.7%	11.1%	5.7%	8.7%	10.2%	7.5%
08=Neighboring park districts	1.5%	2.9%	6.9%	1.5%	2.6%	4.3%	2.0%	3.0%
09=Homeowners associations/apt. complexes	1.5%	1.4%	1.4%	1.5%	1.3%	1.4%	2.0%	1.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 0-17 (Sum of top 2 choices) (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	1.5%	2.9%	1.4%	4.4%	3.1%	0.0%	6.1%	2.7%
11=Other	0.0%	1.4%	0.0%	3.0%	1.3%	1.4%	8.2%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 18 and older Agency used most</u>								
01=Private or public schools	1.5%	7.2%	0.0%	3.7%	1.8%	1.4%	8.2%	3.2%
02=Churches	9.0%	13.0%	5.6%	9.6%	9.6%	7.2%	6.1%	8.2%
03=Youth sports organizations	0.0%	0.0%	1.4%	1.5%	0.9%	1.4%	0.0%	0.7%
04=County Forest Preserve District	3.0%	4.3%	5.6%	3.7%	6.6%	1.4%	2.0%	4.2%
05=Bolingbrook Park District	20.9%	24.6%	30.6%	30.4%	26.3%	33.3%	22.4%	25.7%
06=YMCA	0.0%	0.0%	1.4%	0.7%	1.8%	0.0%	0.0%	1.0%
07=Private instruction (dance/martial arts/etc.)	1.5%	4.3%	1.4%	4.4%	3.1%	2.9%	4.1%	3.0%
08=Neighboring park districts	0.0%	0.0%	0.0%	3.7%	1.8%	0.0%	4.1%	1.7%
09=Homeowners associations/apt. complexes	3.0%	0.0%	1.4%	0.7%	1.3%	1.4%	2.0%	1.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q9 Ages 18 and older Agency used most (Cont.)

10=Private clubs (tennis, health & fitness)	1.5%	7.2%	1.4%	6.7%	4.4%	1.4%	12.2%	5.0%
11=Other	6.0%	0.0%	4.2%	1.5%	1.8%	2.9%	4.1%	2.5%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 2nd choice Ages 18 and older</u>								
01=Private or public schools	0.0%	2.9%	5.6%	1.5%	2.6%	0.0%	2.0%	2.0%
02=Churches	0.0%	2.9%	1.4%	5.2%	3.1%	2.9%	4.1%	3.0%
03=Youth sports organizations	3.0%	1.4%	0.0%	3.0%	1.3%	2.9%	2.0%	1.7%
04=County Forest Preserve District	1.5%	1.4%	5.6%	4.4%	3.1%	1.4%	8.2%	3.2%
05=Bolingbrook Park District	4.5%	13.0%	9.7%	7.4%	10.5%	2.9%	12.2%	8.5%
06=YMCA	1.5%	2.9%	2.8%	0.7%	1.3%	0.0%	2.0%	1.5%
07=Private instruction (dance/martial arts/etc.)	1.5%	0.0%	1.4%	5.9%	3.5%	4.3%	0.0%	2.7%
08=Neighboring park districts	3.0%	4.3%	1.4%	3.7%	3.1%	2.9%	4.1%	3.2%
09=Homeowners associations/apt. complexes	0.0%	2.9%	0.0%	0.7%	0.9%	1.4%	0.0%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 2nd choice Ages 18 and older (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	4.5%	4.3%	1.4%	3.0%	3.1%	2.9%	4.1%	3.0%
11=Other	1.5%	1.4%	0.0%	0.0%	1.3%	0.0%	0.0%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 18 and older (Sum of top 2 choices)</u>								
01=Private or public schools	1.5%	10.1%	5.6%	5.2%	4.4%	1.4%	10.2%	5.2%
02=Churches	9.0%	15.9%	6.9%	14.8%	12.7%	10.1%	10.2%	11.2%
03=Youth sports organizations	3.0%	1.4%	1.4%	4.4%	2.2%	4.3%	2.0%	2.5%
04=County Forest Preserve District	4.5%	5.8%	11.1%	8.1%	9.6%	2.9%	10.2%	7.5%
05=Bolingbrook Park District	25.4%	37.7%	40.3%	37.8%	36.8%	36.2%	34.7%	34.2%
06=YMCA	1.5%	2.9%	4.2%	1.5%	3.1%	0.0%	2.0%	2.5%
07=Private instruction (dance/martial arts/etc.)	3.0%	4.3%	2.8%	10.4%	6.6%	7.2%	4.1%	5.7%
08=Neighboring park districts	3.0%	4.3%	1.4%	7.4%	4.8%	2.9%	8.2%	5.0%
09=Homeowners associations/apt. complexes	3.0%	2.9%	1.4%	1.5%	2.2%	2.9%	2.0%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
<u>Q9 Ages 18 and older (Sum of top 2 choices) (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	6.0%	11.6%	2.8%	9.6%	7.5%	4.3%	16.3%	8.0%
11=Other	7.5%	1.4%	4.2%	1.5%	3.1%	2.9%	4.1%	3.2%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q10 Reasons that prevent you from using</u>								
01=Facilities are not well maintained	4.5%	1.4%	1.4%	3.7%	2.2%	5.8%	2.0%	3.0%
02=Parks are not well maintained	3.0%	1.4%	1.4%	2.2%	1.8%	2.9%	0.0%	2.0%
03=Facilities lack the right equipment	1.5%	0.0%	1.4%	8.1%	3.1%	7.2%	8.2%	4.2%
04=Security is insufficient	4.5%	4.3%	9.7%	5.9%	5.3%	7.2%	4.1%	5.7%
05=Lack of quality programs	9.0%	2.9%	2.8%	2.2%	2.6%	5.8%	8.2%	4.5%
06=Too far from our residence	3.0%	10.1%	6.9%	5.9%	6.6%	4.3%	12.2%	6.2%
07=Waiting list/class full	9.0%	8.7%	11.1%	8.1%	7.9%	10.1%	8.2%	8.7%
08=Fees are too high	46.3%	34.8%	34.7%	17.8%	24.1%	27.5%	44.9%	29.9%
09=Program times are not convenient	20.9%	20.3%	19.4%	23.0%	18.4%	26.1%	24.5%	21.2%
10=Program not offered	16.4%	14.5%	13.9%	17.8%	14.9%	14.5%	26.5%	15.5%
11=Use other agencies in Bolingbrook	3.0%	4.3%	1.4%	2.2%	1.8%	5.8%	0.0%	2.5%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q10 Reasons that prevent you from using (Cont.)								
12=Poor customer service by staff	3.0%	2.9%	4.2%	5.2%	3.9%	7.2%	2.0%	4.5%
13=I do not know locations of facilities	1.5%	4.3%	0.0%	5.9%	3.1%	0.0%	10.2%	3.5%
14=Facilities are overcrowded	4.5%	10.1%	6.9%	8.1%	6.1%	8.7%	10.2%	7.0%
15=I do not know what is being offered	9.0%	4.3%	11.1%	14.1%	7.0%	11.6%	16.3%	9.2%
16=Facilities operating hours not convenient	10.4%	5.8%	6.9%	12.6%	3.9%	14.5%	16.3%	8.7%
17=Registration for programs is difficult	1.5%	2.9%	2.8%	4.4%	1.3%	4.3%	6.1%	3.0%
18=Availability of parking	1.5%	0.0%	2.8%	2.2%	0.9%	1.4%	2.0%	1.5%
19=Lack of handicap accessibility	0.0%	0.0%	1.4%	0.0%	0.4%	1.4%	0.0%	0.5%
20=I don't have time	29.9%	40.6%	36.1%	34.8%	36.4%	29.0%	28.6%	33.7%
00=None chosen	6.0%	4.3%	8.3%	11.9%	12.3%	7.2%	2.0%	9.5%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q11 Check all pgms you have a need for</u>								
01=Youth learn to swim programs	31.3%	23.2%	31.9%	30.4%	23.7%	33.3%	28.6%	29.2%
02=Pre-School programs	16.4%	13.0%	11.1%	15.6%	11.4%	15.9%	16.3%	13.7%
03=Babysitting/childcare	11.9%	13.0%	11.1%	9.6%	9.6%	8.7%	12.2%	10.7%
04=Before and after school programs	14.9%	11.6%	15.3%	17.8%	9.6%	18.8%	18.4%	15.0%
05=Youth summer camp programs	22.4%	11.6%	18.1%	20.0%	12.7%	23.2%	22.4%	18.5%
06=Youth sports programs	19.4%	23.2%	29.2%	31.9%	21.5%	29.0%	30.6%	26.4%
07=Youth fitness/wellness programs	7.5%	18.8%	20.8%	17.8%	11.8%	18.8%	24.5%	16.2%
08=Martial arts programs	11.9%	18.8%	15.3%	16.3%	9.6%	17.4%	24.5%	15.2%
09=Adult fitness/wellness programs	44.8%	46.4%	47.2%	48.1%	46.1%	46.4%	59.2%	46.1%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q11 Check all pgms you have a need for (Cont.)</u>								
10=Water fitness programs	26.9%	27.5%	34.7%	24.4%	25.9%	24.6%	28.6%	26.9%
11=Youth art/dance/performing arts	10.4%	13.0%	26.4%	18.5%	13.2%	21.7%	16.3%	16.2%
12=Adult art/dance/performing arts	9.0%	7.2%	11.1%	10.4%	9.2%	8.7%	14.3%	9.7%
13=Adult sports programs	10.4%	26.1%	20.8%	20.0%	15.8%	24.6%	28.6%	18.7%
14=Mature adults programs	22.4%	29.0%	11.1%	14.8%	18.9%	24.6%	16.3%	18.2%
15=Programs for individuals with disabilities	11.9%	5.8%	9.7%	3.7%	5.7%	7.2%	14.3%	6.5%
16=Birthday parties	19.4%	20.3%	26.4%	20.0%	18.4%	24.6%	16.3%	20.9%
17=Trips	13.4%	27.5%	8.3%	13.3%	15.8%	10.1%	18.4%	14.2%
18=Teen programs	16.4%	24.6%	16.7%	16.3%	11.4%	26.1%	16.3%	17.0%
19=Park District special events	22.4%	26.1%	23.6%	25.2%	23.7%	21.7%	28.6%	24.2%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
Q11 Check all pgms you have a need for (Cont.)								
20=Nature programs	17.9%	18.8%	19.4%	24.4%	25.0%	13.0%	18.4%	21.4%
21=Adult day trips	14.9%	20.3%	15.3%	15.6%	16.2%	20.3%	14.3%	15.7%
22=Rowing/kayaking/paddleboats	10.4%	8.7%	20.8%	14.8%	13.2%	11.6%	20.4%	14.0%
23=Youth golf lessons/programs	6.0%	8.7%	11.1%	14.8%	7.5%	17.4%	14.3%	10.7%
24=Adult golf lessons/programs	9.0%	17.4%	15.3%	23.7%	13.2%	27.5%	24.5%	16.7%
25=Lacrosse	3.0%	2.9%	1.4%	4.4%	1.3%	4.3%	10.2%	3.0%
26=Disc golf	1.5%	4.3%	4.2%	7.4%	4.8%	4.3%	6.1%	4.5%
27=Parent group (Mom's networking clubs)	7.5%	11.6%	12.5%	7.4%	4.8%	17.4%	12.2%	8.5%
28=Mixed martial arts	4.5%	8.7%	6.9%	9.6%	4.8%	8.7%	14.3%	7.5%
29=Other	9.0%	10.1%	8.3%	8.9%	8.3%	13.0%	8.2%	8.7%
00=None chosen	10.4%	14.5%	15.3%	12.6%	15.4%	18.8%	6.1%	14.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 Four most important pgms</u>								
01=Youth learn to swim programs	19.4%	10.1%	13.9%	13.3%	10.5%	8.7%	14.3%	12.7%
02=Pre-School programs	4.5%	2.9%	2.8%	5.2%	3.1%	4.3%	2.0%	3.5%
03=Babysitting/childcare	1.5%	0.0%	4.2%	0.7%	2.2%	0.0%	0.0%	1.5%
04=Before and after school programs	3.0%	1.4%	0.0%	1.5%	0.9%	1.4%	0.0%	1.5%
05=Youth summer camp programs	1.5%	0.0%	5.6%	3.7%	2.6%	2.9%	4.1%	3.2%
06=Youth sports programs	6.0%	5.8%	2.8%	10.4%	4.4%	10.1%	8.2%	7.2%
07=Youth fitness/wellness programs	1.5%	1.4%	6.9%	2.2%	2.6%	1.4%	2.0%	2.7%
08=Martial arts programs	1.5%	2.9%	0.0%	0.7%	0.4%	2.9%	2.0%	1.0%
09=Adult fitness/wellness programs	9.0%	21.7%	15.3%	14.1%	14.5%	10.1%	24.5%	14.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 Four most important pgms (Cont.)								
10=Water fitness programs	7.5%	4.3%	4.2%	1.5%	5.3%	4.3%	4.1%	4.7%
11=Youth art/dance/performing arts	0.0%	1.4%	4.2%	3.0%	3.1%	4.3%	0.0%	2.5%
12=Adult art/dance/performing arts	0.0%	1.4%	0.0%	2.2%	1.3%	0.0%	2.0%	1.0%
13=Adult sports programs	0.0%	2.9%	0.0%	2.2%	1.3%	1.4%	4.1%	1.5%
14=Mature adults programs	3.0%	2.9%	1.4%	2.2%	3.9%	2.9%	2.0%	3.0%
15=Programs for individuals with disabilities	1.5%	2.9%	4.2%	0.0%	1.3%	2.9%	2.0%	1.5%
16=Birthday parties	0.0%	1.4%	2.8%	0.0%	0.4%	2.9%	0.0%	0.7%
17=Trips	0.0%	0.0%	0.0%	1.5%	0.9%	0.0%	2.0%	0.7%
18=Teen programs	1.5%	5.8%	4.2%	2.2%	1.8%	4.3%	4.1%	2.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
Q12 Four most important pgms (Cont.)								
19=Park District special events	3.0%	0.0%	0.0%	1.5%	2.2%	0.0%	2.0%	1.7%
20=Nature programs	1.5%	1.4%	0.0%	2.2%	1.3%	0.0%	4.1%	1.5%
21=Adult day trips	3.0%	2.9%	1.4%	0.7%	2.6%	0.0%	0.0%	1.5%
22=Rowing/kayaking/paddleboats	0.0%	0.0%	0.0%	0.7%	0.0%	1.4%	2.0%	0.5%
23=Youth golf lessons/programs	0.0%	1.4%	0.0%	1.5%	0.9%	1.4%	0.0%	0.7%
24=Adult golf lessons/programs	1.5%	0.0%	4.2%	3.0%	2.6%	2.9%	2.0%	2.2%
25=Lacrosse	0.0%	0.0%	0.0%	0.7%	0.4%	0.0%	0.0%	0.2%
26=Disc golf	0.0%	0.0%	0.0%	2.2%	1.3%	0.0%	0.0%	0.7%
27=Parent group (Mom's networking clubs)	0.0%	0.0%	0.0%	0.7%	0.0%	2.9%	0.0%	0.5%
28=Mixed martial arts	0.0%	1.4%	1.4%	0.7%	0.9%	1.4%	0.0%	0.7%
29=Other	4.5%	2.9%	2.8%	2.2%	3.5%	0.0%	4.1%	3.0%
00=None chosen	25.4%	20.3%	18.1%	17.0%	23.7%	24.6%	8.2%	20.4%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 2nd choice</u>								
01=Youth learn to swim programs	6.0%	2.9%	4.2%	3.0%	5.3%	4.3%	2.0%	4.7%
02=Pre-School programs	3.0%	2.9%	1.4%	3.7%	3.1%	0.0%	2.0%	3.0%
03=Babysitting/childcare	3.0%	2.9%	1.4%	1.5%	2.2%	1.4%	0.0%	1.7%
04=Before and after school programs	6.0%	2.9%	1.4%	2.2%	0.4%	4.3%	4.1%	2.7%
05=Youth summer camp programs	0.0%	0.0%	4.2%	4.4%	3.1%	2.9%	0.0%	2.2%
06=Youth sports programs	6.0%	7.2%	8.3%	7.4%	6.6%	5.8%	6.1%	7.2%
07=Youth fitness/wellness programs	1.5%	5.8%	4.2%	3.0%	1.8%	4.3%	6.1%	3.0%
08=Martial arts programs	0.0%	1.4%	2.8%	3.7%	0.4%	1.4%	10.2%	2.2%
09=Adult fitness/wellness programs	16.4%	8.7%	6.9%	4.4%	7.9%	7.2%	4.1%	8.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 2nd choice (Cont.)								
10=Water fitness programs	1.5%	5.8%	8.3%	5.2%	5.3%	4.3%	6.1%	4.7%
11=Youth art/dance/performing arts	3.0%	2.9%	2.8%	3.0%	1.3%	4.3%	2.0%	2.7%
12=Adult art/dance/performing arts	3.0%	1.4%	0.0%	3.7%	3.1%	1.4%	2.0%	2.2%
13=Adult sports programs	3.0%	2.9%	4.2%	3.0%	4.4%	2.9%	4.1%	3.7%
14=Mature adults programs	9.0%	4.3%	0.0%	3.7%	4.4%	2.9%	6.1%	3.7%
15=Programs for individuals with disabilities	0.0%	0.0%	1.4%	0.0%	0.4%	0.0%	0.0%	0.2%
16=Birthday parties	1.5%	0.0%	2.8%	1.5%	1.3%	2.9%	0.0%	1.2%
17=Trips	1.5%	4.3%	1.4%	1.5%	2.6%	1.4%	0.0%	2.0%
18=Teen programs	1.5%	4.3%	4.2%	3.0%	2.6%	5.8%	2.0%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 2nd choice (Cont.)								
19=Park District special events	1.5%	4.3%	1.4%	2.2%	1.3%	0.0%	8.2%	2.0%
20=Nature programs	0.0%	0.0%	2.8%	1.5%	2.6%	0.0%	0.0%	2.2%
21=Adult day trips	0.0%	2.9%	0.0%	1.5%	1.8%	0.0%	2.0%	1.2%
22=Rowing/kayaking/paddleboats	0.0%	0.0%	1.4%	1.5%	0.9%	1.4%	0.0%	1.0%
23=Youth golf lessons/programs	1.5%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	0.2%
24=Adult golf lessons/programs	1.5%	4.3%	2.8%	2.2%	2.2%	1.4%	6.1%	2.2%
27=Parent group (Mom's networking clubs)	0.0%	0.0%	0.0%	0.7%	0.4%	0.0%	0.0%	0.2%
29=Other	0.0%	0.0%	1.4%	3.7%	1.3%	4.3%	2.0%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 3rd choice</u>								
01=Youth learn to swim programs	1.5%	5.8%	1.4%	1.5%	0.9%	2.9%	4.1%	2.0%
02=Pre-School programs	3.0%	1.4%	1.4%	0.0%	0.9%	1.4%	0.0%	1.2%
03=Babysitting/childcare	3.0%	1.4%	0.0%	1.5%	0.9%	0.0%	0.0%	1.2%
04=Before and after school programs	1.5%	2.9%	2.8%	4.4%	1.8%	5.8%	4.1%	3.0%
05=Youth summer camp programs	0.0%	0.0%	5.6%	2.2%	2.2%	0.0%	6.1%	2.2%
06=Youth sports programs	0.0%	0.0%	4.2%	4.4%	2.2%	2.9%	2.0%	2.7%
07=Youth fitness/wellness programs	1.5%	0.0%	1.4%	2.2%	0.9%	1.4%	0.0%	1.2%
08=Martial arts programs	3.0%	1.4%	2.8%	1.5%	1.3%	0.0%	4.1%	2.0%
09=Adult fitness/wellness programs	6.0%	7.2%	6.9%	7.4%	5.7%	8.7%	8.2%	7.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 3rd choice (Cont.)								
10=Water fitness programs	4.5%	2.9%	5.6%	2.2%	3.1%	0.0%	4.1%	3.0%
11=Youth art/dance/performing arts	3.0%	2.9%	4.2%	2.2%	3.1%	2.9%	4.1%	2.7%
12=Adult art/dance/performing arts	1.5%	2.9%	1.4%	0.7%	1.3%	1.4%	2.0%	1.2%
13=Adult sports programs	1.5%	2.9%	4.2%	2.2%	1.8%	2.9%	2.0%	2.2%
14=Mature adults programs	4.5%	1.4%	0.0%	1.5%	3.5%	1.4%	0.0%	2.2%
15=Programs for individuals with disabilities	3.0%	1.4%	0.0%	0.7%	0.4%	1.4%	4.1%	1.0%
16=Birthday parties	3.0%	0.0%	0.0%	2.2%	1.3%	1.4%	0.0%	1.5%
17=Trips	1.5%	7.2%	0.0%	1.5%	2.6%	0.0%	4.1%	2.0%
18=Teen programs	1.5%	1.4%	2.8%	1.5%	0.9%	2.9%	2.0%	1.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 3rd choice (Cont.)								
19=Park District special events	4.5%	4.3%	5.6%	2.2%	3.5%	2.9%	4.1%	3.5%
20=Nature programs	4.5%	0.0%	0.0%	2.2%	1.8%	0.0%	2.0%	1.5%
21=Adult day trips	3.0%	1.4%	8.3%	1.5%	2.6%	5.8%	0.0%	3.0%
22=Rowing/kayaking/paddleboats	1.5%	1.4%	5.6%	1.5%	1.3%	0.0%	6.1%	2.0%
23=Youth golf lessons/programs	0.0%	2.9%	0.0%	3.0%	0.9%	1.4%	6.1%	1.5%
24=Adult golf lessons/programs	0.0%	4.3%	0.0%	3.7%	3.1%	0.0%	2.0%	2.0%
26=Disc golf	0.0%	0.0%	1.4%	0.0%	0.0%	1.4%	0.0%	0.2%
27=Parent group (Mom's networking clubs)	1.5%	0.0%	1.4%	1.5%	1.3%	0.0%	2.0%	1.0%
28=Mixed martial arts	1.5%	1.4%	0.0%	0.7%	0.4%	2.9%	2.0%	1.0%
29=Other	0.0%	1.4%	0.0%	2.2%	1.3%	2.9%	0.0%	1.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 4th choice</u>								
01=Youth learn to swim programs	3.0%	1.4%	1.4%	1.5%	0.4%	4.3%	0.0%	1.5%
02=Pre-School programs	0.0%	1.4%	0.0%	0.0%	0.0%	1.4%	0.0%	0.2%
03=Babysitting/childcare	1.5%	0.0%	1.4%	1.5%	1.3%	0.0%	2.0%	1.2%
04=Before and after school programs	3.0%	0.0%	2.8%	2.2%	2.2%	1.4%	2.0%	2.0%
05=Youth summer camp programs	3.0%	1.4%	2.8%	0.0%	1.3%	2.9%	0.0%	1.5%
06=Youth sports programs	0.0%	2.9%	0.0%	1.5%	0.9%	0.0%	4.1%	1.0%
07=Youth fitness/wellness programs	0.0%	1.4%	1.4%	2.2%	1.3%	1.4%	4.1%	1.5%
08=Martial arts programs	1.5%	1.4%	1.4%	3.0%	1.3%	1.4%	0.0%	2.0%
09=Adult fitness/wellness programs	1.5%	1.4%	2.8%	4.4%	3.9%	1.4%	4.1%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
Q12 4th choice (Cont.)								
10=Water fitness programs	3.0%	1.4%	4.2%	0.0%	1.3%	1.4%	2.0%	1.7%
11=Youth art/dance/performing arts	0.0%	0.0%	5.6%	2.2%	1.8%	1.4%	4.1%	1.7%
12=Adult art/dance/performing arts	0.0%	0.0%	1.4%	0.7%	0.4%	0.0%	2.0%	0.5%
13=Adult sports programs	3.0%	5.8%	1.4%	1.5%	2.2%	1.4%	2.0%	2.2%
14=Mature adults programs	1.5%	1.4%	1.4%	0.0%	1.3%	1.4%	0.0%	1.0%
15=Programs for individuals with disabilities	0.0%	0.0%	0.0%	0.7%	0.0%	0.0%	2.0%	0.2%
16=Birthday parties	6.0%	0.0%	2.8%	2.2%	2.6%	0.0%	0.0%	2.2%
17=Trips	4.5%	5.8%	1.4%	0.7%	1.3%	1.4%	6.1%	2.2%
18=Teen programs	3.0%	1.4%	0.0%	2.2%	1.3%	1.4%	4.1%	2.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q12 4th choice (Cont.)								
19=Park District special events	4.5%	2.9%	2.8%	3.0%	2.2%	2.9%	2.0%	2.7%
20=Nature programs	1.5%	2.9%	2.8%	2.2%	1.8%	1.4%	6.1%	2.0%
21=Adult day trips	1.5%	2.9%	1.4%	3.7%	2.6%	2.9%	4.1%	2.5%
22=Rowing/kayaking/paddleboats	1.5%	0.0%	1.4%	1.5%	1.8%	0.0%	0.0%	1.2%
23=Youth golf lessons/programs	1.5%	0.0%	2.8%	1.5%	0.9%	0.0%	2.0%	1.2%
24=Adult golf lessons/programs	0.0%	4.3%	4.2%	3.0%	3.1%	4.3%	0.0%	2.7%
25=Lacrosse	1.5%	0.0%	0.0%	0.0%	0.4%	0.0%	0.0%	0.2%
26=Disc golf	1.5%	0.0%	0.0%	0.7%	0.0%	1.4%	2.0%	0.5%
27=Parent group (Mom's networking clubs)	0.0%	2.9%	5.6%	0.7%	1.8%	2.9%	2.0%	2.0%
28=Mixed martial arts	1.5%	2.9%	1.4%	0.0%	0.4%	1.4%	2.0%	1.0%
29=Other	1.5%	1.4%	0.0%	3.7%	1.3%	5.8%	0.0%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 Sum of top 4 choices</u>								
01=Youth learn to swim programs	29.9%	20.3%	20.8%	19.3%	17.1%	20.3%	20.4%	20.9%
02=Pre-School programs	10.4%	8.7%	5.6%	8.9%	7.0%	7.2%	4.1%	8.0%
03=Babysitting/childcare	9.0%	4.3%	6.9%	5.2%	6.6%	1.4%	2.0%	5.7%
04=Before and after school programs	13.4%	7.2%	6.9%	10.4%	5.3%	13.0%	10.2%	9.2%
05=Youth summer camp programs	4.5%	1.4%	18.1%	10.4%	9.2%	8.7%	10.2%	9.2%
06=Youth sports programs	11.9%	15.9%	15.3%	23.7%	14.0%	18.8%	20.4%	18.2%
07=Youth fitness/wellness programs	4.5%	8.7%	13.9%	9.6%	6.6%	8.7%	12.2%	8.5%
08=Martial arts programs	6.0%	7.2%	6.9%	8.9%	3.5%	5.8%	16.3%	7.2%
09=Adult fitness/wellness programs	32.8%	39.1%	31.9%	30.4%	32.0%	27.5%	40.8%	32.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q12 Sum of top 4 choices (Cont.)</u>								
10=Water fitness programs	16.4%	14.5%	22.2%	8.9%	14.9%	10.1%	16.3%	14.2%
11=Youth art/dance/performing arts	6.0%	7.2%	16.7%	10.4%	9.2%	13.0%	10.2%	9.7%
12=Adult art/dance/performing arts	4.5%	5.8%	2.8%	7.4%	6.1%	2.9%	8.2%	5.0%
13=Adult sports programs	7.5%	14.5%	9.7%	8.9%	9.6%	8.7%	12.2%	9.7%
14=Mature adults programs	17.9%	10.1%	2.8%	7.4%	13.2%	8.7%	8.2%	10.0%
15=Programs for individuals with disabilities	4.5%	4.3%	5.6%	1.5%	2.2%	4.3%	8.2%	3.0%
16=Birthday parties	10.4%	1.4%	8.3%	5.9%	5.7%	7.2%	0.0%	5.7%
17=Trips	7.5%	17.4%	2.8%	5.2%	7.5%	2.9%	12.2%	7.0%
18=Teen programs	7.5%	13.0%	11.1%	8.9%	6.6%	14.5%	12.2%	9.2%
19=Park District special events	13.4%	11.6%	9.7%	8.9%	9.2%	5.8%	16.3%	10.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q12 Sum of top 4 choices (Cont.)</u>								
20=Nature programs	7.5%	4.3%	5.6%	8.1%	7.5%	1.4%	12.2%	7.2%
21=Adult day trips	7.5%	10.1%	11.1%	7.4%	9.6%	8.7%	6.1%	8.2%
22=Rowing/kayaking/paddleboats	3.0%	1.4%	8.3%	5.2%	3.9%	2.9%	8.2%	4.7%
23=Youth golf lessons/programs	3.0%	4.3%	2.8%	5.9%	2.6%	4.3%	8.2%	3.7%
24=Adult golf lessons/programs	3.0%	13.0%	11.1%	11.9%	11.0%	8.7%	10.2%	9.2%
25=Lacrosse	1.5%	0.0%	0.0%	0.7%	0.9%	0.0%	0.0%	0.5%
26=Disc golf	1.5%	0.0%	1.4%	3.0%	1.3%	2.9%	2.0%	1.5%
27=Parent group (Mom's networking clubs)	1.5%	2.9%	6.9%	3.7%	3.5%	5.8%	4.1%	3.7%
28=Mixed martial arts	3.0%	5.8%	2.8%	1.5%	1.8%	5.8%	4.1%	2.7%
29=Other	6.0%	5.8%	4.2%	11.9%	7.5%	13.0%	6.1%	7.7%
00=None chosen	25.4%	20.3%	18.1%	17.0%	23.7%	24.6%	8.2%	20.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q13a Maint/cleanliness of parks</u>								
5=Very Satisfied	50.0%	45.0%	45.7%	54.3%	56.1%	50.0%	37.8%	50.4%
4=Satisfied	27.4%	41.7%	40.0%	37.0%	29.7%	36.7%	48.9%	35.6%
3=Neutral	16.1%	11.7%	7.1%	5.5%	9.0%	10.0%	13.3%	9.3%
2=Somewhat Dissatisfied	4.8%	1.7%	2.9%	3.1%	3.3%	1.7%	0.0%	3.3%
1=Very Dissatisfied	1.6%	0.0%	4.3%	0.0%	1.9%	1.7%	0.0%	1.4%
<u>Q13b Pricing of green fees/Broughton</u>								
5=Very Satisfied	10.5%	29.2%	22.7%	27.1%	26.3%	27.6%	17.6%	24.1%
4=Satisfied	31.6%	25.0%	36.4%	35.6%	31.3%	24.1%	41.2%	31.2%
3=Neutral	52.6%	37.5%	27.3%	28.8%	28.8%	44.8%	41.2%	34.0%
2=Somewhat Dissatisfied	0.0%	4.2%	9.1%	3.4%	5.0%	0.0%	0.0%	3.5%
1=Very Dissatisfied	5.3%	4.2%	4.5%	5.1%	8.8%	3.4%	0.0%	7.1%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	

Q13c Accessibility of walk/bike paths

5=Very Satisfied	47.2%	45.5%	45.0%	43.4%	47.8%	43.4%	32.4%	43.7%
4=Satisfied	30.2%	27.3%	28.3%	35.8%	27.0%	28.3%	37.8%	31.2%
3=Neutral	13.2%	20.0%	21.7%	11.3%	18.0%	22.6%	18.9%	17.4%
2=Somewhat Dissatisfied	7.5%	7.3%	5.0%	7.5%	5.6%	5.7%	10.8%	6.4%
1=Very Dissatisfied	1.9%	0.0%	0.0%	1.9%	1.7%	0.0%	0.0%	1.3%

Q13d Pricing of aquatic parks

5=Very Satisfied	25.0%	24.0%	21.1%	26.6%	20.8%	32.7%	20.5%	23.3%
4=Satisfied	25.0%	30.0%	24.6%	36.7%	32.1%	28.8%	30.8%	31.2%
3=Neutral	31.3%	26.0%	28.1%	17.4%	26.8%	21.2%	23.1%	24.6%
2=Somewhat Dissatisfied	12.5%	10.0%	21.1%	14.7%	13.7%	15.4%	17.9%	14.3%
1=Very Dissatisfied	6.3%	10.0%	5.3%	4.6%	6.5%	1.9%	7.7%	6.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q13e Quality of outdoor athletic fields</u>								
5=Very Satisfied	40.5%	42.2%	23.5%	43.9%	41.4%	36.5%	35.5%	38.3%
4=Satisfied	32.4%	40.0%	37.3%	36.7%	32.4%	40.4%	38.7%	35.3%
3=Neutral	21.6%	15.6%	35.3%	15.3%	20.0%	23.1%	25.8%	22.2%
2=Somewhat Dissatisfied	2.7%	0.0%	2.0%	3.1%	3.4%	0.0%	0.0%	2.3%
1=Very Dissatisfied	2.7%	2.2%	2.0%	1.0%	2.8%	0.0%	0.0%	1.9%
<u>Q13f Quality of indoor athletic fields</u>								
5=Very Satisfied	41.2%	42.9%	27.1%	42.6%	41.8%	40.4%	36.4%	38.9%
4=Satisfied	29.4%	28.6%	33.3%	33.0%	32.1%	26.9%	30.3%	31.3%
3=Neutral	23.5%	26.2%	31.3%	19.1%	20.1%	30.8%	27.3%	24.2%
2=Somewhat Dissatisfied	5.9%	2.4%	6.3%	5.3%	4.5%	1.9%	6.1%	4.8%
1=Very Dissatisfied	0.0%	0.0%	2.1%	0.0%	1.5%	0.0%	0.0%	0.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	

Q13g Condition of PD soccer fields

5=Very Satisfied	28.1%	43.8%	25.7%	52.1%	45.5%	38.2%	33.3%	40.9%
4=Satisfied	34.4%	28.1%	40.0%	31.0%	35.6%	29.4%	29.6%	32.1%
3=Neutral	34.4%	25.0%	25.7%	15.5%	15.8%	32.4%	29.6%	23.3%
2=Somewhat Dissatisfied	3.1%	0.0%	8.6%	1.4%	2.0%	0.0%	7.4%	2.6%
1=Very Dissatisfied	0.0%	3.1%	0.0%	0.0%	1.0%	0.0%	0.0%	1.0%

Q13h Condition of PD baseball/softball

5=Very Satisfied	33.3%	47.6%	23.7%	48.8%	42.4%	40.9%	36.0%	40.8%
4=Satisfied	33.3%	31.0%	44.7%	28.8%	33.1%	40.9%	24.0%	33.2%
3=Neutral	30.0%	19.0%	26.3%	17.5%	17.8%	18.2%	40.0%	21.3%
2=Somewhat Dissatisfied	0.0%	2.4%	5.3%	1.3%	4.2%	0.0%	0.0%	2.4%
1=Very Dissatisfied	3.3%	0.0%	0.0%	3.8%	2.5%	0.0%	0.0%	2.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	

Q13i Park District youth programs

5=Very Satisfied	31.3%	46.2%	32.6%	40.7%	44.9%	31.8%	26.9%	39.0%
4=Satisfied	31.3%	23.1%	41.9%	39.6%	37.0%	31.8%	46.2%	34.2%
3=Neutral	31.3%	25.6%	18.6%	13.2%	13.4%	25.0%	19.2%	19.9%
2=Somewhat Dissatisfied	3.1%	5.1%	7.0%	6.6%	3.9%	9.1%	7.7%	6.1%
1=Very Dissatisfied	3.1%	0.0%	0.0%	0.0%	0.8%	2.3%	0.0%	0.9%

Q13j Park District adult programs

5=Very Satisfied	25.6%	35.0%	28.6%	27.8%	33.9%	18.6%	16.7%	28.5%
4=Satisfied	38.5%	32.5%	35.7%	32.9%	33.9%	41.9%	26.7%	32.9%
3=Neutral	33.3%	25.0%	23.8%	27.8%	22.0%	34.9%	36.7%	27.6%
2=Somewhat Dissatisfied	2.6%	7.5%	11.9%	8.9%	7.9%	4.7%	16.7%	9.2%
1=Very Dissatisfied	0.0%	0.0%	0.0%	2.5%	2.4%	0.0%	3.3%	1.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	

Q13k Quality of nature conserv areas

5=Very Satisfied	31.1%	39.5%	44.2%	45.3%	47.7%	38.5%	35.5%	41.8%
4=Satisfied	44.4%	34.9%	36.5%	31.4%	31.8%	33.3%	32.3%	34.8%
3=Neutral	22.2%	25.6%	17.3%	20.9%	18.5%	23.1%	29.0%	21.1%
2=Somewhat Dissatisfied	2.2%	0.0%	1.9%	1.2%	0.7%	5.1%	3.2%	1.6%
1=Very Dissatisfied	0.0%	0.0%	0.0%	1.2%	1.3%	0.0%	0.0%	0.8%

Q13l Other Bolingbrook programs

5=Very Satisfied	22.6%	27.8%	25.0%	36.1%	35.8%	25.8%	24.0%	30.2%
4=Satisfied	32.3%	33.3%	41.7%	34.4%	34.7%	29.0%	28.0%	33.5%
3=Neutral	38.7%	30.6%	33.3%	23.0%	24.2%	35.5%	44.0%	30.2%
2=Somewhat Dissatisfied	3.2%	8.3%	0.0%	4.9%	1.1%	9.7%	4.0%	3.9%
1=Very Dissatisfied	3.2%	0.0%	0.0%	1.6%	4.2%	0.0%	0.0%	2.2%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q13m Avail info about Bolingbrook pgms</u>								
5=Very Satisfied	33.3%	30.5%	31.3%	40.2%	39.7%	30.5%	24.3%	34.9%
4=Satisfied	38.9%	32.2%	34.3%	36.9%	36.7%	32.2%	35.1%	35.8%
3=Neutral	22.2%	28.8%	22.4%	13.1%	15.1%	23.7%	32.4%	19.6%
2=Somewhat Dissatisfied	5.6%	8.5%	9.0%	8.2%	7.0%	11.9%	5.4%	7.9%
1=Very Dissatisfied	0.0%	0.0%	3.0%	1.6%	1.5%	1.7%	2.7%	1.8%
<u>Q13n Ease of registering for programs</u>								
5=Very Satisfied	35.3%	38.9%	40.7%	46.0%	44.9%	39.7%	34.2%	41.6%
4=Satisfied	33.3%	27.8%	23.7%	40.7%	32.4%	29.3%	39.5%	33.0%
3=Neutral	25.5%	24.1%	27.1%	8.8%	17.0%	24.1%	18.4%	18.4%
2=Somewhat Dissatisfied	5.9%	7.4%	5.1%	4.4%	4.5%	3.4%	7.9%	5.4%
1=Very Dissatisfied	0.0%	1.9%	3.4%	0.0%	1.1%	3.4%	0.0%	1.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	

Q13o Quality of programs for 55+

5=Very Satisfied	21.2%	36.7%	33.3%	33.3%	27.6%	41.4%	17.6%	28.7%
4=Satisfied	27.3%	16.7%	23.8%	26.7%	28.7%	17.2%	11.8%	24.7%
3=Neutral	30.3%	33.3%	28.6%	26.7%	26.4%	27.6%	41.2%	28.7%
2=Somewhat Dissatisfied	12.1%	10.0%	4.8%	6.7%	8.0%	10.3%	11.8%	10.0%
1=Very Dissatisfied	9.1%	3.3%	9.5%	6.7%	9.2%	3.4%	17.6%	8.0%

Q13p Usefulness of PD website

5=Very Satisfied	23.8%	29.2%	25.0%	29.1%	31.3%	22.2%	22.2%	28.2%
4=Satisfied	33.3%	39.6%	35.7%	35.9%	34.4%	35.6%	30.6%	35.0%
3=Neutral	33.3%	31.3%	17.9%	20.4%	20.2%	28.9%	36.1%	23.9%
2=Somewhat Dissatisfied	9.5%	0.0%	14.3%	10.7%	9.8%	8.9%	8.3%	9.3%
1=Very Dissatisfied	0.0%	0.0%	7.1%	3.9%	4.3%	4.4%	2.8%	3.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q13q Pricing of rec programs</u>								
5=Very Satisfied	12.5%	15.1%	15.5%	25.2%	22.5%	16.4%	13.2%	18.8%
4=Satisfied	32.1%	37.7%	27.6%	43.5%	31.9%	40.0%	42.1%	35.6%
3=Neutral	32.1%	20.8%	32.8%	17.4%	24.2%	27.3%	18.4%	23.4%
2=Somewhat Dissatisfied	17.9%	17.0%	12.1%	10.4%	15.9%	10.9%	13.2%	14.4%
1=Very Dissatisfied	5.4%	9.4%	12.1%	3.5%	5.5%	5.5%	13.2%	7.8%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
<u>Q14 Two should receive most attention</u>								
A=Maintenance AND cleanliness of parks	10.4%	13.0%	13.9%	10.4%	11.8%	8.7%	12.2%	12.0%
B=Pricing of green fees at Broughton Ridge Golf Course	3.0%	7.2%	4.2%	3.0%	4.4%	4.3%	4.1%	4.0%
C=Accessibility of walking/biking trails	3.0%	8.7%	4.2%	5.9%	6.1%	4.3%	6.1%	5.7%
D=Pricing of indoor/outdoor aquatic parks	6.0%	7.2%	4.2%	8.9%	7.0%	5.8%	10.2%	6.7%
E=Quality of outdoor athletic fields	1.5%	0.0%	1.4%	3.0%	0.9%	2.9%	2.0%	1.7%
F=Quality of indoor athletic facilities	1.5%	0.0%	1.4%	1.5%	0.9%	0.0%	4.1%	1.0%
G=Condition of Park District soccer fields	1.5%	2.9%	2.8%	3.0%	3.5%	1.4%	0.0%	2.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q14 Two should receive most attention (Cont.)

H=Condition of Park District baseball/softball fields	1.5%	1.4%	2.8%	2.2%	1.8%	1.4%	0.0%	1.7%
I=The Park District youth programs	3.0%	5.8%	6.9%	3.7%	3.1%	11.6%	2.0%	4.5%
J=The Park District adult programs	7.5%	2.9%	2.8%	1.5%	3.5%	5.8%	2.0%	3.5%
K=Quality of nature conservation areas	0.0%	2.9%	0.0%	5.2%	3.5%	0.0%	2.0%	2.2%
L=Other Bolingbrook programs	3.0%	1.4%	1.4%	1.5%	2.6%	0.0%	2.0%	1.7%
M=Availability of information about programs and facilities	1.5%	1.4%	8.3%	2.2%	3.1%	4.3%	0.0%	3.0%
N=Ease of registering for programs	0.0%	1.4%	0.0%	2.2%	1.8%	1.4%	0.0%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q14. Two should receive most attention (Cont.)

O=Programs/facilities for adults 55 years of age and older	4.5%	4.3%	4.2%	3.7%	3.5%	2.9%	10.2%	4.0%
P=Usefulness of Park District website	1.5%	1.4%	4.2%	5.2%	5.7%	1.4%	0.0%	3.7%
Q=Pricing of recreation programs	14.9%	11.6%	15.3%	9.6%	9.6%	13.0%	16.3%	12.0%
Z=None chosen	35.8%	26.1%	22.2%	27.4%	27.2%	30.4%	26.5%	28.4%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000- \$74,999	\$75,000- \$99,999	\$100,000+	White/ Caucasian	Black/ African American	Asian	
	1	2	3	4	1	2	3	
A=Maintenance AND cleanliness of parks	3.0%	4.3%	2.8%	4.4%	4.4%	1.4%	2.0%	3.7%
B=Pricing of green fees at Broughton Ridge Golf Course	1.5%	1.4%	0.0%	3.7%	2.6%	2.9%	2.0%	2.2%
C=Accessibility of walking/biking trails	1.5%	4.3%	8.3%	2.2%	3.9%	2.9%	4.1%	4.0%
D=Pricing of indoor/outdoor aquatic parks	9.0%	2.9%	6.9%	4.4%	4.8%	4.3%	8.2%	5.0%
E=Quality of outdoor athletic fields	1.5%	2.9%	1.4%	3.7%	1.8%	5.8%	2.0%	2.5%
F=Quality of indoor athletic facilities	1.5%	1.4%	1.4%	3.7%	1.8%	4.3%	4.1%	2.2%
G=Condition of Park District soccer fields	1.5%	2.9%	0.0%	0.0%	0.4%	2.9%	0.0%	1.5%

Q14 2nd choice

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q14 2nd choice (Cont.)								
H=Condition of Park District baseball/softball fields	0.0%	0.0%	2.8%	3.0%	2.6%	0.0%	2.0%	1.7%
I=The Park District youth programs	0.0%	4.3%	11.1%	3.7%	4.4%	2.9%	6.1%	4.5%
J=The Park District adult programs	4.5%	7.2%	4.2%	5.9%	3.9%	0.0%	14.3%	4.7%
K=Quality of nature conservation areas	3.0%	7.2%	4.2%	5.2%	5.7%	2.9%	2.0%	4.5%
L=Other Bolingbrook programs	4.5%	4.3%	2.8%	3.0%	2.2%	5.8%	6.1%	3.2%
M=Availability of information about programs and facilities	4.5%	2.9%	2.8%	5.9%	5.3%	4.3%	4.1%	4.5%
N=Ease of registering for programs	0.0%	1.4%	4.2%	1.5%	1.8%	1.4%	0.0%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Household Income				Race			Total
Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
1	2	3	4	1	2	3	

Q14 2nd choice (Cont.)

O=Programs/facilities for adults 55 years of age and older

P=Usefulness of Park District website

Q=Pricing of recreation programs

7.5%	2.9%	1.4%	4.4%	4.8%	7.2%	2.0%	4.5%
3.0%	1.4%	5.6%	0.7%	3.1%	1.4%	0.0%	2.5%
9.0%	13.0%	11.1%	3.7%	7.9%	4.3%	8.2%	8.2%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000- \$74,999 2	\$75,000- \$99,999 3	\$100,000+ 4	White/ Caucasian 1	Black/ African American 2	Asian 3	
<u>Q14 Sum of top 2 choices</u>								
A=Maintenance AND cleanliness of parks	13.4%	17.4%	16.7%	14.8%	16.2%	10.1%	14.3%	15.7%
B=Pricing of green fees at Broughton Ridge Golf Course	4.5%	8.7%	4.2%	6.7%	7.0%	7.2%	6.1%	6.2%
C=Accessibility of walking/biking trails	4.5%	13.0%	12.5%	8.1%	10.1%	7.2%	10.2%	9.7%
D=Pricing of indoor/outdoor aquatic parks	14.9%	10.1%	11.1%	13.3%	11.8%	10.1%	18.4%	11.7%
E=Quality of outdoor athletic fields	3.0%	2.9%	2.8%	6.7%	2.6%	8.7%	4.1%	4.2%
F=Quality of indoor athletic facilities	3.0%	1.4%	2.8%	5.2%	2.6%	4.3%	8.2%	3.2%
G=Condition of Park District soccer fields	3.0%	5.8%	2.8%	3.0%	3.9%	4.3%	0.0%	4.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q14 - Sum of top 2 choices (Cont.)

H=Condition of Park District baseball/softball fields	1.5%	1.4%	5.6%	5.2%	4.4%	1.4%	2.0%	3.5%
I=The Park District youth programs	3.0%	10.1%	18.1%	7.4%	7.5%	14.5%	8.2%	9.0%
J=The Park District adult programs	11.9%	10.1%	6.9%	7.4%	7.5%	5.8%	16.3%	8.2%
K=Quality of nature conservation areas	3.0%	10.1%	4.2%	10.4%	9.2%	2.9%	4.1%	6.7%
L=Other Bolingbrook programs	7.5%	5.8%	4.2%	4.4%	4.8%	5.8%	8.2%	5.0%
M=Availability of information about programs and facilities	6.0%	4.3%	11.1%	8.1%	8.3%	8.7%	4.1%	7.5%
N=Ease of registering for programs	0.0%	2.9%	4.2%	3.7%	3.5%	2.9%	0.0%	3.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
Q14_Sum of top 2 choices (Cont.)								
O=Programs/facilities for adults 55 years of age and older	11.9%	7.2%	5.6%	8.1%	8.3%	10.1%	12.2%	8.5%
P=Usefulness of Park District website	4.5%	2.9%	9.7%	5.9%	8.8%	2.9%	0.0%	6.2%
Q=Pricing of recreation programs	23.9%	24.6%	26.4%	13.3%	17.5%	17.4%	24.5%	20.2%
Z=None chosen	35.8%	26.1%	22.2%	27.4%	27.2%	30.4%	26.5%	28.4%

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q15 Do you think tax amt is</u>								
3=Too high	19.4%	11.6%	6.9%	10.4%	11.0%	8.7%	16.3%	11.2%
2=Reasonable	58.2%	65.2%	77.8%	69.6%	71.9%	62.3%	63.3%	67.8%
1=Too low	14.9%	18.8%	11.1%	14.8%	11.8%	17.4%	14.3%	13.7%
9=Don't Know	7.5%	4.3%	4.2%	5.2%	5.3%	11.6%	6.1%	7.2%

Q17. What is your age?

N=401

Household Income				Race			Total
Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
1	2	3	4	1	2	3	

Q17 What is your age

1=Under 35	22.4%	17.4%	13.9%	11.9%	12.3%	21.7%	16.3%	15.3%
2=35-44	26.9%	27.5%	34.7%	43.7%	26.9%	24.6%	49.0%	32.5%
3=45-54	9.0%	24.6%	26.4%	28.9%	26.0%	29.0%	16.3%	24.5%
4=55-64	16.4%	21.7%	18.1%	13.3%	22.5%	10.1%	18.4%	17.8%
5=65+	25.4%	8.7%	6.9%	2.2%	12.3%	14.5%	0.0%	10.0%

Q18. Your gender:

N=401	Household Income				Race			Total
	Under \$50,000 1	\$50,000-\$74,999 2	\$75,000-\$99,999 3	\$100,000+ 4	White/Caucasian 1	Black/African American 2	Asian 3	
<u>Q18 Your gender</u>								
1=Male	31.3%	46.4%	34.7%	50.4%	41.2%	43.5%	44.9%	43.6%
2=Female	68.7%	53.6%	65.3%	49.6%	58.8%	56.5%	55.1%	56.4%

Q19. How long have you lived in the Bolingbrook Park District?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q19 How long lived in BPD</u>								
1=under 5 years	18.5%	15.2%	15.7%	12.4%	13.6%	15.2%	16.7%	13.8%
2=6-10 years	24.6%	13.6%	32.9%	34.1%	20.0%	28.8%	47.9%	28.2%
3=11-15 years	15.4%	25.8%	18.6%	15.5%	15.9%	19.7%	18.8%	18.0%
4=16-20 years	9.2%	13.6%	11.4%	19.4%	15.9%	21.2%	8.3%	14.9%
5=Over 20 years	32.3%	31.8%	21.4%	18.6%	34.5%	15.2%	8.3%	25.1%

Q20. What is your household income?

N=401

Household Income				Race			Total
Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
1	2	3	4	1	2	3	

Q20 What is your household income

1=Under \$25,000	25.4%	0.0%	0.0%	0.0%	4.4%	4.3%	2.0%	4.2%
2=\$25K-\$49,999	74.6%	0.0%	0.0%	0.0%	10.5%	13.0%	6.1%	12.5%
3=\$50K-\$74,999	0.0%	100.0%	0.0%	0.0%	17.1%	21.7%	18.4%	17.2%
4=\$75K-\$99,999	0.0%	0.0%	100.0%	0.0%	19.3%	17.4%	14.3%	18.0%
5=\$100K-\$149,999	0.0%	0.0%	0.0%	68.1%	24.1%	20.3%	32.7%	22.9%
6=\$150K-\$199,999	0.0%	0.0%	0.0%	23.0%	6.1%	10.1%	20.4%	7.7%
7=\$200K and over	0.0%	0.0%	0.0%	8.9%	3.5%	1.4%	6.1%	3.0%
9=Not provided	0.0%	0.0%	0.0%	0.0%	14.9%	11.6%	0.0%	14.5%

Q21. Are you or members of your household of Hispanic or Latin ancestry?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	
<u>Q21 Are you of Hispanic/Latino ancestry</u>								
1=Yes	24.6%	13.0%	24.3%	13.3%	11.4%	7.2%	4.1%	17.7%
2=No	75.4%	87.0%	75.7%	86.7%	88.6%	92.8%	95.9%	82.3%

Q22. Which of the following best describes your race?

N=401	Household Income				Race			Total
	Under \$50,000	\$50,000-\$74,999	\$75,000-\$99,999	\$100,000+	White/Caucasian	Black/African American	Asian	
	1	2	3	4	1	2	3	

Q22 Which best describes your race

1=White/Caucasian	50.7%	60.9%	65.3%	65.9%	100.0%	10.1%	24.5%	61.6%
2=African American/Black	17.9%	21.7%	16.7%	16.3%	0.0%	100.0%	0.0%	17.2%
3=Asian	6.0%	13.0%	9.7%	21.5%	0.0%	0.0%	100.0%	12.2%
4=Native American	4.5%	0.0%	1.4%	0.7%	0.9%	1.4%	2.0%	1.2%
5=Other	3.0%	2.9%	4.2%	3.7%	0.4%	1.4%	0.0%	3.0%
9=Not provided	13.4%	0.0%	5.6%	0.7%	0.0%	0.0%	0.0%	5.7%

Section 6:
Cross-Tabular Data by
Age of Respondents & Gender

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q1 Visited BPD parks last 12 months</u>								
1=Yes	80.3%	86.9%	75.5%	69.0%	62.5%	76.6%	78.3%	77.6%
2=No	19.7%	13.1%	24.5%	31.0%	37.5%	23.4%	21.7%	22.4%

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

N=311

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q1a Rate overall value received</u>								
5=Very Satisfied	61.2%	53.2%	55.4%	68.8%	69.6%	59.4%	57.8%	58.5%
4=Satisfied	32.7%	32.4%	33.8%	25.0%	21.7%	28.6%	32.4%	30.7%
3=Neutral	6.1%	9.9%	5.4%	4.2%	4.3%	6.8%	7.5%	7.2%
2=Somewhat Dissatisfied	0.0%	3.6%	5.4%	2.1%	0.0%	3.8%	2.3%	2.9%
1=Very Dissatisfied	0.0%	0.9%	0.0%	0.0%	4.3%	1.5%	0.0%	0.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q2a Pelican Harbor Indoor Aquatic

1=Never	43.1%	27.6%	56.7%	58.6%	61.1%	49.4%	43.4%	46.0%
2=1-9 times	37.9%	41.7%	33.0%	21.4%	30.6%	27.6%	39.3%	34.2%
3=10-24 times	8.6%	19.7%	5.2%	12.9%	2.8%	13.5%	10.0%	11.6%
4=25-49 times	3.4%	7.1%	3.1%	2.9%	0.0%	4.1%	4.1%	4.1%
5=50+ times	6.9%	3.9%	2.1%	4.3%	5.6%	5.3%	3.2%	4.1%

Q2b Pelican Harbor Outdoor Aquatic Park

1=Never	49.1%	25.8%	51.0%	63.2%	73.5%	50.9%	43.7%	46.8%
2=1-9 times	40.4%	46.0%	36.5%	17.6%	23.5%	32.1%	38.1%	35.5%
3=10-24 times	1.8%	19.4%	8.3%	10.3%	2.9%	7.9%	13.0%	10.8%
4=25-49 times	1.8%	5.6%	2.1%	7.4%	0.0%	3.6%	4.2%	3.9%
5=50+ times	7.0%	3.2%	2.1%	1.5%	0.0%	5.5%	0.9%	2.9%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q2c LifeStyles Fitness/Spa (Annerino)

1=Never	62.5%	77.5%	76.3%	76.1%	77.8%	73.5%	75.8%	74.8%
2=1-9 times	14.3%	10.0%	11.3%	11.9%	19.4%	14.8%	10.2%	12.2%
3=10-24 times	14.3%	8.3%	4.1%	6.0%	0.0%	5.6%	7.9%	6.9%
4=25-49 times	7.1%	1.7%	6.2%	3.0%	0.0%	3.7%	3.7%	3.7%
5=50+ times	1.8%	2.5%	2.1%	3.0%	2.8%	2.5%	2.3%	2.4%

Q2d LifeStyles Fitness/Spa (Bolingbrook)

1=Never	63.2%	68.3%	71.9%	71.6%	66.7%	66.1%	71.2%	68.9%
2=1-9 times	19.3%	13.8%	16.7%	11.9%	19.4%	18.2%	13.5%	15.5%
3=10-24 times	8.8%	6.5%	4.2%	3.0%	2.8%	4.8%	5.6%	5.3%
4=25-49 times	5.3%	3.3%	4.2%	4.5%	0.0%	3.6%	3.7%	3.7%
5=50+ times	3.5%	8.1%	3.1%	9.0%	11.1%	7.3%	6.0%	6.6%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q2e Boughton Ridge Golf Course

1=Never	87.3%	71.3%	76.0%	74.6%	76.5%	70.8%	79.4%	75.7%
2=1-9 times	12.7%	25.4%	17.7%	14.9%	23.5%	24.2%	16.4%	19.7%
3=10-24 times	0.0%	3.3%	6.3%	4.5%	0.0%	4.3%	2.8%	3.5%
4=25-49 times	0.0%	0.0%	0.0%	4.5%	0.0%	0.6%	0.9%	0.8%
5=50+ times	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	0.5%	0.3%

Q2f Ashbury's at Boughton Ridge GC

1=Never	81.8%	71.9%	68.4%	62.1%	58.3%	69.6%	69.5%	69.5%
2=1-9 times	18.2%	25.6%	24.2%	21.2%	22.2%	24.2%	22.1%	23.0%
3=10-24 times	0.0%	1.7%	5.3%	9.1%	8.3%	3.7%	4.7%	4.3%
4=25-49 times	0.0%	0.0%	1.1%	4.5%	8.3%	0.0%	3.3%	1.9%
5=50+ times	0.0%	0.8%	1.1%	3.0%	2.8%	2.5%	0.5%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q2g Hidden Oaks Nature Center

1=Never	58.2%	52.0%	65.6%	65.2%	54.3%	58.4%	59.1%	58.8%
2=1-9 times	38.2%	39.8%	27.1%	25.8%	25.7%	29.2%	35.3%	32.7%
3=10-24 times	1.8%	6.5%	5.2%	3.0%	20.0%	9.9%	3.3%	6.1%
4=25-49 times	0.0%	0.0%	1.0%	3.0%	0.0%	0.6%	0.9%	0.8%
5=50+ times	1.8%	1.6%	1.0%	3.0%	0.0%	1.9%	1.4%	1.6%

Q2h Hidden Lakes Historic Trout Farm

1=Never	61.8%	52.9%	64.6%	59.7%	57.6%	57.9%	59.8%	59.0%
2=1-9 times	32.7%	39.7%	26.0%	28.4%	18.2%	27.7%	33.6%	31.1%
3=10-24 times	0.0%	7.4%	5.2%	9.0%	18.2%	10.1%	4.7%	7.0%
4=25-49 times	1.8%	0.0%	2.1%	1.5%	6.1%	2.5%	0.9%	1.6%
5=50+ times	3.6%	0.0%	2.1%	1.5%	0.0%	1.9%	0.9%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q2i Parks</u>								
1=Never	28.1%	10.5%	33.7%	38.8%	40.0%	29.5%	24.9%	26.9%
2=1-9 times	17.5%	28.2%	27.4%	32.8%	34.3%	24.1%	30.5%	27.7%
3=10-24 times	12.3%	29.8%	15.8%	13.4%	20.0%	20.5%	19.2%	19.8%
4=25-49 times	14.0%	16.9%	12.6%	4.5%	0.0%	10.8%	12.2%	11.6%
5=50+ times	28.1%	14.5%	10.5%	10.4%	5.7%	15.1%	13.1%	14.0%
<u>Q2j Nature trails</u>								
1=Never	60.7%	47.2%	52.6%	66.2%	61.8%	55.6%	55.3%	55.4%
2=1-9 times	12.5%	35.8%	26.3%	8.8%	23.5%	21.0%	26.0%	23.9%
3=10-24 times	7.1%	9.8%	11.6%	14.7%	11.8%	14.8%	7.9%	10.9%
4=25-49 times	8.9%	6.5%	6.3%	4.4%	2.9%	5.6%	6.5%	6.1%
5=50+ times	10.7%	0.8%	3.2%	5.9%	0.0%	3.1%	4.2%	3.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q2k Skate parks

1=Never	87.5%	81.0%	92.4%	91.0%	91.2%	85.5%	89.2%	87.6%
2=1-9 times	5.4%	13.2%	5.4%	4.5%	8.8%	9.4%	7.1%	8.1%
3=10-24 times	3.6%	3.3%	1.1%	3.0%	0.0%	2.5%	2.4%	2.4%
4=25-49 times	0.0%	0.8%	0.0%	1.5%	0.0%	0.6%	0.5%	0.5%
5=50+ times	3.6%	1.7%	1.1%	0.0%	0.0%	1.9%	0.9%	1.3%

Q2l Tennis courts

1=Never	80.4%	82.9%	89.5%	85.3%	90.9%	83.3%	86.9%	85.4%
2=1-9 times	16.1%	14.6%	7.4%	2.9%	6.1%	8.0%	11.7%	10.1%
3=10-24 times	1.8%	2.4%	2.1%	7.4%	3.0%	6.2%	0.9%	3.2%
4=25-49 times	1.8%	0.0%	1.1%	4.4%	0.0%	2.5%	0.5%	1.3%

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q3 Participated in rec pgms last 12 mos</u>								
1=Yes	45.9%	64.6%	39.2%	39.4%	25.6%	35.4%	56.3%	47.1%
2=No	54.1%	35.4%	60.8%	60.6%	74.4%	64.6%	43.8%	52.9%

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

N=188

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q3a Approx how many different pgms</u>								
1=1 program	32.1%	19.0%	28.9%	42.3%	62.5%	24.6%	30.1%	28.3%
2=2 to 3 programs	21.4%	42.9%	47.4%	42.3%	37.5%	44.3%	38.2%	40.2%
3=4 to 6 programs	32.1%	27.4%	18.4%	11.5%	0.0%	21.3%	23.6%	22.8%
4=7 to 10 programs	10.7%	2.4%	0.0%	0.0%	0.0%	4.9%	1.6%	2.7%
5=11 and more programs	3.6%	8.3%	5.3%	3.8%	0.0%	4.9%	6.5%	6.0%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q3b Three primary reasons participated</u>								
01=Instructor knowledge	32.1%	11.9%	23.7%	21.4%	10.0%	21.0%	17.5%	18.6%
02=Location of the program	35.7%	53.6%	60.5%	46.4%	60.0%	51.6%	51.6%	51.6%
03=Quality of the program	42.9%	29.8%	34.2%	39.3%	20.0%	29.0%	35.7%	33.5%
04=Fees charged for the class	35.7%	41.7%	42.1%	10.7%	10.0%	33.9%	34.9%	34.6%
05=Ease of registration	10.7%	10.7%	7.9%	21.4%	20.0%	9.7%	13.5%	12.2%
06=Program cost	3.6%	4.8%	2.6%	0.0%	10.0%	0.0%	5.6%	3.7%
07=Student-to-staff ratio	46.4%	36.9%	21.1%	21.4%	20.0%	19.4%	38.1%	31.9%
08=Times the program is offered	10.7%	19.0%	13.2%	10.7%	20.0%	14.5%	15.9%	15.4%
09=Friends participate in the program	17.9%	31.0%	18.4%	21.4%	20.0%	24.2%	24.6%	24.5%
10=Day of week the program is offered	17.9%	6.0%	13.2%	17.9%	30.0%	11.3%	12.7%	12.2%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q3b Three primary reasons participated (Cont.)

11=Cleanliness of facility where program is offered	3.6%	4.8%	10.5%	3.6%	20.0%	9.7%	4.8%	6.4%
12=Safety of facility where program is offered	25.0%	34.5%	15.8%	42.9%	50.0%	27.4%	33.3%	31.4%
13=Program appeal	0.0%	7.1%	7.9%	14.3%	0.0%	8.1%	6.3%	6.9%
14=Other	10.7%	8.3%	10.5%	10.7%	0.0%	24.2%	1.6%	9.0%

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

N=188

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q3c Rate satisfaction with programs</u>								
5=Very Satisfied	64.3%	54.2%	55.3%	53.6%	60.0%	68.9%	50.0%	56.1%
4=Satisfied	28.6%	28.9%	36.8%	32.1%	40.0%	24.6%	34.9%	31.6%
3=Neutral	0.0%	12.0%	2.6%	14.3%	0.0%	3.3%	10.3%	8.0%
2=Somewhat Dissatisfied	0.0%	2.4%	0.0%	0.0%	0.0%	1.6%	0.8%	1.1%
1=Very Dissatisfied	7.1%	2.4%	5.3%	0.0%	0.0%	1.6%	4.0%	3.2%

Q4. Please check the THREE age groups for whom you feel it is most important to offer additional programs.

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q4 Three age groups most important</u>								
1=Children (1 month to 4 years old)	36.1%	26.9%	12.2%	4.2%	10.0%	15.4%	21.7%	19.0%
2=Children (5-9 years old)	47.5%	56.2%	20.4%	23.9%	20.0%	38.9%	35.0%	36.7%
3=Children (10-12 years old)	34.4%	55.4%	38.8%	28.2%	17.5%	41.7%	37.6%	39.4%
4=Teenagers (13-17 years old)	41.0%	48.5%	48.0%	47.9%	40.0%	48.0%	44.7%	46.1%
5=Young adults (18-24 years old)	19.7%	20.0%	31.6%	18.3%	10.0%	21.1%	21.7%	21.4%
6=Adults (25-55 years old)	41.0%	46.9%	43.9%	21.1%	12.5%	35.4%	38.5%	37.2%
7=Adults 55 years and over	14.8%	13.8%	32.7%	67.6%	67.5%	32.0%	34.5%	33.4%
9=Not provided	29.5%	5.4%	29.6%	22.5%	22.5%	28.6%	13.3%	20.0%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q5 Ways you learn about programs</u>								
01=Newspaper	23.0%	14.6%	21.4%	28.2%	37.5%	22.9%	21.7%	22.2%
02=Friends	39.3%	37.7%	30.6%	22.5%	17.5%	28.6%	33.6%	31.4%
03=Word of mouth	27.9%	32.3%	24.5%	28.2%	12.5%	25.1%	28.3%	26.9%
04=School Virtual Backpack	0.0%	4.6%	4.1%	1.4%	0.0%	4.0%	1.8%	2.7%
05=E-mail	19.7%	20.0%	12.2%	16.9%	12.5%	17.1%	16.4%	16.7%
06=Park District brochure	78.7%	80.8%	76.5%	80.3%	75.0%	73.1%	83.2%	78.8%
07=Portable signs	19.7%	18.5%	15.3%	21.1%	12.5%	16.0%	19.0%	17.7%
08=Park District website	34.4%	36.2%	32.7%	32.4%	15.0%	26.3%	36.7%	32.2%
09=Social media (Facebook, Twitter)	8.2%	8.5%	9.2%	5.6%	0.0%	6.9%	7.5%	7.2%
10=Direct mail	32.8%	29.2%	38.8%	26.8%	27.5%	34.3%	29.6%	31.7%
11=Flyers	29.5%	18.5%	21.4%	18.3%	10.0%	19.4%	20.8%	20.2%
12=Signs in facilities	19.7%	20.0%	17.3%	16.9%	12.5%	16.6%	19.0%	18.0%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q5 Ways you learn about programs (Cont.)								
13=Electronic marquee	6.6%	10.8%	15.3%	16.9%	7.5%	11.4%	12.4%	12.0%
14=Other	8.2%	3.8%	2.0%	5.6%	5.0%	5.1%	4.0%	4.5%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q6 Three ways prefer to receive info

01=Newspaper	9.8%	4.6%	7.1%	4.2%	15.0%	9.7%	4.9%	7.0%
02=Friends	1.6%	6.2%	2.0%	1.4%	0.0%	4.0%	2.2%	3.0%
03=Word of mouth	0.0%	1.5%	2.0%	0.0%	0.0%	1.7%	0.4%	1.0%
04=School Virtual Backpack	0.0%	0.0%	0.0%	1.4%	2.5%	1.1%	0.0%	0.5%
05=E-mail	19.7%	20.0%	10.2%	14.1%	7.5%	15.4%	15.0%	15.2%
06=Park District brochure	32.8%	46.9%	48.0%	42.3%	27.5%	36.0%	47.3%	42.4%
07=Portable signs	0.0%	0.8%	0.0%	2.8%	2.5%	1.7%	0.4%	1.0%
08=Park District website	4.9%	2.3%	6.1%	2.8%	5.0%	5.7%	2.7%	4.0%
09=Social media (Facebook, Twitter)	3.3%	2.3%	1.0%	0.0%	0.0%	2.3%	0.9%	1.5%
10=Direct mail	18.0%	9.2%	16.3%	18.3%	17.5%	14.3%	15.0%	14.7%
11=Flyers	3.3%	3.1%	3.1%	2.8%	2.5%	1.1%	4.4%	3.0%
13=Electronic marquee	0.0%	0.0%	0.0%	4.2%	0.0%	0.6%	0.9%	0.7%
14=Other	1.6%	0.8%	0.0%	0.0%	2.5%	0.6%	0.9%	0.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q6 2nd choice</u>								
01=Newspaper	6.6%	4.6%	5.1%	4.2%	5.0%	5.1%	4.9%	5.0%
02=Friends	4.9%	1.5%	2.0%	0.0%	2.5%	2.3%	1.8%	2.0%
03=Word of mouth	1.6%	4.6%	1.0%	5.6%	2.5%	5.1%	1.8%	3.2%
04=School Virtual Backpack	3.3%	1.5%	0.0%	0.0%	0.0%	2.3%	0.0%	1.0%
05=E-mail	18.0%	12.3%	11.2%	8.5%	7.5%	11.4%	11.9%	11.7%
06=Park District brochure	14.8%	15.4%	15.3%	15.5%	17.5%	12.0%	18.1%	15.5%
07=Portable signs	4.9%	3.8%	5.1%	5.6%	5.0%	2.3%	6.6%	4.7%
08=Park District website	9.8%	16.9%	15.3%	12.7%	12.5%	12.6%	15.5%	14.2%
09=Social media (Facebook, Twitter)	3.3%	6.9%	4.1%	2.8%	2.5%	4.6%	4.4%	4.5%
10=Direct mail	6.6%	10.0%	10.2%	12.7%	12.5%	10.3%	10.2%	10.2%
11=Flyers	4.9%	6.9%	7.1%	7.0%	0.0%	4.0%	7.5%	6.0%
12=Signs in facilities	1.6%	3.1%	1.0%	1.4%	0.0%	2.3%	1.3%	1.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q6 2nd choice (Cont.)								
13=Electronic marquee	0.0%	0.8%	1.0%	2.8%	2.5%	1.1%	1.3%	1.2%
14=Other	3.3%	0.8%	1.0%	0.0%	0.0%	1.1%	0.9%	1.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Male 1	Female 2	
<u>Q6 3rd choice</u>								
01=Newspaper	1.6%	3.1%	2.0%	9.9%	10.0%	3.4%	5.3%	4.5%
02=Friends	1.6%	4.6%	4.1%	0.0%	0.0%	1.7%	3.5%	2.7%
03=Word of mouth	6.6%	1.5%	0.0%	1.4%	2.5%	2.3%	1.8%	2.0%
04=School Virtual Backpack	1.6%	3.1%	0.0%	0.0%	5.0%	3.4%	0.4%	1.7%
05=E-mail	4.9%	11.5%	9.2%	1.4%	7.5%	5.1%	9.7%	7.7%
06=Park District brochure	9.8%	6.2%	4.1%	1.4%	12.5%	8.0%	4.4%	6.0%
07=Portable signs	4.9%	2.3%	6.1%	5.6%	2.5%	3.4%	4.9%	4.2%
08=Park District website	11.5%	20.8%	11.2%	14.1%	5.0%	7.4%	19.5%	14.2%
09=Social media (Facebook, Twitter)	6.6%	3.1%	2.0%	2.8%	5.0%	2.3%	4.4%	3.5%
10=Direct mail	6.6%	6.2%	6.1%	9.9%	2.5%	7.4%	5.8%	6.5%
11=Flyers	13.1%	8.5%	8.2%	5.6%	2.5%	6.9%	8.8%	8.0%
12=Signs in facilities	1.6%	5.4%	4.1%	4.2%	2.5%	3.4%	4.4%	4.0%
13=Electronic marquee	1.6%	1.5%	7.1%	8.5%	0.0%	3.4%	4.4%	4.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q6 Sum of top 3 choices</u>								
01=Newspaper	18.0%	12.3%	14.3%	18.3%	30.0%	18.3%	15.0%	16.5%
02=Friends	8.2%	12.3%	8.2%	1.4%	2.5%	8.0%	7.5%	7.7%
03=Word of mouth	8.2%	7.7%	3.1%	7.0%	5.0%	9.1%	4.0%	6.2%
04=School Virtual Backpack	4.9%	4.6%	0.0%	1.4%	7.5%	6.9%	0.4%	3.2%
05=E-mail	42.6%	43.8%	30.6%	23.9%	22.5%	32.0%	36.7%	34.7%
06=Park District brochure	57.4%	68.5%	67.3%	59.2%	57.5%	56.0%	69.9%	63.8%
07=Portable signs	9.8%	6.9%	11.2%	14.1%	10.0%	7.4%	11.9%	10.0%
08=Park District website	26.2%	40.0%	32.7%	29.6%	22.5%	25.7%	37.6%	32.4%
09=Social media (Facebook, Twitter)	13.1%	12.3%	7.1%	5.6%	7.5%	9.1%	9.7%	9.5%
10=Direct mail	31.1%	25.4%	32.7%	40.8%	32.5%	32.0%	31.0%	31.4%
11=Flyers	21.3%	18.5%	18.4%	15.5%	5.0%	12.0%	20.8%	17.0%
12=Signs in facilities	3.3%	8.5%	5.1%	5.6%	2.5%	5.7%	5.8%	5.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q6 Sum of top 3 choices (Cont.)

13=Electronic marquee	1.6%	2.3%	8.2%	15.5%	2.5%	5.1%	6.6%	6.0%
14=Other	4.9%	1.5%	1.0%	0.0%	2.5%	1.7%	1.8%	1.7%

Q7. Is the frequency of communication you receive from the Bolingbrook Park

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q7 Is the freq of comm from the PD

1=Too much	0.0%	0.0%	7.1%	0.0%	5.3%	2.3%	2.2%	2.3%
2=Just right	75.4%	62.0%	65.3%	67.1%	68.4%	74.7%	60.1%	66.5%
3=Too little	18.0%	31.8%	18.4%	18.6%	15.8%	13.8%	29.1%	22.4%
4=Not sure	6.6%	6.2%	9.2%	14.3%	10.5%	9.2%	8.5%	8.8%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q8 Check all organizations used for rec

01=Private or public schools	29.5%	43.1%	20.4%	14.1%	7.5%	26.9%	26.5%	26.7%
02=Churches	27.9%	29.2%	12.2%	21.1%	27.5%	25.1%	21.7%	23.2%
03=Youth sports organizations	16.4%	30.0%	18.4%	18.3%	10.0%	23.4%	19.0%	20.9%
04=County Forest Preserve District	4.9%	12.3%	19.4%	21.1%	17.5%	20.6%	11.1%	15.2%
05=Bolingbrook Park District	65.6%	70.0%	45.9%	46.5%	40.0%	56.6%	56.2%	56.4%
06=YMCA	3.3%	3.8%	1.0%	2.8%	0.0%	4.0%	1.3%	2.5%
07=Private instruction (dance/martial arts/etc.)	18.0%	26.9%	21.4%	11.3%	2.5%	20.6%	17.7%	19.0%
08=Neighboring park districts	13.1%	23.1%	16.3%	16.9%	15.0%	22.3%	14.6%	18.0%
09=Homeowners associations/apt. complexes	9.8%	6.2%	10.2%	12.7%	7.5%	9.1%	8.8%	9.0%
10=Private clubs (tennis, health & fitness)	8.2%	13.1%	19.4%	14.1%	12.5%	15.4%	12.8%	14.0%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q8 Check all organizations used for rec (Cont.)								
11=Other	6.6%	4.6%	3.1%	4.2%	7.5%	2.9%	6.2%	4.7%
12=None, do not use any organizations	11.5%	13.8%	23.5%	32.4%	32.5%	19.4%	22.1%	20.9%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q9 Ages 0-17 years Agency used most</u>								
01=Private or public schools	14.8%	14.6%	10.2%	5.6%	2.5%	14.9%	7.5%	10.7%
02=Churches	6.6%	3.1%	4.1%	1.4%	7.5%	6.9%	1.8%	4.0%
03=Youth sports organizations	6.6%	12.3%	9.2%	2.8%	2.5%	8.0%	8.0%	8.0%
04=County Forest Preserve District	0.0%	0.0%	1.0%	1.4%	0.0%	0.0%	0.9%	0.5%
05=Bolingbrook Park District	29.5%	32.3%	17.3%	2.8%	5.0%	12.6%	26.1%	20.2%
06=YMCA	0.0%	1.5%	0.0%	0.0%	0.0%	1.1%	0.0%	0.5%
07=Private instruction (dance/martial arts/etc.)	4.9%	6.2%	4.1%	0.0%	0.0%	2.3%	4.9%	3.7%
08=Neighboring park districts	1.6%	1.5%	1.0%	1.4%	0.0%	1.1%	1.3%	1.2%
09=Homeowners associations/apt. complexes	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%
10=Private clubs (tennis, health & fitness)	0.0%	0.8%	2.0%	1.4%	0.0%	1.7%	0.4%	1.0%
11=Other	3.3%	0.8%	1.0%	0.0%	0.0%	1.1%	0.9%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q9 2nd choice Ages 0-17 years								
01=Private or public schools	4.9%	10.8%	4.1%	1.4%	2.5%	3.4%	7.5%	5.7%
02=Churches	3.3%	6.9%	1.0%	1.4%	0.0%	4.0%	2.7%	3.2%
03=Youth sports organizations	4.9%	9.2%	6.1%	1.4%	0.0%	6.9%	4.4%	5.5%
04=County Forest Preserve District	0.0%	2.3%	2.0%	1.4%	0.0%	1.7%	1.3%	1.5%
05=Bolingbrook Park District	6.6%	11.5%	6.1%	4.2%	2.5%	8.0%	6.6%	7.2%
06=YMCA	3.3%	1.5%	3.1%	0.0%	0.0%	3.4%	0.4%	1.7%
07=Private instruction (dance/martial arts/etc.)	8.2%	3.8%	3.1%	1.4%	2.5%	3.4%	4.0%	3.7%
08=Neighboring park districts	3.3%	1.5%	2.0%	0.0%	2.5%	2.3%	1.3%	1.7%
09=Homeowners associations/apt. complexes	1.6%	1.5%	0.0%	0.0%	2.5%	0.6%	1.3%	1.0%
10=Private clubs (tennis, health & fitness)	3.3%	2.3%	2.0%	0.0%	0.0%	1.7%	1.8%	1.7%
11=Other	0.0%	2.3%	0.0%	1.4%	0.0%	0.6%	1.3%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q9 Ages 0-17 (Sum of top 2 choices)</u>								
01=Private or public schools	19.7%	25.4%	14.3%	7.0%	5.0%	18.3%	15.0%	16.5%
02=Churches	9.8%	10.0%	5.1%	2.8%	7.5%	10.9%	4.4%	7.2%
03=Youth sports organizations	11.5%	21.5%	15.3%	4.2%	2.5%	14.9%	12.4%	13.5%
04=County Forest Preserve District	0.0%	2.3%	3.1%	2.8%	0.0%	1.7%	2.2%	2.0%
05=Bolingbrook Park District	36.1%	43.8%	23.5%	7.0%	7.5%	20.6%	32.7%	27.4%
06=YMCA	3.3%	3.1%	3.1%	0.0%	0.0%	4.6%	0.4%	2.2%
07=Private instruction (dance/martial arts/etc.)	13.1%	10.0%	7.1%	1.4%	2.5%	5.7%	8.8%	7.5%
08=Neighboring park districts	4.9%	3.1%	3.1%	1.4%	2.5%	3.4%	2.7%	3.0%
09=Homeowners associations/apt. complexes	1.6%	2.3%	0.0%	0.0%	2.5%	0.6%	1.8%	1.2%
10=Private clubs (tennis, health & fitness)	3.3%	3.1%	4.1%	1.4%	0.0%	3.4%	2.2%	2.7%
11=Other	3.3%	3.1%	1.0%	1.4%	0.0%	1.7%	2.2%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q9 Ages 18 and older Agency used most</u>								
01=Private or public schools	8.2%	3.8%	2.0%	1.4%	0.0%	4.6%	2.2%	3.2%
02=Churches	11.5%	6.2%	7.1%	11.3%	7.5%	11.4%	5.8%	8.2%
03=Youth sports organizations	0.0%	0.8%	0.0%	2.8%	0.0%	1.1%	0.4%	0.7%
04=County Forest Preserve District	1.6%	1.5%	6.1%	7.0%	5.0%	4.0%	4.4%	4.2%
05=Bolingbrook Park District	29.5%	30.8%	23.5%	19.7%	20.0%	24.0%	27.0%	25.7%
06=YMCA	0.0%	0.8%	3.1%	0.0%	0.0%	1.7%	0.4%	1.0%
07=Private instruction (dance/martial arts/etc.)	6.6%	3.1%	2.0%	2.8%	0.0%	4.0%	2.2%	3.0%
08=Neighboring park districts	0.0%	1.5%	2.0%	4.2%	0.0%	1.7%	1.8%	1.7%
09=Homeowners associations/apt. complexes	0.0%	0.8%	1.0%	2.8%	2.5%	0.0%	2.2%	1.2%
10=Private clubs (tennis, health & fitness)	4.9%	6.9%	5.1%	1.4%	5.0%	5.1%	4.9%	5.0%
11=Other	8.2%	0.0%	3.1%	1.4%	2.5%	1.7%	3.1%	2.5%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q9 2nd choice Ages 18 and older								
01=Private or public schools	1.6%	3.1%	2.0%	1.4%	0.0%	0.6%	3.1%	2.0%
02=Churches	6.6%	5.4%	0.0%	1.4%	0.0%	1.7%	4.0%	3.0%
03=Youth sports organizations	1.6%	3.1%	1.0%	1.4%	0.0%	4.0%	0.0%	1.7%
04=County Forest Preserve District	0.0%	3.1%	4.1%	5.6%	2.5%	5.1%	1.8%	3.2%
05=Bolingbrook Park District	9.8%	5.4%	7.1%	14.1%	7.5%	11.4%	6.2%	8.5%
06=YMCA	3.3%	2.3%	1.0%	0.0%	0.0%	2.9%	0.4%	1.5%
07=Private instruction (dance/martial arts/etc.)	1.6%	4.6%	2.0%	2.8%	0.0%	2.9%	2.7%	2.7%
08=Neighboring park districts	3.3%	3.8%	2.0%	4.2%	2.5%	4.0%	2.7%	3.2%
09=Homeowners associations/apt. complexes	1.6%	0.0%	1.0%	0.0%	2.5%	1.1%	0.4%	0.7%
10=Private clubs (tennis, health & fitness)	1.6%	2.3%	3.1%	5.6%	2.5%	4.0%	2.2%	3.0%
11=Other	0.0%	0.0%	0.0%	1.4%	5.0%	0.6%	0.9%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q9 Ages 18 and older (Sum of top 2 choices)</u>								
01=Private or public schools	9.8%	6.9%	4.1%	2.8%	0.0%	5.1%	5.3%	5.2%
02=Churches	18.0%	11.5%	7.1%	12.7%	7.5%	13.1%	9.7%	11.2%
03=Youth sports organizations	1.6%	3.8%	1.0%	4.2%	0.0%	5.1%	0.4%	2.5%
04=County Forest Preserve District	1.6%	4.6%	10.2%	12.7%	7.5%	9.1%	6.2%	7.5%
05=Bolingbrook Park District	39.3%	36.2%	30.6%	33.8%	27.5%	35.4%	33.2%	34.2%
06=YMCA	3.3%	3.1%	4.1%	0.0%	0.0%	4.6%	0.9%	2.5%
07=Private instruction (dance/martial arts/etc.)	8.2%	7.7%	4.1%	5.6%	0.0%	6.9%	4.9%	5.7%
08=Neighboring park districts	3.3%	5.4%	4.1%	8.5%	2.5%	5.7%	4.4%	5.0%
09=Homeowners associations/apt. complexes	1.6%	0.8%	2.0%	2.8%	5.0%	1.1%	2.7%	2.0%
10=Private clubs (tennis, health & fitness)	6.6%	9.2%	8.2%	7.0%	7.5%	9.1%	7.1%	8.0%
11=Other	8.2%	0.0%	3.1%	2.8%	7.5%	2.3%	4.0%	3.2%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q10 Reasons that prevent you from using</u>								
01=Facilities are not well maintained	3.3%	3.8%	2.0%	1.4%	5.0%	3.4%	2.7%	3.0%
02=Parks are not well maintained	6.6%	1.5%	1.0%	0.0%	2.5%	2.3%	1.8%	2.0%
03=Facilities lack the right equipment	1.6%	6.9%	4.1%	4.2%	0.0%	5.1%	3.5%	4.2%
04=Security is insufficient	6.6%	7.7%	6.1%	2.8%	2.5%	5.7%	5.8%	5.7%
05=Lack of quality programs	6.6%	3.8%	3.1%	8.5%	0.0%	1.7%	6.6%	4.5%
06=Too far from our residence	6.6%	7.7%	9.2%	1.4%	2.5%	5.7%	6.6%	6.2%
07=Waiting list/class full	14.8%	14.6%	4.1%	2.8%	2.5%	4.0%	12.4%	8.7%
08=Fees are too high	29.5%	31.5%	26.5%	32.4%	30.0%	23.4%	35.0%	29.9%
09=Program times are not convenient	26.2%	29.2%	20.4%	11.3%	7.5%	13.1%	27.4%	21.2%
10=Program not offered	14.8%	19.2%	17.3%	11.3%	7.5%	9.1%	20.4%	15.5%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q10 Reasons that prevent you from using (Cont.)</u>								
11=Use other agencies in Bolingbrook	1.6%	4.6%	2.0%	0.0%	2.5%	4.0%	1.3%	2.5%
12=Poor customer service by staff	3.3%	4.6%	6.1%	4.2%	2.5%	3.4%	5.3%	4.5%
13=I do not know locations of facilities	1.6%	5.4%	2.0%	1.4%	7.5%	3.4%	3.5%	3.5%
14=Facilities are overcrowded	9.8%	7.7%	7.1%	5.6%	2.5%	6.3%	7.5%	7.0%
15=I do not know what is being offered	11.5%	11.5%	8.2%	8.5%	2.5%	5.7%	11.9%	9.2%
16=Facilities operating hours not convenient	9.8%	14.6%	5.1%	5.6%	2.5%	4.0%	12.4%	8.7%
17=Registration for programs is difficult	3.3%	5.4%	1.0%	1.4%	2.5%	1.1%	4.4%	3.0%
18=Availability of parking	3.3%	2.3%	0.0%	1.4%	0.0%	0.6%	2.2%	1.5%
19=Lack of handicap accessibility	0.0%	0.0%	1.0%	0.0%	2.5%	1.1%	0.0%	0.5%
20=I don't have time	36.1%	28.5%	38.8%	42.3%	20.0%	34.9%	32.7%	33.7%
00=None chosen	8.2%	6.9%	9.2%	12.7%	12.5%	17.7%	3.1%	9.5%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q11 Check all pgms you have a need for</u>								
01=Youth learn to swim programs	41.0%	47.7%	17.3%	14.1%	7.5%	24.6%	32.7%	29.2%
02=Pre-School programs	23.0%	23.1%	7.1%	4.2%	2.5%	12.0%	15.0%	13.7%
03=Babysitting/childcare	18.0%	18.5%	5.1%	2.8%	2.5%	7.4%	13.3%	10.7%
04=Before and after school programs	16.4%	28.5%	7.1%	5.6%	5.0%	16.6%	13.7%	15.0%
05=Youth summer camp programs	19.7%	33.1%	13.3%	7.0%	2.5%	18.3%	18.6%	18.5%
06=Youth sports programs	26.2%	50.0%	15.3%	11.3%	5.0%	24.6%	27.9%	26.4%
07=Youth fitness/wellness programs	16.4%	23.8%	15.3%	9.9%	5.0%	18.3%	14.6%	16.2%
08=Martial arts programs	23.0%	26.2%	8.2%	7.0%	0.0%	14.3%	15.9%	15.2%
09=Adult fitness/wellness programs	50.8%	44.6%	50.0%	50.7%	27.5%	42.3%	49.1%	46.1%
10=Water fitness programs	23.0%	23.8%	30.6%	38.0%	15.0%	24.0%	29.2%	26.9%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q11 Check all pgms you have a need for (Cont.)</u>								
11=Youth art/dance/performing arts	19.7%	28.5%	12.2%	5.6%	0.0%	11.4%	19.9%	16.2%
12=Adult art/dance/performing arts	8.2%	11.5%	8.2%	11.3%	7.5%	8.6%	10.6%	9.7%
13=Adult sports programs	21.3%	19.2%	23.5%	18.3%	2.5%	28.0%	11.5%	18.7%
14=Mature adults programs	11.5%	4.6%	21.4%	32.4%	40.0%	19.4%	17.3%	18.2%
15=Programs for individuals with disabilities	4.9%	3.1%	8.2%	12.7%	5.0%	6.3%	6.6%	6.5%
16=Birthday parties	29.5%	33.1%	14.3%	8.5%	7.5%	15.4%	25.2%	20.9%
17=Trips	8.2%	10.8%	15.3%	22.5%	17.5%	13.1%	15.0%	14.2%
18=Teen programs	16.4%	23.1%	18.4%	8.5%	10.0%	13.1%	19.9%	17.0%
19=Park District special events	21.3%	29.2%	24.5%	22.5%	15.0%	22.9%	25.2%	24.2%
20=Nature programs	23.0%	23.8%	21.4%	23.9%	7.5%	19.4%	23.0%	21.4%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q11 Check all pgms you have a need for (Cont.)</u>								
21=Adult day trips	9.8%	6.9%	18.4%	28.2%	25.0%	12.0%	18.6%	15.7%
22=Rowing/kayaking/paddleboats	9.8%	20.8%	9.2%	19.7%	0.0%	14.3%	13.7%	14.0%
23=Youth golf lessons/programs	8.2%	16.9%	9.2%	7.0%	5.0%	10.3%	11.1%	10.7%
24=Adult golf lessons/programs	13.1%	13.8%	22.4%	23.9%	5.0%	21.1%	13.3%	16.7%
25=Lacrosse	1.6%	3.1%	4.1%	4.2%	0.0%	4.6%	1.8%	3.0%
26=Disc golf	4.9%	4.6%	6.1%	4.2%	0.0%	6.9%	2.7%	4.5%
27=Parent group (Mom's networking clubs)	13.1%	13.1%	6.1%	4.2%	0.0%	5.7%	10.6%	8.5%
28=Mixed martial arts	14.8%	13.8%	2.0%	1.4%	0.0%	6.9%	8.0%	7.5%
29=Other	8.2%	8.5%	10.2%	11.3%	2.5%	9.1%	8.4%	8.7%
00=None chosen	11.5%	5.4%	15.3%	21.1%	32.5%	20.0%	10.2%	14.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 Four most important pgms</u>								
01=Youth learn to swim programs	18.0%	23.1%	7.1%	1.4%	5.0%	12.0%	13.3%	12.7%
02=Pre-School programs	8.2%	6.2%	1.0%	0.0%	0.0%	1.7%	4.9%	3.5%
03=Babysitting/childcare	3.3%	3.1%	0.0%	0.0%	0.0%	1.1%	1.8%	1.5%
04=Before and after school programs	4.9%	1.5%	1.0%	0.0%	0.0%	0.6%	2.2%	1.5%
05=Youth summer camp programs	6.6%	3.8%	4.1%	0.0%	0.0%	3.4%	3.1%	3.2%
06=Youth sports programs	4.9%	15.4%	4.1%	2.8%	0.0%	5.7%	8.4%	7.2%
07=Youth fitness/wellness programs	3.3%	2.3%	5.1%	1.4%	0.0%	2.9%	2.7%	2.7%
08=Martial arts programs	3.3%	0.8%	0.0%	1.4%	0.0%	1.1%	0.9%	1.0%
09=Adult fitness/wellness programs	11.5%	13.1%	18.4%	15.5%	10.0%	10.9%	16.8%	14.2%
10=Water fitness programs	0.0%	0.8%	5.1%	16.9%	2.5%	1.7%	7.1%	4.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 Four most important pgms (Cont.)</u>								
11=Youth art/dance/performing arts	0.0%	5.4%	3.1%	0.0%	0.0%	1.7%	3.1%	2.5%
12=Adult art/dance/performing arts	1.6%	0.0%	1.0%	2.8%	0.0%	1.7%	0.4%	1.0%
13=Adult sports programs	3.3%	0.0%	3.1%	1.4%	0.0%	2.3%	0.9%	1.5%
14=Mature adults programs	0.0%	0.0%	2.0%	5.6%	15.0%	2.9%	3.1%	3.0%
15=Programs for individuals with disabilities	0.0%	1.5%	2.0%	1.4%	2.5%	1.1%	1.8%	1.5%
16=Birthday parties	1.6%	0.0%	1.0%	0.0%	2.5%	0.0%	1.3%	0.7%
17=Trips	1.6%	0.8%	0.0%	1.4%	0.0%	0.6%	0.9%	0.7%
18=Teen programs	1.6%	3.8%	4.1%	0.0%	2.5%	2.3%	3.1%	2.7%
19=Park District special events	4.9%	2.3%	1.0%	0.0%	0.0%	1.7%	1.8%	1.7%
20=Nature programs	3.3%	0.8%	3.1%	0.0%	0.0%	2.3%	0.9%	1.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 Four most important pgms (Cont.)</u>								
21=Adult day trips	0.0%	0.0%	0.0%	4.2%	7.5%	1.7%	1.3%	1.5%
22=Rowing/kayaking/paddleboats	0.0%	0.8%	1.0%	0.0%	0.0%	1.1%	0.0%	0.5%
23=Youth golf lessons/programs	0.0%	0.0%	3.1%	0.0%	0.0%	1.1%	0.4%	0.7%
24=Adult golf lessons/programs	1.6%	0.8%	2.0%	7.0%	0.0%	4.0%	0.9%	2.2%
25=Lacrosse	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%	0.2%
26=Disc golf	0.0%	1.5%	1.0%	0.0%	0.0%	1.1%	0.4%	0.7%
27=Parent group (Mom's networking clubs)	1.6%	0.8%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%
28=Mixed martial arts	0.0%	2.3%	0.0%	0.0%	0.0%	1.1%	0.4%	0.7%
29=Other	1.6%	2.3%	4.1%	5.6%	0.0%	2.3%	3.5%	3.0%
00=None chosen	13.1%	6.9%	21.4%	31.0%	52.5%	29.7%	13.3%	20.4%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 2nd choice</u>								
01=Youth learn to swim programs	3.3%	8.5%	2.0%	5.6%	0.0%	1.1%	7.5%	4.7%
02=Pre-School programs	6.6%	5.4%	1.0%	0.0%	0.0%	3.4%	2.7%	3.0%
03=Babysitting/childcare	3.3%	2.3%	1.0%	0.0%	2.5%	0.6%	2.7%	1.7%
04=Before and after school programs	3.3%	4.6%	2.0%	1.4%	0.0%	2.3%	3.1%	2.7%
05=Youth summer camp programs	1.6%	4.6%	1.0%	1.4%	0.0%	2.9%	1.8%	2.2%
06=Youth sports programs	9.8%	13.8%	4.1%	0.0%	2.5%	5.1%	8.8%	7.2%
07=Youth fitness/wellness programs	1.6%	3.8%	5.1%	1.4%	0.0%	4.0%	2.2%	3.0%
08=Martial arts programs	3.3%	5.4%	0.0%	0.0%	0.0%	1.1%	3.1%	2.2%
09=Adult fitness/wellness programs	13.1%	5.4%	6.1%	14.1%	2.5%	6.9%	8.8%	8.0%
10=Water fitness programs	1.6%	1.5%	9.2%	8.5%	2.5%	5.7%	4.0%	4.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q12 2nd choice (Cont.)								
11=Youth art/dance/performing arts	1.6%	4.6%	4.1%	0.0%	0.0%	1.1%	4.0%	2.7%
12=Adult art/dance/performing arts	3.3%	0.0%	5.1%	0.0%	5.0%	2.3%	2.2%	2.2%
13=Adult sports programs	3.3%	5.4%	4.1%	2.8%	0.0%	5.1%	2.7%	3.7%
14=Mature adults programs	1.6%	0.8%	5.1%	7.0%	7.5%	1.7%	5.3%	3.7%
15=Programs for individuals with disabilities	0.0%	0.8%	0.0%	0.0%	0.0%	0.6%	0.0%	0.2%
16=Birthday parties	1.6%	1.5%	0.0%	0.0%	5.0%	1.7%	0.9%	1.2%
17=Trips	0.0%	1.5%	0.0%	2.8%	10.0%	1.1%	2.7%	2.0%
18=Teen programs	6.6%	3.8%	2.0%	0.0%	2.5%	0.6%	4.9%	3.0%
19=Park District special events	4.9%	0.8%	3.1%	1.4%	0.0%	2.3%	1.8%	2.0%
20=Nature programs	3.3%	1.5%	3.1%	1.4%	2.5%	1.7%	2.7%	2.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q12 2nd choice (Cont.)								
21=Adult day trips	0.0%	0.8%	1.0%	4.2%	0.0%	1.1%	1.3%	1.2%
22=Rowing/kayaking/paddleboats	1.6%	1.5%	1.0%	0.0%	0.0%	1.7%	0.4%	1.0%
23=Youth golf lessons/programs	0.0%	0.0%	0.0%	1.4%	0.0%	0.6%	0.0%	0.2%
24=Adult golf lessons/programs	3.3%	2.3%	1.0%	4.2%	0.0%	2.9%	1.8%	2.2%
27=Parent group (Mom's networking clubs)	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%
29=Other	1.6%	1.5%	4.1%	0.0%	0.0%	2.9%	0.9%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 3rd choice</u>								
01=Youth learn to swim programs	4.9%	3.8%	0.0%	0.0%	0.0%	1.1%	2.7%	2.0%
02=Pre-School programs	1.6%	2.3%	1.0%	0.0%	0.0%	2.3%	0.4%	1.2%
03=Babysitting/childcare	4.9%	1.5%	0.0%	0.0%	0.0%	1.1%	1.3%	1.2%
04=Before and after school programs	4.9%	6.2%	1.0%	0.0%	0.0%	4.6%	1.8%	3.0%
05=Youth summer camp programs	1.6%	3.8%	3.1%	0.0%	0.0%	1.7%	2.7%	2.2%
06=Youth sports programs	0.0%	3.8%	2.0%	5.6%	0.0%	3.4%	2.2%	2.7%
07=Youth fitness/wellness programs	0.0%	3.1%	0.0%	0.0%	2.5%	0.6%	1.8%	1.2%
08=Martial arts programs	1.6%	3.8%	2.0%	0.0%	0.0%	2.9%	1.3%	2.0%
09=Adult fitness/wellness programs	6.6%	11.5%	7.1%	1.4%	2.5%	4.6%	8.8%	7.0%
10=Water fitness programs	8.2%	1.5%	3.1%	1.4%	2.5%	1.1%	4.4%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q12 3rd choice (Cont.)								
11=Youth art/dance/performing arts	4.9%	4.6%	2.0%	0.0%	0.0%	0.6%	4.4%	2.7%
12=Adult art/dance/performing arts	1.6%	0.8%	3.1%	0.0%	0.0%	0.0%	2.2%	1.2%
13=Adult sports programs	1.6%	2.3%	3.1%	2.8%	0.0%	4.6%	0.4%	2.2%
14=Mature adults programs	0.0%	1.5%	1.0%	5.6%	5.0%	0.6%	3.5%	2.2%
15=Programs for individuals with disabilities	1.6%	0.8%	1.0%	1.4%	0.0%	1.1%	0.9%	1.0%
16=Birthday parties	3.3%	3.1%	0.0%	0.0%	0.0%	0.6%	2.2%	1.5%
17=Trips	0.0%	2.3%	4.1%	0.0%	2.5%	1.7%	2.2%	2.0%
18=Teen programs	0.0%	2.3%	1.0%	1.4%	2.5%	0.0%	2.7%	1.5%
19=Park District special events	0.0%	4.6%	2.0%	5.6%	5.0%	2.3%	4.4%	3.5%
20=Nature programs	1.6%	3.1%	0.0%	1.4%	0.0%	0.6%	2.2%	1.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 3rd choice (Cont.)</u>								
21=Adult day trips	0.0%	1.5%	4.1%	4.2%	7.5%	1.1%	4.4%	3.0%
22=Rowing/kayaking/paddleboats	1.6%	2.3%	2.0%	2.8%	0.0%	2.9%	1.3%	2.0%
23=Youth golf lessons/programs	1.6%	2.3%	2.0%	0.0%	0.0%	2.3%	0.9%	1.5%
24=Adult golf lessons/programs	0.0%	0.0%	6.1%	2.8%	0.0%	2.3%	1.8%	2.0%
26=Disc golf	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.4%	0.2%
27=Parent group (Mom's networking clubs)	3.3%	1.5%	0.0%	0.0%	0.0%	1.1%	0.9%	1.0%
28=Mixed martial arts	4.9%	0.0%	0.0%	1.4%	0.0%	1.1%	0.9%	1.0%
29=Other	1.6%	1.5%	1.0%	1.4%	0.0%	1.7%	0.9%	1.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 4th choice</u>								
01=Youth learn to swim programs	3.3%	1.5%	2.0%	0.0%	0.0%	0.6%	2.2%	1.5%
02=Pre-School programs	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%	0.2%
03=Babysitting/childcare	1.6%	2.3%	0.0%	1.4%	0.0%	1.7%	0.9%	1.2%
04=Before and after school programs	3.3%	3.1%	0.0%	1.4%	2.5%	2.9%	1.3%	2.0%
05=Youth summer camp programs	1.6%	1.5%	2.0%	1.4%	0.0%	1.7%	1.3%	1.5%
06=Youth sports programs	1.6%	2.3%	0.0%	0.0%	0.0%	0.0%	1.8%	1.0%
07=Youth fitness/wellness programs	0.0%	3.1%	1.0%	1.4%	0.0%	2.9%	0.4%	1.5%
08=Martial arts programs	6.6%	2.3%	1.0%	0.0%	0.0%	1.1%	2.7%	2.0%
09=Adult fitness/wellness programs	4.9%	3.1%	3.1%	1.4%	2.5%	2.9%	3.1%	3.0%
10=Water fitness programs	4.9%	2.3%	1.0%	0.0%	0.0%	0.6%	2.7%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 4th choice (Cont.)</u>								
11=Youth art/dance/performing arts	1.6%	4.6%	0.0%	0.0%	0.0%	0.6%	2.7%	1.7%
12=Adult art/dance/performing arts	0.0%	1.5%	0.0%	0.0%	0.0%	0.6%	0.4%	0.5%
13=Adult sports programs	3.3%	2.3%	4.1%	0.0%	0.0%	1.7%	2.7%	2.2%
14=Mature adults programs	0.0%	0.0%	1.0%	2.8%	2.5%	1.1%	0.9%	1.0%
15=Programs for individuals with disabilities	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%	0.2%
16=Birthday parties	0.0%	6.2%	1.0%	0.0%	0.0%	1.1%	3.1%	2.2%
17=Trips	4.9%	3.1%	1.0%	1.4%	0.0%	1.7%	2.7%	2.2%
18=Teen programs	3.3%	0.8%	4.1%	1.4%	0.0%	2.3%	1.8%	2.0%
19=Park District special events	3.3%	3.8%	1.0%	1.4%	5.0%	0.6%	4.4%	2.7%
20=Nature programs	1.6%	2.3%	3.1%	1.4%	0.0%	1.1%	2.7%	2.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 4th choice (Cont.)</u>								
21=Adult day trips	1.6%	0.8%	3.1%	5.6%	2.5%	1.1%	3.5%	2.5%
22=Rowing/kayaking/paddleboats	1.6%	1.5%	0.0%	2.8%	0.0%	0.6%	1.8%	1.2%
23=Youth golf lessons/programs	0.0%	3.1%	0.0%	0.0%	2.5%	0.6%	1.8%	1.2%
24=Adult golf lessons/programs	0.0%	2.3%	6.1%	2.8%	0.0%	2.9%	2.7%	2.7%
25=Lacrosse	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%
26=Disc golf	0.0%	0.8%	0.0%	1.4%	0.0%	1.1%	0.0%	0.5%
27=Parent group (Mom's networking clubs)	3.3%	3.8%	1.0%	0.0%	0.0%	0.6%	3.1%	2.0%
28=Mixed martial arts	0.0%	1.5%	1.0%	1.4%	0.0%	1.1%	0.9%	1.0%
29=Other	1.6%	1.5%	2.0%	2.8%	0.0%	2.3%	1.3%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q12 Sum of top 4 choices

01=Youth learn to swim programs	29.5%	36.9%	11.2%	7.0%	5.0%	14.9%	25.7%	20.9%
02=Pre-School programs	16.4%	13.8%	4.1%	0.0%	0.0%	7.4%	8.4%	8.0%
03=Babysitting/childcare	13.1%	9.2%	1.0%	1.4%	2.5%	4.6%	6.6%	5.7%
04=Before and after school programs	16.4%	15.4%	4.1%	2.8%	2.5%	10.3%	8.4%	9.2%
05=Youth summer camp programs	11.5%	13.8%	10.2%	2.8%	0.0%	9.7%	8.8%	9.2%
06=Youth sports programs	16.4%	35.4%	10.2%	8.5%	2.5%	14.3%	21.2%	18.2%
07=Youth fitness/wellness programs	4.9%	12.3%	11.2%	4.2%	2.5%	10.3%	7.1%	8.5%
08=Martial arts programs	14.8%	12.3%	3.1%	1.4%	0.0%	6.3%	8.0%	7.2%
09=Adult fitness/wellness programs	36.1%	33.1%	34.7%	32.4%	17.5%	25.1%	37.6%	32.2%
10=Water fitness programs	14.8%	6.2%	18.4%	26.8%	7.5%	9.1%	18.1%	14.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 Sum of top 4 choices (Cont.)</u>								
11=Youth art/dance/performing arts	8.2%	19.2%	9.2%	0.0%	0.0%	4.0%	14.2%	9.7%
12=Adult art/dance/performing arts	6.6%	2.3%	9.2%	2.8%	5.0%	4.6%	5.3%	5.0%
13=Adult sports programs	11.5%	10.0%	14.3%	7.0%	0.0%	13.7%	6.6%	9.7%
14=Mature adults programs	1.6%	2.3%	9.2%	21.1%	30.0%	6.3%	12.8%	10.0%
15=Programs for individuals with disabilities	1.6%	3.1%	4.1%	2.8%	2.5%	2.9%	3.1%	3.0%
16=Birthday parties	6.6%	10.8%	2.0%	0.0%	7.5%	3.4%	7.5%	5.7%
17=Trips	6.6%	7.7%	5.1%	5.6%	12.5%	5.1%	8.4%	7.0%
18=Teen programs	11.5%	10.8%	11.2%	2.8%	7.5%	5.1%	12.4%	9.2%
19=Park District special events	13.1%	11.5%	7.1%	8.5%	10.0%	6.9%	12.4%	10.0%
20=Nature programs	9.8%	7.7%	9.2%	4.2%	2.5%	5.7%	8.4%	7.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q12 Sum of top 4 choices (Cont.)</u>								
21=Adult day trips	1.6%	3.1%	8.2%	18.3%	17.5%	5.1%	10.6%	8.2%
22=Rowing/kayaking/paddleboats	4.9%	6.2%	4.1%	5.6%	0.0%	6.3%	3.5%	4.7%
23=Youth golf lessons/programs	1.6%	5.4%	5.1%	1.4%	2.5%	4.6%	3.1%	3.7%
24=Adult golf lessons/programs	4.9%	5.4%	15.3%	16.9%	0.0%	12.0%	7.1%	9.2%
25=Lacrosse	0.0%	0.8%	1.0%	0.0%	0.0%	0.0%	0.9%	0.5%
26=Disc golf	0.0%	2.3%	1.0%	2.8%	0.0%	2.3%	0.9%	1.5%
27=Parent group (Mom's networking clubs)	8.2%	6.9%	1.0%	0.0%	0.0%	1.7%	5.3%	3.7%
28=Mixed martial arts	4.9%	3.8%	1.0%	2.8%	0.0%	3.4%	2.2%	2.7%
29=Other	6.6%	6.9%	11.2%	9.9%	0.0%	9.1%	6.6%	7.7%
00=None chosen	13.1%	6.9%	21.4%	31.0%	52.5%	29.7%	13.3%	20.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13a Maint/cleanliness of parks</u>								
5=Very Satisfied	51.7%	40.3%	52.9%	57.4%	63.9%	50.0%	50.7%	50.4%
4=Satisfied	31.0%	43.5%	37.6%	27.9%	25.0%	36.5%	34.9%	35.6%
3=Neutral	12.1%	9.7%	4.7%	13.1%	8.3%	7.7%	10.5%	9.3%
2=Somewhat Dissatisfied	3.4%	4.8%	3.5%	0.0%	2.8%	3.2%	3.3%	3.3%
1=Very Dissatisfied	1.7%	1.6%	1.2%	1.6%	0.0%	2.6%	0.5%	1.4%
<u>Q13b Pricing of green fees/Broughton</u>								
5=Very Satisfied	11.1%	32.0%	17.6%	23.1%	33.3%	24.3%	23.9%	24.1%
4=Satisfied	38.9%	38.0%	20.6%	30.8%	25.0%	40.0%	22.5%	31.2%
3=Neutral	44.4%	22.0%	44.1%	42.3%	25.0%	24.3%	43.7%	34.0%
2=Somewhat Dissatisfied	0.0%	2.0%	8.8%	0.0%	8.3%	0.0%	7.0%	3.5%
1=Very Dissatisfied	5.6%	6.0%	8.8%	3.8%	8.3%	11.4%	2.8%	7.1%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13c Accessibility of walk/bike paths</u>								
5=Very Satisfied	57.7%	36.5%	37.7%	46.0%	57.1%	48.9%	39.4%	43.7%
4=Satisfied	25.0%	37.5%	35.1%	22.0%	25.0%	29.8%	32.4%	31.2%
3=Neutral	11.5%	15.4%	18.2%	28.0%	14.3%	16.3%	18.2%	17.4%
2=Somewhat Dissatisfied	5.8%	8.7%	7.8%	2.0%	3.6%	3.5%	8.8%	6.4%
1=Very Dissatisfied	0.0%	1.9%	1.3%	2.0%	0.0%	1.4%	1.2%	1.3%
<u>Q13d Pricing of aquatic parks</u>								
5=Very Satisfied	25.5%	23.1%	20.3%	27.9%	19.0%	30.6%	18.3%	23.3%
4=Satisfied	39.2%	38.5%	23.2%	20.9%	19.0%	35.5%	28.3%	31.2%
3=Neutral	17.6%	17.9%	34.8%	27.9%	38.1%	20.7%	27.2%	24.6%
2=Somewhat Dissatisfied	13.7%	15.4%	11.6%	14.0%	19.0%	6.6%	19.4%	14.3%
1=Very Dissatisfied	3.9%	5.1%	10.1%	9.3%	4.8%	6.6%	6.7%	6.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13e Quality of outdoor athletic fields</u>								
5=Very Satisfied	40.8%	37.9%	38.5%	28.9%	52.6%	43.1%	34.3%	38.3%
4=Satisfied	38.8%	37.9%	29.2%	42.1%	21.1%	34.1%	36.4%	35.3%
3=Neutral	20.4%	21.1%	23.1%	28.9%	15.8%	17.9%	25.9%	22.2%
2=Somewhat Dissatisfied	0.0%	1.1%	6.2%	0.0%	5.3%	3.3%	1.4%	2.3%
1=Very Dissatisfied	0.0%	2.1%	3.1%	0.0%	5.3%	1.6%	2.1%	1.9%
<u>Q13f Quality of indoor athletic fields</u>								
5=Very Satisfied	48.8%	39.8%	29.8%	32.5%	52.4%	45.4%	34.0%	38.9%
4=Satisfied	26.8%	29.0%	38.6%	32.5%	28.6%	31.5%	31.3%	31.3%
3=Neutral	24.4%	25.8%	21.1%	30.0%	14.3%	16.7%	29.9%	24.2%
2=Somewhat Dissatisfied	0.0%	4.3%	8.8%	5.0%	4.8%	4.6%	4.9%	4.8%
1=Very Dissatisfied	0.0%	1.1%	1.8%	0.0%	0.0%	1.9%	0.0%	0.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13g Condition of PD soccer fields</u>								
5=Very Satisfied	48.5%	39.2%	34.8%	39.1%	52.9%	47.9%	34.3%	40.9%
4=Satisfied	36.4%	33.8%	32.6%	26.1%	23.5%	30.9%	33.3%	32.1%
3=Neutral	15.2%	21.6%	30.4%	30.4%	17.6%	16.0%	30.3%	23.3%
2=Somewhat Dissatisfied	0.0%	4.1%	0.0%	4.3%	5.9%	3.2%	2.0%	2.6%
1=Very Dissatisfied	0.0%	1.4%	2.2%	0.0%	0.0%	2.1%	0.0%	1.0%
<u>Q13h Condition of PD baseball/softball</u>								
5=Very Satisfied	42.9%	41.9%	36.5%	34.6%	52.9%	43.0%	38.5%	40.8%
4=Satisfied	33.3%	35.1%	28.8%	42.3%	23.5%	32.7%	33.7%	33.2%
3=Neutral	23.8%	20.3%	21.2%	23.1%	17.6%	18.7%	24.0%	21.3%
2=Somewhat Dissatisfied	0.0%	1.4%	7.7%	0.0%	0.0%	1.9%	2.9%	2.4%
1=Very Dissatisfied	0.0%	1.4%	5.8%	0.0%	5.9%	3.7%	1.0%	2.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13i Park District youth programs</u>								
5=Very Satisfied	39.0%	36.4%	42.0%	42.3%	40.0%	45.9%	33.8%	39.0%
4=Satisfied	41.5%	33.3%	36.0%	23.1%	33.3%	34.7%	33.8%	34.2%
3=Neutral	17.1%	21.2%	12.0%	30.8%	26.7%	14.3%	24.1%	19.9%
2=Somewhat Dissatisfied	2.4%	8.1%	8.0%	3.8%	0.0%	4.1%	7.5%	6.1%
1=Very Dissatisfied	0.0%	1.0%	2.0%	0.0%	0.0%	1.0%	0.8%	0.9%
<u>Q13j Park District adult programs</u>								
5=Very Satisfied	28.6%	31.6%	27.6%	25.6%	25.0%	36.5%	22.7%	28.5%
4=Satisfied	42.9%	28.9%	31.0%	30.8%	40.0%	30.2%	34.8%	32.9%
3=Neutral	20.0%	27.6%	29.3%	33.3%	25.0%	26.0%	28.8%	27.6%
2=Somewhat Dissatisfied	8.6%	10.5%	8.6%	10.3%	5.0%	5.2%	12.1%	9.2%
1=Very Dissatisfied	0.0%	1.3%	3.4%	0.0%	5.0%	2.1%	1.5%	1.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13k Quality of nature conserv areas</u>								
5=Very Satisfied	43.9%	39.0%	38.7%	45.5%	48.1%	49.6%	35.0%	41.8%
4=Satisfied	36.6%	32.9%	41.9%	34.1%	22.2%	30.3%	38.7%	34.8%
3=Neutral	19.5%	25.6%	17.7%	15.9%	25.9%	18.5%	23.4%	21.1%
2=Somewhat Dissatisfied	0.0%	1.2%	0.0%	4.5%	3.7%	0.8%	2.2%	1.6%
1=Very Dissatisfied	0.0%	1.2%	1.6%	0.0%	0.0%	0.8%	0.7%	0.8%
<u>Q13l Other Bolingbrook programs</u>								
5=Very Satisfied	37.9%	31.3%	26.3%	24.1%	33.3%	35.4%	25.8%	30.2%
4=Satisfied	27.6%	34.3%	44.7%	31.0%	13.3%	35.4%	32.0%	33.5%
3=Neutral	31.0%	28.4%	21.1%	41.4%	40.0%	23.2%	36.1%	30.2%
2=Somewhat Dissatisfied	3.4%	6.0%	2.6%	0.0%	6.7%	4.9%	3.1%	3.9%
1=Very Dissatisfied	0.0%	0.0%	5.3%	3.4%	6.7%	1.2%	3.1%	2.2%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13m Avail info about Bolingbrook pgms</u>								
5=Very Satisfied	28.6%	32.2%	39.0%	32.8%	53.6%	36.1%	34.0%	34.9%
4=Satisfied	41.1%	33.9%	33.8%	39.7%	28.6%	38.2%	34.0%	35.8%
3=Neutral	26.8%	23.1%	15.6%	17.2%	7.1%	16.0%	22.3%	19.6%
2=Somewhat Dissatisfied	1.8%	9.1%	9.1%	8.6%	10.7%	6.3%	9.1%	7.9%
1=Very Dissatisfied	1.8%	1.7%	2.6%	1.7%	0.0%	3.5%	0.5%	1.8%
<u>Q13n Ease of registering for programs</u>								
5=Very Satisfied	39.6%	37.4%	47.9%	39.2%	52.0%	44.5%	39.6%	41.6%
4=Satisfied	37.7%	34.8%	29.6%	37.3%	16.0%	33.6%	32.6%	33.0%
3=Neutral	13.2%	20.0%	16.9%	17.6%	28.0%	16.4%	19.8%	18.4%
2=Somewhat Dissatisfied	7.5%	6.1%	4.2%	5.9%	0.0%	2.3%	7.5%	5.4%
1=Very Dissatisfied	1.9%	1.7%	1.4%	0.0%	4.0%	3.1%	0.5%	1.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13o Quality of programs for 55+</u>								
5=Very Satisfied	44.4%	29.0%	18.8%	22.7%	40.0%	38.7%	18.7%	28.7%
4=Satisfied	22.2%	32.3%	25.0%	22.7%	20.0%	26.7%	22.7%	24.7%
3=Neutral	27.8%	32.3%	28.1%	31.8%	20.0%	24.0%	33.3%	28.7%
2=Somewhat Dissatisfied	0.0%	3.2%	18.8%	13.6%	8.0%	5.3%	14.7%	10.0%
1=Very Dissatisfied	5.6%	3.2%	9.4%	9.1%	12.0%	5.3%	10.7%	8.0%
<u>Q13p Usefulness of PD website</u>								
5=Very Satisfied	34.7%	22.5%	29.0%	29.2%	36.8%	35.1%	23.5%	28.2%
4=Satisfied	34.7%	33.3%	41.9%	35.4%	21.1%	38.6%	32.5%	35.0%
3=Neutral	20.4%	26.5%	22.6%	20.8%	31.6%	20.2%	26.5%	23.9%
2=Somewhat Dissatisfied	8.2%	14.7%	3.2%	6.3%	10.5%	3.5%	13.3%	9.3%
1=Very Dissatisfied	2.0%	2.9%	3.2%	8.3%	0.0%	2.6%	4.2%	3.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q13q Pricing of rec programs</u>								
5=Very Satisfied	16.0%	18.5%	20.8%	16.7%	23.1%	24.8%	14.7%	18.8%
4=Satisfied	46.0%	42.0%	26.0%	29.2%	26.9%	38.8%	33.5%	35.6%
3=Neutral	20.0%	21.8%	23.4%	29.2%	26.9%	18.6%	26.7%	23.4%
2=Somewhat Dissatisfied	12.0%	12.6%	19.5%	12.5%	15.4%	10.9%	16.8%	14.4%
1=Very Dissatisfied	6.0%	5.0%	10.4%	12.5%	7.7%	7.0%	8.4%	7.8%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
A=Maintenance AND cleanliness of parks	21.3%	13.8%	7.1%	5.6%	15.0%	13.7%	10.6%	12.0%
B=Pricing of green fees at Broughton Ridge Golf Course	1.6%	3.8%	5.1%	4.2%	2.5%	3.4%	4.4%	4.0%
C=Accessibility of walking/biking trails	3.3%	6.9%	6.1%	7.0%	2.5%	6.3%	5.3%	5.7%
D=Pricing of indoor/outdoor aquatic parks	9.8%	6.2%	8.2%	4.2%	5.0%	4.6%	8.4%	6.7%
E=Quality of outdoor athletic fields	3.3%	1.5%	1.0%	1.4%	2.5%	2.3%	1.3%	1.7%
F=Quality of indoor athletic facilities	1.6%	0.8%	2.0%	0.0%	0.0%	1.1%	0.9%	1.0%
G=Condition of Park District soccer fields	1.6%	3.8%	3.1%	1.4%	0.0%	3.4%	1.8%	2.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	

Q14 Two should receive most attention (Cont.)

H=Condition of Park District baseball/ softball fields	1.6%	3.1%	2.0%	0.0%	0.0%	2.3%	1.3%	1.7%
I=The Park District youth programs	0.0%	10.0%	4.1%	0.0%	2.5%	2.9%	5.8%	4.5%
J=The Park District adult programs	4.9%	0.0%	3.1%	7.0%	7.5%	2.3%	4.4%	3.5%
K=Quality of nature conservation areas	3.3%	3.8%	2.0%	0.0%	0.0%	2.9%	1.8%	2.2%
L=Other Bolingbrook programs	0.0%	3.1%	0.0%	1.4%	5.0%	1.7%	1.8%	1.7%
M=Availability of information about programs and facilities	1.6%	3.1%	5.1%	1.4%	2.5%	2.3%	3.5%	3.0%
N=Ease of registering for programs	0.0%	3.8%	0.0%	0.0%	2.5%	0.6%	2.2%	1.5%
O=Programs/facilities for adults 55 years of age and older	1.6%	0.0%	6.1%	11.3%	2.5%	3.4%	4.4%	4.0%
P=Usefulness of Park District website	6.6%	4.6%	4.1%	1.4%	0.0%	1.7%	5.3%	3.7%
Q=Pricing of recreation programs	13.1%	11.5%	14.3%	11.3%	7.5%	10.3%	13.3%	12.0%
Z=None chosen	24.6%	20.0%	26.5%	42.3%	42.5%	34.9%	23.5%	28.4%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
A=Maintenance AND cleanliness of parks	1.6%	6.2%	3.1%	2.8%	2.5%	3.4%	4.0%	3.7%
B=Pricing of green fees at Broughton Ridge Golf Course	4.9%	1.5%	2.0%	1.4%	2.5%	2.9%	1.8%	2.2%
C=Accessibility of walking/biking trails	4.9%	6.2%	2.0%	4.2%	0.0%	2.9%	4.9%	4.0%
D=Pricing of indoor/outdoor aquatic parks	3.3%	7.7%	5.1%	2.8%	2.5%	3.4%	6.2%	5.0%
E=Quality of outdoor athletic fields	4.9%	3.8%	1.0%	0.0%	2.5%	3.4%	1.8%	2.5%
F=Quality of indoor athletic facilities	3.3%	3.1%	0.0%	1.4%	5.0%	2.3%	2.2%	2.2%
G=Condition of Park District soccer fields	1.6%	1.5%	2.0%	0.0%	2.5%	1.1%	1.8%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q14 2nd choice (Cont.)

H=Condition of Park District baseball/ softball fields	1.6%	2.3%	2.0%	1.4%	0.0%	3.4%	0.4%	1.7%
I=The Park District youth programs	8.2%	5.4%	3.1%	4.2%	0.0%	2.9%	5.8%	4.5%
J=The Park District adult programs	4.9%	4.6%	3.1%	7.0%	5.0%	5.7%	4.0%	4.7%
K=Quality of nature conservation areas	1.6%	5.4%	5.1%	4.2%	5.0%	5.7%	3.5%	4.5%
L=Other Bolingbrook programs	4.9%	2.3%	6.1%	1.4%	0.0%	0.6%	5.3%	3.2%
M=Availability of information about programs and facilities	6.6%	4.6%	7.1%	0.0%	2.5%	5.1%	4.0%	4.5%
N=Ease of registering for programs	3.3%	1.5%	2.0%	0.0%	0.0%	0.6%	2.2%	1.5%
O=Programs/facilities for adults 55 years of age and older	0.0%	2.3%	2.0%	12.7%	10.0%	2.3%	6.2%	4.5%
P=Usefulness of Park District website	1.6%	4.6%	1.0%	0.0%	5.0%	1.1%	3.5%	2.5%
Q=Pricing of recreation programs	9.8%	8.5%	8.2%	9.9%	2.5%	4.0%	11.5%	8.2%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q14_Sum of top 2 choices</u>								
A=Maintenance AND cleanliness of parks	23.0%	20.0%	10.2%	8.5%	17.5%	17.1%	14.6%	15.7%
B=Pricing of green fees at Broughton Ridge Golf Course	6.6%	5.4%	7.1%	5.6%	5.0%	6.3%	6.2%	6.2%
C=Accessibility of walking/biking trails	8.2%	13.1%	8.2%	11.3%	2.5%	9.1%	10.2%	9.7%
D=Pricing of indoor/outdoor aquatic parks	13.1%	13.8%	13.3%	7.0%	7.5%	8.0%	14.6%	11.7%
E=Quality of outdoor athletic fields	8.2%	5.4%	2.0%	1.4%	5.0%	5.7%	3.1%	4.2%
F=Quality of indoor athletic facilities	4.9%	3.8%	2.0%	1.4%	5.0%	3.4%	3.1%	3.2%
G=Condition of Park District soccer fields	3.3%	5.4%	5.1%	1.4%	2.5%	4.6%	3.5%	4.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q14 Sum of top 2 choices (Cont.)</u>								
H=Condition of Park District baseball/ softball fields	3.3%	5.4%	4.1%	1.4%	0.0%	5.7%	1.8%	3.5%
I=The Park District youth programs	8.2%	15.4%	7.1%	4.2%	2.5%	5.7%	11.5%	9.0%
J=The Park District adult programs	9.8%	4.6%	6.1%	14.1%	12.5%	8.0%	8.4%	8.2%
K=Quality of nature conservation areas	4.9%	9.2%	7.1%	4.2%	5.0%	8.6%	5.3%	6.7%
L=Other Bolingbrook programs	4.9%	5.4%	6.1%	2.8%	5.0%	2.3%	7.1%	5.0%
M=Availability of information about programs and facilities	8.2%	7.7%	12.2%	1.4%	5.0%	7.4%	7.5%	7.5%
N=Ease of registering for programs	3.3%	5.4%	2.0%	0.0%	2.5%	1.1%	4.4%	3.0%
O=Programs/facilities for adults 55 years of age and older	1.6%	2.3%	8.2%	23.9%	12.5%	5.7%	10.6%	8.5%
P=Usefulness of Park District website	8.2%	9.2%	5.1%	1.4%	5.0%	2.9%	8.8%	6.2%
Q=Pricing of recreation programs	23.0%	20.0%	22.4%	21.1%	10.0%	14.3%	24.8%	20.2%
Z=None chosen	24.6%	20.0%	26.5%	42.3%	42.5%	34.9%	23.5%	28.4%

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q15 Do you think tax amt is</u>								
3=Too high	4.9%	8.5%	17.3%	9.9%	17.5%	12.0%	10.6%	11.2%
2=Reasonable	65.6%	72.3%	62.2%	69.0%	67.5%	65.7%	69.5%	67.8%
1=Too low	19.7%	16.9%	9.2%	12.7%	7.5%	14.3%	13.3%	13.7%
9=Don't Know	9.8%	2.3%	11.2%	8.5%	7.5%	8.0%	6.6%	7.2%

Q17. What is your age?

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q17 What is your age

1=Under 35	100.0%	0.0%	0.0%	0.0%	0.0%	14.4%	15.9%	15.3%
2=35-44	0.0%	100.0%	0.0%	0.0%	0.0%	30.5%	34.1%	32.5%
3=45-54	0.0%	0.0%	100.0%	0.0%	0.0%	26.4%	23.0%	24.5%
4=55-64	0.0%	0.0%	0.0%	100.0%	0.0%	17.2%	18.1%	17.8%
5=65+	0.0%	0.0%	0.0%	0.0%	100.0%	11.5%	8.8%	10.0%

Q18. Your gender:

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q18 Your gender</u>								
1=Male	41.0%	40.8%	46.9%	42.3%	50.0%	100.0%	0.0%	43.6%
2=Female	59.0%	59.2%	53.1%	57.7%	50.0%	0.0%	100.0%	56.4%

Q19. How long have you lived in the Bolingbrook Park District?

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q19 How long lived in BPD

1=under 5 years	33.3%	16.3%	5.3%	10.4%	5.0%	15.7%	12.4%	13.8%
2=6-10 years	36.8%	47.2%	15.8%	17.9%	5.0%	28.3%	28.1%	28.2%
3=11-15 years	14.0%	23.6%	20.0%	14.9%	7.5%	13.9%	21.2%	18.0%
4=16-20 years	8.8%	7.3%	25.3%	17.9%	15.0%	16.3%	13.8%	14.9%
5=Over 20 years	7.0%	5.7%	33.7%	38.8%	67.5%	25.9%	24.4%	25.1%

Q20. What is your household income?

N=401

Age of Respondents					Q18 Your gender		Total
Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
1	2	3	4	5	1	2	

Q20 What is your household income

1=Under \$25,000	6.6%	3.8%	2.0%	4.2%	7.5%	1.1%	6.6%	4.2%
2=\$25K-\$49,999	18.0%	10.0%	4.1%	11.3%	35.0%	10.9%	13.7%	12.5%
3=\$50K-\$74,999	19.7%	14.6%	17.3%	21.1%	15.0%	18.3%	16.4%	17.2%
4=\$75K-\$99,999	16.4%	19.2%	19.4%	18.3%	12.5%	14.3%	20.8%	18.0%
5=\$100K-\$149,999	19.7%	30.0%	28.6%	18.3%	0.0%	29.1%	18.1%	22.9%
6=\$150K-\$199,999	4.9%	11.5%	6.1%	7.0%	5.0%	6.9%	8.4%	7.7%
7=\$200K and over	1.6%	3.8%	5.1%	0.0%	2.5%	2.9%	3.1%	3.0%
9=Not provided	13.1%	6.9%	17.3%	19.7%	22.5%	16.6%	12.8%	14.5%

Q21. Are you or members of your household of Hispanic or Latin ancestry?

N=401	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
<u>Q21 Are you of Hispanic/Latino ancestry</u>								
1=Yes	25.0%	28.9%	13.0%	5.9%	2.5%	18.5%	17.2%	17.7%
2=No	75.0%	71.1%	87.0%	94.1%	97.5%	81.5%	82.8%	82.3%

Q22. Which of the following best describes your race?

N=401

	Age of Respondents					Q18 Your gender		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
	1	2	3	4	5	1	2	
Q22 Which best describes your race								
1=White/Caucasian	50.8%	53.1%	65.3%	76.1%	70.0%	57.7%	64.6%	61.6%
2=African American/Black	24.6%	13.1%	20.4%	9.9%	25.0%	17.1%	17.3%	17.2%
3=Asian	13.1%	18.5%	8.2%	12.7%	0.0%	12.6%	11.9%	12.2%
4=Native American	3.3%	0.0%	1.0%	0.0%	5.0%	1.1%	1.3%	1.2%
5=Other	1.6%	7.7%	1.0%	0.0%	0.0%	2.3%	3.5%	3.0%
9=Not provided	4.9%	6.9%	7.1%	4.2%	2.5%	5.7%	5.8%	5.7%

*Section 7:
Cross-Tabular Data by
Number of Years Lived in the
Bolingbrook Park District
& Hispanic Ancestry*

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q1 Visited BPD parks last 12 months

1=Yes	81.1%	81.5%	76.8%	77.2%	70.8%	82.6%	76.3%	77.6%
2=No	18.9%	18.5%	23.2%	22.8%	29.2%	17.4%	23.8%	22.4%

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

N=311

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	
<u>Q1a Rate overall value received</u>								
5=Very Satisfied	69.0%	55.2%	54.7%	63.6%	58.5%	50.0%	62.1%	58.5%
4=Satisfied	23.8%	35.6%	30.2%	27.3%	29.2%	32.1%	29.2%	30.7%
3=Neutral	4.8%	4.6%	13.2%	4.5%	7.7%	12.5%	5.8%	7.2%
2=Somewhat Dissatisfied	2.4%	3.4%	1.9%	4.5%	3.1%	5.4%	2.1%	2.9%
1=Very Dissatisfied	0.0%	1.1%	0.0%	0.0%	1.5%	0.0%	0.8%	0.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q2a Pelican Harbor Indoor Aquatic

1=Never	46.0%	33.0%	48.5%	50.0%	58.1%	27.5%	50.3%	46.0%
2=1-9 times	32.0%	39.6%	29.4%	38.9%	30.1%	46.4%	31.8%	34.2%
3=10-24 times	10.0%	15.1%	14.7%	7.4%	6.5%	20.3%	8.8%	11.6%
4=25-49 times	6.0%	8.5%	0.0%	1.9%	2.2%	2.9%	4.5%	4.1%
5=50+ times	6.0%	3.8%	7.4%	1.9%	3.2%	2.9%	4.5%	4.1%

Q2b Pelican Harbor Outdoor Aquatic Park

1=Never	57.4%	34.3%	41.8%	48.1%	59.1%	31.8%	50.3%	46.8%
2=1-9 times	31.9%	39.0%	40.3%	40.4%	28.0%	43.9%	33.7%	35.5%
3=10-24 times	2.1%	19.0%	9.0%	3.8%	9.7%	16.7%	9.2%	10.8%
4=25-49 times	4.3%	3.8%	4.5%	5.8%	2.2%	4.5%	3.9%	3.9%
5=50+ times	4.3%	3.8%	4.5%	1.9%	1.1%	3.0%	2.9%	2.9%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q2c LifeStyles Fitness/Spa (Annerino)

1=Never	73.3%	73.5%	76.5%	75.5%	78.5%	70.3%	76.0%	74.8%
2=1-9 times	4.4%	11.8%	10.3%	20.8%	11.8%	12.5%	12.5%	12.2%
3=10-24 times	11.1%	9.8%	5.9%	3.8%	2.2%	14.1%	4.9%	6.9%
4=25-49 times	8.9%	2.9%	5.9%	0.0%	3.2%	3.1%	3.9%	3.7%
5=50+ times	2.2%	2.0%	1.5%	0.0%	4.3%	0.0%	2.6%	2.4%

Q2d LifeStyles Fitness/Spa (Bolingbrook)

1=Never	72.1%	63.8%	76.1%	74.1%	68.1%	67.7%	68.9%	68.9%
2=1-9 times	11.6%	21.0%	9.0%	14.8%	16.0%	18.5%	15.1%	15.5%
3=10-24 times	7.0%	6.7%	3.0%	5.6%	2.1%	7.7%	4.6%	5.3%
4=25-49 times	4.7%	2.9%	6.0%	1.9%	4.3%	4.6%	3.6%	3.7%
5=50+ times	4.7%	5.7%	6.0%	3.7%	9.6%	1.5%	7.9%	6.6%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q2e Boughton Ridge Golf Course

1=Never	79.5%	82.4%	75.0%	57.7%	78.3%	82.8%	73.8%	75.7%
2=1-9 times	18.2%	15.7%	20.6%	32.7%	16.3%	12.5%	21.5%	19.7%
3=10-24 times	2.3%	2.0%	2.9%	7.7%	3.3%	3.1%	3.6%	3.5%
4=25-49 times	0.0%	0.0%	1.5%	1.9%	1.1%	1.6%	0.7%	0.8%
5=50+ times	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.3%	0.3%

Q2f Ashbury's at Boughton Ridge GC

1=Never	86.0%	84.5%	66.2%	52.9%	58.7%	82.8%	66.8%	69.5%
2=1-9 times	14.0%	12.6%	27.9%	33.3%	26.1%	14.1%	24.6%	23.0%
3=10-24 times	0.0%	2.9%	2.9%	9.8%	6.5%	1.6%	5.0%	4.3%
4=25-49 times	0.0%	0.0%	1.5%	0.0%	6.5%	0.0%	2.3%	1.9%
5=50+ times	0.0%	0.0%	1.5%	3.9%	2.2%	1.6%	1.3%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q2g Hidden Oaks Nature Center

1=Never	69.8%	51.0%	54.4%	59.6%	65.2%	51.5%	59.8%	58.8%
2=1-9 times	25.6%	40.4%	36.8%	32.7%	22.8%	43.9%	30.6%	32.7%
3=10-24 times	4.7%	6.7%	5.9%	7.7%	6.5%	1.5%	7.3%	6.1%
4=25-49 times	0.0%	0.0%	2.9%	0.0%	1.1%	0.0%	1.0%	0.8%
5=50+ times	0.0%	1.9%	0.0%	0.0%	4.3%	3.0%	1.3%	1.6%

Q2h Hidden Lakes Historic Trout Farm

1=Never	74.4%	56.3%	50.0%	64.7%	60.4%	58.5%	58.9%	59.0%
2=1-9 times	18.6%	35.0%	41.2%	27.5%	23.1%	35.4%	30.1%	31.1%
3=10-24 times	2.3%	8.7%	7.4%	7.8%	7.7%	3.1%	8.0%	7.0%
4=25-49 times	0.0%	0.0%	1.5%	0.0%	5.5%	3.1%	1.3%	1.6%
5=50+ times	4.7%	0.0%	0.0%	0.0%	3.3%	0.0%	1.7%	1.3%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q2i Parks

1=Never	30.0%	19.0%	22.1%	25.0%	38.5%	18.2%	28.5%	26.9%
2=1-9 times	20.0%	24.0%	27.9%	40.4%	27.5%	31.8%	27.2%	27.7%
3=10-24 times	10.0%	28.0%	25.0%	15.4%	16.5%	24.2%	18.5%	19.8%
4=25-49 times	16.0%	16.0%	10.3%	7.7%	7.7%	16.7%	10.3%	11.6%
5=50+ times	24.0%	13.0%	14.7%	11.5%	9.9%	9.1%	15.6%	14.0%

Q2j Nature trails

1=Never	65.2%	47.6%	47.8%	55.8%	63.0%	50.0%	56.6%	55.4%
2=1-9 times	17.4%	32.0%	26.9%	21.2%	18.5%	30.3%	22.5%	23.9%
3=10-24 times	6.5%	10.7%	13.4%	15.4%	8.7%	9.1%	10.9%	10.9%
4=25-49 times	2.2%	8.7%	6.0%	5.8%	5.4%	7.6%	6.0%	6.1%
5=50+ times	8.7%	1.0%	6.0%	1.9%	4.3%	3.0%	4.0%	3.7%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q2k Skate parks

1=Never	86.4%	86.4%	84.6%	86.5%	91.1%	83.3%	88.2%	87.6%
2=1-9 times	9.1%	7.8%	10.8%	9.6%	5.6%	9.1%	8.1%	8.1%
3=10-24 times	0.0%	3.9%	1.5%	3.8%	2.2%	6.1%	1.7%	2.4%
4=25-49 times	0.0%	1.9%	0.0%	0.0%	0.0%	1.5%	0.3%	0.5%
5=50+ times	4.5%	0.0%	3.1%	0.0%	1.1%	0.0%	1.7%	1.3%

Q2l Tennis courts

1=Never	84.8%	83.5%	84.8%	84.9%	86.8%	84.6%	85.7%	85.4%
2=1-9 times	10.9%	13.6%	9.1%	11.3%	7.7%	10.8%	10.0%	10.1%
3=10-24 times	4.3%	1.9%	3.0%	3.8%	3.3%	3.1%	3.0%	3.2%
4=25-49 times	0.0%	1.0%	3.0%	0.0%	2.2%	1.5%	1.3%	1.3%

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q3 Participated in rec pgms last 12 mos

1=Yes	43.4%	56.5%	54.4%	33.9%	41.7%	62.3%	44.0%	47.1%
2=No	56.6%	43.5%	45.6%	66.1%	58.3%	37.7%	56.0%	52.9%

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

N=188

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q3a Approx how many different pgms

1=1 program	33.3%	16.4%	29.7%	21.1%	44.7%	27.9%	27.9%	28.3%
2=2 to 3 programs	19.0%	49.2%	37.8%	68.4%	34.2%	37.2%	41.2%	40.2%
3=4 to 6 programs	38.1%	23.0%	21.6%	10.5%	15.8%	32.6%	20.6%	22.8%
4=7 to 10 programs	9.5%	4.9%	0.0%	0.0%	0.0%	2.3%	2.9%	2.7%
5=11 and more programs	0.0%	6.6%	10.8%	0.0%	5.3%	0.0%	7.4%	6.0%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q3b Three primary reasons participated

01=Instructor knowledge	26.1%	19.7%	8.1%	21.1%	20.0%	16.3%	20.0%	18.6%
02=Location of the program	43.5%	45.9%	51.4%	57.9%	62.5%	39.5%	56.4%	51.6%
03=Quality of the program	21.7%	39.3%	32.4%	42.1%	30.0%	37.2%	32.1%	33.5%
04=Fees charged for the class	43.5%	31.1%	48.6%	15.8%	32.5%	34.9%	34.3%	34.6%
05=Ease of registration	17.4%	13.1%	10.8%	15.8%	10.0%	14.0%	11.4%	12.2%
06=Program cost	4.3%	1.6%	5.4%	15.8%	0.0%	7.0%	2.9%	3.7%
07=Student-to-staff ratio	39.1%	31.1%	27.0%	31.6%	27.5%	48.8%	27.1%	31.9%
08=Times the program is offered	0.0%	18.0%	18.9%	10.5%	17.5%	9.3%	17.1%	15.4%
09=Friends participate in the program	17.4%	29.5%	27.0%	21.1%	20.0%	30.2%	22.1%	24.5%
10=Day of week the program is offered	8.7%	16.4%	10.8%	10.5%	12.5%	7.0%	13.6%	12.2%

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

N=188

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q3b Three primary reasons participated (Cont.)

11=Cleanliness of facility where program is offered	8.7%	4.9%	2.7%	0.0%	15.0%	4.7%	7.1%	6.4%
12=Safety of facility where program is offered	47.8%	29.5%	35.1%	15.8%	30.0%	27.9%	32.9%	31.4%
13=Program appeal	8.7%	4.9%	5.4%	10.5%	7.5%	2.3%	7.9%	6.9%
14=Other	4.3%	14.8%	5.4%	10.5%	7.5%	9.3%	9.3%	9.0%

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

N=188

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q3c Rate satisfaction with programs

5=Very Satisfied	65.2%	52.5%	55.6%	47.4%	60.0%	47.6%	60.0%	56.1%
4=Satisfied	26.1%	29.5%	27.8%	52.6%	32.5%	38.1%	27.9%	31.6%
3=Neutral	8.7%	9.8%	8.3%	0.0%	7.5%	7.1%	8.6%	8.0%
2=Somewhat Dissatisfied	0.0%	0.0%	5.6%	0.0%	0.0%	4.8%	0.0%	1.1%
1=Very Dissatisfied	0.0%	8.2%	2.8%	0.0%	0.0%	2.4%	3.6%	3.2%

Q4. Please check the THREE age groups for whom you feel it is most important to offer additional programs.

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q4 Three age groups most important

1=Children (1 month to 4 years old)	30.2%	24.1%	15.9%	14.0%	13.5%	17.4%	19.1%	19.0%
2=Children (5-9 years old)	43.4%	49.1%	36.2%	28.1%	26.0%	53.6%	34.4%	36.7%
3=Children (10-12 years old)	30.2%	52.8%	39.1%	31.6%	35.4%	53.6%	37.2%	39.4%
4=Teenagers (13-17 years old)	41.5%	45.4%	42.0%	52.6%	45.8%	49.3%	45.9%	46.1%
5=Young adults (18-24 years old)	26.4%	16.7%	26.1%	21.1%	21.9%	21.7%	21.9%	21.4%
6=Adults (25-55 years old)	47.2%	40.7%	39.1%	29.8%	27.1%	50.7%	34.4%	37.2%
7=Adults 55 years and over	24.5%	27.8%	26.1%	33.3%	52.1%	15.9%	37.5%	33.4%
9=Not provided	13.2%	15.7%	29.0%	31.6%	17.7%	14.5%	20.6%	20.0%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q5 Ways you learn about programs

01=Newspaper	11.3%	18.5%	29.0%	26.3%	26.0%	26.1%	20.6%	22.2%
02=Friends	20.8%	39.8%	39.1%	26.3%	25.0%	36.2%	30.6%	31.4%
03=Word of mouth	24.5%	27.8%	33.3%	24.6%	26.0%	29.0%	26.6%	26.9%
04=School Virtual Backpack	1.9%	3.7%	1.4%	3.5%	3.1%	2.9%	2.8%	2.7%
05=E-mail	20.8%	19.4%	17.4%	21.1%	10.4%	18.8%	15.6%	16.7%
06=Park District brochure	73.6%	80.6%	82.6%	70.2%	80.2%	78.3%	78.8%	78.8%
07=Portable signs	13.2%	12.0%	29.0%	15.8%	20.8%	13.0%	17.8%	17.7%
08=Park District website	43.4%	33.3%	31.9%	28.1%	25.0%	30.4%	32.2%	32.2%
09=Social media (Facebook, Twitter)	5.7%	7.4%	8.7%	8.8%	6.3%	8.7%	7.2%	7.2%
10=Direct mail	30.2%	31.5%	31.9%	38.6%	30.2%	30.4%	32.5%	31.7%
11=Flyers	18.9%	23.1%	21.7%	15.8%	18.8%	29.0%	19.1%	20.2%

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q5 Ways you learn about programs (Cont.)</u>								
12=Signs in facilities	18.9%	21.3%	11.6%	10.5%	19.8%	14.5%	18.8%	18.0%
13=Electronic marquee	11.3%	7.4%	17.4%	15.8%	10.4%	4.3%	12.5%	12.0%
14=Other	13.2%	4.6%	1.4%	0.0%	5.2%	1.4%	5.0%	4.5%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q6 Three ways prefer to receive info

01=Newspaper	7.5%	5.6%	14.5%	3.5%	6.3%	8.7%	6.3%	7.0%
02=Friends	5.7%	3.7%	5.8%	1.8%	0.0%	2.9%	3.1%	3.0%
03=Word of mouth	1.9%	0.9%	0.0%	0.0%	2.1%	1.4%	0.9%	1.0%
04=School Virtual Backpack	0.0%	0.0%	0.0%	0.0%	2.1%	1.4%	0.3%	0.5%
05=E-mail	20.8%	19.4%	14.5%	12.3%	10.4%	8.7%	15.9%	15.2%
06=Park District brochure	34.0%	45.4%	44.9%	45.6%	39.6%	47.8%	41.3%	42.4%
07=Portable signs	0.0%	0.9%	0.0%	1.8%	2.1%	0.0%	1.3%	1.0%
08=Park District website	7.5%	1.9%	2.9%	3.5%	5.2%	5.8%	3.8%	4.0%
09=Social media (Facebook, Twitter)	1.9%	0.0%	2.9%	5.3%	0.0%	0.0%	1.9%	1.5%
10=Direct mail	7.5%	15.7%	7.2%	12.3%	20.8%	17.4%	14.7%	14.7%
11=Flyers	5.7%	2.8%	2.9%	3.5%	2.1%	1.4%	3.4%	3.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q6 Three ways prefer to receive info (Cont.)</u>								
13=Electronic marquee	0.0%	0.0%	0.0%	1.8%	2.1%	0.0%	0.9%	0.7%
14=Other	3.8%	0.0%	0.0%	0.0%	1.0%	1.4%	0.6%	0.7%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q6 2nd choice

01=Newspaper	7.5%	4.6%	0.0%	5.3%	6.3%	7.2%	4.4%	5.0%
02=Friends	1.9%	1.9%	2.9%	0.0%	3.1%	4.3%	1.6%	2.0%
03=Word of mouth	5.7%	1.9%	7.2%	3.5%	1.0%	2.9%	3.4%	3.2%
04=School Virtual Backpack	1.9%	1.9%	0.0%	0.0%	1.0%	2.9%	0.6%	1.0%
05=E-mail	1.9%	11.1%	20.3%	14.0%	8.3%	13.0%	11.3%	11.7%
06=Park District brochure	18.9%	11.1%	20.3%	10.5%	17.7%	11.6%	16.3%	15.5%
07=Portable signs	1.9%	5.6%	7.2%	3.5%	4.2%	5.8%	4.7%	4.7%
08=Park District website	11.3%	17.6%	8.7%	21.1%	11.5%	18.8%	13.1%	14.2%
09=Social media (Facebook, Twitter)	5.7%	6.5%	1.4%	1.8%	6.3%	5.8%	4.4%	4.5%
10=Direct mail	11.3%	12.0%	11.6%	7.0%	8.3%	13.0%	9.4%	10.2%
11=Flyers	9.4%	5.6%	4.3%	7.0%	6.3%	4.3%	6.6%	6.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q6 2nd choice (Cont.)

12=Signs in facilities	1.9%	3.7%	0.0%	0.0%	0.0%	0.0%	2.2%	1.7%
13=Electronic marquee	0.0%	0.9%	0.0%	3.5%	2.1%	0.0%	1.3%	1.2%
14=Other	3.8%	0.9%	0.0%	0.0%	1.0%	0.0%	0.9%	1.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	

Q6 3rd choice

01=Newspaper	1.9%	1.9%	2.9%	5.3%	9.4%	4.3%	4.4%	4.5%
02=Friends	0.0%	5.6%	1.4%	5.3%	1.0%	2.9%	2.8%	2.7%
03=Word of mouth	5.7%	1.9%	2.9%	0.0%	1.0%	5.8%	1.3%	2.0%
04=School Virtual Backpack	0.0%	1.9%	1.4%	3.5%	2.1%	1.4%	1.9%	1.7%
05=E-mail	9.4%	12.0%	8.7%	5.3%	2.1%	5.8%	7.8%	7.7%
06=Park District brochure	5.7%	7.4%	2.9%	7.0%	6.3%	2.9%	6.3%	6.0%
07=Portable signs	0.0%	1.9%	7.2%	3.5%	8.3%	2.9%	4.1%	4.2%
08=Park District website	13.2%	17.6%	17.4%	8.8%	11.5%	15.9%	14.4%	14.2%
09=Social media (Facebook, Twitter)	1.9%	4.6%	2.9%	1.8%	4.2%	2.9%	3.8%	3.5%
10=Direct mail	11.3%	1.9%	8.7%	10.5%	6.3%	2.9%	7.2%	6.5%
11=Flyers	9.4%	5.6%	17.4%	5.3%	3.1%	17.4%	6.3%	8.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q6 3rd choice (Cont.)

12=Signs in facilities	3.8%	7.4%	0.0%	3.5%	3.1%	5.8%	3.4%	4.0%
13=Electronic marquee	0.0%	4.6%	4.3%	1.8%	5.2%	0.0%	4.4%	4.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q6 Sum of top 3 choices

01=Newspaper	17.0%	12.0%	17.4%	14.0%	21.9%	20.3%	15.0%	16.5%
02=Friends	7.5%	11.1%	10.1%	7.0%	4.2%	10.1%	7.5%	7.7%
03=Word of mouth	13.2%	4.6%	10.1%	3.5%	4.2%	10.1%	5.6%	6.2%
04=School Virtual Backpack	1.9%	3.7%	1.4%	3.5%	5.2%	5.8%	2.8%	3.2%
05=E-mail	32.1%	42.6%	43.5%	31.6%	20.8%	27.5%	35.0%	34.7%
06=Park District brochure	58.5%	63.9%	68.1%	63.2%	63.5%	62.3%	63.8%	63.8%
07=Portable signs	1.9%	8.3%	14.5%	8.8%	14.6%	8.7%	10.0%	10.0%
08=Park District website	32.1%	37.0%	29.0%	33.3%	28.1%	40.6%	31.3%	32.4%
09=Social media (Facebook, Twitter)	9.4%	11.1%	7.2%	8.8%	10.4%	8.7%	10.0%	9.5%
10=Direct mail	30.2%	29.6%	27.5%	29.8%	35.4%	33.3%	31.3%	31.4%
11=Flyers	24.5%	13.9%	24.6%	15.8%	11.5%	23.2%	16.3%	17.0%

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q6 Sum of top 3 choices (Cont.)</u>								
12=Signs in facilities	5.7%	11.1%	0.0%	3.5%	3.1%	5.8%	5.6%	5.7%
13=Electronic marquee	0.0%	5.6%	4.3%	7.0%	9.4%	0.0%	6.6%	6.0%
14=Other	7.5%	0.9%	0.0%	0.0%	2.1%	1.4%	1.6%	1.7%

Q7. Is the frequency of communication you receive from the Bolingbrook Park

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q7 Is the freq of comm from the PD

1=Too much	1.9%	0.9%	0.0%	3.6%	5.3%	1.5%	2.2%	2.3%
2=Just right	71.7%	64.5%	66.2%	67.9%	69.5%	55.9%	68.5%	66.5%
3=Too little	22.6%	29.9%	20.6%	16.1%	14.7%	33.8%	20.5%	22.4%
4=Not sure	3.8%	4.7%	13.2%	12.5%	10.5%	8.8%	8.8%	8.8%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q8 Check all organizations used for rec

01=Private or public schools	20.8%	37.0%	30.4%	24.6%	15.6%	36.2%	24.7%	26.7%
02=Churches	22.6%	27.8%	23.2%	21.1%	19.8%	27.5%	23.1%	23.2%
03=Youth sports organizations	17.0%	18.5%	30.4%	28.1%	16.7%	30.4%	19.1%	20.9%
04=County Forest Preserve District	7.5%	13.9%	14.5%	24.6%	16.7%	8.7%	16.9%	15.2%
05=Bolingbrook Park District	47.2%	71.3%	58.0%	47.4%	45.8%	63.8%	55.6%	56.4%
06=YMCA	1.9%	1.9%	7.2%	1.8%	0.0%	4.3%	1.9%	2.5%
07=Private instruction (dance/martial arts/etc.)	15.1%	26.9%	15.9%	14.0%	13.5%	30.4%	16.6%	19.0%
08=Neighboring park districts	20.8%	20.4%	20.3%	21.1%	12.5%	18.8%	17.8%	18.0%
09=Homeowners associations/apt. complexes	11.3%	10.2%	10.1%	10.5%	5.2%	8.7%	9.4%	9.0%

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q8 Check all organizations used for rec (Cont.)

10=Private clubs (tennis, health & fitness)	7.5%	12.0%	20.3%	21.1%	12.5%	5.8%	15.3%	14.0%
11=Other	5.7%	6.5%	5.8%	3.5%	3.1%	2.9%	5.0%	4.7%
12=None, do not use any organizations	18.9%	15.7%	20.3%	21.1%	30.2%	18.8%	21.3%	20.9%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 Ages 0-17 years Agency used most

01=Private or public schools	13.2%	13.9%	8.7%	14.0%	5.2%	13.0%	10.6%	10.7%
02=Churches	5.7%	2.8%	2.9%	1.8%	5.2%	1.4%	4.4%	4.0%
03=Youth sports organizations	3.8%	5.6%	18.8%	10.5%	4.2%	17.4%	6.3%	8.0%
04=County Forest Preserve District	0.0%	0.0%	1.4%	1.8%	0.0%	0.0%	0.6%	0.5%
05=Bolingbrook Park District	15.1%	33.3%	20.3%	10.5%	12.5%	23.2%	20.0%	20.2%
06=YMCA	1.9%	0.0%	0.0%	1.8%	0.0%	0.0%	0.3%	0.5%
07=Private instruction (dance/martial arts/etc.)	3.8%	2.8%	5.8%	1.8%	3.1%	8.7%	2.5%	3.7%
08=Neighboring park districts	3.8%	0.0%	1.4%	0.0%	2.1%	2.9%	0.9%	1.2%
09=Homeowners associations/apt. complexes	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 Ages 0-17 years Agency used most (Cont.)

10=Private clubs (tennis, health & fitness)	1.9%	0.0%	1.4%	0.0%	2.1%	0.0%	1.3%	1.0%
11=Other	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	1.3%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 2nd choice Ages 0-17 years

01=Private or public schools	1.9%	8.3%	7.2%	3.5%	4.2%	11.6%	4.4%	5.7%
02=Churches	3.8%	6.5%	4.3%	0.0%	1.0%	5.8%	2.8%	3.2%
03=Youth sports organizations	11.3%	5.6%	5.8%	5.3%	2.1%	8.7%	4.7%	5.5%
04=County Forest Preserve District	1.9%	0.9%	2.9%	0.0%	1.0%	1.4%	1.6%	1.5%
05=Bolingbrook Park District	7.5%	8.3%	11.6%	3.5%	5.2%	10.1%	6.9%	7.2%
06=YMCA	0.0%	2.8%	5.8%	0.0%	0.0%	2.9%	1.6%	1.7%
07=Private instruction (dance/martial arts/etc.)	3.8%	5.6%	1.4%	1.8%	4.2%	5.8%	3.4%	3.7%
08=Neighboring park districts	5.7%	1.9%	1.4%	0.0%	1.0%	4.3%	1.3%	1.7%
09=Homeowners associations/apt. complexes	1.9%	0.0%	1.4%	3.5%	0.0%	0.0%	1.3%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q9 2nd choice Ages 0-17 years (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	1.9%	1.9%	4.3%	1.8%	0.0%	1.4%	1.9%	1.7%
11=Other	0.0%	1.9%	2.9%	0.0%	0.0%	0.0%	1.3%	1.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 Ages 0-17 (Sum of top 2 choices)

01=Private or public schools	15.1%	22.2%	15.9%	17.5%	9.4%	24.6%	15.0%	16.5%
02=Churches	9.4%	9.3%	7.2%	1.8%	6.3%	7.2%	7.2%	7.2%
03=Youth sports organizations	15.1%	11.1%	24.6%	15.8%	6.3%	26.1%	10.9%	13.5%
04=County Forest Preserve District	1.9%	0.9%	4.3%	1.8%	1.0%	1.4%	2.2%	2.0%
05=Bolingbrook Park District	22.6%	41.7%	31.9%	14.0%	17.7%	33.3%	26.9%	27.4%
06=YMCA	1.9%	2.8%	5.8%	1.8%	0.0%	2.9%	1.9%	2.2%
07=Private instruction (dance/martial arts/etc.)	7.5%	8.3%	7.2%	3.5%	7.3%	14.5%	5.9%	7.5%
08=Neighboring park districts	9.4%	1.9%	2.9%	0.0%	3.1%	7.2%	2.2%	3.0%
09=Homeowners associations/apt. complexes	3.8%	0.0%	1.4%	3.5%	0.0%	0.0%	1.6%	1.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q9 Ages 0-17 (Sum of top 2 choices) (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	3.8%	1.9%	5.8%	1.8%	2.1%	1.4%	3.1%	2.7%
11=Other	0.0%	5.6%	2.9%	0.0%	0.0%	0.0%	2.5%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 Ages 18 and older Agency used most

01=Private or public schools	5.7%	2.8%	5.8%	0.0%	3.1%	5.8%	2.8%	3.2%
02=Churches	15.1%	8.3%	4.3%	7.0%	7.3%	11.6%	7.8%	8.2%
03=Youth sports organizations	0.0%	0.0%	1.4%	1.8%	1.0%	0.0%	0.9%	0.7%
04=County Forest Preserve District	1.9%	1.9%	7.2%	3.5%	7.3%	0.0%	5.3%	4.2%
05=Bolingbrook Park District	20.8%	30.6%	20.3%	24.6%	21.9%	18.8%	28.1%	25.7%
06=YMCA	0.0%	0.9%	1.4%	1.8%	1.0%	0.0%	1.3%	1.0%
07=Private instruction (dance/martial arts/etc.)	1.9%	5.6%	4.3%	1.8%	1.0%	4.3%	2.8%	3.0%
08=Neighboring park districts	3.8%	0.9%	0.0%	5.3%	1.0%	1.4%	1.9%	1.7%
09=Homeowners associations/apt. complexes	0.0%	1.9%	1.4%	1.8%	1.0%	0.0%	1.6%	1.2%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 Ages 18 and older Agency used most (Cont.)

10=Private clubs (tennis, health & fitness)	1.9%	2.8%	8.7%	8.8%	5.2%	1.4%	5.6%	5.0%
11=Other	5.7%	1.9%	1.4%	0.0%	4.2%	1.4%	2.5%	2.5%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 2nd choice Ages 18 and older

01=Private or public schools	0.0%	3.7%	2.9%	1.8%	1.0%	4.3%	1.6%	2.0%
02=Churches	1.9%	5.6%	2.9%	0.0%	1.0%	2.9%	3.1%	3.0%
03=Youth sports organizations	3.8%	1.9%	1.4%	0.0%	2.1%	1.4%	1.9%	1.7%
04=County Forest Preserve District	5.7%	3.7%	0.0%	5.3%	2.1%	2.9%	3.4%	3.2%
05=Bolingbrook Park District	7.5%	9.3%	8.7%	8.8%	9.4%	7.2%	9.1%	8.5%
06=YMCA	0.0%	0.0%	7.2%	0.0%	1.0%	2.9%	1.3%	1.5%
07=Private instruction (dance/martial arts/etc.)	1.9%	3.7%	2.9%	1.8%	0.0%	2.9%	2.8%	2.7%
08=Neighboring park districts	3.8%	1.9%	8.7%	0.0%	3.1%	2.9%	3.1%	3.2%
09=Homeowners associations/apt. complexes	1.9%	0.0%	0.0%	1.8%	1.0%	0.0%	0.9%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q9 2nd choice Ages 18 and older (Cont.)

10=Private clubs (tennis, health & fitness)	0.0%	2.8%	2.9%	5.3%	3.1%	2.9%	2.8%	3.0%
11=Other	0.0%	0.0%	1.4%	1.8%	1.0%	0.0%	0.9%	0.7%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q9 Ages 18 and older (Sum of top 2 choices)</u>								
01=Private or public schools	5.7%	6.5%	8.7%	1.8%	4.2%	10.1%	4.4%	5.2%
02=Churches	17.0%	13.9%	7.2%	7.0%	8.3%	14.5%	10.9%	11.2%
03=Youth sports organizations	3.8%	1.9%	2.9%	1.8%	3.1%	1.4%	2.8%	2.5%
04=County Forest Preserve District	7.5%	5.6%	7.2%	8.8%	9.4%	2.9%	8.8%	7.5%
05=Bolingbrook Park District	28.3%	39.8%	29.0%	33.3%	31.3%	26.1%	37.2%	34.2%
06=YMCA	0.0%	0.9%	8.7%	1.8%	2.1%	2.9%	2.5%	2.5%
07=Private instruction (dance/martial arts/etc.)	3.8%	9.3%	7.2%	3.5%	1.0%	7.2%	5.6%	5.7%
08=Neighboring park districts	7.5%	2.8%	8.7%	5.3%	4.2%	4.3%	5.0%	5.0%
09=Homeowners associations/apt. complexes	1.9%	1.9%	1.4%	3.5%	2.1%	0.0%	2.5%	2.0%

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q9 Ages 18 and older (Sum of top 2 choices) (Cont.)</u>								
10=Private clubs (tennis, health & fitness)	1.9%	5.6%	11.6%	14.0%	8.3%	4.3%	8.4%	8.0%
11=Other	5.7%	1.9%	2.9%	1.8%	5.2%	1.4%	3.4%	3.2%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q10 Reasons that prevent you from using

01=Facilities are not well maintained	1.9%	3.7%	4.3%	0.0%	3.1%	5.8%	2.5%	3.0%
02=Parks are not well maintained	0.0%	4.6%	2.9%	0.0%	1.0%	4.3%	1.6%	2.0%
03=Facilities lack the right equipment	0.0%	9.3%	7.2%	0.0%	1.0%	5.8%	4.1%	4.2%
04=Security is insufficient	5.7%	8.3%	5.8%	7.0%	3.1%	8.7%	5.0%	5.7%
05=Lack of quality programs	5.7%	5.6%	5.8%	1.8%	2.1%	4.3%	4.1%	4.5%
06=Too far from our residence	9.4%	7.4%	0.0%	8.8%	6.3%	2.9%	7.2%	6.2%
07=Waiting list/class full	7.5%	11.1%	8.7%	1.8%	9.4%	15.9%	6.9%	8.7%
08=Fees are too high	18.9%	34.3%	34.8%	24.6%	30.2%	36.2%	28.4%	29.9%
09=Program times are not convenient	15.1%	31.5%	24.6%	17.5%	11.5%	21.7%	20.6%	21.2%
10=Program not offered	11.3%	15.7%	20.3%	19.3%	11.5%	20.3%	15.0%	15.5%
11=Use other agencies in Bolingbrook	1.9%	1.9%	5.8%	1.8%	2.1%	5.8%	1.9%	2.5%

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.(Without None Chosen)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q10 Reasons that prevent you from using (Cont.)

12=Poor customer service by staff	1.9%	6.5%	7.2%	5.3%	2.1%	4.3%	4.4%	4.5%
13=I do not know locations of facilities	7.5%	4.6%	1.4%	0.0%	4.2%	4.3%	3.4%	3.5%
14=Facilities are overcrowded	5.7%	7.4%	10.1%	3.5%	7.3%	7.2%	7.2%	7.0%
15=I do not know what is being offered	15.1%	14.8%	5.8%	3.5%	6.3%	11.6%	9.1%	9.2%
16=Facilities operating hours not convenient	9.4%	13.0%	2.9%	8.8%	5.2%	13.0%	7.8%	8.7%
17=Registration for programs is difficult	1.9%	4.6%	4.3%	0.0%	3.1%	5.8%	2.5%	3.0%
18=Availability of parking	0.0%	2.8%	2.9%	0.0%	1.0%	4.3%	0.9%	1.5%
19=Lack of handicap accessibility	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.6%	0.5%
20=I don't have time	34.0%	33.3%	34.8%	43.9%	29.2%	31.9%	34.7%	33.7%
00=None chosen	17.0%	3.7%	8.7%	12.3%	12.5%	5.8%	10.6%	9.5%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q11 Check all pgms you have a need for</u>								
01=Youth learn to swim programs	32.1%	49.1%	26.1%	17.5%	15.6%	52.2%	24.4%	29.2%
02=Pre-School programs	18.9%	21.3%	10.1%	12.3%	8.3%	20.3%	12.5%	13.7%
03=Babysitting/childcare	13.2%	14.8%	13.0%	5.3%	7.3%	21.7%	8.4%	10.7%
04=Before and after school programs	17.0%	22.2%	21.7%	7.0%	7.3%	30.4%	11.9%	15.0%
05=Youth summer camp programs	22.6%	26.9%	20.3%	14.0%	10.4%	40.6%	14.1%	18.5%
06=Youth sports programs	24.5%	39.8%	34.8%	17.5%	13.5%	52.2%	21.3%	26.4%
07=Youth fitness/wellness programs	18.9%	20.4%	18.8%	8.8%	12.5%	21.7%	15.0%	16.2%
08=Martial arts programs	7.5%	24.1%	20.3%	8.8%	6.3%	30.4%	12.5%	15.2%
09=Adult fitness/wellness programs	54.7%	46.3%	44.9%	42.1%	43.8%	37.7%	48.1%	46.1%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q11 Check all pgms you have a need for (Cont.)</u>								
10=Water fitness programs	32.1%	25.0%	30.4%	17.5%	29.2%	29.0%	25.9%	26.9%
11=Youth art/dance/performing arts	24.5%	20.4%	15.9%	8.8%	9.4%	26.1%	13.8%	16.2%
12=Adult art/dance/performing arts	9.4%	10.2%	7.2%	15.8%	8.3%	10.1%	9.7%	9.7%
13=Adult sports programs	20.8%	17.6%	24.6%	14.0%	17.7%	23.2%	18.1%	18.7%
14=Mature adults programs	11.3%	13.9%	20.3%	12.3%	30.2%	8.7%	20.9%	18.2%
15=Programs for individuals with disabilities	9.4%	6.5%	7.2%	7.0%	5.2%	2.9%	7.5%	6.5%
16=Birthday parties	20.8%	36.1%	23.2%	12.3%	10.4%	40.6%	16.9%	20.9%
17=Trips	13.2%	10.2%	11.6%	8.8%	25.0%	17.4%	14.1%	14.2%
18=Teen programs	15.1%	16.7%	18.8%	19.3%	12.5%	27.5%	14.1%	17.0%
19=Park District special events	24.5%	28.7%	23.2%	19.3%	25.0%	33.3%	23.1%	24.2%

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q11 Check all pgms you have a need for (Cont.)

20=Nature programs	22.6%	22.2%	21.7%	17.5%	25.0%	31.9%	19.7%	21.4%
21=Adult day trips	11.3%	12.0%	13.0%	17.5%	24.0%	10.1%	17.5%	15.7%
22=Rowing/kayaking/paddleboats	17.0%	14.8%	20.3%	12.3%	9.4%	15.9%	13.4%	14.0%
23=Youth golf lessons/programs	11.3%	10.2%	13.0%	12.3%	7.3%	14.5%	10.0%	10.7%
24=Adult golf lessons/programs	15.1%	13.0%	15.9%	26.3%	17.7%	13.0%	18.1%	16.7%
25=Lacrosse	0.0%	1.9%	2.9%	7.0%	4.2%	1.4%	3.4%	3.0%
26=Disc golf	3.8%	2.8%	8.7%	1.8%	6.3%	2.9%	5.0%	4.5%
27=Parent group (Mom's networking clubs)	15.1%	11.1%	8.7%	5.3%	4.2%	10.1%	8.4%	8.5%
28=Mixed martial arts	7.5%	9.3%	10.1%	3.5%	5.2%	10.1%	7.2%	7.5%
29=Other	9.4%	8.3%	8.7%	5.3%	8.3%	8.7%	8.8%	8.7%
00=None chosen	9.4%	8.3%	13.0%	21.1%	19.8%	7.2%	15.3%	14.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 Four most important pgms

01=Youth learn to swim programs	17.0%	24.1%	8.7%	7.0%	6.3%	23.2%	10.6%	12.7%
02=Pre-School programs	9.4%	7.4%	0.0%	0.0%	1.0%	2.9%	3.8%	3.5%
03=Babysitting/childcare	5.7%	0.0%	2.9%	0.0%	0.0%	2.9%	1.3%	1.5%
04=Before and after school programs	0.0%	2.8%	4.3%	0.0%	0.0%	5.8%	0.6%	1.5%
05=Youth summer camp programs	5.7%	0.9%	7.2%	1.8%	3.1%	7.2%	2.5%	3.2%
06=Youth sports programs	3.8%	10.2%	11.6%	8.8%	2.1%	15.9%	5.3%	7.2%
07=Youth fitness/wellness programs	1.9%	2.8%	1.4%	1.8%	4.2%	7.2%	1.6%	2.7%
08=Martial arts programs	0.0%	1.9%	0.0%	1.8%	0.0%	1.4%	0.9%	1.0%
09=Adult fitness/wellness programs	15.1%	8.3%	13.0%	17.5%	19.8%	5.8%	15.9%	14.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 Four most important pgms (Cont.)

10=Water fitness programs	3.8%	3.7%	5.8%	1.8%	8.3%	2.9%	5.0%	4.7%
11=Youth art/dance/performing arts	1.9%	2.8%	4.3%	1.8%	2.1%	2.9%	2.5%	2.5%
12=Adult art/dance/performing arts	1.9%	0.9%	0.0%	1.8%	1.0%	0.0%	1.3%	1.0%
13=Adult sports programs	1.9%	0.0%	1.4%	5.3%	1.0%	0.0%	1.9%	1.5%
14=Mature adults programs	0.0%	2.8%	1.4%	0.0%	6.3%	0.0%	3.8%	3.0%
15=Programs for individuals with disabilities	1.9%	0.9%	2.9%	1.8%	1.0%	0.0%	1.9%	1.5%
16=Birthday parties	0.0%	0.9%	0.0%	3.5%	0.0%	1.4%	0.6%	0.7%
17=Trips	1.9%	0.0%	2.9%	0.0%	0.0%	0.0%	0.9%	0.7%
18=Teen programs	3.8%	1.9%	4.3%	1.8%	3.1%	2.9%	2.8%	2.7%
19=Park District special events	0.0%	3.7%	1.4%	1.8%	1.0%	2.9%	1.6%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 Four most important pgms (Cont.)

20=Nature programs	1.9%	0.9%	1.4%	3.5%	1.0%	0.0%	1.6%	1.5%
21=Adult day trips	0.0%	0.9%	0.0%	1.8%	4.2%	0.0%	1.9%	1.5%
22=Rowing/kayaking/paddleboats	0.0%	0.9%	0.0%	1.8%	0.0%	0.0%	0.6%	0.5%
23=Youth golf lessons/programs	0.0%	1.9%	0.0%	0.0%	1.0%	0.0%	0.9%	0.7%
24=Adult golf lessons/programs	3.8%	2.8%	1.4%	3.5%	1.0%	1.4%	2.5%	2.2%
25=Lacrosse	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.3%	0.2%
26=Disc golf	0.0%	0.9%	2.9%	0.0%	0.0%	0.0%	0.9%	0.7%
27=Parent group (Mom's networking clubs)	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.6%	0.5%
28=Mixed martial arts	0.0%	0.0%	1.4%	1.8%	0.0%	0.0%	0.9%	0.7%
29=Other	1.9%	2.8%	2.9%	3.5%	1.0%	4.3%	2.5%	3.0%
00=None chosen	17.0%	12.0%	15.9%	24.6%	31.3%	8.7%	22.5%	20.4%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 2nd choice

01=Youth learn to swim programs	5.7%	5.6%	7.2%	1.8%	4.2%	7.2%	4.1%	4.7%
02=Pre-School programs	1.9%	5.6%	5.8%	1.8%	0.0%	7.2%	2.2%	3.0%
03=Babysitting/childcare	3.8%	2.8%	0.0%	1.8%	1.0%	1.4%	1.9%	1.7%
04=Before and after school programs	0.0%	6.5%	2.9%	1.8%	1.0%	8.7%	1.6%	2.7%
05=Youth summer camp programs	0.0%	3.7%	5.8%	0.0%	1.0%	4.3%	1.9%	2.2%
06=Youth sports programs	3.8%	13.9%	10.1%	3.5%	3.1%	15.9%	5.6%	7.2%
07=Youth fitness/wellness programs	7.5%	3.7%	1.4%	1.8%	2.1%	1.4%	3.1%	3.0%
08=Martial arts programs	1.9%	4.6%	2.9%	1.8%	0.0%	1.4%	2.5%	2.2%
09=Adult fitness/wellness programs	11.3%	4.6%	11.6%	5.3%	6.3%	8.7%	7.8%	8.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	

Q12 2nd choice (Cont.)

10=Water fitness programs	3.8%	2.8%	2.9%	3.5%	9.4%	2.9%	5.0%	4.7%
11=Youth art/dance/performing arts	3.8%	2.8%	2.9%	0.0%	2.1%	5.8%	1.9%	2.7%
12=Adult art/dance/performing arts	3.8%	0.0%	1.4%	5.3%	3.1%	0.0%	2.8%	2.2%
13=Adult sports programs	7.5%	5.6%	2.9%	1.8%	2.1%	7.2%	3.1%	3.7%
14=Mature adults programs	5.7%	0.0%	2.9%	5.3%	6.3%	0.0%	4.7%	3.7%
15=Programs for individuals with disabilities	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.3%	0.2%
16=Birthday parties	0.0%	1.9%	0.0%	1.8%	2.1%	0.0%	1.6%	1.2%
17=Trips	0.0%	1.9%	0.0%	0.0%	6.3%	1.4%	2.2%	2.0%
18=Teen programs	3.8%	1.9%	2.9%	7.0%	1.0%	1.4%	3.4%	3.0%
19=Park District special events	5.7%	0.0%	1.4%	5.3%	1.0%	2.9%	1.9%	2.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 2nd choice (Cont.)

20=Nature programs	0.0%	2.8%	0.0%	3.5%	4.2%	5.8%	1.6%	2.2%
21=Adult day trips	0.0%	0.0%	1.4%	1.8%	1.0%	0.0%	1.6%	1.2%
22=Rowing/kayaking/paddleboats	1.9%	0.0%	0.0%	1.8%	1.0%	1.4%	0.6%	1.0%
23=Youth golf lessons/programs	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.3%	0.2%
24=Adult golf lessons/programs	3.8%	2.8%	1.4%	0.0%	2.1%	1.4%	2.5%	2.2%
27=Parent group (Mom's networking clubs)	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.3%	0.2%
29=Other	1.9%	1.9%	2.9%	3.5%	0.0%	0.0%	2.2%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 3rd choice

01=Youth learn to swim programs	0.0%	6.5%	1.4%	0.0%	0.0%	7.2%	0.9%	2.0%
02=Pre-School programs	3.8%	0.9%	1.4%	1.8%	0.0%	2.9%	0.6%	1.2%
03=Babysitting/childcare	1.9%	1.9%	2.9%	0.0%	0.0%	5.8%	0.3%	1.2%
04=Before and after school programs	0.0%	6.5%	5.8%	0.0%	1.0%	4.3%	2.8%	3.0%
05=Youth summer camp programs	1.9%	3.7%	1.4%	3.5%	1.0%	2.9%	2.2%	2.2%
06=Youth sports programs	1.9%	3.7%	1.4%	1.8%	3.1%	4.3%	1.9%	2.7%
07=Youth fitness/wellness programs	1.9%	1.9%	1.4%	0.0%	1.0%	1.4%	1.3%	1.2%
08=Martial arts programs	0.0%	4.6%	0.0%	1.8%	1.0%	5.8%	1.3%	2.0%
09=Adult fitness/wellness programs	7.5%	9.3%	8.7%	7.0%	2.1%	7.2%	6.6%	7.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	

Q12 3rd choice (Cont.)

10=Water fitness programs	5.7%	2.8%	2.9%	3.5%	1.0%	7.2%	2.2%	3.0%
11=Youth art/dance/performing arts	1.9%	3.7%	1.4%	1.8%	3.1%	2.9%	2.8%	2.7%
12=Adult art/dance/performing arts	0.0%	1.9%	1.4%	1.8%	1.0%	1.4%	1.3%	1.2%
13=Adult sports programs	1.9%	0.9%	2.9%	1.8%	4.2%	2.9%	2.2%	2.2%
14=Mature adults programs	0.0%	1.9%	2.9%	0.0%	5.2%	2.9%	2.2%	2.2%
15=Programs for individuals with disabilities	1.9%	0.9%	0.0%	1.8%	1.0%	0.0%	1.3%	1.0%
16=Birthday parties	1.9%	2.8%	1.4%	0.0%	0.0%	2.9%	1.3%	1.5%
17=Trips	1.9%	0.0%	1.4%	0.0%	6.3%	0.0%	2.5%	2.0%
18=Teen programs	0.0%	0.9%	2.9%	1.8%	1.0%	2.9%	1.3%	1.5%
19=Park District special events	3.8%	3.7%	1.4%	1.8%	5.2%	2.9%	3.8%	3.5%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 3rd choice (Cont.)

20=Nature programs	3.8%	0.9%	1.4%	0.0%	2.1%	1.4%	1.6%	1.5%
21=Adult day trips	5.7%	3.7%	2.9%	1.8%	2.1%	2.9%	3.1%	3.0%
22=Rowing/kayaking/paddleboats	0.0%	2.8%	4.3%	1.8%	1.0%	2.9%	1.9%	2.0%
23=Youth golf lessons/programs	1.9%	0.0%	1.4%	1.8%	2.1%	1.4%	1.6%	1.5%
24=Adult golf lessons/programs	1.9%	0.0%	1.4%	5.3%	3.1%	0.0%	2.5%	2.0%
26=Disc golf	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.3%	0.2%
27=Parent group (Mom's networking clubs)	3.8%	0.9%	1.4%	0.0%	0.0%	0.0%	1.3%	1.0%
28=Mixed martial arts	1.9%	1.9%	0.0%	0.0%	1.0%	0.0%	1.3%	1.0%
29=Other	1.9%	0.9%	1.4%	3.5%	0.0%	1.4%	1.3%	1.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 4th choice

01=Youth learn to swim programs	1.9%	2.8%	1.4%	0.0%	0.0%	2.9%	1.3%	1.5%
02=Pre-School programs	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.3%	0.2%
03=Babysitting/childcare	3.8%	0.9%	1.4%	1.8%	0.0%	0.0%	1.3%	1.2%
04=Before and after school programs	3.8%	1.9%	2.9%	0.0%	2.1%	1.4%	2.2%	2.0%
05=Youth summer camp programs	0.0%	2.8%	1.4%	1.8%	1.0%	1.4%	1.3%	1.5%
06=Youth sports programs	1.9%	1.9%	0.0%	1.8%	0.0%	0.0%	1.3%	1.0%
07=Youth fitness/wellness programs	1.9%	1.9%	1.4%	0.0%	2.1%	0.0%	1.9%	1.5%
08=Martial arts programs	0.0%	4.6%	2.9%	0.0%	0.0%	7.2%	0.9%	2.0%
09=Adult fitness/wellness programs	0.0%	3.7%	1.4%	5.3%	3.1%	1.4%	3.4%	3.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	

Q12 4th choice (Cont.)

10=Water fitness programs	5.7%	3.7%	0.0%	0.0%	0.0%	1.4%	1.6%	1.7%
11=Youth art/dance/performing arts	1.9%	3.7%	2.9%	0.0%	0.0%	4.3%	1.3%	1.7%
12=Adult art/dance/performing arts	0.0%	0.9%	1.4%	0.0%	0.0%	1.4%	0.3%	0.5%
13=Adult sports programs	0.0%	1.9%	7.2%	0.0%	2.1%	2.9%	2.2%	2.2%
14=Mature adults programs	0.0%	0.0%	1.4%	0.0%	3.1%	0.0%	1.3%	1.0%
15=Programs for individuals with disabilities	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.3%	0.2%
16=Birthday parties	5.7%	3.7%	1.4%	0.0%	1.0%	4.3%	1.9%	2.2%
17=Trips	3.8%	2.8%	2.9%	0.0%	2.1%	4.3%	1.9%	2.2%
18=Teen programs	1.9%	1.9%	0.0%	3.5%	1.0%	2.9%	1.3%	2.0%
19=Park District special events	0.0%	4.6%	4.3%	3.5%	1.0%	7.2%	1.9%	2.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	

Q12 4th choice (Cont.)

20=Nature programs	7.5%	1.9%	0.0%	1.8%	1.0%	2.9%	1.9%	2.0%
21=Adult day trips	1.9%	0.9%	0.0%	5.3%	5.2%	1.4%	2.8%	2.5%
22=Rowing/kayaking/paddleboats	1.9%	0.9%	2.9%	0.0%	1.0%	2.9%	0.9%	1.2%
23=Youth golf lessons/programs	0.0%	0.0%	1.4%	1.8%	2.1%	2.9%	0.9%	1.2%
24=Adult golf lessons/programs	0.0%	0.9%	4.3%	7.0%	1.0%	1.4%	3.1%	2.7%
25=Lacrosse	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.3%	0.2%
26=Disc golf	1.9%	0.9%	0.0%	0.0%	0.0%	0.0%	0.6%	0.5%
27=Parent group (Mom's networking clubs)	5.7%	2.8%	2.9%	0.0%	0.0%	2.9%	1.9%	2.0%
28=Mixed martial arts	3.8%	0.9%	1.4%	0.0%	0.0%	2.9%	0.6%	1.0%
29=Other	0.0%	0.9%	1.4%	3.5%	2.1%	0.0%	2.2%	1.7%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 Sum of top 4 choices

01=Youth learn to swim programs	24.5%	38.9%	18.8%	8.8%	10.4%	40.6%	16.9%	20.9%
02=Pre-School programs	15.1%	13.9%	7.2%	3.5%	2.1%	13.0%	6.9%	8.0%
03=Babysitting/childcare	15.1%	5.6%	7.2%	3.5%	1.0%	10.1%	4.7%	5.7%
04=Before and after school programs	3.8%	17.6%	15.9%	1.8%	4.2%	20.3%	7.2%	9.2%
05=Youth summer camp programs	7.5%	11.1%	15.9%	7.0%	6.3%	15.9%	7.8%	9.2%
06=Youth sports programs	11.3%	29.6%	23.2%	15.8%	8.3%	36.2%	14.1%	18.2%
07=Youth fitness/wellness programs	13.2%	10.2%	5.8%	3.5%	9.4%	10.1%	7.8%	8.5%
08=Martial arts programs	1.9%	15.7%	5.8%	5.3%	1.0%	15.9%	5.6%	7.2%
09=Adult fitness/wellness programs	34.0%	25.9%	34.8%	35.1%	31.3%	23.2%	33.8%	32.2%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q12 Sum of top 4 choices (Cont.)</u>								
10=Water fitness programs	18.9%	13.0%	11.6%	8.8%	18.8%	14.5%	13.8%	14.2%
11=Youth art/dance/performing arts	9.4%	13.0%	11.6%	3.5%	7.3%	15.9%	8.4%	9.7%
12=Adult art/dance/performing arts	5.7%	3.7%	4.3%	8.8%	5.2%	2.9%	5.6%	5.0%
13=Adult sports programs	11.3%	8.3%	14.5%	8.8%	9.4%	13.0%	9.4%	9.7%
14=Mature adults programs	5.7%	4.6%	8.7%	5.3%	20.8%	2.9%	11.9%	10.0%
15=Programs for individuals with disabilities	3.8%	2.8%	2.9%	5.3%	2.1%	0.0%	3.8%	3.0%
16=Birthday parties	7.5%	9.3%	2.9%	5.3%	3.1%	8.7%	5.3%	5.7%
17=Trips	7.5%	4.6%	7.2%	0.0%	14.6%	5.8%	7.5%	7.0%
18=Teen programs	9.4%	6.5%	10.1%	14.0%	6.3%	10.1%	8.8%	9.2%
19=Park District special events	9.4%	12.0%	8.7%	12.3%	8.3%	15.9%	9.1%	10.0%

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q12 Sum of top 4 choices (Cont.)

20=Nature programs	13.2%	6.5%	2.9%	8.8%	8.3%	10.1%	6.6%	7.2%
21=Adult day trips	7.5%	5.6%	4.3%	10.5%	12.5%	4.3%	9.4%	8.2%
22=Rowing/kayaking/paddleboats	3.8%	4.6%	7.2%	5.3%	3.1%	7.2%	4.1%	4.7%
23=Youth golf lessons/programs	1.9%	2.8%	2.9%	3.5%	5.2%	4.3%	3.8%	3.7%
24=Adult golf lessons/programs	9.4%	6.5%	8.7%	15.8%	7.3%	4.3%	10.6%	9.2%
25=Lacrosse	0.0%	0.0%	0.0%	1.8%	1.0%	0.0%	0.6%	0.5%
26=Disc golf	1.9%	1.9%	2.9%	1.8%	0.0%	0.0%	1.9%	1.5%
27=Parent group (Mom's networking clubs)	9.4%	4.6%	4.3%	0.0%	1.0%	2.9%	4.1%	3.7%
28=Mixed martial arts	5.7%	2.8%	2.9%	1.8%	1.0%	2.9%	2.8%	2.7%
29=Other	5.7%	6.5%	8.7%	14.0%	3.1%	5.8%	8.1%	7.7%
00=None chosen	17.0%	12.0%	15.9%	24.6%	31.3%	8.7%	22.5%	20.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13a Maint/cleanliness of parks

5=Very Satisfied	47.9%	41.3%	47.6%	58.0%	60.0%	42.2%	52.9%	50.4%
4=Satisfied	33.3%	44.2%	41.3%	30.0%	25.9%	37.5%	34.5%	35.6%
3=Neutral	16.7%	6.7%	6.3%	8.0%	10.6%	7.8%	9.9%	9.3%
2=Somewhat Dissatisfied	0.0%	5.8%	3.2%	4.0%	2.4%	9.4%	1.7%	3.3%
1=Very Dissatisfied	2.1%	1.9%	1.6%	0.0%	1.2%	3.1%	1.0%	1.4%

Q13b Pricing of green fees/Broughton

5=Very Satisfied	26.7%	22.2%	30.0%	15.4%	25.0%	25.0%	24.1%	24.1%
4=Satisfied	40.0%	37.0%	30.0%	34.6%	22.2%	29.2%	31.9%	31.2%
3=Neutral	20.0%	29.6%	33.3%	34.6%	41.7%	33.3%	34.5%	34.0%
2=Somewhat Dissatisfied	0.0%	7.4%	0.0%	7.7%	2.8%	0.0%	3.4%	3.5%
1=Very Dissatisfied	13.3%	3.7%	6.7%	7.7%	8.3%	12.5%	6.0%	7.1%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	<u>Number of years lived in the Bolingbrook Park District</u>					<u>Q21 Are you of Hispanic/Latino ancestry</u>		<u>Total</u>
	<u>5 years or less</u> 1	<u>6-10 years</u> 2	<u>11-15 years</u> 3	<u>16-20 years</u> 4	<u>Over 20 years</u> 5	<u>Yes</u> 1	<u>No</u> 2	
<u>Q13c Accessibility of walk/bike paths</u>								
5=Very Satisfied	59.0%	34.5%	44.1%	46.5%	46.6%	35.1%	45.6%	43.7%
4=Satisfied	20.5%	40.5%	28.8%	32.6%	27.4%	42.1%	29.0%	31.2%
3=Neutral	7.7%	21.4%	18.6%	14.0%	17.8%	14.0%	18.1%	17.4%
2=Somewhat Dissatisfied	10.3%	2.4%	6.8%	7.0%	6.8%	5.3%	6.5%	6.4%
1=Very Dissatisfied	2.6%	1.2%	1.7%	0.0%	1.4%	3.5%	0.8%	1.3%
<u>Q13d Pricing of aquatic parks</u>								
5=Very Satisfied	44.4%	23.7%	13.8%	13.5%	23.8%	23.0%	23.6%	23.3%
4=Satisfied	27.8%	39.8%	31.0%	27.0%	23.8%	34.4%	31.3%	31.2%
3=Neutral	22.2%	16.1%	27.6%	35.1%	30.2%	23.0%	24.5%	24.6%
2=Somewhat Dissatisfied	2.8%	18.3%	13.8%	13.5%	15.9%	14.8%	14.6%	14.3%
1=Very Dissatisfied	2.8%	2.2%	13.8%	10.8%	6.3%	4.9%	6.0%	6.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

	<u>Number of years lived in the Bolingbrook Park District</u>					<u>Q21 Are you of Hispanic/Latino ancestry</u>		<u>Total</u>
	<u>5 years or less</u>	<u>6-10 years</u>	<u>11-15 years</u>	<u>16-20 years</u>	<u>Over 20 years</u>	<u>Yes</u>	<u>No</u>	
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>1</u>	<u>2</u>	
<u>Q13e Quality of outdoor athletic fields</u>								
5=Very Satisfied	44.4%	40.3%	35.3%	36.8%	35.8%	30.2%	40.2%	38.3%
4=Satisfied	38.9%	31.2%	43.1%	34.2%	34.0%	39.6%	34.9%	35.3%
3=Neutral	13.9%	23.4%	21.6%	23.7%	22.6%	22.6%	21.5%	22.2%
2=Somewhat Dissatisfied	0.0%	3.9%	0.0%	2.6%	3.8%	5.7%	1.4%	2.3%
1=Very Dissatisfied	2.8%	1.3%	0.0%	2.6%	3.8%	1.9%	1.9%	1.9%
<u>Q13f Quality of indoor athletic fields</u>								
5=Very Satisfied	44.8%	36.0%	43.1%	31.3%	43.4%	31.9%	41.0%	38.9%
4=Satisfied	34.5%	33.3%	27.5%	31.3%	32.1%	31.9%	31.5%	31.3%
3=Neutral	17.2%	25.3%	25.5%	31.3%	18.9%	25.5%	23.5%	24.2%
2=Somewhat Dissatisfied	0.0%	5.3%	3.9%	6.3%	3.8%	10.6%	3.0%	4.8%
1=Very Dissatisfied	3.4%	0.0%	0.0%	0.0%	1.9%	0.0%	1.0%	0.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13g Condition of PD soccer fields

5=Very Satisfied	48.3%	36.8%	50.0%	38.5%	38.5%	37.5%	42.7%	40.9%
4=Satisfied	34.5%	29.8%	25.0%	34.6%	35.9%	27.5%	34.0%	32.1%
3=Neutral	10.3%	29.8%	22.2%	26.9%	20.5%	27.5%	20.7%	23.3%
2=Somewhat Dissatisfied	6.9%	3.5%	0.0%	0.0%	2.6%	5.0%	2.0%	2.6%
1=Very Dissatisfied	0.0%	0.0%	2.8%	0.0%	2.6%	2.5%	0.7%	1.0%

Q13h Condition of PD baseball/softball

5=Very Satisfied	41.4%	42.1%	44.4%	38.9%	38.3%	38.5%	41.5%	40.8%
4=Satisfied	37.9%	28.1%	27.8%	30.6%	38.3%	35.9%	32.2%	33.2%
3=Neutral	17.2%	24.6%	27.8%	25.0%	14.9%	17.9%	22.2%	21.3%
2=Somewhat Dissatisfied	3.4%	1.8%	0.0%	2.8%	4.3%	0.0%	2.9%	2.4%
1=Very Dissatisfied	0.0%	3.5%	0.0%	2.8%	4.3%	7.7%	1.2%	2.4%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13i Park District youth programs

5=Very Satisfied	51.7%	35.6%	41.9%	40.7%	33.3%	35.3%	40.7%	39.0%
4=Satisfied	27.6%	42.5%	32.6%	29.6%	35.4%	27.5%	36.2%	34.2%
3=Neutral	13.8%	13.7%	23.3%	18.5%	27.1%	29.4%	17.5%	19.9%
2=Somewhat Dissatisfied	6.9%	8.2%	2.3%	11.1%	0.0%	7.8%	4.5%	6.1%
1=Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	1.1%	0.9%

Q13j Park District adult programs

5=Very Satisfied	34.6%	28.3%	27.9%	21.4%	28.8%	31.0%	28.6%	28.5%
4=Satisfied	42.3%	30.0%	27.9%	46.4%	30.5%	26.2%	34.6%	32.9%
3=Neutral	15.4%	31.7%	34.9%	21.4%	28.8%	33.3%	26.4%	27.6%
2=Somewhat Dissatisfied	7.7%	8.3%	9.3%	10.7%	6.8%	9.5%	8.2%	9.2%
1=Very Dissatisfied	0.0%	1.7%	0.0%	0.0%	5.1%	0.0%	2.2%	1.8%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13k Quality of nature conserv areas

5=Very Satisfied	41.4%	43.1%	34.7%	27.3%	50.0%	31.1%	44.7%	41.8%
4=Satisfied	41.4%	29.2%	36.7%	51.5%	28.1%	40.0%	33.0%	34.8%
3=Neutral	17.2%	26.4%	24.5%	18.2%	18.8%	26.7%	19.9%	21.1%
2=Somewhat Dissatisfied	0.0%	1.4%	2.0%	3.0%	1.6%	2.2%	1.5%	1.6%
1=Very Dissatisfied	0.0%	0.0%	2.0%	0.0%	1.6%	0.0%	1.0%	0.8%

Q13l Other Bolingbrook programs

5=Very Satisfied	52.4%	26.4%	27.0%	11.8%	36.4%	24.3%	32.4%	30.2%
4=Satisfied	38.1%	30.2%	32.4%	58.8%	25.0%	32.4%	33.8%	33.5%
3=Neutral	4.8%	39.6%	32.4%	29.4%	27.3%	37.8%	28.1%	30.2%
2=Somewhat Dissatisfied	4.8%	3.8%	5.4%	0.0%	4.5%	5.4%	2.9%	3.9%
1=Very Dissatisfied	0.0%	0.0%	2.7%	0.0%	6.8%	0.0%	2.9%	2.2%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13m Avail info about Bolingbrook pgms

5=Very Satisfied	46.7%	25.0%	32.8%	29.8%	46.3%	29.2%	35.9%	34.9%
4=Satisfied	22.2%	42.7%	34.5%	51.1%	28.8%	36.9%	36.3%	35.8%
3=Neutral	22.2%	26.0%	24.1%	14.9%	10.0%	21.5%	18.9%	19.6%
2=Somewhat Dissatisfied	4.4%	5.2%	8.6%	2.1%	13.8%	9.2%	7.8%	7.9%
1=Very Dissatisfied	4.4%	1.0%	0.0%	2.1%	1.3%	3.1%	1.1%	1.8%

Q13n Ease of registering for programs

5=Very Satisfied	50.0%	34.8%	49.2%	33.3%	46.4%	44.1%	41.2%	41.6%
4=Satisfied	28.9%	38.0%	23.7%	45.2%	27.5%	32.2%	33.2%	33.0%
3=Neutral	15.8%	21.7%	15.3%	19.0%	18.8%	16.9%	18.8%	18.4%
2=Somewhat Dissatisfied	0.0%	5.4%	10.2%	2.4%	4.3%	5.1%	5.2%	5.4%
1=Very Dissatisfied	5.3%	0.0%	1.7%	0.0%	2.9%	1.7%	1.6%	1.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13o Quality of programs for 55+

5=Very Satisfied	36.8%	20.8%	33.3%	15.0%	32.1%	27.3%	29.4%	28.7%
4=Satisfied	26.3%	16.7%	33.3%	40.0%	19.6%	31.8%	23.8%	24.7%
3=Neutral	21.1%	45.8%	12.5%	35.0%	28.6%	36.4%	27.8%	28.7%
2=Somewhat Dissatisfied	5.3%	8.3%	16.7%	10.0%	8.9%	4.5%	9.5%	10.0%
1=Very Dissatisfied	10.5%	8.3%	4.2%	0.0%	10.7%	0.0%	9.5%	8.0%

Q13p Usefulness of PD website

5=Very Satisfied	51.3%	20.0%	32.0%	18.4%	26.7%	30.2%	28.1%	28.2%
4=Satisfied	25.6%	40.0%	26.0%	50.0%	35.0%	34.0%	35.7%	35.0%
3=Neutral	12.8%	22.5%	26.0%	28.9%	26.7%	28.3%	22.2%	23.9%
2=Somewhat Dissatisfied	10.3%	13.8%	12.0%	2.6%	6.7%	5.7%	10.0%	9.3%
1=Very Dissatisfied	0.0%	3.8%	4.0%	0.0%	5.0%	1.9%	4.1%	3.6%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.(Without Don't Know)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q13q Pricing of rec programs

5=Very Satisfied	35.1%	18.3%	16.4%	16.3%	16.9%	14.3%	20.4%	18.8%
4=Satisfied	35.1%	38.7%	29.5%	39.5%	32.4%	46.0%	33.2%	35.6%
3=Neutral	16.2%	22.6%	27.9%	25.6%	23.9%	22.2%	24.0%	23.4%
2=Somewhat Dissatisfied	8.1%	15.1%	13.1%	11.6%	19.7%	7.9%	16.0%	14.4%
1=Very Dissatisfied	5.4%	5.4%	13.1%	7.0%	7.0%	9.5%	6.4%	7.8%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q14 Two should receive most attention

A=Maintenance AND cleanliness of parks	15.1%	11.1%	8.7%	17.5%	10.4%	20.3%	10.3%	12.0%
B=Pricing of green fees at Broughton Ridge Golf Course	5.7%	1.9%	1.4%	5.3%	5.2%	0.0%	4.7%	4.0%
C=Accessibility of walking/biking trails	5.7%	6.5%	7.2%	7.0%	4.2%	5.8%	5.9%	5.7%
D=Pricing of indoor/outdoor aquatic parks	0.0%	12.0%	7.2%	8.8%	3.1%	5.8%	6.9%	6.7%
E=Quality of outdoor athletic fields	0.0%	2.8%	2.9%	0.0%	2.1%	2.9%	1.6%	1.7%
F=Quality of indoor athletic facilities	0.0%	0.9%	1.4%	1.8%	1.0%	0.0%	1.3%	1.0%
G=Condition of Park District soccer fields	5.7%	0.0%	4.3%	3.5%	2.1%	2.9%	2.5%	2.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 Two should receive most attention (Cont.)

H=Condition of Park District baseball/ softball fields	0.0%	1.9%	2.9%	1.8%	2.1%	4.3%	1.3%	1.7%
I=The Park District youth programs	5.7%	6.5%	7.2%	1.8%	2.1%	7.2%	4.1%	4.5%
J=The Park District adult programs	7.5%	3.7%	0.0%	0.0%	5.2%	2.9%	3.8%	3.5%
K=Quality of nature conservation areas	3.8%	2.8%	1.4%	1.8%	1.0%	0.0%	2.8%	2.2%
L=Other Bolingbrook programs	0.0%	1.9%	2.9%	1.8%	2.1%	1.4%	1.9%	1.7%
M=Availability of information about programs and facilities	0.0%	5.6%	4.3%	0.0%	3.1%	7.2%	2.2%	3.0%
N=Ease of registering for programs	1.9%	1.9%	1.4%	0.0%	2.1%	1.4%	1.6%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 Two should receive most attention (Cont.)

O=Programs/facilities for adults 55 years of age and older	1.9%	2.8%	7.2%	3.5%	5.2%	1.4%	4.7%	4.0%
P=Usefulness of Park District website	7.5%	5.6%	4.3%	1.8%	0.0%	4.3%	3.8%	3.7%
Q=Pricing of recreation programs	13.2%	9.3%	13.0%	19.3%	10.4%	14.5%	11.6%	12.0%
Z=None chosen	26.4%	23.1%	21.7%	24.6%	38.5%	17.4%	29.4%	28.4%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 2nd choice

A=Maintenance AND cleanliness of parks	1.9%	6.5%	5.8%	1.8%	2.1%	7.2%	3.1%	3.7%
B=Pricing of green fees at Broughton Ridge Golf Course	5.7%	0.0%	0.0%	5.3%	2.1%	0.0%	2.8%	2.2%
C=Accessibility of walking/biking trails	5.7%	5.6%	1.4%	5.3%	2.1%	7.2%	3.4%	4.0%
D=Pricing of indoor/outdoor aquatic parks	5.7%	4.6%	4.3%	7.0%	4.2%	1.4%	5.6%	5.0%
E=Quality of outdoor athletic fields	3.8%	1.9%	1.4%	3.5%	2.1%	1.4%	2.8%	2.5%
F=Quality of indoor athletic facilities	1.9%	1.9%	2.9%	3.5%	2.1%	0.0%	2.8%	2.2%
G=Condition of Park District soccer fields	1.9%	2.8%	2.9%	0.0%	0.0%	2.9%	0.9%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q14 2nd choice (Cont.)

H=Condition of Park District baseball/ softball fields	3.8%	0.9%	0.0%	1.8%	3.1%	1.4%	1.9%	1.7%
I=The Park District youth programs	3.8%	7.4%	4.3%	5.3%	1.0%	13.0%	2.8%	4.5%
J=The Park District adult programs	3.8%	3.7%	7.2%	8.8%	3.1%	4.3%	5.0%	4.7%
K=Quality of nature conservation areas	5.7%	4.6%	4.3%	1.8%	6.3%	5.8%	4.4%	4.5%
L=Other Bolingbrook programs	1.9%	1.9%	4.3%	1.8%	4.2%	2.9%	3.4%	3.2%
M=Availability of information about programs and facilities	9.4%	6.5%	2.9%	1.8%	3.1%	4.3%	4.7%	4.5%
N=Ease of registering for programs	0.0%	2.8%	1.4%	1.8%	1.0%	2.9%	1.3%	1.5%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 2nd choice (Cont.)

O=Programs/facilities for adults 55 years of age and older	1.9%	3.7%	4.3%	3.5%	7.3%	1.4%	5.3%	4.5%
P=Usefulness of Park District website	0.0%	3.7%	1.4%	3.5%	3.1%	5.8%	1.9%	2.5%
Q=Pricing of recreation programs	9.4%	7.4%	15.9%	1.8%	7.3%	11.6%	7.2%	8.2%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 Sum of top 2 choices

A=Maintenance AND cleanliness of parks	17.0%	17.6%	14.5%	19.3%	12.5%	27.5%	13.4%	15.7%
B=Pricing of green fees at Broughton Ridge Golf Course	11.3%	1.9%	1.4%	10.5%	7.3%	0.0%	7.5%	6.2%
C=Accessibility of walking/biking trails	11.3%	12.0%	8.7%	12.3%	6.3%	13.0%	9.4%	9.7%
D=Pricing of indoor/outdoor aquatic parks	5.7%	16.7%	11.6%	15.8%	7.3%	7.2%	12.5%	11.7%
E=Quality of outdoor athletic fields	3.8%	4.6%	4.3%	3.5%	4.2%	4.3%	4.4%	4.2%
F=Quality of indoor athletic facilities	1.9%	2.8%	4.3%	5.3%	3.1%	0.0%	4.1%	3.2%
G=Condition of Park District soccer fields	7.5%	2.8%	7.2%	3.5%	2.1%	5.8%	3.4%	4.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 Sum of top 2 choices (Cont.)

H=Condition of Park District baseball/ softball fields	3.8%	2.8%	2.9%	3.5%	5.2%	5.8%	3.1%	3.5%
I=The Park District youth programs	9.4%	13.9%	11.6%	7.0%	3.1%	20.3%	6.9%	9.0%
J=The Park District adult programs	11.3%	7.4%	7.2%	8.8%	8.3%	7.2%	8.8%	8.2%
K=Quality of nature conservation areas	9.4%	7.4%	5.8%	3.5%	7.3%	5.8%	7.2%	6.7%
L=Other Bolingbrook programs	1.9%	3.7%	7.2%	3.5%	6.3%	4.3%	5.3%	5.0%
M=Availability of information about programs and facilities	9.4%	12.0%	7.2%	1.8%	6.3%	11.6%	6.9%	7.5%
N=Ease of registering for programs	1.9%	4.6%	2.9%	1.8%	3.1%	4.3%	2.8%	3.0%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
1	2	3	4	5	1	2	

Q14 Sum of top 2 choices (Cont.)

O=Programs/facilities for adults 55 years of age and older	3.8%	6.5%	11.6%	7.0%	12.5%	2.9%	10.0%	8.5%
P=Usefulness of Park District website	7.5%	9.3%	5.8%	5.3%	3.1%	10.1%	5.6%	6.2%
Q=Pricing of recreation programs	22.6%	16.7%	29.0%	21.1%	17.7%	26.1%	18.8%	20.2%
Z=None chosen	26.4%	23.1%	21.7%	24.6%	38.5%	17.4%	29.4%	28.4%

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q15 Do you think tax amt is

3=Too high	5.7%	6.5%	14.5%	10.5%	17.7%	8.7%	11.6%	11.2%
2=Reasonable	71.7%	65.7%	68.1%	68.4%	68.8%	65.2%	69.4%	67.8%
1=Too low	17.0%	18.5%	17.4%	3.5%	9.4%	18.8%	12.5%	13.7%
9=Don't Know	5.7%	9.3%	0.0%	17.5%	4.2%	7.2%	6.6%	7.2%

Q17. What is your age?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q17 What is your age

1=Under 35	35.8%	19.4%	11.6%	8.9%	4.2%	21.7%	14.1%	15.3%
2=35-44	37.7%	53.7%	42.0%	16.1%	7.3%	53.6%	28.5%	32.5%
3=45-54	9.4%	13.9%	27.5%	42.9%	33.3%	17.4%	25.1%	24.5%
4=55-64	13.2%	11.1%	14.5%	21.4%	27.1%	5.8%	20.1%	17.8%
5=65+	3.8%	1.9%	4.3%	10.7%	28.1%	1.4%	12.2%	10.0%

Q18. Your gender:

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q18 Your gender

1=Male	49.1%	43.5%	33.3%	47.4%	44.8%	44.9%	42.8%	43.6%
2=Female	50.9%	56.5%	66.7%	52.6%	55.2%	55.1%	57.2%	56.4%

Q19. How long have you lived in the Bolingbrook Park District?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q19 How long lived in BPD

1=under 5 years	100.0%	0.0%	0.0%	0.0%	0.0%	9.4%	14.5%	13.8%
2=6-10 years	0.0%	100.0%	0.0%	0.0%	0.0%	46.9%	25.1%	28.2%
3=11-15 years	0.0%	0.0%	100.0%	0.0%	0.0%	21.9%	17.4%	18.0%
4=16-20 years	0.0%	0.0%	0.0%	100.0%	0.0%	7.8%	15.8%	14.9%
5=Over 20 years	0.0%	0.0%	0.0%	0.0%	100.0%	14.1%	27.3%	25.1%

Q20. What is your household income?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q20 What is your household income

1=Under \$25,000	5.7%	0.9%	2.9%	3.5%	7.3%	4.3%	4.1%	4.2%
2=\$25K-\$49,999	17.0%	13.9%	11.6%	7.0%	14.6%	18.8%	11.3%	12.5%
3=\$50K-\$74,999	18.9%	8.3%	24.6%	15.8%	21.9%	13.0%	18.8%	17.2%
4=\$75K-\$99,999	20.8%	21.3%	18.8%	14.0%	15.6%	24.6%	16.6%	18.0%
5=\$100K-\$149,999	18.9%	28.7%	17.4%	31.6%	16.7%	24.6%	23.4%	22.9%
6=\$150K-\$199,999	9.4%	9.3%	5.8%	10.5%	5.2%	1.4%	9.4%	7.7%
7=\$200K and over	1.9%	2.8%	5.8%	1.8%	3.1%	0.0%	3.8%	3.0%
9=Not provided	7.5%	14.8%	13.0%	15.8%	15.6%	13.0%	12.8%	14.5%

Q21. Are you or members of your household of Hispanic or Latin ancestry?

N=401

	Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
	5 years or less	6-10 years	11-15 years	16-20 years	Over 20 years	Yes	No	
	1	2	3	4	5	1	2	
<u>Q21 Are you of Hispanic/Latino ancestry</u>								
1=Yes	11.8%	27.8%	20.6%	9.3%	9.6%	100.0%	0.0%	17.7%
2=No	88.2%	72.2%	79.4%	90.7%	90.4%	0.0%	100.0%	82.3%

Q22. Which of the following best describes your race?

N=401

Number of years lived in the Bolingbrook Park District					Q21 Are you of Hispanic/Latino ancestry		Total
5 years or less 1	6-10 years 2	11-15 years 3	16-20 years 4	Over 20 years 5	Yes 1	No 2	

Q22 Which best describes your race

1=White/Caucasian	62.3%	47.2%	53.6%	68.4%	82.3%	40.6%	68.4%	61.6%
2=African American/Black	18.9%	17.6%	18.8%	24.6%	10.4%	7.2%	20.0%	17.2%
3=Asian	15.1%	21.3%	13.0%	7.0%	4.2%	2.9%	14.7%	12.2%
4=Native American	1.9%	0.0%	0.0%	0.0%	3.1%	2.9%	0.9%	1.2%
5=Other	0.0%	8.3%	2.9%	1.8%	0.0%	15.9%	0.3%	3.0%
9=Not provided	5.7%	4.6%	5.8%	5.3%	2.1%	11.6%	0.9%	5.7%

Section 8:
Tabular Data

Q1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

Q1 Visited BPD parks last 12 months	Number	Percent
1=Yes	311	77.6 %
2=No	90	22.4 %
Total	401	100.0 %

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

Q1a Rate overall value received	Number	Percent
1=Very Dissatisfied	2	0.6 %
2=Somewhat Dissatisfied	9	2.9 %
3=Neutral	22	7.1 %
4=Satisfied	94	30.2 %
5=Very Satisfied	179	57.6 %
9=Did not use	5	1.6 %
Total	311	100.0 %

Q1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the parks you indicated you use in Question #1.

Excluding "Did not use"

Q1a Rate overall value received	Number	Percent
1=Very Dissatisfied	2	0.7 %
2=Somewhat Dissatisfied	9	2.9 %
3=Neutral	22	7.2 %
4=Satisfied	94	30.7 %
5=Very Satisfied	179	58.5 %
Total	306	100.0 %

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.

(N=401)

	Never 1	1-9 times 2	10-24 times 3	25-49 times 4	50+ times 5	Don't Know 9
Q2a Pelican Harbor Indoor Aquatic	44.9%	33.3%	11.3%	4.0%	4.0%	2.5%
Q2b Pelican Harbor Outdoor Aquatic Park	44.6%	33.8%	10.3%	3.8%	2.8%	4.8%
Q2c LifeStyles Fitness/Spa (Annerino)	71.2%	11.6%	6.6%	3.5%	2.3%	4.8%
Q2d LifeStyles Fitness/Spa (Bolingbrook)	66.0%	14.9%	5.0%	3.5%	6.3%	4.3%
Q2e Boughton Ridge Golf Course	71.7%	18.7%	3.3%	0.8%	0.3%	5.3%
Q2f Ashbury's at Boughton Ridge GC	65.8%	21.8%	4.1%	1.8%	1.3%	5.3%
Q2g Hidden Oaks Nature Center	55.9%	31.1%	5.8%	0.8%	1.5%	4.8%
Q2h Hidden Lakes Historic Trout Farm	55.7%	29.4%	6.6%	1.5%	1.3%	5.6%
Q2i Parks	25.7%	26.4%	18.9%	11.1%	13.4%	4.5%
Q2j Nature trails	52.8%	22.7%	10.4%	5.8%	3.5%	4.8%
Q2k Skate parks	82.1%	7.6%	2.3%	0.5%	1.3%	6.3%
Q2l Tennis courts	81.1%	9.6%	3.0%	1.3%	0.0%	5.1%

Q2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.(Without Don't Know)

Excluding “Don’t know”

(N=401)

	Never 1	1-9 times 2	10-24 times 3	25-49 times 4	50+ times 5
Q2a Pelican Harbor Indoor Aquatic	46.0%	34.2%	11.6%	4.1%	4.1%
Q2b Pelican Harbor Outdoor Aquatic Park	46.8%	35.5%	10.8%	3.9%	2.9%
Q2c LifeStyles Fitness/Spa (Annerino)	74.8%	12.2%	6.9%	3.7%	2.4%
Q2d LifeStyles Fitness/Spa (Bolingbrook)	68.9%	15.5%	5.3%	3.7%	6.6%
Q2e Boughton Ridge Golf Course	75.7%	19.7%	3.5%	0.8%	0.3%
Q2f Ashbury's at Boughton Ridge GC	69.5%	23.0%	4.3%	1.9%	1.3%
Q2g Hidden Oaks Nature Center	58.8%	32.7%	6.1%	0.8%	1.6%
Q2h Hidden Lakes Historic Trout Farm	59.0%	31.1%	7.0%	1.6%	1.3%
Q2i Parks	26.9%	27.7%	19.8%	11.6%	14.0%
Q2j Nature trails	55.4%	23.9%	10.9%	6.1%	3.7%
Q2k Skate parks	87.6%	8.1%	2.4%	0.5%	1.3%
Q2l Tennis courts	85.4%	10.1%	3.2%	1.3%	0.0%

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

<u>Q3 Participated in rec pgms last 12 mos</u>	<u>Number</u>	<u>Percent</u>
1=Yes	188	46.9 %
2=No	211	52.6 %
9=Not provided	2	0.5 %
Total	401	100.0 %

Q3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

Excluding "Not provided"

<u>Q3 Participated in rec pgms last 12 mos</u>	<u>Number</u>	<u>Percent</u>
1=Yes	188	47.1 %
2=No	211	52.9 %
Total	399	100.0 %

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

<u>Q3a Approx how many different programs</u>	<u>Number</u>	<u>Percent</u>
1=1 program	52	27.7 %
2=2 to 3 programs	74	39.4 %
3=4 to 6 programs	42	22.3 %
4=7 to 10 programs	5	2.7 %
5=11 and more programs	11	5.9 %
9=Did not use	4	2.1 %
Total	188	100.0 %

Q3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

Excluding "Did not use"

<u>Q3a Approx how many different programs</u>	<u>Number</u>	<u>Percent</u>
1=1 program	52	28.3 %
2=2 to 3 programs	74	40.2 %
3=4 to 6 programs	42	22.8 %
4=7 to 10 programs	5	2.7 %
5=11 and more programs	11	6.0 %
Total	184	100.0 %

Q3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

<u>Q3b Three primary reasons participated</u>	<u>Number</u>	<u>Percent</u>
00=None chosen	2	1.1 %
01=Instructor knowledge	35	18.6 %
02=Location of the program	97	51.6 %
03=Quality of the program	63	33.5 %
04=Fees charged for the class	65	34.6 %
05=Ease of registration	23	12.2 %
06=Program cost	7	3.7 %
07=Student-to-staff ratio	60	31.9 %
08=Times the program is offered	29	15.4 %
09=Friends participate in the program	46	24.5 %
10=Day of week the program is offered	23	12.2 %
11=Cleanliness of facility where program is offered	12	6.4 %
12=Safety of facility where program is offered	59	31.4 %
13=Program appeal	13	6.9 %
14=Other	17	9.0 %
Total	551	

Q3b. Other

<u>Q3b Other</u>	<u>Number</u>
BIRTHDAYS	1
CHILDCARE CONCURRENT W/PROGRAM	1
CHILDREN ENJOY IT	2
IN DANCE FORCE	1
INTEREST	1
IT'S FREE	1
LONG TIME MEMBERS	1
LOVE TO DANCE	1
LOVES TO FISH	1
MORE SUNDAY AM CLASSES	1
PROGRAM IS FREE	1
SUPPORTING THE LOCAL PARK DISTRICT	1
TYPE OF PROGRAM	1

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

Q3c Rate satisfaction with programs	Number	Percent
1=Very Dissatisfied	6	3.2 %
2=Somewhat Dissatisfied	2	1.1 %
3=Neutral	15	8.0 %
4=Satisfied	59	31.4 %
5=Very Satisfied	105	55.9 %
9=Not provided	1	0.5 %
Total	188	100.0 %

Q3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Bolingbrook Park District programs you participate in.

Excluding "Not provided"

Q3c Rate satisfaction with programs	Number	Percent
1=Very Dissatisfied	6	3.2 %
2=Somewhat Dissatisfied	2	1.1 %
3=Neutral	15	8.0 %
4=Satisfied	59	31.6 %
5=Very Satisfied	105	56.1 %
Total	187	100.0 %

Q4. Please check the THREE age groups for whom you feel it is most important to offer additional programs.

Q4 Three age groups most important	Number	Percent
1=Children (1 month to 4 years old)	76	19.0 %
2=Children (5-9 years old)	147	36.7 %
3=Children (10-12 years old)	158	39.4 %
4=Teenagers (13-17 years old)	185	46.1 %
5=Young adults (18-24 years old)	86	21.4 %
6=Adults (25-55 years old)	149	37.2 %
7=Adults 55 years and over	134	33.4 %
9=Not provided	80	20.0 %
Total	1015	

Q5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

Q5 Ways you learn about programs	Number	Percent
00=None chosen	8	2.0 %
01=Newspaper	89	22.2 %
02=Friends	126	31.4 %
03=Word of mouth	108	26.9 %
04=School Virtual Backpack	11	2.7 %
05=E-mail	67	16.7 %
06=Park District brochure	316	78.8 %
07=Portable signs	71	17.7 %
08=Park District website	129	32.2 %
09=Social media (Facebook, Twitter)	29	7.2 %
10=Direct mail	127	31.7 %
11=Flyers	81	20.2 %
12=Signs in facilities	72	18.0 %
13=Electronic marquee	48	12.0 %
14=Other	18	4.5 %
Total	1300	

Q5. Other

Q5 Other	Number
ACTIVITIES BOOKED THROUGH THE PARK DISTRICT	1
BILL AND STREET SIGNS	1
BOLINGBROOK PATCH	1
BILLBOARDS	1
CATALOG AND WEBSITE	1
DRIVING PAST FACILITIES	1
EMAIL	1
FITNESS INSTRUCTORS	1
GO DIRECTLY TO THE RECEPTION ON LOCATION	1
INSURANCE	1
MAGAZINES	1
ONSITE	1
SUMMER CONCERTS	1
SUMMER/WINTER GUIDES	1
WALK IN	2

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

Q6 Three ways prefer to receive info	Number	Percent
01=Newspaper	28	7.0 %
02=Friends	12	3.0 %
03=Word of mouth	4	1.0 %
04=School Virtual Backpack	2	0.5 %
05=E-mail	61	15.2 %
06=Park District brochure	170	42.4 %
07=Portable signs	4	1.0 %
08=Park District website	16	4.0 %
09=Social media (Facebook, Twitter)	6	1.5 %
10=Direct mail	59	14.7 %
11=Flyers	12	3.0 %
13=Electronic marquee	3	0.7 %
14=Other	3	0.7 %
00=None chosen	21	5.2 %
Total	401	100.0 %

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

Q6 2nd choice	Number	Percent
01=Newspaper	20	5.0 %
02=Friends	8	2.0 %
03=Word of mouth	13	3.2 %
04=School Virtual Backpack	4	1.0 %
05=E-mail	47	11.7 %
06=Park District brochure	62	15.5 %
07=Portable signs	19	4.7 %
08=Park District website	57	14.2 %
09=Social media (Facebook, Twitter)	18	4.5 %
10=Direct mail	41	10.2 %
11=Flyers	24	6.0 %
12=Signs in facilities	7	1.7 %
13=Electronic marquee	5	1.2 %
14=Other	4	1.0 %
00=None chosen	72	18.0 %
Total	401	100.0 %

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

Q6 3rd choice	Number	Percent
01=Newspaper	18	4.5 %
02=Friends	11	2.7 %
03=Word of mouth	8	2.0 %
04=School Virtual Backpack	7	1.7 %
05=E-mail	31	7.7 %
06=Park District brochure	24	6.0 %
07=Portable signs	17	4.2 %
08=Park District website	57	14.2 %
09=Social media (Facebook, Twitter)	14	3.5 %
10=Direct mail	26	6.5 %
11=Flyers	32	8.0 %
12=Signs in facilities	16	4.0 %
13=Electronic marquee	16	4.0 %
00=None chosen	124	30.9 %
Total	401	100.0 %

Q6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future?

Sum of top 3 choices

Q6 Sum of top 3 choices	Number	Percent
01=Newspaper	66	16.5 %
02=Friends	31	7.7 %
03=Word of mouth	25	6.2 %
04=School Virtual Backpack	13	3.2 %
05=E-mail	139	34.7 %
06=Park District brochure	256	63.8 %
07=Portable signs	40	10.0 %
08=Park District website	130	32.4 %
09=Social media (Facebook, Twitter)	38	9.5 %
10=Direct mail	126	31.4 %
11=Flyers	68	17.0 %
12=Signs in facilities	23	5.7 %
13=Electronic marquee	24	6.0 %
14=Other	7	1.7 %
00=None chosen	94	23.4 %
Total	1080	

Q7. Is the frequency of communication you receive from the Bolingbrook Park

<u>Q7 Is the freq of comm from the PD</u>	<u>Number</u>	<u>Percent</u>
1=Too much	9	2.2 %
2=Just right	264	65.8 %
3=Too little	89	22.2 %
4=Not sure	35	8.7 %
9=Not provided	4	1.0 %
Total	401	100.0 %

Q7. Is the frequency of communication you receive from the Bolingbrook Park

Excluding "Not provided"

<u>Q7 Is the freq of comm from the PD</u>	<u>Number</u>	<u>Percent</u>
1=Too much	9	2.3 %
2=Just right	264	66.5 %
3=Too little	89	22.4 %
4=Not sure	35	8.8 %
Total	397	100.0 %

Q8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

<u>Q8 Check all organizations used for rec</u>	<u>Number</u>	<u>Percent</u>
01=Private or public schools	107	26.7 %
02=Churches	93	23.2 %
03=Youth sports organizations	84	20.9 %
04=County Forest Preserve District	61	15.2 %
05=Bolingbrook Park District	226	56.4 %
06=YMCA	10	2.5 %
07=Private instruction (dance/martial arts/etc.)	76	19.0 %
08=Neighboring park districts	72	18.0 %
09=Homeowners associations/apt. complexes	36	9.0 %
10=Private clubs (tennis, health & fitness)	56	14.0 %
11=Other	19	4.7 %
12=None, do not use any organizations	84	20.9 %
Total	924	

Q8. Other

<u>Q8 Other</u>	<u>Number</u>
ASSISTANCE FOR SENIORS	1
BIKING	1
BIRTHDAYS AND ROCK CLIMBING	1
FIREHOUSE FOR GIRL SCOUTS	1
FITNESS CLUB	1
GIRL SCOUTS	1
HIDDEN LAKE	1
HOME	1
IL SHOTOKAN KARATE CLUB	1
JUNIOR COLLEGE	1
LIBRARY	1
LIFETIME GYM	1
LILY CASHE SITE	1
LOCAL ICE SKATING RIVER	1
MORTON ADVENTURE	1
OPEN GYM	1
PARKS	1
POOL	1
ROCKET ICE SKATING AND HOCKEY	1
SPINAL CORD INJURY	1
ZOO-MUSEUMS	1

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

<i>Q9 Ages 0-17 years</i> Agency used most	Number	Percent
01=Private or public schools	43	10.7 %
02=Churches	16	4.0 %
03=Youth sports organizations	32	8.0 %
04=County Forest Preserve District	2	0.5 %
05=Bolingbrook Park District	81	20.2 %
06=YMCA	2	0.5 %
07=Private instruction (dance/martial arts/etc.)	15	3.7 %
08=Neighboring park districts	5	1.2 %
09=Homeowners associations/apt. complexes	1	0.2 %
10=Private clubs (tennis, health & fitness)	4	1.0 %
11=Other	4	1.0 %
12=None, do not use any organizations	58	14.5 %
00=None that age	117	29.2 %
99=None chosen	21	5.2 %
Total	401	100.0 %

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17

<i>Q9 2nd choice Ages 0-17 years</i>	Number	Percent
01=Private or public schools	23	5.7 %
02=Churches	13	3.2 %
03=Youth sports organizations	22	5.5 %
04=County Forest Preserve District	6	1.5 %
05=Bolingbrook Park District	29	7.2 %
06=YMCA	7	1.7 %
07=Private instruction (dance/martial arts/etc.)	15	3.7 %
08=Neighboring park districts	7	1.7 %
09=Homeowners associations/apt. complexes	4	1.0 %
10=Private clubs (tennis, health & fitness)	7	1.7 %
11=Other	4	1.0 %
12=None, do not use any organizations	42	10.5 %
00=None that age	117	29.2 %
99=None chosen	105	26.2 %
Total	401	100.0 %

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 0-17 Both agencies

Sum of top 2 choices

<i>Q9 Ages 0-17 years</i> (Sum of top 2 choices)	Number	Percent
01=Private or public schools	66	16.5 %
02=Churches	29	7.2 %
03=Youth sports organizations	54	13.5 %
04=County Forest Preserve District	8	2.0 %
05=Bolingbrook Park District	110	27.4 %
06=YMCA	9	2.2 %
07=Private instruction (dance/martial arts/etc.)	30	7.5 %
08=Neighboring park districts	12	3.0 %
09=Homeowners associations/apt. complexes	5	1.2 %
10=Private clubs (tennis, health & fitness)	11	2.7 %
11=Other	8	2.0 %
12=None, do not use any organizations	100	24.9 %
00=None that age	117	29.2 %
99=None chosen	21	5.2 %
Total	580	

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

<i>Q9 Ages 18 and older</i> Agency used most	Number	Percent
01=Private or public schools	13	3.2 %
02=Churches	33	8.2 %
03=Youth sports organizations	3	0.7 %
04=County Forest Preserve District	17	4.2 %
05=Bolingbrook Park District	103	25.7 %
06=YMCA	4	1.0 %
07=Private instruction (dance/martial arts/etc.)	12	3.0 %
08=Neighboring park districts	7	1.7 %
09=Homeowners associations/apt. complexes	5	1.2 %
10=Private clubs (tennis, health & fitness)	20	5.0 %
11=Other	10	2.5 %
12=None, do not use any organizations	52	13.0 %
00=None that age	65	16.2 %
99=None chosen	57	14.2 %
Total	401	100.0 %

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older

<i>Q9 2nd choice Ages 18 and older</i>	Number	Percent
01=Private or public schools	8	2.0 %
02=Churches	12	3.0 %
03=Youth sports organizations	7	1.7 %
04=County Forest Preserve District	13	3.2 %
05=Bolingbrook Park District	34	8.5 %
06=YMCA	6	1.5 %
07=Private instruction (dance/martial arts/etc.)	11	2.7 %
08=Neighboring park districts	13	3.2 %
09=Homeowners associations/apt. complexes	3	0.7 %
10=Private clubs (tennis, health & fitness)	12	3.0 %
11=Other	3	0.7 %
12=None, do not use any organizations	44	11.0 %
00=None that age	65	16.2 %
99=None chosen	170	42.4 %
Total	401	100.0 %

Q9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. Ages 18 and older Both agencies

Sum of top 2 choices

<i>Q9 Ages 18 and older</i> Agency used most	Number	Percent
01=Private or public schools	21	5.2 %
02=Churches	45	11.2 %
03=Youth sports organizations	10	2.5 %
04=County Forest Preserve District	30	7.5 %
05=Bolingbrook Park District	137	34.2 %
06=YMCA	10	2.5 %
07=Private instruction (dance/martial arts/etc.)	23	5.7 %
08=Neighboring park districts	20	5.0 %
09=Homeowners associations/apt. complexes	8	2.0 %
10=Private clubs (tennis, health & fitness)	32	8.0 %
11=Other	13	3.2 %
12=None, do not use any organizations	96	23.9 %
00=None that age	65	16.2 %
99=None chosen	58	14.5 %
Total	568	

Q10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.

<u>Q10 Reasons that prevent you from using</u>	<u>Number</u>	<u>Percent</u>
00=None chosen	38	9.5 %
01=Facilities are not well maintained	12	3.0 %
02=Parks are not well maintained	8	2.0 %
03=Facilities lack the right equipment	17	4.2 %
04=Security is insufficient	23	5.7 %
05=Lack of quality programs	18	4.5 %
06=Too far from our residence	25	6.2 %
07=Waiting list/class full	35	8.7 %
08=Fees are too high	120	29.9 %
09=Program times are not convenient	85	21.2 %
10=Program not offered	62	15.5 %
11=Use other agencies in Bolingbrook	10	2.5 %
12=Poor customer service by staff	18	4.5 %
13=I do not know locations of facilities	14	3.5 %
14=Facilities are overcrowded	28	7.0 %
15=I do not know what is being offered	37	9.2 %
16=Facilities operating hours not convenient	35	8.7 %
17=Registration for programs is difficult	12	3.0 %
18=Availability of parking	6	1.5 %
19=Lack of handicap accessibility	2	0.5 %
20=I don't have time	135	33.7 %
Total	740	

Q11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

<u>Q11 Check all programs you have a need for</u>	<u>Number</u>	<u>Percent</u>
01=Youth learn to swim programs	117	29.2 %
02=Pre-School programs	55	13.7 %
03=Babysitting/childcare	43	10.7 %
04=Before and after school programs	60	15.0 %
05=Youth summer camp programs	74	18.5 %
06=Youth sports programs	106	26.4 %
07=Youth fitness/wellness programs	65	16.2 %
08=Martial arts programs	61	15.2 %
09=Adult fitness/wellness programs	185	46.1 %
10=Water fitness programs	108	26.9 %
11=Youth art/dance/performing arts	65	16.2 %
12=Adult art/dance/performing arts	39	9.7 %
13=Adult sports programs	75	18.7 %
14=Mature adults programs	73	18.2 %
15=Programs for individuals with disabilities	26	6.5 %
16=Birthday parties	84	20.9 %
17=Trips	57	14.2 %
18=Teen programs	68	17.0 %
19=Park District special events	97	24.2 %
20=Nature programs	86	21.4 %
21=Adult day trips	63	15.7 %
22=Rowing/kayaking/paddleboats	56	14.0 %
23=Youth golf lessons/programs	43	10.7 %
24=Adult golf lessons/programs	67	16.7 %
25=Lacrosse	12	3.0 %
26=Disc golf	18	4.5 %
27=Parent group (Mom's networking clubs)	34	8.5 %
28=Mixed martial arts	30	7.5 %
29=Other	35	8.7 %
00=None chosen	58	14.5 %
Total	1960	

Q11. Other

<u>Q11 Other</u>	<u>Number</u>
5 YEAR OLD SUMMER CAMP	1
ADULT SOCCER	1
ADULT SWIM PROGRAMS	2
ADULT SWIM TIME	1
ADULT SWIM PROGRAMS FOR RECREATION USE	1
ARCHERY	1
BALL COURT	1
BILINGUAL PROGRAMS	1
BOXING	2
CLASSES FOR 3 YEAR OLD	1
CLIMBING WALL/BIKE TRAILS	1
DANCE - MORE CHOICES NEEDED	1
DOG PARK	1
GYMNASTICS	1
HIDDEN LAKES DESTROYED	1
INDOOR AND OUTDOOR WALKING PATHS	1
INDOOR TENNIS	1
INDOOR WALKING TRACK	1
KIDS YOGA AGE 2 & UP	1
LEARN TO SWIM FOR ADULTS	1
MEMBERSHIP FOR HEALTH CLUBS	1
MORE TENNIS COURTS IN WESTNER END	1
OPEN GYM	1
PING PONG TABLE-TENNIS	1
PRIVATE SWIM LESSONS	1
REDUCTION IN COST & TAXES	1
SAUNAS STEAM ROOM	1
SENIOR CARE	1
SUMMER FUN JUST TO GET OUT OF HOUSE	1
SWIMMING SPA	1
TAI CHI	1
TENNIS LESSONS	1
WOMENS KICK BOXING	1

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

<u>Q12 Four most important programs</u>	<u>Number</u>	<u>Percent</u>
01=Youth learn to swim programs	51	12.7 %
02=Pre-School programs	14	3.5 %
03=Babysitting/childcare	6	1.5 %
04=Before and after school programs	6	1.5 %
05=Youth summer camp programs	13	3.2 %
06=Youth sports programs	29	7.2 %
07=Youth fitness/wellness programs	11	2.7 %
08=Martial arts programs	4	1.0 %
09=Adult fitness/wellness programs	57	14.2 %
10=Water fitness programs	19	4.7 %
11=Youth art/dance/performing arts	10	2.5 %
12=Adult art/dance/performing arts	4	1.0 %
13=Adult sports programs	6	1.5 %
14=Mature adults programs	12	3.0 %
15=Programs for individuals with disabilities	6	1.5 %
16=Birthday parties	3	0.7 %
17=Trips	3	0.7 %
18=Teen programs	11	2.7 %
19=Park District special events	7	1.7 %
20=Nature programs	6	1.5 %
21=Adult day trips	6	1.5 %
22=Rowing/kayaking/paddleboats	2	0.5 %
23=Youth golf lessons/programs	3	0.7 %
24=Adult golf lessons/programs	9	2.2 %
25=Lacrosse	1	0.2 %
26=Disc golf	3	0.7 %
27=Parent group (Mom's networking clubs)	2	0.5 %
28=Mixed martial arts	3	0.7 %
29=Other	12	3.0 %
00=None chosen	82	20.4 %
Total	401	100.0 %

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

<u>Q12 2nd choice</u>	<u>Number</u>	<u>Percent</u>
01=Youth learn to swim programs	19	4.7 %
02=Pre-School programs	12	3.0 %
03=Babysitting/childcare	7	1.7 %
04=Before and after school programs	11	2.7 %
05=Youth summer camp programs	9	2.2 %
06=Youth sports programs	29	7.2 %
07=Youth fitness/wellness programs	12	3.0 %
08=Martial arts programs	9	2.2 %
09=Adult fitness/wellness programs	32	8.0 %
10=Water fitness programs	19	4.7 %
11=Youth art/dance/performing arts	11	2.7 %
12=Adult art/dance/performing arts	9	2.2 %
13=Adult sports programs	15	3.7 %
14=Mature adults programs	15	3.7 %
15=Programs for individuals with disabilities	1	0.2 %
16=Birthday parties	5	1.2 %
17=Trips	8	2.0 %
18=Teen programs	12	3.0 %
19=Park District special events	8	2.0 %
20=Nature programs	9	2.2 %
21=Adult day trips	5	1.2 %
22=Rowing/kayaking/paddleboats	4	1.0 %
23=Youth golf lessons/programs	1	0.2 %
24=Adult golf lessons/programs	9	2.2 %
27=Parent group (Mom's networking clubs)	1	0.2 %
29=Other	7	1.7 %
00=None chosen	122	30.4 %
Total	401	100.0 %

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

<u>Q12 3rd choice</u>	<u>Number</u>	<u>Percent</u>
01=Youth learn to swim programs	8	2.0 %
02=Pre-School programs	5	1.2 %
03=Babysitting/childcare	5	1.2 %
04=Before and after school programs	12	3.0 %
05=Youth summer camp programs	9	2.2 %
06=Youth sports programs	11	2.7 %
07=Youth fitness/wellness programs	5	1.2 %
08=Martial arts programs	8	2.0 %
09=Adult fitness/wellness programs	28	7.0 %
10=Water fitness programs	12	3.0 %
11=Youth art/dance/performing arts	11	2.7 %
12=Adult art/dance/performing arts	5	1.2 %
13=Adult sports programs	9	2.2 %
14=Mature adults programs	9	2.2 %
15=Programs for individuals with disabilities	4	1.0 %
16=Birthday parties	6	1.5 %
17=Trips	8	2.0 %
18=Teen programs	6	1.5 %
19=Park District special events	14	3.5 %
20=Nature programs	6	1.5 %
21=Adult day trips	12	3.0 %
22=Rowing/kayaking/paddleboats	8	2.0 %
23=Youth golf lessons/programs	6	1.5 %
24=Adult golf lessons/programs	8	2.0 %
26=Disc golf	1	0.2 %
27=Parent group (Mom's networking clubs)	4	1.0 %
28=Mixed martial arts	4	1.0 %
29=Other	5	1.2 %
00=None chosen	172	42.9 %
Total	401	100.0 %

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?

<u>Q12 4th choice</u>	<u>Number</u>	<u>Percent</u>
01=Youth learn to swim programs	6	1.5 %
02=Pre-School programs	1	0.2 %
03=Babysitting/childcare	5	1.2 %
04=Before and after school programs	8	2.0 %
05=Youth summer camp programs	6	1.5 %
06=Youth sports programs	4	1.0 %
07=Youth fitness/wellness programs	6	1.5 %
08=Martial arts programs	8	2.0 %
09=Adult fitness/wellness programs	12	3.0 %
10=Water fitness programs	7	1.7 %
11=Youth art/dance/performing arts	7	1.7 %
12=Adult art/dance/performing arts	2	0.5 %
13=Adult sports programs	9	2.2 %
14=Mature adults programs	4	1.0 %
15=Programs for individuals with disabilities	1	0.2 %
16=Birthday parties	9	2.2 %
17=Trips	9	2.2 %
18=Teen programs	8	2.0 %
19=Park District special events	11	2.7 %
20=Nature programs	8	2.0 %
21=Adult day trips	10	2.5 %
22=Rowing/kayaking/paddleboats	5	1.2 %
23=Youth golf lessons/programs	5	1.2 %
24=Adult golf lessons/programs	11	2.7 %
25=Lacrosse	1	0.2 %
26=Disc golf	2	0.5 %
27=Parent group (Mom's networking clubs)	8	2.0 %
28=Mixed martial arts	4	1.0 %
29=Other	7	1.7 %
00=None chosen	217	54.1 %
Total	401	100.0 %

Q12. Which FOUR of the programs from the list in Question #11 are most important to your household?(Top Four)

Sum of top 4 choices

Q12 Sum of top 4 choices	Number	Percent
01=Youth learn to swim programs	84	20.9 %
02=Pre-School programs	32	8.0 %
03=Babysitting/childcare	23	5.7 %
04=Before and after school programs	37	9.2 %
05=Youth summer camp programs	37	9.2 %
06=Youth sports programs	73	18.2 %
07=Youth fitness/wellness programs	34	8.5 %
08=Martial arts programs	29	7.2 %
09=Adult fitness/wellness programs	129	32.2 %
10=Water fitness programs	57	14.2 %
11=Youth art/dance/performing arts	39	9.7 %
12=Adult art/dance/performing arts	20	5.0 %
13=Adult sports programs	39	9.7 %
14=Mature adults programs	40	10.0 %
15=Programs for individuals with disabilities	12	3.0 %
16=Birthday parties	23	5.7 %
17=Trips	28	7.0 %
18=Teen programs	37	9.2 %
19=Park District special events	40	10.0 %
20=Nature programs	29	7.2 %
21=Adult day trips	33	8.2 %
22=Rowing/kayaking/paddleboats	19	4.7 %
23=Youth golf lessons/programs	15	3.7 %
24=Adult golf lessons/programs	37	9.2 %
25=Lacrosse	2	0.5 %
26=Disc golf	6	1.5 %
27=Parent group (Mom's networking clubs)	15	3.7 %
28=Mixed martial arts	11	2.7 %
29=Other	31	7.7 %
00=None chosen	82	20.4 %
Total	1093	

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District.

(N=401)

	Very Satisfied 5	Satisfied 4	Neutral 3	Somewhat Dissatisfied 2	Very Dissatisfied 1	Don't Know 9
Q13a Maint/cleanliness of parks	45.9%	32.4%	8.5%	3.0%	1.2%	9.0%
Q13b Pricing of green fees/Broughton	8.5%	11.0%	12.0%	1.2%	2.5%	64.8%
Q13c Accessibility of walk/bike paths	33.9%	24.2%	13.5%	5.0%	1.0%	22.4%
Q13d Pricing of aquatic parks	17.5%	23.5%	18.5%	10.8%	5.0%	24.8%
Q13e Quality of outdoor athletic fields	25.4%	23.4%	14.7%	1.5%	1.2%	33.7%
Q13f Quality of indoor athletic fields	24.5%	19.8%	15.3%	3.0%	0.5%	37.0%
Q13g Condition of PD soccer fields	19.8%	15.5%	11.3%	1.3%	0.5%	51.8%
Q13h Condition of PD baseball/softball	21.4%	17.5%	11.2%	1.2%	1.2%	47.4%
Q13i Park District youth programs	22.4%	19.7%	11.5%	3.5%	0.5%	42.4%
Q13j Park District adult programs	16.2%	18.7%	15.7%	5.2%	1.0%	43.1%
Q13k Quality of nature conserv areas	26.8%	22.3%	13.5%	1.0%	0.5%	36.0%
Q13l Other Bolingbrook programs	13.5%	15.0%	13.5%	1.8%	1.0%	55.3%
Q13m Avail info about Bolingbrook pgms	29.8%	30.5%	16.8%	6.8%	1.5%	14.8%
Q13n Ease of registering for programs	32.7%	25.9%	14.5%	4.2%	1.2%	21.4%
Q13o Quality of programs for 55+	10.8%	9.3%	10.8%	3.8%	3.0%	62.5%
Q13p Usefulness of PD website	19.8%	24.5%	16.8%	6.5%	2.5%	30.0%
Q13q Pricing of rec programs	15.0%	28.4%	18.7%	11.5%	6.2%	20.2%

Q13. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with services of the Bolingbrook Park District. (Without Don't Know)

Excluding "Don't know"

(N=401)

	Very Satisfied 5	Satisfied 4	Neutral 3	Somewhat Dissatisfied 2	Very Dissatisfied 1
Q13a Maint/cleanliness of parks	50.4%	35.6%	9.3%	3.3%	1.4%
Q13b Pricing of green fees/Broughton	24.1%	31.2%	34.0%	3.5%	7.1%
Q13c Accessibility of walk/bike paths	43.7%	31.2%	17.4%	6.4%	1.3%
Q13d Pricing of aquatic parks	23.3%	31.2%	24.6%	14.3%	6.6%
Q13e Quality of outdoor athletic fields	38.3%	35.3%	22.2%	2.3%	1.9%
Q13f Quality of indoor athletic fields	38.9%	31.3%	24.2%	4.8%	0.8%
Q13g Condition of PD soccer fields	40.9%	32.1%	23.3%	2.6%	1.0%
Q13h Condition of PD baseball/softball	40.8%	33.2%	21.3%	2.4%	2.4%
Q13i Park District youth programs	39.0%	34.2%	19.9%	6.1%	0.9%
Q13j Park District adult programs	28.5%	32.9%	27.6%	9.2%	1.8%
Q13k Quality of nature conserv areas	41.8%	34.8%	21.1%	1.6%	0.8%
Q13l Other Bolingbrook programs	30.2%	33.5%	30.2%	3.9%	2.2%
Q13m Avail info about Bolingbrook pgms	34.9%	35.8%	19.6%	7.9%	1.8%
Q13n Ease of registering for programs	41.6%	33.0%	18.4%	5.4%	1.6%
Q13o Quality of programs for 55+	28.7%	24.7%	28.7%	10.0%	8.0%
Q13p Usefulness of PD website	28.2%	35.0%	23.9%	9.3%	3.6%
Q13q Pricing of rec programs	18.8%	35.6%	23.4%	14.4%	7.8%

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

<u>Q14 Two should receive most attention</u>	<u>Number</u>	<u>Percent</u>
A=Maintenance AND cleanliness of parks	48	12.0 %
B=Pricing of green fees at Broughton Ridge Golf Course	16	4.0 %
C=Accessibility of walking/biking trails	23	5.7 %
D=Pricing of indoor/outdoor aquatic parks	27	6.7 %
E=Quality of outdoor athletic fields	7	1.7 %
F=Quality of indoor athletic facilities	4	1.0 %
G=Condition of Park District soccer fields	10	2.5 %
H=Condition of Park District baseball/softball fields	7	1.7 %
I=The Park District youth programs	18	4.5 %
J=The Park District adult programs	14	3.5 %
K=Quality of nature conservation areas	9	2.2 %
L=Other Bolingbrook programs	7	1.7 %
M=Availability of information about programs and facilities	12	3.0 %
N=Ease of registering for programs	6	1.5 %
O=Programs/facilities for adults 55 years of age and older	16	4.0 %
P=Usefulness of Park District website	15	3.7 %
Q=Pricing of recreation programs	48	12.0 %
Z=None chosen	114	28.4 %
Total	401	100.0 %

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?

<u>Q14 2nd choice</u>	<u>Number</u>	<u>Percent</u>
A=Maintenance AND cleanliness of parks	15	3.7 %
B=Pricing of green fees at Broughton Ridge Golf Course	9	2.2 %
C=Accessibility of walking/biking trails	16	4.0 %
D=Pricing of indoor/outdoor aquatic parks	20	5.0 %
E=Quality of outdoor athletic fields	10	2.5 %
F=Quality of indoor athletic facilities	9	2.2 %
G=Condition of Park District soccer fields	6	1.5 %
H=Condition of Park District baseball/softball fields	7	1.7 %
I=The Park District youth programs	18	4.5 %
J=The Park District adult programs	19	4.7 %
K=Quality of nature conservation areas	18	4.5 %
L=Other Bolingbrook programs	13	3.2 %
M=Availability of information about programs and facilities	18	4.5 %
N=Ease of registering for programs	6	1.5 %
O=Programs/facilities for adults 55 years of age and older	18	4.5 %
P=Usefulness of Park District website	10	2.5 %
Q=Pricing of recreation programs	33	8.2 %
Z=None chosen	156	38.9 %
Total	401	100.0 %

Q14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years?(Top Two)

Sum of top 2 choices

Q14_Sum of top 2 choices	Number	Percent
A=Maintenance AND cleanliness of parks	63	15.7 %
B=Pricing of green fees at Broughton Ridge Golf Course	25	6.2 %
C=Accessibility of walking/biking trails	39	9.7 %
D=Pricing of indoor/outdoor aquatic parks	47	11.7 %
E=Quality of outdoor athletic fields	17	4.2 %
F=Quality of indoor athletic facilities	13	3.2 %
G=Condition of Park District soccer fields	16	4.0 %
H=Condition of Park District baseball/softball fields	14	3.5 %
I=The Park District youth programs	36	9.0 %
J=The Park District adult programs	33	8.2 %
K=Quality of nature conservation areas	27	6.7 %
L=Other Bolingbrook programs	20	5.0 %
M=Availability of information about programs and facilities	30	7.5 %
N=Ease of registering for programs	12	3.0 %
O=Programs/facilities for adults 55 years of age and older	34	8.5 %
P=Usefulness of Park District website	25	6.2 %
Q=Pricing of recreation programs	81	20.2 %
Z=None chosen	114	28.4 %
Total	646	

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

Q15 Do you think tax amt is	Number	Percent
3=Too high	45	11.2 %
2=Reasonable	272	67.8 %
1=Too low	55	13.7 %
9=Not provided	29	7.2 %
Total	401	100.0 %

Q15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

Excluding "Not provided"

Q15 Do you think tax amt is	Number	Percent
3=Too high	45	12.1 %
2=Reasonable	272	73.1 %
1=Too low	55	14.8 %
Total	372	100.0 %

Q16. Counting yourself, how many people in your household are?

	Mean	Sum
number	3.73	1496
Q16 Under 5 years	0.25	102
Ages 5-9 years	0.36	145
Ages 10-14 years	0.36	146
Ages 15-19 years	0.37	147
Ages 20-24 years	0.25	100
Ages 25-34 years	0.33	131
Ages 35-44 years	0.63	251
Ages 45-54 years	0.57	228
Ages 55-64 years	0.38	151
Ages 65-74 years	0.20	80
Ages 75+ years	0.04	15

Q17. What is your age?

Q17 What is your age	Number	Percent
1=Under 35	61	15.3 %
2=35-44	130	32.5 %
3=45-54	98	24.5 %
4=55-64	71	17.8 %
5=65+	40	10.0 %
Total	400	100.0 %

Q18. Your gender:

Q18 Your gender	Number	Percent
1=Male	175	43.6 %
2=Female	226	56.4 %
Total	401	100.0 %

Q19. How long have you lived in the Bolingbrook Park District?

Q19 How long lived in BPD	Number	Percent
under 5 years	53	13.2 %
6-10 years	108	26.9 %
11-15 years	69	17.2 %
16-20 years	57	14.2 %
Over 20 years	96	23.9 %
Not provided	18	4.5 %
Total	401	100.0 %

Q19. How long have you lived in the Bolingbrook Park District?

Excluding "Not provided"

Q19 How long lived in BPD	Number	Percent
1=under 5 years	53	13.8 %
2=6-10 years	108	28.2 %
3=11-15 years	69	18.0 %
4=16-20 years	57	14.9 %
5=Over 20 years	96	25.1 %
Total	383	100.0 %

Q20. What is your household income?

<u>Q20 What is your household income</u>	<u>Number</u>	<u>Percent</u>
1=Under \$25,000	17	4.2 %
2=\$25K-\$49,999	50	12.5 %
3=\$50K-\$74,999	69	17.2 %
4=\$75K-\$99,999	72	18.0 %
5=\$100K-\$149,999	92	22.9 %
6=\$150K-\$199,999	31	7.7 %
7=\$200K and over	12	3.0 %
9=Not provided	58	14.5 %
Total	401	100.0 %

Q21. Are you or members of your household of Hispanic or Latin ancestry?

<u>Q21 Are you of Hispanic/Latino ancestry</u>	<u>Number</u>	<u>Percent</u>
1=Yes	69	17.2 %
2=No	320	79.8 %
9=Not Provided	12	3.0 %
Total	401	100.0 %

Q21. Are you or members of your household of Hispanic or Latin ancestry?

Excluding “Not provided”

<u>Q21 Are you of Hispanic/Latino ancestry</u>	<u>Number</u>	<u>Percent</u>
1=Yes	69	17.7 %
2=No	320	82.3 %
Total	389	100.0 %

Q22. Which of the following best describes your race?

<u>Q22 Which best describes your race</u>	<u>Number</u>	<u>Percent</u>
1=White/Caucasian	247	61.6 %
2=African American/Black	69	17.2 %
3=Asian	49	12.2 %
4=Native American	5	1.2 %
5=Other	12	3.0 %
9=Not provided	23	5.7 %
Total	405	

Q22. Other

<u>Q22 Other</u>	<u>Number</u>
CUBAN, WHITE	1
HISPANIC	24
INDIAN, MIDDLE EAST	1
LATINO	3
LATINO/MEXICAN	1
MEXICAN	1
MEXICAN-AMERICAN	1
AFRICAN AMERICAN & CAUCASIAN	1
POLISH	1
PUERTO RICAN	1

Section 9:
Survey Instrument



Administrative Offices

201 Recreation Drive
Bolingbrook, IL 60440
p: (630) 739-0272
f: (630) 759-5651

***A Few Minutes of Your Time Will Help Make the Bolingbrook Park District a
Better Place to Live, Work and Play!***

Dear Bolingbrook Park District Resident:

Your response to the enclosed survey is extremely important...

The Bolingbrook Park District is conducting a Community Survey as a part of a Strategic Plan to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate.

Thank you in advance for you time!

Sincerely,

Ron Oestreich,
Executive Director



Community Interest and Opinion Survey: *Let your voice be heard today!*

The Bolingbrook Park District would like your input to help determine park and recreation priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. We greatly appreciate your time.

1. Have you or members of your household visited any of the Bolingbrook Park District parks over the past 12 months?

___ (1) Yes [please answer Question #1a] ___ (2) No [please go to Question #2]

1a. Please rate your satisfaction on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, with the overall value your household receives from the parks you indicated you use in Question #1

___ (5) Very Satisfied ___ (2) Somewhat Dissatisfied
 ___ (4) Somewhat Satisfied ___ (1) Very Dissatisfied
 ___ (3) Neutral ___ (9) Did not use facilities

2. From the following list, please indicate how often you and members of your household have used each of the Bolingbrook Park District facilities during the past 12 months by circling the appropriate number to the right of each facility.

<u>Times your household used facilities during the past 12 months</u>	<u>Never</u>	<u>1-9 times</u>	<u>10-24 times</u>	<u>25-49 times</u>	<u>50+ times</u>
(A) Pelican Harbor Indoor Aquatic Park.....	1	2	3	4	5
(B) Pelican Harbor Outdoor Aquatic Park.....	1	2	3	4	5
(C) Lifetime Fitness/Spa (Annerino Community Ctr.)....	1	2	3	4	5
(D) LifeStyles Fitness/Spa (Bolingbrook Recreation & Aquatic Complex).....	1	2	3	4	5
(E) Boughton Ridge Golf Course.....	1	2	3	4	5
(F) Ashbury’s at Boughton Ridge Golf Course.....	1	2	3	4	5
(G) Hidden Oaks Nature Center.....	1	2	3	4	5
(H) Hidden Lakes Historic Trout Farm.....	1	2	3	4	5
(I) Parks	1	2	3	4	5
(J) Nature trails	1	2	3	4	5
(K) Skate parks.....	1	2	3	4	5
(L) Tennis courts	1	2	3	4	5

3. Have you or other members of your household participated in any recreation programs offered by the Bolingbrook Park District during the past 12 months?

____ (1) Yes [please answer Questions #3a, 3b, and 3c] ____ (2) No [please go to Question #4]

3a. Approximately how many different recreation programs/events offered by the Bolingbrook Park District did you or members of your household participate in over the past 12 months?

____ (1) 1 program ____ (3) 4 to 6 programs ____ (5) 11 or more programs
____ (2) 2 to 3 programs ____ (4) 7 to 10 programs

3b. From the following list, please check the THREE primary reasons why your household has participated in Bolingbrook Park District recreation programs.

____ (01) Instructor knowledge	____ (08) Times the program is offered
____ (02) Location of the program	____ (09) Friends participate in the program
____ (03) Quality of the program	____ (10) Day of week the program is offered
____ (04) Fees charged for the class	____ (11) Cleanliness of facility program is offered
____ (05) Ease of registration	____ (12) Safety of facility program is offered
____ (06) Program cost	____ (13) Program appeal
____ (07) Student-to-staff ratio	____ (14) Other: _____

3c. Please rate your satisfaction on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, with the overall value your household receives from the Bolingbrook Park District programs you participate in.

____ (5) Very Satisfied	____ (2) Somewhat Dissatisfied
____ (4) Somewhat Satisfied	____ (1) Very Dissatisfied
____ (3) Neutral	

4. Please check the THREE age groups that you feel it is most important to offer additional programs.

____ (1) Children (1 month to 4 years old)	____ (5) Young adults (18-24 years old)
____ (2) Children (5-9 years old)	____ (6) Adults (25-55 years of age)
____ (3) Children (10-12 years old)	____ (7) Adults 55 and over
____ (4) Teenagers (13-17 years old)	

5. Please check ALL the ways you or members of your household have learned about Bolingbrook Park District programs and activities during the past 12 months.

____ (01) Newspaper	____ (08) Park District website
____ (02) Friends	____ (09) Social media (Facebook, Twitter)
____ (03) Word of mouth	____ (10) Direct mail
____ (04) School Virtual Backpack	____ (11) Fliers
____ (05) E-mail	____ (12) Signs in facilities
____ (06) Park District Brochure	____ (13) Electronic marquee
____ (07) Portable signs	____ (14) Other: _____

6. From the list in Question #5, what are the THREE ways you and members of your household would most like to receive Park District information in the future? [Using the numbers in Question #5 above, please write in the numbers below for your 1st, 2nd, and 3rd choices.]

1st: _____ 2nd: _____ 3rd: _____

7. Is the frequency of communication you receive from the Bolingbrook Park District (check ONE):
- | | |
|---|---|
| <input type="checkbox"/> (1) Too much | <input type="checkbox"/> (3) Too little |
| <input type="checkbox"/> (2) Just right | <input type="checkbox"/> (4) Not sure |

8. From the following list, please check ALL the organizations that you and members of your household use for parks and recreation programs and services.

- | | |
|---|---|
| <input type="checkbox"/> (01) Private or public schools | <input type="checkbox"/> (07) Private instruction (dance, martial arts, etc.) |
| <input type="checkbox"/> (02) Churches | <input type="checkbox"/> (08) Neighboring Park Districts |
| <input type="checkbox"/> (03) Youth sports organizations | <input type="checkbox"/> (09) Homeowners associations/apt. complexes |
| <input type="checkbox"/> (04) County Forest Preserve District | <input type="checkbox"/> (10) Private Clubs (tennis, health & fitness) |
| <input type="checkbox"/> (05) Bolingbrook Park District | <input type="checkbox"/> (11) Other: _____ |
| <input type="checkbox"/> (06) YMCA | <input type="checkbox"/> (12) None, do not use any organizations |

9. For each of the age groups shown below, please indicate which TWO organizations listed in Question #8 you and your household USE THE MOST for parks and recreation programs and services. [Use the number by each organization in Question #8. If you have no one in your household ages 0 to 17, write the word 'NONE' in the space provided below for ages 0 to 17.]

	Agency <u>Use Most</u>	Agency <u>Use 2nd Most</u>
Ages 0 to 17 years	_____	_____
Ages 18 and older	_____	_____

10. Please CHECK ALL the reasons that prevent you or other members of your household from using PARKS, RECREATION FACILITIES AND PROGRAMS of the Bolingbrook Park District more often.

- | | |
|---|---|
| <input type="checkbox"/> (01) Facilities are not well maintained | <input type="checkbox"/> (11) Use other agencies in Bolingbrook |
| <input type="checkbox"/> (02) Parks are not well maintained | <input type="checkbox"/> (12) Poor customer service by staff |
| <input type="checkbox"/> (03) Facilities lack the right equipment | <input type="checkbox"/> (13) I do not know locations of facilities |
| <input type="checkbox"/> (04) Security is insufficient | <input type="checkbox"/> (14) Facilities are overcrowded |
| <input type="checkbox"/> (05) Lack of quality programs | <input type="checkbox"/> (15) I do not know what is being offered |
| <input type="checkbox"/> (06) Too far from our residence | <input type="checkbox"/> (16) Facilities operating hours not convenient |
| <input type="checkbox"/> (07) Waiting list/class full | <input type="checkbox"/> (17) Registration for programs is difficult |
| <input type="checkbox"/> (08) Fees are too high | <input type="checkbox"/> (18) Availability of parking |
| <input type="checkbox"/> (09) Program times are not convenient | <input type="checkbox"/> (19) Lack of handicap accessibility |
| <input type="checkbox"/> (10) Program not offered | <input type="checkbox"/> (20) I don't have time |

11. Please CHECK all the recreation programs from the list below that you or any member your household has a need for.

- ___ (01) Youth learn to swim programs
- ___ (02) Pre-School programs
- ___ (03) Babysitting/childcare
- ___ (04) Before and after school programs
- ___ (05) Youth summer camp programs
- ___ (06) Youth sports programs
- ___ (07) Youth fitness/wellness programs
- ___ (08) Martial arts programs
- ___ (09) Adult fitness/wellness programs
- ___ (10) Water fitness programs
- ___ (11) Youth art/dance/performing arts
- ___ (12) Adult art/dance/performing arts
- ___ (13) Adult sports programs
- ___ (14) Mature adults programs
- ___ (15) Programs for individuals with disabilities/special needs
- ___ (16) Birthday parties
- ___ (17) Trips
- ___ (18) Teen programs
- ___ (19) Park District special events
- ___ (20) Nature programs
- ___ (21) Adult day trips
- ___ (22) Rowing/kayaking/paddleboats
- ___ (23) Youth golf lessons/programs
- ___ (24) Adult golf lessons/programs
- ___ (25) Lacrosse
- ___ (26) Disc Golf
- ___ (27) Parent Group (Mom's networking clubs)
- ___ (28) Mixed martial arts
- ___ (29) Other: _____

12. Which FOUR of the programs from the list in Question #11 are *most important* to your household?

[Using the numbers in Question #11 above, please write in the numbers below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

13. Please rate your satisfaction on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, with services of the Bolingbrook Park District.

Services		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
A.	Maintenance AND cleanliness of Bolingbrook parks	5	4	3	2	1	9
B.	Pricing of green fees at Broughton Ridge Golf Course	5	4	3	2	1	9
C.	Accessibility of walking/biking trails	5	4	3	2	1	9
D.	Pricing of indoor/outdoor aquatic parks	5	4	3	2	1	9
E.	Quality of outdoor athletic fields	5	4	3	2	1	9
F.	Quality of indoor athletic facilities	5	4	3	2	1	9
G.	Condition of Park District soccer fields	5	4	3	2	1	9
H.	Condition of Park District baseball/softball fields	5	4	3	2	1	9
I.	The Park District youth programs	5	4	3	2	1	9
J.	The Park District adult programs	5	4	3	2	1	9
K.	Quality of nature conservation areas	5	4	3	2	1	9
L.	Other Bolingbrook programs, i.e. services, trips and special events	5	4	3	2	1	9
M.	Availability of information about Bolingbrook programs and facilities	5	4	3	2	1	9
N.	Ease of registering for programs	5	4	3	2	1	9
O.	Quality of programs and facilities for adults 55 years of age and older	5	4	3	2	1	9
P.	Usefulness of Park District website	5	4	3	2	1	9
Q.	Pricing of recreation programs	5	4	3	2	1	9

14. Which TWO of the parks and recreation services listed in Question #13 do you think should receive the most attention from Bolingbrook Park District officials over the next TWO years? [Please write in the letters below for your 1st and 2nd choices using the letters in Question #13 above, or circle ‘NONE’.]

1st: _____ 2nd: _____ NONE

15. For every dollar you pay in property taxes, about 7 cents is paid to the Park District. Do you think this amount is:

- _____ (3) Too high
- _____ (2) Reasonable
- _____ (1) Too low

16. Counting yourself, how many people in your household are?

Under 5 years _____ 15 - 19 years _____ 35 - 44 years _____ 65 - 74 years _____
5 - 9 years _____ 20 - 24 years _____ 45 - 54 years _____ 75+ years _____
10 - 14 years _____ 25 - 34 years _____ 55 - 64 years _____

17. What is your age? _____

18. Your gender: _____(1) Male _____(2) Female

19. How long have you lived in the Bolingbrook Park District? _____ years

20. What is your household income? (check one)

_____(1) Under \$25,000 _____(5) \$100,000-\$149,999
_____(2) \$25,000-\$49,999 _____(6) \$150,000-\$199,999
_____(3) \$50,000-\$74,999 _____(7) \$200,000 and over
_____(4) \$75,000-\$99,999

21. Are you or members of your household of Hispanic or Latin ancestry?

_____(1) Yes _____(2) No

22. Which of the following best describes your race? (Check all that apply)

_____(1) White/Caucasian _____(4) Native American
_____(2) African American/Black _____(5) Other: _____
_____(3) Asian

This concludes the survey. Thank you for your time.

**Please Return Your Completed Survey in the Enclosed Return-Reply Envelope Addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061**

Your response will remain Completely Confidential.
The address information on the sticker to the right will
ONLY be used to help identify areas with special interests.