



## **Bolingbrook Park District**

Dear Parent/Guardian:

We're happy to announce our adoption of ePACT Network for better safety! Since you've already registered for a program with us, we wanted to make sure you were aware of the change and what to expect. To start, ePACT is a secure emergency network, that we will use to collect medical and emergency contact information electronically. Not only will ePACT replace paper forms, but it will also ensure we have a way to communicate with you in the event of an unexpected situation.

### **How it works:**

- You'll receive an email invite to share information with Bolingbrook Park District.
- Click 'Complete Request' to create a free account, or log-in if you already have an existing ePACT account.
- Enter the required information, like medical conditions, and share it with Bolingbrook Park District so that program staff have access.

### **Why are we using ePACT?**

- To save you time - With ePACT, you only need to complete your child's information once, and can then use that same record for other programs or subsequent years
- Improved privacy and security - Eliminating paper forms ensures that your key information is safe and secure. ePACT maintains the same levels of security as online banking, and limits access only to the administrators we assign for enhanced privacy.
- Better support - ePACT makes it easy for you to share comprehensive health and emergency contact details, so we can provide the best support to your child. Plus, you can update this anytime and we will automatically receive those new details.

### **ePACT Support**

Have questions or feedback? Please contact [help@epactnetwork.com](mailto:help@epactnetwork.com) or call 1-855-773-7228 ext. 1 to speak with ePACT's Customer Success Team. You can also visit our Help Center for many other resources.

Sincerely,

Bolingbrook Park District

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### **ADMINISTRATIVE OFFICES**

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